



# Cisco Unity Express Documentation Roadmap

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- [Cisco Unity Express Compatibility Matrix](#)
- [Cisco Unity Express Troubleshooting and Alerts](#)
- [Open Source Software Licenses for Cisco Unity Express](#)

## Cisco Unity Express Hardware Documentation

**ISM-SRE-300-K9 , SM-SRE-700-K9, SM-SRE-710-K9, SM-SRE-900-K9, SM-SRE-910-K9**

- [Cisco SRE Service Module Configuration and Installation Guide](#)

**Network Module (NME-CUE, NM-CUE-EC, and NM-CUE)**

- [Cisco Unity Express Enhanced Network Modules](#)
- [Cisco Unity Express Network Modules](#)

**Advanced Integration Module (AIM-CUE/AIM2-CUE)**

- [AIM Installation Quick Start Guide: Cisco 2600, 3600, and 3700 Series](#)
- [Cisco 1800 Series Hardware Installation \(Modular\)](#)
- [Cisco 2800 Series Hardware Installation](#)
- [Cisco 3800 Series Hardware Installation](#)

## Call Control Documentation

Cisco Unity Express is compatible with the following call control solutions:

- [Cisco Unified Communications Manager \(CallManager\) with Cisco Unified Survivable Remote Site Telephony \(SRST\)](#)
- [Cisco Unified Communications Manager Express \(CallManager Express\)](#)



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**Americas Headquarters:**  
**Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA**

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### **Cisco Unified Communications Manager (CallManager) with Cisco Unified Survivable Remote Site Telephony (SRST)**

- [Cisco Unified Communications Manager \(CallManager\) Documentation](#)
- [Cisco Unified Survivable Remote Site Telephony \(SRST\) and SIP SRST System Administrator Guides](#)
- [Cisco SRST and SIP SRST Command Reference](#)

### **Cisco Unified Communications Manager Express (CallManager Express)**

- [Cisco Unified Communications Manager Express Configuration Guide](#)
- [Cisco Unified Communications Manager Express Command Reference](#)

## **Cisco Unified Messaging Gateway Documentation**

### **Cisco Unified Messaging Gateway 8.5**

- [Release Notes for Cisco Unified Messaging Gateway 8.5](#)
- [Cisco Unified Messaging Gateway 8.5 Installation Guide](#)
- [Cisco Unified Messaging Gateway 8.5 Administrator Guide](#)
- [Cisco Unified Messaging Gateway Command Reference for 8.0 and Later Versions](#)
- [Configuring Cisco Unified Messaging Gateway 8.5 Using the GUI: SRSV and E-SRST](#)

### **Cisco Unified Messaging Gateway 8.0**

- [Release Notes for Cisco Unified Messaging Gateway 8.0](#)
- [Installation and Upgrade Guide for Cisco Unified Messaging Gateway \(Cisco UMG\) Release 8.0](#)
- [CLI Administrator Guide for Cisco Unified Messaging Gateway \(Cisco UMG\) Release 8.0](#)
- [GUI Administrator Guide for Cisco Unified Messaging Gateway \(Cisco UMG\) Release 8.0](#)
- [Cisco Unified Messaging Gateway Command Reference for 8.0 and Later Versions](#)

### **Cisco Unified Messaging Gateway 1.0**

- [Release Notes for Cisco Unified Messaging Gateway 1.0](#)
- [Cisco Unified Messaging Gateway 1.0 Installation Guide](#)
- [Cisco Unified Messaging Gateway 1.0 CLI Administrator Guide](#)
- [Cisco Unified Messaging Gateway 1.0 Command Reference](#)

## **Cisco Unity Express 8.6**

### **Administrator Guides**

- [Release Notes for Cisco Unity Express 8.6](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express 8.6 Installation and Configuration Guide](#)

- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express Programmatic Interface Service Programming Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 8.6 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 8.6 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 8.6 VoiceView Express Quick Start Guide \(PDF\)](#)

## Cisco Unity Express 8.5

#### Administrator Guides

- [Release Notes for Cisco Unity Express 8.5](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express 8.5 Installation and Configuration Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express Programmatic Interface Service Programming Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 8.5 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 8.5 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 8.5 VoiceView Express Quick Start Guide \(PDF\)](#)

## Cisco Unity Express 8.0

#### Administrator Guides

- [Release Notes for Cisco Unity Express 8.0](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express 8.0 Installation and Configuration Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express Programmatic Interface Service Programming Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 8.0 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 8.0 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 8.0 VoiceView Express Quick Start Guide \(PDF\)](#)

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## Cisco Unity Express 7.4 (supported on AIM-CUE only)

### Administrator Guides

- [Release Notes for Cisco Unity Express 7.4](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)

## Cisco Unity Express 7.3 (supported on AIM-CUE only)

### Administrator Guides

- [Release Notes for Cisco Unity Express 7.3](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)

