



Appendix B: Restoring Files

Last Updated: June 25, 2007

After the backup files are created, you can restore them when needed. Restoring is done in offline mode. Active calls, IMAP, and VoiceView sessions are terminated, and no new calls are accepted (auto attendant calls are permitted). You should consider doing the restore when telephone subscribers are least likely to be on the telephone.

Use the **show backup server** command to locate the backup ID of the file that you want to restore.

See the [Cisco Unity Express 3.0 GUI Administrator Guide](#) and the [Cisco Unity Express 3.0 CLI Administrator Guide](#).

SUMMARY STEPS

1. **show backup server**
2. **offline**
3. **restore id *backupid* category {all | configuration | data}**
4. **reload**
5. **show backup history**

DETAILED STEPS

	Command or Action	Purpose
Step 1	show backup server Example: se-10-0-0-0# show backup server	Lists the data and configuration backup files. Look at the backup ID field for the revision number of the file that you want to restore.
Step 2	offline Example: se-10-0-0-0# offline	Enters offline mode. All active voice-mail calls are terminated.

	Command or Action	Purpose
Step 3	<p>restore id <i>backupid</i> category {all configuration historical data}</p> <p>Example: se-10-0-0-0(offline)# restore id 22 category all se-10-0-0-0(offline)# restore id 8 category configuration se-10-0-0-0(offline)# restore id 3 category data</p>	Specifies the backup ID <i>backupid</i> value and the file type to be restored.
Step 4	<p>reload</p> <p>Example: se-10-0-0-0(offline)# reload</p>	Resets the Cisco Unity Express module so that the restored values take effect.
Step 5	<p>show backup history</p> <p>Example: se-10-0-0-0# show backup history</p>	Displays the backup and restore procedures and the success or failure of those attempts.