



Cisco Unity Express Features

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This guide describes the set of Cisco Unity Express CLI commands and tasks for configuring, managing, and maintaining Cisco Unity Express applications, such as voice mail.

This guide complements the GUI administration tasks described in the [Cisco Unity Express GUI Administrator Guide](#).

The focus of this guide is the Cisco Unity Express application. It does not provide information on installation of Cisco routers, Cisco network modules, Cisco Unified Communications Manager Express router., or Cisco Unified Communications Manager server. For more information about those topics, see [Cisco Unity Express Documentation, By Version](#).

This chapter contains the following sections:

- [Platforms and Cisco IOS Software Images, page 17](#)
- [Cisco Unity Express Feature List, page 18](#)

Platforms and Cisco IOS Software Images

Cisco Unity Express applications use a set of commands that are similar in structure to Cisco IOS software commands. However, Cisco Unity Express commands do not affect the Cisco IOS configuration.

See the [Release Notes for Cisco Unity Express](#) for detailed information about the Cisco Unity Express hardware and software platforms.



Note

We highly recommend attaching an uninterruptible power supply (UPS) to the router housing the Cisco Unity Express module. Any reliable UPS unit provides continuous power to maintain the operation of the router and the Cisco Unity Express module. Consider the unit's capacity and run time because power consumption differs among Cisco platforms. Ideally, a UPS should include a signaling mechanism that directs the router to shut down Cisco Unity Express properly and then powers off the router.

Cisco Unity Express Feature List

Table 1 lists Cisco Unity Express features by version. Features that are introduced in a particular version are available in that and subsequent versions.



Tip

Table 1 describes how to configure each feature using the GUI, where applicable. For information about how to use the GUI to configure a feature, see the online help at:

- [Configuring Cisco Unity Express Using the GUI: Privilege Mode for Cisco Unified Communications Manager](#)
- [Configuring Cisco Unity Express Using the GUI: Privilege Mode for Cisco Unified Communications Manager Express](#)
- [Configuring Cisco Unity Express Using the GUI: Administrator User Mode for All Licenses](#)

Table 1 Cisco Unity Express Features by Version

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
7.1.2	Support for Cisco Unity Express on ISM-SRE-300-K9 Services Ready Engine (SRE) module	Provides support for Cisco Unity Express on the ISM-SRE-300-K9 Services Ready Engine module for the Cisco 2900 Series and Cisco 3900 Series routers	<ul style="list-style-type: none"> • See Release Notes for Cisco Unity Express 7.1. • See Cisco SRE Internal Service Modules Configuration Guide.
	Support for AIM2-CUE module.	The AIM2-CUE module is a replacement for the existing AIM-CUE module. Unless otherwise noted, the performance and system capacities are the same on both modules in this release.	<ul style="list-style-type: none"> • See Release Notes for Cisco Unity Express 7.1.
7.1.1	Phone and platform support.	Supports the use of new phones with VoiceView Express and support for interoperability with new versions of Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unity, and Cisco Unity Connection.	<ul style="list-style-type: none"> • For a list of the phone models and application versions supported, see the Cisco Unity Express Compatibility Matrix, for links to the compatibility information for each call control application.
	New software activation method	Support for the new Cisco Software Licensing (CSL) paradigm.	For more information, see Activating Cisco Unity Express Software for Versions 7.1 and Later .

