

# TFTP Messages

This section contains Trivial File Transfer Protocol (TFTP) messages.

**Error Message** %TFTP-3-FILE\_RCV\_FAIL: Error while receiving the file. File name:  
[chars]

**Explanation** Error while receiving the file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-FILE\_READ\_FAIL: Error while reading the local file. File Desc:  
[dec]

**Explanation** Error while reading the local file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-FILE\_SND\_FAIL: Error while sending the file. File name:  
[chars]

**Explanation** Error while sending the file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-4-FILE\_TOO\_BIG: FILE is too big. MAX allowed size for this file type is [dec]blocks ([dec] bytes).

**Explanation** FILE is too big.

**Recommended Action** No action is required.

**Error Message** %TFTP-3-FILE\_WRITE\_FAIL: Error while writing [dec] bytes to file. Tftp error.

**Explanation** Error while writing to a file. Tftp error.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-4-INV\_ACK\_NUM: Invalid Ack received. The Ack number doesn't match the request. Send block #[dec], got ACK for #[dec].

**Explanation** Invalid Ack received. The Ack number doesn't match the request.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-INV\_COMMAND: Invalid tftp command: '[chars]'.

**Explanation** Invalid tftp command.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-INV\_OPCODE: Invalid opcode being used by tftp server or data is corrupt. Opcode: [dec]

**Explanation** Invalid opcode being used by tftp server or data is corrupt.

**Explanation** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-INV\_STR\_TRM: Error while reading internal buffer!. Invalid string termination.

**Explanation** Error while reading internal buffer!. Invalid string termination.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-4-INV\_TFTP\_MODE: Invalid tftp mode: '[chars]'. Possible modes are 'binary', 'octet' and 'ascii'

**Explanation** Invalid tftp mode. Possible modes are 'binary', 'octet' and 'ascii'

**Recommended Action** No action is required.

**Error Message** %TFTP-4-RETRY SOCK\_RCV\_FAIL: Failed to receive a message through the tftp socket. Retrying to receive data..

**Explanation** Failed to receive a message through the tftp socket. Retrying to receive data..

**Recommended Action** No action is required.

**Error Message** %TFTP-3-SOCKET\_BIND\_FAIL: Failed to bind the socket for tftp. Tftp initialization failed.

**Explanation** Failed to bind the socket for tftp. Tftp initialization failed.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-SOCKET\_CREATE\_FAIL: Failed to create socket for tftp. Tftp initialization failed

**Explanation** Failed to create socket for tftp. Tftp initialization failed

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-SOCK\_OPT\_FAIL: Failed to configure the socket for tftp. Tftp initialization failed.

**Explanation** Failed to configure the socket for tftp. Tftp initialization failed.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-SOCK\_RCV\_FAIL: Failed to receive a message through the tftp socket. Check network connection and route. Port: [int]

**Explanation** Failed to receive a message through the tftp socket. Check network connection and route.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-SOCK\_SND\_FAIL: Failed to send a message through the tftp socket. Tftp Failure.Dest Port: [int]

**Explanation** Failed to send a message through the tftp socket. Tftp Failure.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-SOCK\_TIMEOUT: TFTP Timeout no reply from TFTP server.Check network connection and route to the serverTime out between each retry: [dec].

**Explanation** TFTP Timeout no reply from TFTP server.Check network connection and route to the server

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-TFTP\_SVR\_ERR: TFTP Server Error: [dec]: "[chars]".

**Explanation** TFTP Server Error.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TFTP-3-WRITE\_NOCLOSE\_FAIL: Error while writing the local file: [chars]

**Explanation** Error while writing the local file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

## TOOL Messages

This section contains tool subsystem (TOOL) messages.

**Error Message** %TOOL-3-FILECORUPT: Footer offset ([dec]) past end of file ([dec] bytes) in file [chars]

**Explanation** This error suggest that the concerned file is corrupted

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-FILEIMGSIGCORUPT: Error! Invalid image signature in file [chars]

**Explanation** This error suggest that the concerned file is corrupted

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-FILEMAP: Error: Unable to map file [chars] :errcode [chars].

**Explanation** Failed to map a file

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-FILEOPEN: Error opening filename <[chars]>: [chars].

**Explanation** Failed to open a file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-FILEREADINGPAST: Error! Reading past end of file [chars]! current = [dec] bytes, size= [dec] bytes.