## Cisco Unity Express 7.2 (supported on AIM-CUE only)

### Administrator Guides

- [Release Notes for Cisco Unity Express 7.2](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)

## Cisco Unity Express 7.1 (Recommended Version)

### Administrator Guides

- [Release Notes for Cisco Unity Express 7.1](#)
- [Software Activation for Cisco Unity Express 7.1 and Later Versions](#)
- [Cisco Unity Express 7.1 Installation and Upgrade Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express 7.1 Interactive Voice Response CLI Administrator Guide](#)
- [Cisco Unity Express 7.1 GUI Administrator Guide](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express 7.1 and 7.0 Guide to Writing and Editing Scripts](#)
- [Cisco Unified Communications Express Historical Reporting Client Configuration Guide](#)

### Voice-Mail End-User Guides

- [Cisco Unity Express 7.1 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 7.1 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 7.1 VoiceView Express Quick Start Guide \(PDF\)](#)

## Cisco Unity Express 7.0

### Administrator Guides

- [Release Notes for Cisco Unity Express 7.0](#)
- [Cisco Unity Express 7.0 Installation and Upgrade Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express 7.0 Interactive Voice Response CLI Administrator Guide](#)
- [Cisco Unity Express 7.0 GUI Administrator Guide](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Configuring Cisco Unity Express 7.0 Using the GUI: Privilege Mode for Cisco Unified Communications Manager Licenses](#)

- [Configuring Cisco Unity Express 7.0 Using the GUI: Privilege Mode for Cisco Unified Communications Manager Express Licenses](#)
- [Cisco Unity Express 7.1 and 7.0 Guide to Writing and Editing Scripts](#)
- [Cisco Unified Communications Express Historical Reporting Client Configuration Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 7.0 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 7.0 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 7.0 VoiceView Express Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 3.2 (No Longer Supported)

#### Administrator Guides

- [Release Notes for Cisco Unity Express 3.2](#)
- [Cisco Unity Express 3.2 Installation and Upgrade Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express 3.2 Interactive Voice Response CLI Administrator Guide](#)
- [Cisco Unity Express 3.2 GUI Administrator Guide](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Configuring Cisco Unity Express 3.2 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.2 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Express Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.2 Using the GUI Interface: Administrator User Mode for All Licenses \(PDF\)](#)
- [Cisco Unity Express 3.2 Guide to Writing and Editing Scripts](#)
- [Cisco Unified Communications Express Historical Reporting Client Configuration Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 3.2 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 3.2 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 3.2 VoiceView Express Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 3.1 (No Longer Supported)

#### Administrator Guides

- [Release Notes for Cisco Unity Express 3.1](#)
- [Cisco Unity Express 3.1 Installation and Upgrade Guide](#)

- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express 3.1 Interactive Voice Response CLI Administrator Guide](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express 3.1 GUI Administrator Guide](#)
- [Configuring Cisco Unity Express 3.1 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.1 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Express Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.1 Using the GUI Interface: Administrator User Mode for All Licenses \(PDF\)](#)
- [Cisco Unity Express 3.1 Guide to Writing and Editing Scripts](#)
- [Cisco Unified Communications Express Historical Reporting Client Configuration Guide](#)

#### **Voice-Mail End-User Guides**

- [Cisco Unity Express 3.1 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 3.1 Voice-Mail System User's Guide for Advanced Features \(PDF\)](#)
- [Cisco Unity Express 3.1 VoiceView Express Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## **Cisco Unity Express 3.0 (No Longer Supported)**

#### **Administrator Guides**

- [Release Notes for Cisco Unity Express 3.0](#)
- [Cisco Unity Express 3.0 Installation and Upgrade Guide](#)
- [Cisco Unity Express Voice-Mail and Auto-Attendant CLI Administrator Guide for 3.0 and Later Versions](#)
- [Cisco Unity Express 3.0 Interactive Voice Response CLI Administrator Guide](#)
- [Cisco Unity Express Command Reference for 3.0 and Later Versions](#)
- [Cisco Unity Express 3.0 and Later GUI Administrator Guide](#)
- [Configuring Cisco Unity Express 3.0 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.0 Using the GUI Interface: Privilege Mode for Cisco Unified Communications Manager Express Licenses \(PDF\)](#)
- [Configuring Cisco Unity Express 3.0 Using the GUI Interface: Administrator User Mode for All Licenses \(PDF\)](#)
- [Cisco Unity Express 3.0 Guide to Writing and Editing Scripts](#)
- [Cisco Unified Communications Express Historical Reporting Client Configuration Guide](#)
- [Cisco Unity Express JSP, Servlet, and VoiceXML Web Application Development Guide](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 3.0 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 3.0 Voice-Mail System User's Guide for Advanced Features](#)
- [Cisco Unity Express 3.0 VoiceView Express Quick Start Guide \(PDF\)](#)

[Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 2.3 (No Longer Supported)

