

End-of-Sale and End-of-Life Announcement for the Cisco 830, 820, and 800TRAD Series Router Spares (Cables, Power Supply, and Memory)

EOL6488—Amended

Cisco® announces the end-of-sale and end-of life dates for the Cisco 830, 820, and 800TRAD Series Router Spares (Cables, Power Supply, and Memory). The last day to order the affected product(s) is September 30, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 830, 820, and 800TRAD Series Router Spares (Cables, Power Supply, and Memory)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 30, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 30, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 30, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	September 30, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 30, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	December 31, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2013

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
830CAB-ETHXOVER	RJ45-RJ45 CrossOver Cable
830CAB-ETHXOVER=	RJ45-RJ45 CrossOver Cable
CAB-800=	Cisco 800 spare cabling kit (ethernet, console, ISDN)
MEM800-8D=	CISCO 800 series 8MB DRAM DIMM
MEM800-8F=	CISCO series 8MB FLASH MINI-CARD
MEM820-16D=	16 MB DRAM memory upgrade 806, 820 series

End-of-Sale Product Part Number	Product Description
MEM830-16D	Cisco 830 Series 16MB SDRAM factory upgrade
MEM830-16D=	Cisco 830 Series 16MB SDRAM Spare
MEM830-16F	Cisco 830 Series 16MB Flash factory upgrade
MEM830-16F=	Cisco 830 Series 16MB Flash spare
PWR-800-WW1	Cisco 801-804 Universal, External AC Power Supply
PWR-800-WW1=	Cisco 800 Universal, External AC Power Supply Spare
PWR-805-WW1	Cisco 805 universal, external AC power supply
PWR-805-WW1=	Cisco 805 universal, external AC power supply, spare
PWR-830-WW1=	Cisco 830 series external AC power supply spare

Product Migration Options

There is no replacement available for the Cisco 830, 820, and 800TRAD Series Router Spares (Cables, Power Supply, and Memory) at this time.

Customers are encouraged to migrate to the Cisco 870 and Cisco 880 Series Integrated Services Routers. Information about this product can be found at: <http://www.cisco.com/go/800>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at: https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 830, 820, and 800TRAD Series Router Spares (Cables, Power Supply, and Memory) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco 870 and Cisco 880 Series Integrated Services Routers, visit <http://www.cisco.com/go/800>, or contact your local account representative.

To request information about the Cisco 870 and Cisco 880 Series Integrated Services Routers, send an e-mail to cs-800@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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Cisco Systems, Inc.
San Jose, CA

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