**Explanation** This error suggest that the concerned file is corrupted

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-FOOTERMISMATCH: Error! Footer mismatch from header! ([address] != [address]).

**Explanation** This error suggests a corrupt TLV

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-INSTALLTLV: Error [dec] installing TLV.

**Explanation** This error suggests that trying to run a TLV has failed

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-SIGLENCORRUP: Error! signature length is corrupted!.

**Explanation** This error occurs when the signature length is corrupted

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-SIGTYPCORRUP: Error! Invalid signature type: [hex].

**Explanation** This error occurs when the signature type is corrupted

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %TOOL-3-TLVACTIONERR: Error: Invalid TLV action code [dec].

**Explanation** This error suggests that an improper action was passed upon to \n perform on the TLV which does not exists as an action

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

## TRAPMGR Messages

This section contains trap manager (TRAPMGR) messages.

**Error Message** %TRAPMGR-3-CFG\_FILE\_WRITE\_FAILED: Error on call to osapiFsWrite routine on config file [chars].

**Explanation** Error writing to config file.

**Recommended Action** No action is required.

**Error Message** %TRAPMGR-3-DTL\_EVENT\_PORT\_ENTRY: Failed registration for DTL\_EVENT\_PORT\_BSR\_TRAP\_ENTRY.

**Explanation** Failed registration for DTL event port trap entry.

**Recommended Action** No action is required.

**Error Message** %TRAPMGR-3-DTL\_EVENT\_PORT\_EXIT: Failed registration for DTL\_EVENT\_PORT\_BSR\_TRAP\_EXIT.

**Explanation** Failed registration for DTL event port trap exit.

**Recommended Action** No action is required.

## UPDATE Messages

This section contains messages related to system updates (UPDATE).

**Error Message** %UPDATE-2-BINARY\_XML: [chars].

**Explanation** During binary to XML configuration conversion either cfg or xml directory creation or temporary file creation failed.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-CERT\_INST\_FAIL: Failed to install Webauth certificate. rc = [dec]

**Explanation** Failed to install Webauth certificate.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-CP\_CMD\_FAIL: Error while copying webauth files to internal filesystem.

**Explanation** Error while copying webauth files to internal filesystem.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-EOF\_ERR: Error! Reading past end of file! current = [dec] bytes, size= [dec] bytes. File name: [chars]. Failed to install downloaded s/w.

**Explanation** Error! Reading past end of file!. Failed to install downloaded s/w.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-FILE\_OPEN\_FAIL: Filed to open file [chars].

**Explanation** Failed to open a file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-FILE\_READ\_FAIL: Error reading certificate file <[chars]>: [chars].

**Explanation** Error reading certificate file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-FILE\_REN\_FAIL: Unable to Rename file [chars] to [chars]: [chars].

**Explanation** Unable to Rename file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-FILE\_WRITE\_FAIL: Unable to write to <[chars]>: [chars].

**Explanation** Unable to write to a file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-FOTER\_MISMACH: Error! Footer mismatch from header! ([address] != [address]). Failed to install downloaded s/w.

**Explanation** Error! Footer mismatch from header!. Failed to install downloaded s/w.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-4-GET\_PRIORITY\_FAIL: Failed to get the priority of the process. Defaulting to 0.Process name: Execute Script

**Explanation** Failed to get the priority of the process. Defaulting to 0.Process name: Execute Script

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-IMAGE\_CORRUPT: Invalid data length [hex]. Image file is corrupted!.

**Explanation** Invalid data length. Image file is corrupted!.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INCMLPT\_READ: Warning: Truncated read: Still [dec] bytes left to read.

**Explanation** Warning: A file read operation did not complete. The file may be corrupt.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INCMPLT\_WRITE: Warning: Truncated write. Error writing chunk size [dec], len left = [dec], total len = [dec].

**Explanation** Warning: Truncated write. Error while writing to file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INIT\_TLV\_FAIL: Error [dec] installing Temporal Logic Verifier (TLV). Failed to install downloaded s/w.

**Explanation** Error installing Temporal Logic Verifier (TLV). Failed to install downloaded s/w.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-4-INV\_EXT: Warning: Unknown File Type, extension: [chars].

**Explanation** Warning: Unknown File extension.

**Recommended Action** No action is required.

**Error Message** %UPDATE-3-INV\_FILE\_SIGN: Error! Invalid image signature!. Image may be corrupt.

**Explanation** Error! Invalid image signature!. Image may be corrupt.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INV\_FOOTER\_OFF: Footer offset ([dec]) past end of file ([dec] bytes). Sanity check failed on downloaded file.

