



## Preface

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### Audience

This guide is for the networking professional who installs and manages Cisco Aironet Access Points. To use this guide, you should have experience working with the Cisco IOS software and be familiar with the concepts and terminology of wireless local area networks.

### Purpose

This guide provides the information you need to install and configure your access point. This guide provides procedures for using the Cisco IOS software commands that have been created or changed for use with the access point. It does not provide detailed information about these commands. For detailed information about these commands, refer to the *Cisco IOS Command Reference for Cisco Aironet Access Points and Bridges* for this release. For information about the standard Cisco IOS software commands, refer to the Cisco IOS software documentation set available from the Cisco.com home page at **Service and Support > Technical Documents**. On the Cisco Product Documentation home page, select **Release 12.2** from the Cisco IOS Software drop-down list.

This guide also includes an overview of the access point web-based interface (APWI), which contains all the functionality of the command-line interface (CLI). This guide does not provide field-level descriptions of the APWI windows nor does it provide the procedures for configuring the access point from from the APWI. For all APWI window descriptions and procedures, refer to the access point online help, which is available from the Help buttons on the APWI pages.

### Organization

This guide is organized into these chapters:

[Chapter 1, “Overview,”](#) lists the software and hardware features of the access point and describes the access point’s role in your network.

[Chapter 2, “Configuring the Access Point for the First Time,”](#) describes how to configure basic settings on a new access point.

[Chapter 3, “Using the Web-Browser Interface,”](#) describes how to use the web-browser interface to configure the access point.

[Chapter 4, “Using the Command-Line Interface,”](#) describes how to use the command-line interface (CLI) to configure the access point.

[Chapter 5, “Administering the Access Point,”](#) describes how to perform one-time operations to administer your access point, such as preventing unauthorized access to the access point, setting the system date and time, and setting the system name and prompt.

[Chapter 6, “Configuring Radio Settings,”](#) describes how to configure settings for the access point radio such as the role in the radio network, data rates, transmit power, channel settings, and others.

[Chapter 7, “Configuring Multiple SSIDs,”](#) describes how to configure and manage multiple service set identifiers (SSIDs) on your access point. You can configure up to 16 SSIDs on your access point and assign different configuration settings to each SSID.

[Chapter 8, “Configuring an Access Point as a Local Authenticator,”](#) describes how to configure the access point to act as a local RADIUS server for your wireless LAN. If the WAN connection to your main RADIUS server fails, the access point acts as a backup server to authenticate wireless devices.

[Chapter 9, “Configuring Cipher Suites and WEP,”](#) describes how to configure the cipher suites required to use authenticated key management, Wired Equivalent Privacy (WEP), and WEP features including MIC, CMIC, TKIP, CKIP, and broadcast key rotation.

[Chapter 10, “Configuring Authentication Types,”](#) describes how to configure authentication types on the access point. Client devices use these authentication methods to join your network.

[Chapter 11, “Configuring WDS, Fast Secure Roaming, and Radio Management,”](#) describes how to configure the access point to allow fast reassociation of roaming client devices. Using Cisco Centralized Key Management (CCKM) and an access point configured as a subnet context manager, client devices can roam from one access point to another without causing a delay in timing-sensitive applications, such as Voice over IP.

[Chapter 12, “Configuring RADIUS and TACACS+ Servers,”](#) describes how to enable and configure the Remote Authentication Dial-In User Service (RADIUS) and Terminal Access Controller Access Control System Plus (TACACS+), which provide detailed accounting information and flexible administrative control over authentication and authorization processes.

[Chapter 13, “Configuring VLANs,”](#) describes how to configure your access point to interoperate with the VLANs set up on your wired LAN.

[Chapter 14, “Configuring QoS,”](#) describes how to configure quality of service (QoS) on your access point. With this feature, you can provide preferential treatment to certain traffic at the expense of others.

[Chapter 15, “Configuring Proxy Mobile IP,”](#) describes how to configure your access point’s proxy mobile IP feature. When you enable proxy mobile IP on your access point and on your wired network, the access point helps client devices from other networks remain connected to their home networks.

[Chapter 16, “Configuring Filters,”](#) describes how to configure and manage MAC address, IP, and Ethertype filters on the access point using the web-browser interface.

[Chapter 17, “Configuring CDP,”](#) describes how to configure Cisco Discovery Protocol (CDP) on your access point. CDP is a device-discovery protocol that runs on all Cisco network equipment.

[Chapter 18, “Configuring SNMP,”](#) describes how to configure the Simple Network Management Protocol (SNMP) on your access point.