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
7.1.1	Caller input	Enables callers to control how the call flow precedes by pressing keys. For each mailbox, the mailbox owner or system administrator can assign actions to the keys such as: <ul style="list-style-type: none"> Transfer the call to another number Connect to the operator Repeat the greeting 	<ul style="list-style-type: none"> From the CLI: See Configuring Call Flow From the GUI: Use the Voice Mail > Mailboxes option and the online help
	Scheduled backups	Enables you to configure up to five recurring scheduled backup jobs and five one-time scheduled backup jobs.	<ul style="list-style-type: none"> From the CLI: See Configuring Scheduled Backup Jobs From the GUI: Use the Administration > Backup/Restore > Scheduled Backups option and the online help
	Announcement-Only mailboxes	Enables you to configure announcement-only mailboxes. These mailboxes can only play the user greeting and disconnect the call; they cannot take any messages from callers or send messages.	<ul style="list-style-type: none"> From the CLI: See Configuring an Announcement-Only Mailbox From the GUI: Use the Voice Mail > Mailboxes option and the online help
	Multiple greetings	Enables users and Administrators to: <ul style="list-style-type: none"> Record multiple greetings Select which greetings to use Enable or disable greetings 	<ul style="list-style-type: none"> From the CLI: See Configuring Multiple Greetings From the GUI: Use the Voice Mail > Mailboxes option and the online help
7.0	Authentication, Authorization, and Accounting (AAA)	Expands on the authentication and authorization functionality available in previous releases. New features include the ability to configure: <ul style="list-style-type: none"> Privileges Accounting events logging AAA policy Console authentication Accounting server parameters Authenticating server parameters 	<ul style="list-style-type: none"> From the CLI: See Configuring Authentication, Authorization, and Accounting From the GUI: Use the following options and the online help: <ul style="list-style-type: none"> Configure > AAA Configure > Privileges