**Explanation** Footer offset past end of file. Sanity check failed on downloaded file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INV\_SIGN: Invalid signature type: [hex]. Image file may be corrupted.

**Explanation** Invalid signature type. Image file may be corrupted.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-INV\_TLV: Unknown Temporal Logic Verifier (TLV) code [dec] - ignored.

**Explanation** Unknown Temporal Logic Verifier (TLV) code - ignored.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-LICENSE\_LOAD\_FAIL: Failed to load license file [chars]. rc = [dec].

**Explanation** Failed to load license file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-MEM\_MAP\_FAIL: Unable to map to a shared file. File name: [chars]. [chars].

**Explanation** Unable to map to a shared file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-RAMDISK\_5MB\_FAIL: Error while loading webauth bundle. Could not create ramdisk of 5 MB. File name: [chars]

**Explanation** Error while loading webauth bundle. Could not create ramdisk of 5 MB.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-RATE\_DISABLE\_FAIL: Failed to disable rate limiter in the NPU

**Explanation** Failed to disable rate limiter in the NPU

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-RATE\_ENABLE\_FAIL: Failed to enable rate limiter in the NPU

**Explanation** Failed to enable rate limiter in the NPU

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-RULE\_DEL\_FAIL: Failed to delete tftp rule for pHost=[chars] pFilename=[chars] rc2 = [dec]

**Explanation** Failed to delete a tftp rule.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-0-SEM\_CREATE\_FAIL: Couldn't create flash access semaphore. Internal system error.

**Explanation** Couldn't create flash access semaphore. Internal system error.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-SEM\_GIVE\_FAIL: Failed to unlock the Tftp task. Tftp sub-system malfunctioning.

**Explanation** Failed to unlock the Tftp task. Tftp sub-system malfunctioning.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-SEM\_TAKE\_FAIL: Failed to lock on the Tftp task. Tftp sub-system malfunctioning.

**Explanation** Failed to lock on the Tftp task. Tftp sub-system malfunctioning.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-4-SET\_PRIORITY\_FAIL: Failed to set process priority. Process name: Execute script.

**Explanation** Failed to set process priority. Process name: Execute script.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-0-TASK\_CREATE\_FAIL: Failed to create a task. Task Name: XFER\_BLINK

**Explanation** Failed to create a task. Task Name: XFER\_BLINK

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %UPDATE-3-UNTAR\_CMD\_FAIL: Error during untar of webauth bundle. Tar returned [dec].

**Explanation** Error during untar of webauth bundle.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

## USMDB Messages

This section contains usmDb API (USMDB) messages.

**Error Message** %USMDB-3-MSGTAG001: usmDbAclSwapRuleIndex: The two indices, [dec], are the same.

**Explanation** usmDbAclSwapRuleIndex: The two indices, [dec], are the same.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG002: usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

**Explanation** usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG003: usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

**Explanation** usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG004: invalid arg(s) passed to usmDbCertsWebadminNameGet

**Explanation** invalid arg(s) passed to usmDbCertsWebadminNameGet

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG005: invalid arg(s) passed to usmDbCertsWebauthNameGet

**Explanation** invalid arg(s) passed to usmDbCertsWebauthNameGet

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG006: Cannot add Mobility Member, duplicate IP, Saved Member: [hex]:[hex]:[hex]:[hex]:[hex]:[hex]  
Member: [hex]:[hex]:[hex]:[hex]:[hex]:[hex], IP: [dec].[dec].[dec].[dec]

**Explanation** Cannot add Mobility Member, duplicate IP, Saved Member:[hex]:[hex]:[hex]:[hex]:[hex]:[hex] Member:[hex]:[hex]:[hex]:[hex]:[hex]:[hex], IP: [dec].[dec].[dec].[dec]

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at

<http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-6-MSGTAG007: Error on call to sysapiRegistryGet routine with keyUDI\_PID.

**Explanation** Error on call to sysapiRegistryGet routine with keyUDI\_PID.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-6-MSGTAG008: Error on call to sysapiRegistryGet routine with keyUDI\_VID.

