



## END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCOWORKS ROUTED WAN MANAGEMENT SOLUTION 1.3

Cisco Systems® announces the end of life of CiscoWorks Routed WAN Management Solution (RWAN) 1.3. The last day to order CiscoWorks RWAN 1.3 is November 30, 2004. Customers with appropriate service contracts will continue to have access to online updates posted on the Cisco® Software Center, and will continue to receive support from the Cisco Technical Assistance Center (TAC) until November 30, 2007. Table 1 describes the end-of-life milestones, definitions, and dates for the CiscoWorks RWAN 1.3. Table 2 lists the product part numbers affected by this announcement.

Most products included in the RWAN bundle will be available as part of other management solution bundles. As future releases of products such as CiscoWorks Resource Manager Essentials (RME), Internetwork Performance Monitor (IPM) or CiscoView become available, customers are encouraged to migrate to the bundle that best meets their network management needs.

**Table 1.** End-of-Life Milestones and Dates for CiscoWorks RWAN 1.3

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 11, 2004
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 30, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	February 28, 2005
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 30, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 30, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	November 30, 2006
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2007

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Life Product Part Number	Product Description
CWRW-1.3-K9	CiscoWorks Routed WAN Management Solution 1.3 for Windows and Solaris
CWRW-1.3-P1-K9	Cross-bundle promotion for LAN Management Solution users adding RWAN 1.3 for Windows and Solaris

## Product Migration Options

Table 3 highlights components currently in the CiscoWorks RWAN bundle and in other CiscoWorks management bundles. RWAN customers are encouraged to migrate to a future release of an appropriate bundle. If RWAN is already being used with a second bundle, no migration may be needed. CiscoWorks RME and CiscoView components in CiscoWorks RWAN are included in several other Cisco solutions so customers using these products have additional migration options. Customers should continue to use their RWAN solution until its component products are updated in another bundle.

**Table 3.** Product Comparisons

CiscoWorks RWAN Applications	CiscoWorks LAN Management Solution (LMS)	CiscoWorks VPN/Security Management Solution (VMS)	CiscoWorks Small Network Management Solution (SNMS)
CiscoWorks Server (Common Services)	X	X	X
CiscoView	X	X	X
Resource Manager Essentials	X	X	X
Internetwork Performance Monitor	Future Release <sup>1</sup>		
Access Control List Manager		Similar Features <sup>2</sup>	
Additional Applications	Campus Manager, Device Fault Manager	Management Centers for Firewalls, IDS Sensors, Cisco Security Agents and VPN Routers Monitoring Center for Security	What's Up Gold

A minor update kit for CiscoWorks RWAN was released on March 19, 2004 and includes patches, bug fixes, and incremental device updates (IDUs). Customers that purchased CiscoWorks RWAN prior to March 2004 and that have current Cisco Software Application Support (SAS) contracts can request this update kit at <http://www.cisco.com/upgrade> using their service contract number. Customers that have not purchased an extended support contract can order the update kit through normal Cisco sales channels at its list price, using part number CWRW-MAR04-MR-K9. Additional updates to the products in CiscoWorks RWAN may be available for download on the individual product pages on Cisco's Software Center at: <http://www.cisco.com/kobayashi/sw-center>.

## ADDITIONAL INFORMATION

For more information or if you have questions about CiscoWorks RWAN 1.3, send e-mail to the product-marketing group at [ciscoworks@cisco.com](mailto:ciscoworks@cisco.com).

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

<sup>1</sup> Future releases of CiscoWorks IPM technologies will be part of the CiscoWorks LMS bundle. Information about options for CiscoWorks RWAN customers wanting to move to LMS will be published at that time. RWAN customers already using LMS will not need to migrate.

<sup>2</sup> New technology for managing router access lists is being added to future releases of CiscoWorks VMS. CiscoWorks RWAN customers should continue to use Access Control List Manager (ACLM) until a future version of VMS with more complete access list management is available.

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