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
3.2	Centralized Cisco Unity Express	Enables Cisco Unity Express NME to interoperate with up to ten Cisco Unified CME systems.	<ul style="list-style-type: none"> See the documentation for Cisco Unified Messaging Gateway 1.0. From the CLI: See Configuring Centralized Cisco Unity Express This feature cannot be configured using the GUI.
	Voice mailbox PINless login	Enables subscribers to log in to their mailbox without a PIN. Access can be configured to be allowed from either: <ul style="list-style-type: none"> The voice mailbox owner's extension or E.164 number Any phone 	<ul style="list-style-type: none"> From the CLI: See Configuring PINless Mailbox Access This feature cannot be configured using the GUI.
	Nonsubscriber distribution lists	Enables you to add nonsubscribers to distribution lists. This enables the delivery of voice messages to people who do not have a mailbox on the system by using a single address to reference a list of addresses when sending the message.	<ul style="list-style-type: none"> From the CLI: See Configuring NonSubscriber Distribution Lists for Centralized Cisco Unity Express From the GUI: Use the Voice Mail > Distribution Lists option and the online help.
	Banner support	Enables you to configure a system wide login banner that is displayed to all users when they log in to the CLI or GUI and prompts the user for credentials.	<ul style="list-style-type: none"> From the CLI: See Banner Support This feature cannot be configured using the GUI.
	Inclusion of envelope information in SIP MWI notifications	Enables you to determine whether envelope information is included in SIP MWI notifications	<ul style="list-style-type: none"> From the CLI: See Configuring the Inclusion of Envelope Information in SIP MWI Notifications This feature cannot be configured using the GUI.
3.1	Support for Cisco Unified Communications Manager 6.1 and 4.3(1)	Cisco Unity Express 3.1.2 supports interoperability with Cisco Unified Communications Manager 4.3(1). Cisco Unity Express 3.1 provides interoperability with Cisco Unified Communications Manager 6.1.	See the documentation for Cisco Unified Communications Manager 6.1 and 4.3(1) .
3.1	Support of additional languages	Provides support for several new languages for voice-mail prompts.	See the Release Notes for Cisco Unity Express 3.1 for a list of available languages.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Support for automatic registration with Cisco Unified Messaging Gateway 1.0	Provides automatic registration and interoperability with Cisco Unified Messaging Gateway 1.0, which provides a tool for system administrators to manage large numbers of Cisco Unity Express endpoints in a distributed network.	<ul style="list-style-type: none"> • See the documentation for Cisco Unified Messaging Gateway 1.0. • From the CLI: See Registering Cisco Unity Express Endpoints to Cisco Unified Messaging Gateway • This feature cannot be configured using the GUI.
	Support for storing historical reports on remote sites	In release 3.0, historical reports about call activities and application activities on the system could only be stored locally. Beginning with release 3.1, the historical reports can be stored on remote databases.	<ul style="list-style-type: none"> • See the Cisco Unified Communications Express Historical Reporting Client Configuration Guide. • From the CLI: See Configuring Historical Reporting • From the GUI: Use the Administration > Historical Reporting option and the online help.
	New voice mail subscriber feature	Provides voice-mail users with the option of searching a global directory if an extension is not found when addressing a message by name or number. This feature is only available if the voice-mail system is running in an environment managed by the Cisco Unified Messaging Gateway.	See the documentation for Cisco Unified Messaging Gateway 1.0 .
3.0	Fax	Extends the convergence feature set to include fax support. It allows both inbound and outbound faxes. Outbound faxes can be printed to the fax machine.	<ul style="list-style-type: none"> • From the CLI: See Configuring System-Wide Fax Parameters • From the GUI: Use the System > Fax Settings option and the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
3.0	Cascading Message Notification	<p>Extends the existing message notification feature that was introduced in 2.3(1). With this feature, you can:</p> <ul style="list-style-type: none"> Set up a series of cascading notifications to recipients Enable subscribers to define time-based rules that determine how the notification is cascaded to other local subscribers. 	<ul style="list-style-type: none"> From the CLI: See Cascading Message Notification From the GUI: Use the Voice Mail > Message Notification option and the online help.
	Live Record	Enables Cisco Unity Express subscribers to record live conversations and store the recording as a message in their mailbox. They can then play it or forward it to another subscriber or group of subscribers.	<ul style="list-style-type: none"> From the CLI: See Configuring Live Record From the GUI: Use the Voice Mail > VM Configuration option and the online help.
	Live Reply	Enables Cisco Unity Express subscribers to make a phone call to a voice message's sender while listening to the message, by pressing 4-4.	<ul style="list-style-type: none"> From the CLI: See page 327 From the GUI: Use the Voice Mail > VM Configuration option and the online help.
	Historical reports	Provides historical reports about call activities and application activities on the system.	<ul style="list-style-type: none"> See the Cisco Unified Communications Express Historical Reporting Client Configuration Guide. From the CLI: See Configuring Historical Reporting From the GUI: Use the Administration > Historical Reporting option and the online help.
	Script Editor Express	Provides a simplified GUI that enables you to create and modify autoattendant scripts that can be opened/viewed on the Cisco Unity Express editor.	<ul style="list-style-type: none"> From the GUI: Use the System > Scripts option (click the New button) and the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
3.0	Fixed holidays	Enables you to configure specific dates as fixed or permanent holidays.	<ul style="list-style-type: none"> From the CLI: See Configuring Holiday Lists From the GUI: Use the System > Holiday Settings option and the online help.
	Nonsubscriber message delivery	Enables Cisco Unity Express subscribers to record a voice message and send it to an external number or nonsubscriber. The message can be sent immediately or can be scheduled to be sent in the future, up to 1 year in advance.	<ul style="list-style-type: none"> From the CLI: See Configuring Nonsubscriber Message Delivery From the GUI: Use the Voice Mail > VM Configuration option and the online help.
	New method of sending voice mail	Provides Cisco Unity Express script developers with a new step: “Send Voice Message.” It enables them to be able to generate a message on the fly by concatenating some prompts and sending it to a Cisco Unity Express subscriber.	No configuration is required for this feature. For more information, see the Cisco Unity Express Guide to Writing and Editing Scripts .