**Explanation** Error on call to sysapiRegistryGet routine with keyUDI\_VID.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG009: Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG010: Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG011: Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG012: Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG013: Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG014: Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keyPORT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG015: Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Explanation** Error on call to sysapiRegistryGet routine with keySLOT\_DATA\_STRUCT.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG016: Failed to open [chars]

**Explanation** Failed to open [chars]

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG017: Couldn't create flash write semaphore.

**Explanation** Couldn't create flash write semaphore.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-6-MSGTAG018: Setting hardware time to [dec] [dec] [dec]  
[dec]:[dec]:[dec]

**Explanation** Setting hardware time to [dec] [dec] [dec] [dec]:[dec]:[dec]

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG019: unable to work out gmtime.

**Explanation** unable to work out gmtime.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG020: usmDbTimeGet:Buffer supplied too small [dec]<27 bytes

**Explanation** usmDbTimeGet:Buffer supplied too small [dec]<27 bytes

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG021: usmDbWcpGet6kTableChecksum(): Non-Doberman platform.

**Explanation** usmDbWcpGet6kTableChecksum(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG022: usmDbWcpGetControllerSlotPort(): Non-Doberman platform.

**Explanation** usmDbWcpGetControllerSlotPort(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG023: usmDbWcpGetPeersPortAndIp(): Non-Doberman platform.

**Explanation** usmDbWcpGetPeersPortAndIp(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG024: usmDbWcpControllerExists(): Non-Doberman platform.

**Explanation** usmDbWcpControllerExists(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG025: usmDbWcpGetNextController(): Non-Doberman platform.

**Explanation** usmDbWcpGetNextController(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG026: usmDbWcpGetControllerIPAddress(): Non-Doberman platform.

**Explanation** usmDbWcpGetControllerIPAddress(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG027: usmDbWcpGetParentRouterName(): Non-Doberman platform.

**Explanation** usmDbWcpGetParentRouterName(): Non-Doberman platform.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-4-MSGTAG028: LAG in transition.switch reboot DUE..!!!

**Explanation** LAG in transition.switch reboot DUE..!!!

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %USMDB-3-MSGTAG029: License operation failed with rc : [chars]..!!!

**Explanation** License operation failed!!!

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

## WCP Messages

This section contains Wireless Control Protocol (WCP) messages.

**Error Message** %WCP-3-BUFF\_ALLOC\_FAILED: Out of System buffers.

**Explanation** Out of System buffers.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-BUFF\_INVALID: The message buffer received for processing is invalid.

**Explanation** The message buffer received for processing is invalid.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-BUFF\_LEN\_LOW: The length of the buffer [dec] bytes, is not enough to hold the data of size [dec] bytes.

**Explanation** The length of the buffer is not enough to hold the data.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-0-CREAT\_MUTEX\_FAILED: Failed to Create SNMP mutex for WCP task.

**Explanation** Failed to Create SNMP mutex for WCP task.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-0-CREAT\_TASK\_FAILED: Failed to Create WCP Task.

**Explanation** Failed to Create WCP Task.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-DISABLE\_VAP\_FAILED: Failed to disable the Wlans associated with the interface [chars].

**Explanation** Failed to disable the Wlans associated with the interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-GET\_ADMINSTATE\_ERR: Failed to get the admin state for the interface [dec].

**Explanation** Failed to get the admin state for a specified interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-GET\_GATEWAY\_FAILED: Failed to get the gateway for the interface [chars].

**Explanation** Failed to get the gateway for an interface.

**Explanation** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still

require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-GET\_IPADDR\_FAILED: Failed to get the IP address for the interface [chars].

**Explanation** Failed to get the IP address for an interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-GET\_MASK\_FAILED: Failed to get the net mask for the interface [chars].

**Explanation** Failed to get the net mask for an interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-GET\_VLAN\_FAILED: Failed to get the vlan id for the interface [chars].

**Explanation** Failed to get the vlan id for an interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-INTERNAL\_INTF\_NUM\_ERR: Failed to get the first available internal interface number.

**Explanation** Failed to get the first available internal interface number.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-INVALID\_REQ\_TYPE: Controller got request for invalid TLV type [chars].

**Explanation** Controller got request for invalid TLV type.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-INVALID\_SLOT\_PORT: The next valid slot and port cannot be retrieved for the slot [dec] and port [dec]

**Explanation** The next valid slot and port cannot be retrieved.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-IOCTL\_FAILED: The ioctl system call failed for the option [chars].

