



Compatibility Matrix: Cisco Unity and the Software on Subscriber Workstations

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- [Cisco Unity with Exchange: Supported Software on Subscriber Workstations, page 12](#)
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(For requirements and support information for the Cisco Unity server, see the applicable version of *System Requirements for Cisco Unity* or *Supported Hardware and Software, and Support Policies for Cisco Unity* at

http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_installation_guides_list.html.)

Cisco Unity with Domino: Supported Software on Subscriber Workstations

Versions of Cisco Unity with IBM Lotus Domino and the software on subscriber workstations are supported only in the combinations listed in the tables in this section.

All service packs and updates released by Microsoft for all versions of Microsoft Internet Explorer are supported by Cisco TAC when installed on subscriber workstations. (Microsoft updates are known by a variety of names, including security rollup patches, security updates, critical updates, patches, and hot fixes.) For information on support for service packs and updates released by IBM Lotus for Lotus Notes, and for the service packs and updates released by Microsoft for all versions of the Windows operating system, refer to the IBM Lotus documentation or website.

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Cisco Unity 7.0(2) with Domino

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**Note**

See also the “Software Requirements—Subscriber Workstations” section of *System Requirements for Cisco Unity Release 7.x* at

http://www.cisco.com/en/US/docs/voice_ip_comm/unity/7x/requirements/7xcusysreq.html.

Table 1 Supported Software on Subscriber Workstations—Cisco Unity 7.0(2) with Domino

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Linux	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> 10.5 10.4 	Safari ¹ <ul style="list-style-type: none"> 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> Enterprise Business Business N 	Firefox ¹ <ul style="list-style-type: none"> 2.0.0.2 and later Internet Explorer <ul style="list-style-type: none"> 7.0 and later Safari ¹ <ul style="list-style-type: none"> 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	<ul style="list-style-type: none"> 1.2.5 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> 8.5.x 8.0.1 and later Lotus Notes <ul style="list-style-type: none"> 8.5.x 8.0.x
			<ul style="list-style-type: none"> 1.2.4 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> 8.0.1 and later Lotus Notes <ul style="list-style-type: none"> 8.0.x

Table 1 Supported Software on Subscriber Workstations—Cisco Unity 7.0(2) with Domino (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Windows XP	Firefox ¹ <ul style="list-style-type: none"> • 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> • 7.0 and later • 6.0 (plus Service Pack 1) Safari ¹ <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	<ul style="list-style-type: none"> • 1.2.5 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> • 8.5.x • 8.0.1 and later • 7.0.x Lotus Notes <ul style="list-style-type: none"> • 8.5.x • 8.0.x • 7.0.x • 6.5.4 and later
			<ul style="list-style-type: none"> • 1.2.4 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> • 8.0.1 and later • 7.0.x • 6.5.4 and later Lotus Notes <ul style="list-style-type: none"> • 8.0.x • 7.0.x • 6.5.4 and later
			<ul style="list-style-type: none"> • 1.2.3 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> • 7.0.x • 6.5.x Lotus Notes <ul style="list-style-type: none"> • 7.0.x • 6.5.x

Table 1 Supported Software on Subscriber Workstations—Cisco Unity 7.0(2) with Domino (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Windows 2000	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) 	N/A	<ul style="list-style-type: none"> 1.2.4 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> 7.0.x 6.5.4 and later Lotus Notes <ul style="list-style-type: none"> 7.0.x 6.5.4 and later
			<ul style="list-style-type: none"> 1.2.3 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> 7.0.x 6.5.x Lotus Notes <ul style="list-style-type: none"> 7.0.x 6.5.x

Footnotes for Table 1—Cisco Unity 7.0(2) with Domino

1. When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool.
2. For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
3. Requires Internet Explorer 7.x, or 6.0 with Service Pack 1.

Cisco Unity 5.0(1) with Domino

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**Note**

See also the “Software Requirements—Subscriber Workstations” section of *System Requirements for Cisco Unity Release 5.0* at http://www.cisco.com/en/US/docs/voice_ip_comm/unity/5x/requirements/50cusysreq.html.

Table 2 Supported Software on Subscriber Workstations—Cisco Unity 5.0(1) with Domino

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Linux	Firefox ¹ <ul style="list-style-type: none"> • 1.0.3 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> • 10.5 • 10.4 	Safari ¹ <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> • Enterprise • Business • Business N 	Firefox ¹ <ul style="list-style-type: none"> • 2.0.0.2 and later Internet Explorer <ul style="list-style-type: none"> • 7.0 and later Safari ¹ <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	• 1.2.5	Lotus iNotes/Domino Web Access ^{3,4} <ul style="list-style-type: none"> • 8.5.x • 8.0.1 and later Lotus Notes ⁴ <ul style="list-style-type: none"> • 8.5.x • 8.0.x
			• 1.2.4	Lotus iNotes/Domino Web Access ^{3,4} <ul style="list-style-type: none"> • 8.0.1 and later Lotus Notes ⁴ <ul style="list-style-type: none"> • 8.0.x