	Leaving multiple voice messages in the same session	Enables callers to leave multiple voice messages for the same or different subscriber without having to be transferred to the operator first.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters This feature cannot be configured using the GUI.
	Use of a voice-mail summary prompt during subscriber login	Provides a system-wide configuration option to enable subscribers to hear a summary of the new messages in the corresponding General Delivery Mailboxes (GDMs) during login.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters This feature cannot be configured using the GUI.
	Message properties (envelope) customization	Enables you to customize voice mail message playback preferences, such as whether subscribers hear detailed message properties when they retrieve a message using the TUI.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters This feature cannot be configured using the GUI.
	Default addressing for sending a voice message	Enables you to specify whether voice messages are addressed by name or extension be default at the system level for all features.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters This feature cannot be configured using the GUI.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Restriction tables	You can now restrict access to the functionality of these features: <ul style="list-style-type: none"> Fax Message notification Nonsubscriber message delivery Live reply 	<ul style="list-style-type: none"> From the CLI: See Configuring Restriction Tables From the GUI: Use the System > Restriction Tables option and use the online help.
	Language support	Enables you to install and use more than one language concurrently on the Cisco Unity Express module.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters From the GUI: Use the System > Language Settings option and use the online help.
	Backup and restore using SFTP	Enhances the backup and restore functionality to use the Secure File Transfer Protocol (SFTP) for transferring files to and from the backup server. SFTP provides data integrity and confidentiality that is not provided by FTP.	<ul style="list-style-type: none"> From the CLI: See Backup and Restore Using SFTP From the GUI: Use the Administration > Backup/Restore option and use the online help.
	Backup Server Authentication Using a SSH Host Key	Enables you to authenticate the backup server using the SSH protocol before starting a backup/restore operation.	<ul style="list-style-type: none"> From the CLI: See Backup Server Authentication Using a SSH Host Key This feature cannot be configured using the GUI.
	Encryption and Signing of Backup Content on the Server	Enables you to protect backed up configuration and data files using signing and encryption before the files are transferred to the backup server.	<ul style="list-style-type: none"> From the CLI: See Encrypting and Signing of Backup Content on the Server This feature cannot be configured using the GUI.
	Encrypting stored PINs	Before 3.0, PINs were stored as clear text on the Cisco Unity Express module. Now, they are encrypted.	No configuration is required for this feature.
3.0	Increased password and PIN protection	Provides both temporary and permanent lockout for passwords and PINs to help prevent security breaches.	<ul style="list-style-type: none"> From the CLI: See Configuring Password and PIN Parameters From the GUI: Use the Configure > User Defaults option and use the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Using HTTPS to access the GUI	You can use HTTPS to secure the transmission of GUI pages between the browser and the Cisco Unity Express system.	No configuration is required for this feature.
	PIN and Password History	Enables the system to track previous PINs and passwords for all users and prevent users from reusing old PINs and passwords.	<ul style="list-style-type: none"> From the CLI: See Configuring Password and PIN Parameters From the GUI: Use the Configure > User Defaults option and use the online help.
2.3	Support of additional languages	Provides support for several new languages for voice-mail prompts. For Version 2.3, only one can be installed on the system.	See the Release Notes for Cisco Unity Express 2.3 for a list of available languages.
	Increased system capacity	Provides support for increased number of mailboxes, increased number of remote and cached users, larger storage capacity, and larger number of public distribution lists.	<ul style="list-style-type: none"> From the CLI: See Recording a Greeting or Prompt File This feature cannot be configured using the GUI.
	Integrated Messaging	Cisco Unity Express voice-mail subscribers can access and manage their voice messages and e-mail using an e-mail client on a single PC.	<ul style="list-style-type: none"> From the CLI: See Configuring Advanced Voice Mail From the GUI: Use the Voice Mail > Integrated Messaging option and the online help.
	Message Notification	Cisco Unity Express can notify voice-mail subscribers of new voice messages on their cell phones, home phones, work phones, numeric pagers, text pagers, and e-mail inboxes.	<ul style="list-style-type: none"> From the CLI: See Configuring Message Notification From the GUI: Use the Voice Mail > Message Notification option and the online help.
	VoiceView Express	Cisco Unity Express voice-mail subscribers can browse, listen, manage, and send voice messages and manage their mailbox options from their Cisco Unified IP phone. VoiceView Express supports only Cisco Unified IP phones 7940, 7941, 7960, 7961, 7970, and 7971.	<ul style="list-style-type: none"> From the CLI: See Configuring VoiceView Express, page 241 From the GUI: Use the Voice Mail > VoiceView Express option and the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Future message delivery	Voice-mail subscribers can schedule messages to be delivered at a future time to subscribers on local or remote systems.	<ul style="list-style-type: none"> From the CLI: See Configuring the Delivery of Future Messages This feature cannot be configured using the GUI.
2.3	Local broadcast privilege	Voice-mail subscribers with this privilege can send broadcast messages only to other voice-mail subscribers on the local system.	<ul style="list-style-type: none"> From the CLI: See Configuring Privileges From the GUI: Select a group from the Configure > Groups option and use the online help.
	Mailbox selection	This configurable option specifies the mailbox in which a voice message is stored.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters From the GUI: Use the Defaults > Voice Mail option and use the online help.
	Voice mail box mask	Permits Cisco Unity Express to send a redirected incoming call from Cisco Unified Communications Manager 4.2 to the correct mailbox.	<ul style="list-style-type: none"> From the CLI: See Unlocking a Voice Mailbox This feature cannot be configured using the GUI.