**Explanation** The ioctl system call failed.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-KEEPALIVE\_LOST: Lost keepalives from [chars].

**Explanation** Lost keepalives.Expected event on a socket did not occur.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-MGMT\_GATEWAY\_ILLEGAL: Management interface gateway [chars] is illegal.

**Explanation** Management interface gateway is illegal.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-MGMT\_IP\_ILLEGAL: Management interface IP address [chars] is illegal.

**Explanation** Management interface IP address is illegal.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-MGMT\_NETMASK\_ILLEGAL: Management interface netmask [chars] is illegal.

**Explanation** Management interface netmask is illegal.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-MSG\_LEN\_ZERO: The message received for processing has zero length.

**Explanation** The message received for processing has zero length.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-MSG\_TYPE\_UNKNOWN: Unknown message type [dec] received for processing.

**Explanation** Unknown message type received for processing by WCP task.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-PDU\_TRANSMIT\_FAILED: Failed to transmit the PDU for the command [chars].Return code:[dec].

**Explanation** Failed to transmit the WCP PDU to the SCP.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SEM\_TAKE\_FAILED: Could not take a semaphore lock on the global snmp structure.

**Explanation** could not take a semaphore lock on the global snmp structure.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SET\_IPADDR\_FAILED: Failed to set IP address for the interface [chars].

**Explanation** Failed to set the IP address for an interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SET\_VLAN\_FAILED: Failed to set vlan ID for the interface [chars].

**Explanation** Failed to set the vlan ID for an interface.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SOCK\_CREAT\_FAILED: Failed to create a datagram socket.

**Explanation** Failed to create a datagram socket.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SOCK\_OPT\_FAILED: Failed to set the socket option [chars].

**Explanation** Failed to set the socket option.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SOCK\_RECV\_FAILED: Failed to receive a packet from ip address [chars]: port [dec].

**Explanation** Failed to receive a packet on a socket.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-3-SOURCE\_INVALID: The message buffer received for processing is from an invalid source.

**Explanation** The message buffer received for processing is from an invalid source.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WCP-7-WCP\_PORT\_BOUND: WCP task is bound to port number [dec].

**Explanation** Port number to which wcp task is bound to is displayed

**Recommended Action** No action is required.

**Error Message** %WCP-7-WCP\_PROCESS\_ERROR: wcp process error: The function [chars] failed.

**Explanation** wcp process error.

**Recommended Action** No action is required.

## WEB Messages

This section contains web (WEB) messages.

**Error Message** %WEB-3-FORM\_SUBMIT\_FAILED: Form submission failed for file:[chars]. No action taken.

**Explanation** Form submit action failed on the HTML file.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_ACCESS\_LEVEL: Access level is invalid for SNMPv3 user [chars].

**Explanation** Access level is invalid for this SNMPv3 user.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_AP\_KEY: Invalid AP Hash Key Provided

**Explanation** Invalid AP Hash Key.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_AUTH\_PROTO: Invalid authentication protocol for SNMPv3 user [chars].

**Explanation** Authentication protocol is invalid for SNMPv3 user.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID-NLS\_TOKEN: NLS String [[dec]] Not Found.

**Explanation** NLS string not found.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_PRIV\_PROTO: Unknown privacy protocol for SNMPv3 user [chars].

**Explanation** Unknown privacy protocol for SNMPv3 user.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_TFTP\_DNLDCODE: TFTP download failed with unknown failure code.

**Explanation** TFTP download failed. Failure code unknown.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-INVALID\_USERNAME: EwsContext cachedUsername is empty!

**Explanation** Cached user name is empty.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-LOCAL\_AUTH\_FAILED: # (prty\_order\_local\_auth.html) Form Submission Failed. NoAction Taken..

**Explanation** # (prty\_order\_local\_auth.html) Form Submission Failed. NoAction taken.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-NLS\_LIST\_NOT\_FOUND: NLS List [[chars]] not found.

**Explanation** NLS List not found.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-NLS\_STR\_NOT\_FOUND: NLS String [[dec]] Not Found for Key: [chars]

**Explanation** NLS String not found.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-PARTY\_ORDER\_NET\_FAILED: # (prty\_order\_net.html) Form Submission Failed. No ActionTaken..

**Explanation** # (prty\_order\_net.html) Form Submission Failed. No Actiontaken.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-USDB\_SAVE\_FAILED: The Local Users Database could not be saved to flash.

