

End-of-Sale and End-of-Life Announcement for the Cisco CNS Subscriber Edge Services Manager 3.3

EOL5828

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco CNS Subscriber Edge Services Manager 3.3. The last day to order the Cisco CNS Subscriber Edge Services Manager 3.3 is January 11, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco CNS Subscriber Edge Services Manager 3.3. Table 2 lists the product part numbers affected by this announcement.

Cisco Subscriber Edge Services Manager customers are encouraged to migrate to BroadHop Service Management Engine (SME). BroadHop is a Cisco Technology Developer Partner. BroadHop SME provides a comprehensive service management solution with pre-integrated interfaces to Cisco Service Selection Gateway (SSG), Cisco Intelligent Services Gateway (ISG) and other Cisco products and solutions.

Table 1. End-of-Life Milestones and Dates for the Cisco CNS Subscriber Edge Services Manager 3.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 13, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 11, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 10, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 10, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 10, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 8, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 10, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SESM33-SVR-K9	SESM 3.3 server license, unrestricted
SESM33-SVR-MR-K9	Minor Release update for SESM 3.3 svr. Unrestricted
SESM33-SVR-R-K9	SESM 3.3 restricted svr. license; single26/37/64/72/73/74xx
SESM33-SVR-R-MR-K9	Minor Release update for SESM 3.3 svr. Restricted

Product Migration Options

Cisco Subscriber Edge Services Manager (SESM) is deployed with the Cisco Service Selection Gateway (SSG). The recommended replacement for Cisco SESM in SESM/SSG deployments is the BroadHop Service Management Engine (SME). BroadHop is a Cisco Technology Developer Partner. BroadHop SME enables service providers and enterprise network operators to deploy and manage subscriber-aware IP services across their wireline or wireless networks. In addition to supporting Cisco SSG, SME supports Cisco Intelligent Services Gateway (ISG) and Cisco Subscriber Control Engine (SCE) for comprehensive service and policy management in broadband networks. Upgrades are available from Cisco SSG to Cisco ISG.

Table 3. Product Comparisons

Feature	Cisco CNS Subscriber Edge Services Manager 3.3	BroadHop Service Management Engine (SME)
Location-based branding and services	Yes	Yes
Web authentication and service selection	Yes	Yes
Customizable portal	Yes	Yes
Portal integration API	Yes	Yes
Smart client support	Yes	Yes
Self-care and sub-account management	Yes	Yes
Service catalog and storefront management	No	Yes
Usage and payments management	No	Yes
Customer management and service reporting	No	Yes
Wholesale/retail service management	No	Yes
Policy management and control interfaces	No	Yes
IMS/TISPAN compliant	No	Yes

For More Information

For more information about BroadHop Service Management Engine (SME), visit the Intelligent Edge section at <http://www.cisco.com/go/servicemesh> or visit <http://www.broadhop.com>.

For more information about Cisco ISG, visit http://www.cisco.com/en/US/products/ps6588/products_ios_protocol_group_home.html.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

Contacts

Should you have questions, please contact your local account representative.

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