[Chapter 19, “Configuring Repeater and Standby Access Points,”](#) describes how to configure your access point as a hot standby unit or as a repeater unit.

[Chapter 20, “Managing Firmware and Configurations,”](#) describes how to manipulate the Flash file system, how to copy configuration files, and how to archive (upload and download) software images.

[Chapter 21, “Configuring System Message Logging,”](#) describes how to configure system message logging on your access point.

[Chapter 22, “Troubleshooting,”](#) provides troubleshooting procedures for basic problems with the access point.

[Appendix A, “Channels and Antenna Settings,”](#) lists the access point radio channels and the maximum power levels supported by the world’s regulatory domains.

[Appendix B, “Protocol Filters,”](#) lists some of the protocols that you can filter on the access point.

[Appendix C, “Supported MIBs,”](#) lists the Simple Network Management Protocol (SNMP) Management Information Bases (MIBs) that the access point supports for this software release.

[Appendix D, “Error and Event Messages,”](#) lists the CLI error and event messages and provides an explanation and recommended action for each message.

## Conventions

This publication uses these conventions to convey instructions and information:

Command descriptions use these conventions:

- Commands and keywords are in boldface text.
- Arguments for which you supply values are in italic.
- Square brackets ([ ]) mean optional elements.
- Braces ({ }) group required choices, and vertical bars (|) separate the alternative elements.
- Braces and vertical bars within square brackets ({ | }) mean a required choice within an optional element.

Interactive examples use these conventions:

- Terminal sessions and system displays are in screen font.
- Information you enter is in **boldface screen** font.
- Nonprinting characters, such as passwords or tabs, are in angle brackets (< >).

Notes, cautions, and timesavers use these conventions and symbols:



Tip

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Means the following will help you solve a problem. The tips information might not be troubleshooting or even an action, but could be useful information.

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Note

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Means reader take note. Notes contain helpful suggestions or references to materials not contained in this manual.

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Caution

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Means reader be careful. In this situation, you might do something that could result equipment damage or loss of data.

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## Warning

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. (To see translations of the warnings that appear in this publication, refer to the appendix "Translated Safety Warnings.")

## Waarschuwing

Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen. (Voor vertalingen van de waarschuwingen die in deze publicatie verschijnen, kunt u het aanhangsel "Translated Safety Warnings" (Vertalingen van veiligheidsvoorschriften) raadplegen.)

## Varoitus

Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista. (Tässä julkaisussa esiintyvien varoitusten käännökset löydät liitteestä "Translated Safety Warnings" (käännetyt turvallisuutta koskevat varoitukset).)

## Attention

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures. Avant d'accéder à cet équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures courantes de prévention des accidents. Pour obtenir les traductions des mises en garde figurant dans cette publication, veuillez consulter l'annexe intitulée « Translated Safety Warnings » (Traduction des avis de sécurité).

## Warnung

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewußt. (Übersetzungen der in dieser Veröffentlichung enthaltenen Warnhinweise finden Sie im Anhang mit dem Titel "Translated Safety Warnings" (Übersetzung der Warnhinweise).)

## Avvertenza

Questo simbolo di avvertenza indica un pericolo. Si è in una situazione che può causare infortuni. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti. La traduzione delle avvertenze riportate in questa pubblicazione si trova nell'appendice, "Translated Safety Warnings" (Traduzione delle avvertenze di sicurezza).

## Advarsel

Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du være oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker. (Hvis du vil se oversettelser av de advarslene som finnes i denne publikasjonen, kan du se i vedlegget "Translated Safety Warnings" [Oversatte sikkerhetsadvarslar].)

## Aviso

Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes. (Para ver as traduções dos avisos que constam desta publicação, consulte o apêndice "Translated Safety Warnings" - "Traduções dos Avisos de Segurança").

¡Advertencia!	Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes. (Para ver traducciones de las advertencias que aparecen en esta publicación, consultar el apéndice titulado "Translated Safety Warnings.")
Varning!	Denna varningssymbol signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador. (Se förklaringar av de varningar som förekommer i denna publikation i appendix "Translated Safety Warnings" [Översatta säkerhetsvarningar].)