**Explanation** Local Users Database could not be saved to flash.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WEB-3-USER\_NOT\_PRIVILEGED: Form Submission Failed. The user doesn't have the right privileges.

**Explanation** Form Submission Failed. User doesn't have the right privileges.

**Recommended Action** If this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

## WPS Messages

This section contains wireless protection policy (WPS) messages.

**Error Message** %WPS-6-CONVERT\_OLD\_SIG\_TO\_NEW: Old version of signature configuration file detected.

**Explanation** Warning: old version of signature configuration file detected. Convert it to the new format.

**Recommended Action** This is a debug message only. No action is required.

**Error Message** %WPS-3-ERR\_OPEN\_SIG: Error opening new sig file

**Explanation** Error opening new signature file

**Recommended Action** Please make sure the signature file is downloaded properly.

**Error Message** %WPS-3-ERROR\_MASK\_NON\_HEX: mask string [chars] has non-Hex digits

**Explanation** mask string has the non-Hex digits

**Recommended Action** Please specify a mask string which is of Hex digits

**Error Message** %WPS-3-ERROR\_PARSE\_CST\_SIG: Error parsing custom sig file.

**Explanation** Error parsing custom signature file.

**Recommended Action** Try to re-download a new custom signature file to the system again.

**Error Message** %WPS-3-ERROR\_PARSE\_SIG\_LINE: Error parsing at line [dec] of new sig file

**Explanation** Error parsing at line of new signature file

**Recommended Action** Please ensure the signature line in question is of proper syntax.

**Error Message** %WPS-3-ERROR\_PARSE\_STD\_SIG\_FILE: Error parsing standard sig file.

**Explanation** Error parsing standard signature file.

**Recommended Action** Try to re-download a new standard signature file to the system again.

**Error Message** %WPS-3-ERROR\_PATTERN\_NON\_HEX: pattern string [chars] has non-Hex digits

**Explanation** pattern string has the non-Hex digits

**Recommended Action** Please specify a pattern string which is of Hex digits

**Error Message** %WPS-3-ERROR\_RETRIEVE\_FILE: Error reading file [chars] from flash

**Explanation** Error retrieving file from flash

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-ERROR\_SEND\_SIG\_ADD: Error sending sig Add message to LWAPP

**Explanation** Error sending signature Add message to LWAPP

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-ERROR\_SEND\_SIG\_DISABLE\_MSG: Error sending sig disable message to LWAPP

**Explanation** Error sending signature disable message to LWAPP

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-ERROR\_SEND\_SIG\_ENABLE\_MSG: Error sending sig enable message to LWAPP

**Explanation** Error sending signature enable message to LWAPP

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-ERR\_PARSE\_REV: Error parsing revision number

**Explanation** Error parsing signature revision number

**Recommended Action** The revision number has to be 1

**Error Message** %WPS-3-ERR\_RD\_LN: Error reading line [dec] from new sig file

**Explanation** Error reading line from new signature file

**Recommended Action** Please ensure the signature line in question is of proper syntax.

**Error Message** %WPS-3-ERR\_READ\_SIG\_REV: Error reading sig revision number

**Explanation** Error reading signature revision number

**Recommended Action** Please specify revision number at the 1st line of the signature file.

**Error Message** %WPS-3-FAIL\_MERGE\_SIG: unable to merge rev [chars] sig with existing sig

**Explanation** unable to merge signatures with existing signatures

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-FAIL\_NOTIFY\_LWAPP\_SIG\_FILE: Unable to notify LWAPP of new sig file

**Explanation** Unable to notify LWAPP of new signature file

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-6-IDS\_TOKEN\_INTERVAL\_DEF: Sig Interval set to default

**Explanation** Signature Interval set to default

**Recommended Action** No action is required.

**Error Message** %WPS-3-INVALID\_SIG\_TOKEN: Invalid sig token [chars]

**Explanation** Invalid signature token

**Recommended Action** Please correct the signature token which is invalid

**Error Message** %WPS-3-INV\_VER: Error invalid version [chars]

**Explanation** Error signature invalid version

**Recommended Action** The revision number has to be 1

**Error Message** %WPS-4-MFP\_INVALID\_EVENT\_TYPE: MFP Ignoring invalid event type ([int]) from [hex]:[hex]:[hex]:[hex]:[hex]:[hex]