	Consulting call transfers (SIP Call Control only)	Cisco Unity Express permits attended and semiattended call transfer modes in addition to blind transfers.	<ul style="list-style-type: none"> From the CLI: See Configuring the Call Transfer Mode This feature cannot be configured using the GUI.
	DTMF relay (SIP Call Control only)	Handles incoming and outgoing DTMF signals for SIP calls.	<ul style="list-style-type: none"> From the CLI: See Configuring DTMF Options This feature cannot be configured using the GUI.
	MWI Notifications in Cisco SRST mode	Cisco Unity Express includes the MWI status update capability to SRST mode.	<ul style="list-style-type: none"> From the CLI: See Configuring the MWI Notification Option From the GUI: Use the Voice Mail > Message Waiting Indicators > Settings option and use the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Mandatory message expiry	Forces the subscriber to delete messages when they expire.	<ul style="list-style-type: none"> From the CLI: See Configuring System-Wide Voice-Mail Parameters From the GUI: Use the Defaults > Voice Mail option and use the online help.
2.3	Cisco Unity Express Script Editor enhancements	Enhanced debugging procedures and two new steps are available.	Cisco Unity Express 2.3 Guide to Writing Auto-Attendant Scripts
	Cisco Unity Express GUI enhancements	New configuration screens and options are available through the Cisco Unity Express GUI. These new options are similar to most of the new CLI commands.	Cisco Unity Express 2.3 GUI Administrator Guide
	AvT enhancements	Rerecording existing prompts and returning the status of the alternate greeting are new capabilities for the AvT.	<ul style="list-style-type: none"> From the CLI: See Configuring the Administration via Telephone Application
	Support for Cisco Unified Communications Manager 4.2 and 5.0	Cisco Unity Express now supports two new versions in addition to Cisco Unified Communications Manager 4.1. Previous versions are not supported.	—
	Change in AIM-CUE support.	Cisco Unity Express does not support the 512 MB AIM-CUE.	—
2.2	CISCO-UNITY-EXPRESS-MIB	Monitor the health, conduct performance monitoring, data collection, and trap management for Cisco Unity Express voice mail and auto attendant applications.	<ul style="list-style-type: none"> From the CLI: See Configuring SNMP Monitoring This feature cannot be configured using the GUI.
2.1	Additional languages support.	Danish, U.K. English, Latin American Spanish, Italian, and Brazilian Portuguese were added as choices for the default language of the telephone user interface (TUI) system prompts and greetings.	Cisco Unity Express 2.1 Installation and Upgrade Guide
	Distribution lists.	Create public and private distribution lists of local and remote subscribers for sending messages to more than one subscriber.	<ul style="list-style-type: none"> From the CLI: See Configuring Distribution Lists From the GUI: Use the Voice Mail > Distribution Lists option and the online help.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Broadcast messages.	Privileged subscribers can send messages to all subscribers on the network.	<ul style="list-style-type: none"> From the CLI: See Configuring Broadcast Messages From the GUI: Use the Configure > Groups option and the online help.
2.1	Schedules for holidays and business hours.	Create schedules of holidays and business hours to automatically play alternate auto attendant greetings to callers.	<ul style="list-style-type: none"> From the CLI: See Configuring Business Hours and Configuring Holiday Lists <i>Cisco Unity Express CLI Administrator Guide</i>. From the GUI: Use Voice Mail > Holidays Settings and Voice Mail > Business Hours Settings and the online help.
	Increased security for passwords and PINs.	Set minimum lengths and expiry times for passwords and personal identification numbers (PINs).	<ul style="list-style-type: none"> From the CLI: See Configuring Password and PIN Parameters From the GUI: Use the Defaults > User option and the online help.
	Support for caller ID information in incoming messages.	Permits playing of caller identification information as part of the message envelope for new incoming voice mail messages.	<ul style="list-style-type: none"> From the CLI: See Configuring Caller ID for Incoming Messages, page 277
	Addition of remote subscribers to the local directory.	Adds frequently called remote subscribers to the local directory, which permits local subscribers to address voice mail messages to remote subscribers using dial-by-name and to receive spoken name verification of the remote subscriber address.	<ul style="list-style-type: none"> From the CLI: See Adding Remote Subscribers to the Local Directory From the GUI: Use the Configure > Remote Users option and the online help.
	Support for vCard information from remote subscribers.	Permits vCard information from remote subscribers to update their directory entries.	<ul style="list-style-type: none"> From the CLI: See Configuring a Location with vCard Information and Configuring the LRU Cache This feature cannot be configured using the GUI.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Simple auto-attendant script.	Simple aa_simple.aef script is available for handling alternate, holiday, and business hours greetings.	<ul style="list-style-type: none"> From the CLI: See Configuring and Managing the Auto-Attendant Application
	Undelete voice messages.	Permits subscribers to restore a voice mail message that was deleted during the current voice message retrieval session.	Cisco Unity Express Voice-Mail System User's Guide
	Restore to factory defaults.	Permits the administrator to reset the entire system to the factory default values.	<ul style="list-style-type: none"> From the CLI: See Restoring Factory Default Values This feature cannot be configured using the GUI.
2.1	Increased port density.	Network modules with 512 MB of SDRAM now support 16 voice ports. Advanced integration modules (AIMs) running at 300 MHz now support 6 ports on new router platforms.	<ul style="list-style-type: none"> From the CLI: See Recording an Auto-Attendant Greeting or Prompt File This feature cannot be configured using the GUI.
	Repurposing of general delivery mailboxes (GDMs)	GDMs may be repurposed as personal mailboxes, which expands the personal mailbox capacity of each license level.	<ul style="list-style-type: none"> From the CLI: See Configuring Mailboxes
2.0	Support for multiple languages	Multiple languages are available in the telephone user interface (TUI) and auto-attendant prompts.	—
	Streamlined software upgrade process	Modified upgrade process to reduce installation time.	Cisco Unity Express 2.0 Installation and Upgrade Guide
	Increased storage on the AIM	AIM flash storage capacity can be increased from 512 MB to 1 GB and the 1 GB flash can support 14 hours of voice-mail message storage.	<ul style="list-style-type: none"> From the CLI: See Recording an Auto-Attendant Greeting or Prompt File
	Housing Cisco Unity Express and Cisco Unified CME software on different routers	Cisco Unity Express software installed on a router communicates with Cisco Unified CME installed on a different router.	—

