



End-of-Sale and End-of-Life Announcement for Cisco Signaling Gateway Manager Versions 3.0, 3.1, 3.2, and 3.3

Cisco Systems® announces the end-of-sale and end-of-life dates for Cisco® Signaling Gateway Manager (SGM) versions 3.0, 3.1, 3.2, and 3.3. The last day to order the affected product is February 15, 2006. Customers with active Cisco Software Application Support (SAS) service contracts will continue to have access to software updates through Cisco.com and will continue to receive support from the Cisco Technical Assistance Center (TAC) until February 15, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to Cisco Signaling Gateway Manager Version 4.0, which adds Linux server support. Information about this release can be found at <http://www.cisco.com/go/sgm>.

Table 1. End-of-Life Milestones and Dates for Cisco Signaling Gateway Manager Versions 3.0, 3.1, 3.2, and 3.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 15, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 15, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 15, 2006
End of SW Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 15, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 15, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	August 15, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 15, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SGM-3.0-4NODE=	SGM 3.0 4-node license	New product packaging, licensing and pricing model for Cisco SGM 4.0 does not provide a direct correlation with existing Cisco SGM 3.x products. Please see the Cisco SGM 4.0 Product Ordering Guide at http://www.cisco.com/go/sgm for more details.	
SGM-3.0-16NODE=	SGM 3.0 16-node license		
SGM-3.0-48NODE=	SGM 3.0 48-node license		
SGM-3.0-16N-UPG=	SGM 3.0 16-node upgrade license		
SGM-3.0-48N-UPG=	SGM 3.0 48-node upgrade license		
SGM-3.1-4NODE=	SGM 3.1 4-node license		
SGM-3.1-16NODE=	SGM 3.1 16-node license		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SGM-3.1-48NODE=	SGM 3.1 48-node license		
SGM-3.1-16N-UPG=	SGM 3.1 16-node upgrade license		
SGM-3.1-48N-UPG=	SGM 3.1 48-node upgrade license		
SGM-3.2-4NODE=	SGM 3.2 4-node license		
SGM-3.2-16NODE=	SGM 3.2 16-node license		
SGM-3.2-32NODE=	SGM 3.2 32-node license		
SGM-3.2-48NODE=	SGM 3.2 48-node license		
SGM-3.2-80NODE=	SGM 3.2 80-node license		
SGM-3.2-STANDBY=	SGM 3.2 standby server license		
SGM-3.2-VER-UPG=	SGM 3.2 upgrade any version		
SGM-3.2-4-16-UPG=	SGM 3.2 16-node upgrade license		
SGM-3.2-16-32-UPG=	SGM 3.2 32-node upgrade license		
SGM-3.2-32-48-UPG=	SGM 3.2 48-node upgrade license		
SGM-3.3-2NODE=	SGM 3.3 2-node license		
SGM-3.3-4NODE=	SGM 3.3 4-node license		
SGM-3.3-16NODE=	SGM 3.3 16-node license		
SGM-3.3-32NODE=	SGM 3.3 32-node license		
SGM-3.3-48NODE=	SGM 3.3 48-node license		
SGM-3.3-80NODE=	SGM 3.3 80-node license		
SGM-3.3-STANDBY=	SGM 3.3 standby server license		
SGM-3.3-VER-UPG=	SGM 3.3 upgrade any version		
SGM-3.3-4-16-UPG=	SGM 3.3 16-node upgrade license		
SGM-3.3-16-32-UPG=	SGM 3.3 32-node upgrade license		
SGM-3.3-32-48-UPG=	SGM 3.3 48-node upgrade license		

Product Migration Options

The recommended replacement for Cisco Signaling Gateway versions 3.0, 3.1, 3.2, and 3.3 is Cisco Signaling Gateway Version 4.0. This new release offers many new features and improvements over past releases. SGM 4.0 also introduces new product packaging, licensing, and pricing, so there is no direct correlation with existing SGM 3.x product part numbers and licenses. Existing SGM 3.x customers should review the SGM 4.0 data sheet and product ordering guide for details on new features and ordering replacement products. Additional product information is available at <http://www.cisco.com/go/sgm>.

Additional Information

For more information or if you have questions about Cisco Signaling Gateway Manager, please contact the SGM customer support group at cs-sgm@cisco.com.

For more information about Cisco products, please contact your Cisco account manager and/or Cisco channel partner.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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