**Explanation** MFP Ignores invalid event type

**Recommended Action** This is a debug message only. No action is required.

**Error Message** %WPS-3-MFP\_LINK\_MISSING: MFP Missing link at the [chars] of table

**Explanation** MFP is missing link in the table

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-0-MFP\_STAT\_NO\_QUEUE: MFP Stats task has no queue

**Explanation** MFP Statistics task has no queue

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-MFP\_UNLINK\_ERR: MFP Can't unlink entry from table

**Explanation** MFP Cannot unlink entry from table

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/tac>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %WPS-3-MISSING\_SIG\_TOKEN: Missing token, the symbol parsed=[chars]

**Explanation** signature token is missing

**Recommended Action** Please correct the signature token which is missing

**Error Message** %WPS-3-NO\_SIG\_REV: Sig file does not have revision number

**Explanation** Signature file does not have revision number

**Recommended Action** Please specify the revision number at the 1st line of the signature file, which has to be of value 1

**Error Message** %WPS-3-NO\_VALUE\_SIG\_TOKEN: No value specified for token [chars]

**Explanation** No value is specified for the signature token

**Recommended Action** Please specify the value for the token in question.

**Error Message** %WPS-3-READ\_SIG\_FILE\_FAIL: Error reading line [dec] of new signature file

**Explanation** Cannot read a new signature file

**Recommended Action** Check the signature file on the line in question to ensure it's in proper syntax.

**Error Message** %WPS-4-SIG\_ALARM\_OFF: AP [hex]:[hex]:[hex]:[hex]:[hex]:[hex] : Alarm OFF, [chars] sig [chars], track=[chars] preced=[dec] hits=[dec] slot=[dec] channel=[dec]

**Explanation** Signature Alarm Off

**Recommended Action** This is a debug message only. No action is required.

**Error Message** %WPS-4-SIG\_ALARM\_OFF\_CONT: ...continue, source mac=[hex]:[hex]:[hex]:[hex]:[hex]:[hex]

**Explanation** ...continue, Signature Alarm Off

**Recommended Action** This is a debug message only. No action is required.

**Error Message** %WPS-3-SIG\_PTRN\_DEL\_NUM\_INV: illegal number of pattern delimiters [chars].

**Explanation** invalid number of pattern delimiters

**Recommended Action** The maximal delimiter number is 3.

**Error Message** %WPS-3-SIG\_PTRN\_INV: invalid pattern [chars] in Version 1 signature.

**Explanation** invalid signature pattern

**Recommended Action** Please correct the signature pattern in question

**Error Message** %WPS-3-SIG\_PTRN\_INV\_OFF: invalid offset [chars] in Version 1 signature

**Explanation** invalid signature pattern offset

**Recommended Action** Please specify the right pattern offset

**Error Message** %WPS-3-SIG\_PTRN\_INV\_OFF\_MAX: offset [chars] in Version 1 signature too big; max value = [dec]

**Explanation** invalid signature pattern offset value

**Recommended Action** Please specify the right pattern offset value

**Error Message** %WPS-3-SIG\_PTRN\_INV\_OFF\_STRT\_D: invalid pattern offset Start value [dec] in Version 1 signature

**Explanation** invalid signature pattern offset Start

**Recommended Action** Please specify the right offset start value

**Error Message** %WPS-3-SIG\_PTRN\_INV\_OFF\_STRT\_S: invalid pattern offset Start value [chars] in Version 1 signature

**Explanation** invalid signature pattern offset Start

**Recommended Action** Please specify the right offset start value

**Error Message** %WPS-3-SIG\_PTRN\_LEN\_OVER: pattern string cannot specify more than [dec] octets in Version 1 signatures

**Explanation** pattern string length too big

**Recommended Action** Please specify the right pattern string.

**Error Message** %WPS-3-SIG\_PTRN\_MASK\_EQ: pattern string and mask must be of equal length in Version 1 signatures

**Explanation** pattern string and mask must be of equal length

**Recommended Action** pattern string and mask must be of equal length

**Error Message** %WPS-3-SIG\_PTRN\_MASK\_EVEN: pattern string and mask must have an even number of bytes in Version 1 signatures