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Networking across multiple sites	Voice Profile for Internet Mail version 2 (VPIMv2) support for voice-mail messaging interoperability between Cisco Unity Express sites and between Cisco Unity Express and Cisco Unity with NonDelivery Record (NDR) for networked messages and blind addressing.	<ul style="list-style-type: none"> From the CLI: See Networking Cisco Unity Express This feature cannot be configured using the GUI.
	Support for Cisco Unified Communications Manager Version 3.3(3),3.3(4), and 4.0(1)	Capability of auto detecting the Cisco Unified Communications Manager JTAPI version on a remote system for handling call control and user import functionality.	—
1.1.2	NTP server configuration support	New commands permit configuration of the NTP server.	<ul style="list-style-type: none"> From the CLI: See Configuring NTP Servers
1.1	Advanced integration module (AIM) card	AIM card with network connectivity through the PCI interface, and access to Cisco IOS software and the console using back-to-back Ethernet through the parallel interface. No external interfaces or cabling is required.	Installing Advanced Integration Modules in Cisco 2600 Series, Cisco 3600 Series, and Cisco 3700 Series Routers
1.1	Custom auto-attendant script creation using the Cisco Unity Express script editor	Script editor creates custom scripts for handling incoming calls to the automated attendant (AA). Activating a custom script deactivates the default auto-attendant script that ships with Cisco Unity Express. The default script cannot be modified. The network module (NM) and the advanced integration module (AIM) support up to four customized autoattendants.	Cisco Unity Express 1.1 Guide to Writing Auto-Attendant Scripts
	Alternate auto-attendant greetings and prompts	Recording of alternate AA greetings and prompts that can be uploaded or downloaded as needed. These alternate greetings and prompts are in addition to the default greetings and prompts that ship with Cisco Unity Express. The NM supports up to 50 alternate prompts. The AIM supports up to 25 alternate prompts.	<ul style="list-style-type: none"> From the CLI: See Recording an Auto-Attendant Greeting or Prompt File This feature cannot be configured using the GUI.

