



**PRODUCT BULLETIN, NO. 2924**

## END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO CABLE DIAGNOSTIC MANAGER

Cisco Systems® announces the End-of-Sale and End-of-Life dates for the Cisco® Cable Diagnostic Manager. The last day to order the affected product is January 13, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until January 13, 2009. Table 1 describes the End-of-Life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco Broadband Troubleshooter, which provides an easy-to-use, fault-analysis tool that enables customer service representatives, cable technicians, and network managers to quickly isolate performance, cable plant, and cable equipment problems.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Cable Diagnostic Manager

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the End-of-Sale and End-of-Life of a product is distributed to the general public.	July 13, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 13, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 13, 2006
End of SW Maintenance Support	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 13, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 13, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product.	July 13, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 13, 2009

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CCDM-1.0-LIC10	Cisco Cable Diagnostic Manager 1.0 for 1-10 CMTS	CBT-3.2-LIC10=	Cisco Broadband Troubleshooter v3.2 for managing 1-10 CMTS
CCDM-1.0-LIC50	Cisco Cable Diagnostic Manager 1.0 for 1-50 CMTS	CBT-3.2-LIC50=	Cisco Broadband Troubleshooter v3.2 for managing 1-50 CMTS

## PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Cable Diagnostic Manager is the Cisco Broadband Troubleshooter (Table 3). The Cisco Broadband Troubleshooter helps cable operations personnel streamline problem resolution. Operators can quickly monitor, analyze, and diagnose problems between the cable modem termination system (CMTS), hybrid fiber-coax (HFC) cable plant segment, and connected Data Over Cable Service Interface Specifications (DOCSIS®) or Euro-DOCSIS cable modems.

**Table 3.** Product Comparisons

Feature	Cisco Cable Diagnostic Manager	Cisco Broadband Troubleshooter
Easy-to-use, customer care tool to isolate problems to the CMTS, HFC cable plant segment, or cable modem	Yes	Yes
Customizable user interface to tailor status displays and summary information to the specific customer service organization	Yes	No
Comprehensive, on-demand, and scheduled diagnostics to monitor RF signal quality and automate analysis and interpretation of the Cisco patented "flap list" maintained in Cisco CMTSs	No	Yes
CiscoView (option) to obtain real-time graphical representation of the back panel and status of interface ports on any DOCSIS- or Euro-DOCSIS-compliant cable modem.	No	Yes
Route MAP IMS Mapping tool (option) to view the entire network of cable modems down to the street level	No	Yes

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

## FOR MORE INFORMATION

For more information about the Cisco Broadband Troubleshooter, visit <http://www.cisco.com/en/US/products/sw/netmgtsw/ps530/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive End-of-Life/End-of-Sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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