



Cisco Unity Express Feature Roadmap

The *Cisco Unity Express CLI Administrator Guide for Cisco CallManager* describes the set of Cisco Unity Express (CUE) command-line interface (CLI) commands and tasks for installing, configuring, managing, and maintaining Cisco Unity Express applications, such as voice mail.

This guide parallels the graphical user interface (GUI) administration tasks described in the *Cisco Unity Express GUI Administrator Guide for Cisco CallManager*.

The focus of this guide is the Cisco Unity Express application. It does not provide information on installation of Cisco routers, Cisco network modules, or the Cisco CallManager server. For more information about those topics, see [“Additional References” on page 17](#).

This chapter contains the following sections:

- [Platforms and Cisco IOS Software Images, page 1](#)
- [Cisco Unity Express Feature List, page 3](#)

Platforms and Cisco IOS Software Images

Cisco Unity Express applications use a set of commands that are similar in structure to Cisco IOS software commands. However, Cisco Unity Express commands do not affect the Cisco IOS configuration.

Cisco Unity Express hardware modules and platforms use the Cisco IOS command-line interface (CLI) commands for their operation.

The following sections identify the hardware and software components that support Cisco Unity Express Release 2.0:

- [Hardware Platforms, page 1](#)
- [Software Requirements, page 2](#)
- [Cisco IOS Software Images, page 2](#)

Hardware Platforms

Cisco Unity Express Release 2.0 supports the following hardware platforms:

- Cisco 2600XM series routers
- Cisco 2691 router
- Cisco 2800 series routers

- Cisco 3700 series routers
- Cisco 3800 series routers
- Cisco Unity Express network module
- Cisco Unity Express advanced integration module (AIM)

**Note**

We highly recommend attaching an uninterruptible power supply (UPS) to the router that houses the Cisco Unity Express module. Any reliable UPS unit provides continuous power to maintain the operation of the router and the Cisco Unity Express module. Consider the unit's capacity and run time because power consumption differs among Cisco platforms. Ideally, a UPS should include a signaling mechanism that directs the router to shut down Cisco Unity Express properly and then powers off the router.

Software Requirements

Cisco Unity Express Release 2.0 requires the following software:

- Cisco IOS Release 12.3(4)T or a later release for the network module
- Cisco IOS Release 12.3(7)T or a later release for the AIM
- (GUI only) Microsoft Internet Explorer Version 6.0 or a later release
- (GUI only) Microsoft JScript 5.6.x or a later release
- Cisco CallManager Releases 3.3(x) or 4.0(x)
- (Optional) Cisco Survivable Remote Site Telephony Version 3.0
- Cisco Unity Releases 4.03 or 4.04

Cisco IOS Software Images

Use Cisco Feature Navigator to find information about Cisco IOS software images that support the Cisco Unity Express network modules and AIMS. Access Cisco Feature Navigator at <http://www.cisco.com/go/fn>. You must have an account on Cisco.com. If you do not have an account or have forgotten your username or password, click **Cancel** at the login dialog box and follow the instructions that appear.

**Note**

For information about the full set of Cisco IOS voice features, see the entire Cisco IOS Voice Configuration Library—including library preface, glossary, and other documents—at <http://www.cisco.com/univercd/cc/td/doc/product/software/ios123/123cgr/vcl.htm>.

Cisco Unity Express Feature List

Table 1 Cisco Unity Express Features by Release

Release	Features Introduced in That Release ¹	Feature Description	Feature Documentation
2.0	Support for multiple languages	European French, German, European Spanish, and U.S. English are available in the telephone user interface (TUI) and auto-attendant prompts.	“Choosing the System Language” on page 82
	Streamlined software upgrade process	Modified upgrade process to reduce installation time.	“Installing and Upgrading Cisco Unity Express Software” on page 37
	Increased storage on the AIM	AIM flash storage capacity can be increased from 512 MB to 1 GB and with the 1GB flash can support 14 hours of voice mail message storage.	“Software Licenses and Factory-Set Limits” on page 13
	Housing Cisco Unity Express and Cisco CallManager Express software on different routers	Cisco Unity Express software installed on a router communicates with Cisco CallManager Express installed on a different router.	—
	Networking across multiple sites	Voice Profile for Internet Mail version 2 (VPIMv2) support for voice mail messaging interoperability between Cisco Unity Express sites and between Cisco Unity Express and Cisco Unity with Non-Delivery Record (NDR) for networked messages and blind addressing.	“Networking Cisco Unity Express” on page 147
	Support for Cisco CallManager Release 3.3(3), 3.3(4), and 4.0(1)	Capability of auto detecting the Cisco CallManager JTAPI version on a remote system for handling call control and user import functionality.	—
1.1.2	NTP server configuration support	New commands permit configuration of the NTP server.	“Configuring NTP Servers” on page 138
1.1	Advanced integration module (AIM) card	AIM card has an Intel Celeron 300-MHz processor, 256 MB of RAM, and 512 MB of compact flash memory, network connectivity through the PCI interface, and access to Cisco IOS software and the console using back-to-back Ethernet through the parallel interface. No external interfaces or cabling is required.	Installing Advanced Integration Modules in Cisco 2600 Series, Cisco 3600 Series, and Cisco 3700 Series Routers

Cisco Unity Express Features by Release (continued)

Release	Features Introduced in That Release ¹	Feature Description	Feature Documentation
			<i>Cisco Unity Express Script Editor Guide</i>
			<i>Cisco Unity Express Voice Mail System - Quick Start Guide</i>
1.0			
			<i>Cisco Network Modules Hardware Installation Guide,</i>

		<i>Release 2.0</i>
		<i>Cisco Unity Express Script Editor Guide</i>
		<ul style="list-style-type: none"> • Administration • <i>Cisco Unity Express CLI Administrator Guide for Cisco CallManager, Release 2.0</i>
		<ul style="list-style-type: none"> • Reports • <i>Cisco Unity Express CLI Administrator Guide for Cisco CallManager, Release 2.0</i>

1. Features that are introduced in a particular release are available in that and subsequent releases.