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Access to a greeting management system from the telephone user interface (TUI)	Access from the TUI to a greeting management system (GMS) for recording alternate greetings and prompts. Subscribers with administrative privileges have access to the GMS.	Cisco Unity Express Voice Mail System Quick Start Guide
1.0	Linux-based software	Linux-based software installed on a module card that is installed in the Cisco Unified Communications Manager router. (See the Note in the “ Platforms and Cisco IOS Software Images ” section on page 17 regarding a UPS device.) The software includes the operating system, application software, and ordered license information.	—
	Network module card	Network module card with access to Cisco IOS software using back-to-back Ethernet and console. No external interfaces or cabling is required.	Cisco Network Modules Hardware Installation Guide
	Orderable license packages	Four orderable license packages. A license must be ordered for each voice-mail system. See Release Notes for Cisco Unity Express 3.0 for the system capacities available with each license.	Cisco Unity Express Installation and Upgrade Guide . This feature cannot be configured using the GUI.
1.0	Spare modules	Includes factory installed software and license. Upgrades to larger capacity require purchase of a license and download of the license file.	See the Cisco Unity Express Installation and Upgrade Guide .
	License upgrades and downgrades	Upgrades or downgrades from one license size to another.	See the Cisco Unity Express Installation and Upgrade Guide .
	Two administrative interfaces	Two administrative interfaces. (See the “ Administration Interfaces ” on page 34.)	<ul style="list-style-type: none"> From the CLI: See Administration Interfaces This feature cannot be configured using the GUI.
	Integrated GUI with Cisco Unified CME	An integrated administration GUI for both Cisco Unity Express and Cisco Unified CME. The integrated interface permits configuration of some Cisco Unified CME parameters, such as telephones and extensions.	Cisco Unity Express 1.1 GUI Administrator Guide

Table 1 Cisco Unity Express Features by Version (continued)

Version	Features Introduced in That Version ¹	Feature Description	Feature Information
	Bulk provisioning of multiple sites	Bulk provisioning of multiple sites using CLI scripts not provided by Cisco Unity Express. Systems are administered individually.	Cisco Unity Express 1.1 Guide to Writing Auto-Attendant Scripts
	System access anywhere in the IP network	Systems accessible anywhere on the IP network. If the Cisco Unity Express installer uses TFTP, the site running the installer must be closely located to the TFTP server. All other functions use FTP, which allows the servers to be anywhere in the IP network.	—
	Manual backup and restore	Manual backup and restore using an FTP server located anywhere in the customer network.	<ul style="list-style-type: none"> From the CLI: See Backing Up and Restoring Data From the GUI: Use the Administration > Backup/Restore menu option and the online help.
	System reports and log files for troubleshooting	Reports are available from the Cisco Unity Express GUI screens. All troubleshooting reports and files are available using the Cisco Unity Express CLI commands.	<ul style="list-style-type: none"> From the CLI: See Troubleshooting. From the GUI: Use the Reports > System menu option and the online help.

1. Features that are introduced in a particular version are available in that and subsequent versions.