#### Administrator Guides

- [Release Notes for Cisco Unity Express 2.3](#)
- [Cisco Unity Express 2.3 Installation and Upgrade Guide](#)
- [Cisco Unity Express 2.3 CLI Administrator Guide](#)
- [Cisco Unity Express 2.3 GUI Administrator Guide](#)
- [Cisco Unity Express 2.3 Command Reference](#)
- [Cisco Unity Express 2.3 AvT Administrator Guide](#)
- [Cisco Unity Express 2.3 Guide to Writing Auto-Attendant Scripts](#)

#### Voice-Mail End-User Guides

- [Cisco Unity Express 2.3 Voice-Mail System Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express 2.3 Voice-Mail System User's Guide](#)
- [Cisco Unity Express 2.3 VoiceView Express Quick Start Guide \(PDF\)](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 2.2 (No Longer Supported)

#### Administrator Guides

- [Release Notes for Cisco Unity Express 2.2](#)
- [Cisco Unity Express 2.1/2.2 CLI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 2.1/2.2 GUI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 2.1/2.2 CLI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 2.1/2.2 GUI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 2.1/2.2 Command Reference](#)
- [Cisco Unity Express 2.2 System Monitoring Guide](#)
- [Cisco Unity Express SNMP MIB Release 2.2 Guide](#)
- [Cisco Unity Express 2.1/2.2 AvT Administrator Guide](#)
- [Cisco Unity Express 2.2 Guide to Writing Auto-Attendant Scripts](#)

#### Voice-Mail System End-User Guides

- [Cisco Unity Express Voice-Mail System Quick Start Guide - Release 2.1/2.2 \(PDF\)](#)
- [Cisco Unity Express Voice-Mail System User's Guide - Release 2.1/2.2](#)

- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 2.1 (No Longer Supported)

### Administrator Guides

- [Release Notes for Cisco Unity Express 2.1](#)
- [Cisco Unity Express CLI Administrator Guide for Cisco CallManager, Release 2.1](#)
- [Cisco Unity Express GUI Administrator Guide for Cisco CallManager, Release 2.1](#)
- [Cisco Unity Express CLI Administrator Guide for Cisco CallManager Express, Release 2.1](#)
- [Cisco Unity Express GUI Administrator Guide for Cisco CallManager Express, Release 2.1](#)
- [Cisco Unity Express Command Reference, Release 2.1](#)
- [Cisco Unity Express 2.1/2.2 AvT Administrator Guide](#)
- [Cisco Unity Express 2.1 Script Editor Guide](#)
- [Cisco Unity Express Design Guide](#)

### Voice-Mail System End-User Guides

- [Cisco Unity Express Voice-Mail System Quick Start Guide - Release 2.1/2.2 \(PDF\)](#)
- [Cisco Unity Express Voice-Mail System User's Guide - Release 2.1/2.2](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

## Cisco Unity Express 2.0 (No Longer Supported)

### Administrator Guides

- [Release Notes for Cisco Unity Express 2.0](#)
- [Cisco Unity Express CLI Administrator Guide for Cisco CallManager, Release 2.0](#)
- [Cisco Unity Express GUI Administrator Guide for Cisco CallManager, Release 2.0](#)
- [Cisco Unity Express GUI Administrator Guide for Cisco CallManager Express, Release 2.0](#)
- [Cisco Unity Express CLI Administrator Guide for Cisco CallManager Express, Release 2.0](#)
- [Cisco Unity Express Command Reference, Release 2.0](#)
- [Cisco Unity Express 1.1.2/2.0 Script Editor Guide](#)
- [Configuring and Using the Greeting Management System and Emergency Alternate Greeting for Unity Express \(PDF\)](#)

### Voice-Mail System End-User Guides

- [Cisco Unity Express Voice-Mail System Quick Start Guide - Release 2.0](#)
- [Cisco Unity Express Voice-Mail End-User Guides international versions](#)

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## Cisco Unity Express 1.1.2 (No Longer Supported)

### Administrator Guides

- [Cisco Unity Express 1.1.2 CLI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 1.1.2 GUI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 1.1.2 CLI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 1.1.2 GUI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 1.1.2/2.0 Script Editor Guide](#)

### Voice-Mail System End-User Guides

- [Cisco Unity Express 1.1.1/1.1.2 Voice-Mail System Quick Start Guide](#)

## Cisco Unity Express 1.1.1 (No Longer Supported)

- [Cisco Unity Express 1.1.1 CLI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 1.1.1 GUI Administrator Guide for Cisco CallManager](#)
- [Cisco Unity Express 1.1.1 CLI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 1.1.1 GUI Administrator Guide for Cisco CallManager Express](#)
- [Cisco Unity Express 1.1.1 Script Editor Guide](#)

### Voice-Mail System End-User Guides

- [Cisco Unity Express 1.1.1/1.1.2 Voice-Mail System Quick Start Guide](#)