



End-of-Life Notice, No. 2978

End-of-Sale and End-of-Life Announcement for CiscoWorks Voice Manager 2.3

Cisco Systems® announces the end-of-sale and end-of-life dates for CiscoWorks Voice Manager 2.3. The last day to order CiscoWorks Voice Manager 2.3 is February 15, 2006. Customers will continue to receive support from the Cisco® Technical Assistance Center (TAC) until February 15, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for CiscoWorks Voice Manager 2.3. Table 2 lists the product numbers affected by this announcement.

Customers are encouraged to migrate to CiscoWorks Voice Manager 3.0. Information about this product can be found at:

<http://www.cisco.com/go/cvm>

Table 1. End-of-Life Milestones and Dates for CiscoWorks Voice Manager 2.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 15, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 15, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	May 15, 2006
End of SW Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 15, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 15, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	August 15, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 15, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CWVM-2.3-K9	CiscoWorks Voice Manager 2.3 for Windows and Solaris	See Product Migration Options section for additional product migration information.	
CWVM-2.3-MR-K9	CiscoWorks Voice Manager 2.3 for Windows and Solaris – Minor Release	See Product Migration Options section for additional product migration information.	
CWVM-2.3-SR-K9	CiscoWorks Voice Manager 2.3 for Windows and Solaris – Service Release	See Product Migration Options section for additional product migration information.	
CWVM-2.3-UP-K9	CiscoWorks Voice Manager 2.3 for Windows and Solaris – Upgrade from 1.x and 2.x	See Product Migration Options section for additional product migration information.	
See Product Migration Options section for additional product migration information.		CWVM-3.0-R-K9	CiscoWorks Voice Manager 3.0 – Restricted 500 Voice Port License

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
	See Product Migration Options section for additional product migration information.	CWVM-3.0-RUP-K9	CiscoWorks Voice Manager 3.0 – Upgrade to Restricted 500 Voice Port License
	See Product Migration Options section for additional product migration information.	CWVM-3.0-UR-K9	CiscoWorks Voice Manager 3.0 – Unrestricted License
	See Product Migration Options section for additional product migration information.	CWVM-3.0-URUP-K9	CiscoWorks Voice Manager 3.0 – Upgrade to Unrestricted License

Product Migration Options

The recommended replacement for CiscoWorks Voice Manager 2.3 is CiscoWorks Voice Manager 3.0. For more information regarding replacement part numbers for CiscoWorks Voice Manager, please contact your local account representative.

For More Information

For more information about CiscoWorks Voice Manager, visit <http://www.cisco.com/go/cvm> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, please go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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