**Explanation** pattern string and mask must have an even number of bytes

**Recommended Action** pattern string and mask must have an even number of bytes

**Error Message** %WPS-3-SIG\_PTRN\_MASK\_NULL: pattern string and mask have no any bytes specified

**Explanation** pattern string and mask do not have any bytes specified

**Recommended Action** Please specify pattern and mask

**Error Message** %WPS-3-SIG\_PTRN\_MASK\_STR\_INV: [chars] string [chars] has non-Hex digits

**Explanation** invalid signature pattern or mask string. It has non-Hex digits.

**Recommended Action** The signature pattern or mask string must have Hex digits

**Error Message** %WPS-3-SIG\_PTRN\_MISSING: invalid pattern [chars] in Version 1 signature: missing [chars].

**Explanation** invalid signature pattern

**Recommended Action** Please correct the signature pattern in question

**Error Message** %WPS-3-SIG\_PTRN\_PARSE\_FAIL: Error parsing pattern [chars] in Version 1 signature

**Explanation** Error parsing token pattern

**Recommended Action** Please specify the right pattern

**Error Message** %WPS-3-SIG\_STR\_INV: [chars] string must begin with '0x' in Version 1 signatures

**Explanation** invalid signature pattern

**Recommended Action** Please specify the right signature pattern

**Error Message** %WPS-3-SIG\_TOKEN\_DUP: Sig [chars] must be unique, the '[chars]' repeats

**Explanation** Signature token is not unique.

**Recommended Action** Please specify unique signature token.

**Error Message** %WPS-3-SIG\_TOKEN\_DUP\_PRECED: Sig precedence must be unique, the [dec] repeats

**Explanation** Signature token precedence is not unique.

**Recommended Action** Please specify unique precedence ID.

**Error Message** %WPS-3-SIG\_TOKEN\_NUM\_INV: Version 1 sig cannot have more than [dec] tokens per line

**Explanation** Version 1 signatures cannot have more than 15 tokens per line

**Recommended Action** Please specify a signature less than 15 tokens.

**Error Message** %WPS-3-SIG\_TOKEN\_WRONG\_SIGID: Sig Id [dec] is not valid

**Explanation** Signature token SigId is not valid.

**Recommended Action** Please specify valid SigId.

**Error Message** %WPS-3-SIG\_VER\_UNSUP: Signature version number [chars] is unsupported

**Explanation** Signature version number is unsupported

**Recommended Action** The revision number has to be 1

**Error Message** %WPS-3-TOKEN\_MISSING\_INVALID: Missing or invalid '[chars]' token in Version 1 sig

**Explanation** Missing or invalid token in Version 1 signature

**Recommended Action** Please correct the invalid token in the

**Error Message** %WPS-3-TOKEN\_PARSE\_FAIL: Error processing '[chars]' token in Version 1 signature

**Explanation** Signature token processing failed

**Recommended Action** Please correct the token in question

**Error Message** %WPS-3-TYPE\_TOKEN\_INV\_GT: In Version 1 signatures, '[chars]' can not have a value greater than [dec]

**Explanation** Signature token value is invalid

**Recommended Action** Please specify the right value fr the token in question

**Error Message** %WPS-3-TYPE\_TOKEN\_INV\_VAL1: In Version 1 signatures, '[chars]' can only have value [chars]

**Explanation** Signature token value is invalid

**Recommended Action** Please specify the right value for the token in question

**Error Message** %WPS-3-TYPE\_TOKEN\_INV\_VAL2: In Version 1 signatures, '[chars]' can only have value [chars] or [chars]

**Explanation** Signature token value is invalid

**Recommended Action** Please specify the right value for the token in question

**Error Message** %WPS-3-TYPE\_TOKEN\_INV\_VAL3: In Version 1 signatures, '[chars]' can only have value [chars], [chars], or [chars]

**Explanation** Signature token value is invalid

**Recommended Action** Please specify the right value for the token in question

**Error Message** %WPS-4-UNSUPPORT\_SIG\_VER: Unsupported sig version on line [dec], ignoring signature

**Explanation** Unsupported signature version, ignoring signature

**Recommended Action** The revision number has to be 1

**Error Message** %WPS-3-VER\_NOT\_FOUND: Error version number not found

**Explanation** Error signature version number not found

**Recommended Action** Please specify a revision number which has to be of value 1

**Error Message** %WPS-3-VER\_NUM\_MISSING\_INVALID: Error at line [dec] of new signature file: version number is missing or invalid

**Explanation** version number is missing or invalid

**Recommended Action** Please specify the revision number at the 1st line of the signature file, which has to be of value 1