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## Related Publications

These documents provide complete information about the access point:

- *Quick Start Guide: Cisco Aironet 350 Series Access Points*
- *Quick Start Guide: Cisco Aironet 1100 Series Access Points*
- *Quick Start Guide: Cisco Aironet 1200 Series Access Points*
- *Cisco IOS Command Reference for Cisco Aironet Access Points and Bridges*
- *Installation Instructions for Cisco Aironet Power Injectors*
- *Cisco Aironet 802.11g Radio Upgrade Instructions*
- *Release Notes for 350, 1100, and 1200 Series Access Points for Cisco IOS Release 12.2(13)JA*

Click this link to browse to the Cisco Aironet documentation home page:

<http://www.cisco.com/univercd/cc/td/doc/product/wireless/index.htm>

## Obtaining Documentation

Cisco provides several ways to obtain documentation, technical assistance, and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

### Cisco.com

You can access the most current Cisco documentation on the World Wide Web at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

International Cisco websites can be accessed from this URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

## Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which may have shipped with your product. The Documentation CD-ROM is updated regularly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual or quarterly subscription.

Registered Cisco.com users can order a single Documentation CD-ROM (product number DOC-CONDOCCD=) through the Cisco Ordering tool:

[http://www.cisco.com/en/US/partner/ordering/ordering\\_place\\_order\\_ordering\\_tool\\_launch.html](http://www.cisco.com/en/US/partner/ordering/ordering_place_order_ordering_tool_launch.html)

All users can order annual or quarterly subscriptions through the online Subscription Store:

<http://www.cisco.com/go/subscription>

Click Subscriptions & Promotional Materials in the left navigation bar.

## Ordering Documentation

You can find instructions for ordering documentation at this URL:

[http://www.cisco.com/univercd/cc/td/doc/es\\_inpk/pdi.htm](http://www.cisco.com/univercd/cc/td/doc/es_inpk/pdi.htm)

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:

<http://www.cisco.com/en/US/partner/ordering/index.shtml>

- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

## Documentation Feedback

You can submit e-mail comments about technical documentation to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems  
Attn: Customer Document Ordering  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

## Obtaining Technical Assistance

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, the Cisco Technical Assistance Center (TAC) provides 24-hour-a-day, award-winning technical support services, online and over the phone. Cisco.com features the Cisco TAC website as an online starting point for technical assistance. If you do not hold a valid Cisco service contract, please contact your reseller.

## Cisco TAC Website

The Cisco TAC website (<http://www.cisco.com/tac>) provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The Cisco TAC website is available 24 hours a day, 365 days a year.

Accessing all the tools on the Cisco TAC website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a login ID or password, register at this URL:

<http://tools.cisco.com/RPF/register/register.do>

## Opening a TAC Case

Using the online TAC Case Open Tool (<http://www.cisco.com/tac/caseopen>) is the fastest way to open P3 and P4 cases. (P3 and P4 cases are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Case Open Tool automatically recommends resources for an immediate solution. If your issue is not resolved using the recommended resources, your case will be assigned to a Cisco TAC engineer.

For P1 or P2 cases (P1 and P2 cases are those in which your production network is down or severely degraded) or if you do not have Internet access, contact Cisco TAC by telephone. Cisco TAC engineers are assigned immediately to P1 and P2 cases to help keep your business operations running smoothly.

To open a case by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete listing of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

## TAC Case Priority Definitions

To ensure that all cases are reported in a standard format, Cisco has established case priority definitions.

**Priority 1 (P1)**—Your network is “down” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

**Priority 2 (P2)**—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

**Priority 3 (P3)**—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

**Priority 4 (P4)**—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

# Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- The Cisco Product Catalog describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the Cisco Product Catalog at this URL:

[http://www.cisco.com/en/US/products/products\\_catalog\\_links\\_launch.html](http://www.cisco.com/en/US/products/products_catalog_links_launch.html)

- Cisco Press publishes a wide range of general networking, training and certification titles. Both new and experienced user will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press online at this URL:

<http://www.ciscopress.com>

- Packet magazine is the Cisco quarterly publication that provides the latest networking trends, technology breakthroughs, and Cisco products and solutions to help industry professionals get the most from their networking investment. Included are networking deployment and troubleshooting tips, configuration examples, customer case studies, tutorials and training, certification information, and links to numerous in-depth online resources. You can access Packet magazine at this URL:

<http://www.cisco.com/packet>

- iQ Magazine is the Cisco bimonthly publication that delivers the latest information about Internet business strategies for executives. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

- Internet Protocol Journal is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

[http://www.cisco.com/en/US/about/ac123/ac147/about\\_cisco\\_the\\_internet\\_protocol\\_journal.html](http://www.cisco.com/en/US/about/ac123/ac147/about_cisco_the_internet_protocol_journal.html)

- Training—Cisco offers world-class networking training. Current offerings in network training are listed at this URL:

<http://www.cisco.com/en/US/learning/index.html>