Table 2 Supported Software on Subscriber Workstations—Cisco Unity 5.0(1) with Domino (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Windows XP	Firefox ¹ <ul style="list-style-type: none"> • 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> • 7.0 and later • 6.0 (plus Service Pack 1) Netscape ¹ <ul style="list-style-type: none"> • 7.1 and later Safari ¹ <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	<ul style="list-style-type: none"> • 1.2.5 	Lotus iNotes/Domino Web Access ^{3,4} <ul style="list-style-type: none"> • 8.5.x • 8.0.1 and later • 7.0.x Lotus Notes ⁴ <ul style="list-style-type: none"> • 8.5.x • 8.0.x • 7.0.x • 6.5.4 and later
			<ul style="list-style-type: none"> • 1.2.4 	Lotus iNotes/Domino Web Access ^{3,4} <ul style="list-style-type: none"> • 8.0.1 and later • 7.0 • 6.5.4 and later Lotus Notes ⁴ <ul style="list-style-type: none"> • 8.0.x • 7.0.x • 6.5.4 and later
			<ul style="list-style-type: none"> • 1.2.3 • 1.2.2 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> • 7.0 • 6.5.x Lotus Notes <ul style="list-style-type: none"> • 7.0.x • 6.5.x

Table 2 Supported Software on Subscriber Workstations—Cisco Unity 5.0(1) with Domino (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Windows 2000	Firefox ¹ <ul style="list-style-type: none"> • 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) Netscape ¹ <ul style="list-style-type: none"> • 7.1 and later 	N/A	<ul style="list-style-type: none"> • 1.2.4 	Lotus iNotes/Domino Web Access ^{3,4} <ul style="list-style-type: none"> • 7.0.x • 6.5.4 and later Lotus Notes ⁴ <ul style="list-style-type: none"> • 7.0.x • 6.5.4 and later
			<ul style="list-style-type: none"> • 1.2.3 • 1.2.2 	Lotus iNotes/Domino Web Access ³ <ul style="list-style-type: none"> • 7.0.x • 6.5.x Lotus Notes <ul style="list-style-type: none"> • 7.0.x • 6.5.x

Footnotes for Table 2—Cisco Unity 5.0(1) with Domino

1. When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool.
2. For the latest information on Cisco Unified with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
3. Requires Internet Explorer 7.x, or 6.0 with Service Pack 1.
4. To use phone recording and playback (TRaP) with DUC for Cisco 1.2.4 or 1.2.5 in Lotus iNotes/Domino Web Access and in Lotus Notes, Cisco Unity ES 48 or later must be installed on the Cisco Unity server, and a registry key must be added. See the “Limitations and Restrictions” section of the *Release Notes for Cisco Unity Releases 5.0(1) and 5.0(1a)* at http://www.cisco.com/en/US/docs/voice_ip_comm/unity/5x/release/notes/501curelnotes.html.

Cisco Unity 4.2(1) with Domino

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Table 3 Supported Version Combinations for Cisco Unity 4.2(1) with Domino and the Software on Subscriber Workstations

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA ¹	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Linux	Firefox ² <ul style="list-style-type: none"> • 1.0.3 and later 	Cisco Unified Messaging with IBM Lotus Sametime ³ <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> • 10.5 • 10.4 	Safari ² <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ³ <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> • Enterprise • Business • Business N 	Firefox ² <ul style="list-style-type: none"> • 2.0.0.2 and later Internet Explorer <ul style="list-style-type: none"> • 7.0 and later Safari ² <ul style="list-style-type: none"> • 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ³ <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	Not supported

Table 3 Supported Version Combinations for Cisco Unity 4.2(1) with Domino and the Software on Subscriber Workstations (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA ¹	Cisco Messaging Client on Workstation to Access Voice Messages	IBM Lotus DUC for Cisco on Workstation	IBM Lotus Messaging Client on Workstation to Access Voice Messages
Windows XP	Firefox ² <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) Netscape ² <ul style="list-style-type: none"> 7.1 and later Safari ² <ul style="list-style-type: none"> 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ³ <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	<ul style="list-style-type: none"> 1.2.3 1.2.2 	Lotus Domino Web Access ⁴ <ul style="list-style-type: none"> 7.0⁵ Lotus iNotes ⁶ <ul style="list-style-type: none"> 6.5.x 6.0.x Lotus Notes <ul style="list-style-type: none"> 7.0⁵ 6.5.x 6.0.x
Windows 2000	Firefox ² <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) Netscape ² <ul style="list-style-type: none"> 7.1 and later 	N/A	<ul style="list-style-type: none"> 1.2.3 1.2.2 	Lotus Domino Web Access ⁴ <ul style="list-style-type: none"> 7.0⁵ Lotus iNotes ⁶ <ul style="list-style-type: none"> 6.5.x 6.0.x Lotus Notes <ul style="list-style-type: none"> 7.0⁵ 6.5.x 6.0.x

Footnotes for Table 3—Cisco Unity 4.2(1) with Domino

- For a list of the browsers that are supported for use with Domino Web Access and Lotus iNotes, refer to the IBM Lotus documentation.
- When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool.
- For the latest information, including requirements and support on Cisco Unified with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
- Domino Web Access is installed on the Domino server. Subscribers use their browsers to access Domino Web Access from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with Domino Web Access.
- Requires DUC for Cisco version 1.2.3 on the Domino server.
- Lotus iNotes is installed on the Domino server, which must be version 5.0.11 or later. Subscribers use their browsers to access iNotes from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with iNotes

Cisco Unity 4.1(1) with Domino

Table 4 Supported Version Combinations for Cisco Unity 4.1(1) with Domino and the Software on Subscriber Workstations

Operating System on Workstation	IBM Lotus Domino Unified Communications (DUC) for Cisco on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA ¹
Linux	Not supported	N/A	Firefox ⁵ <ul style="list-style-type: none"> 1.0.3 and later
Windows <ul style="list-style-type: none"> XP 2000 ME 98 	<ul style="list-style-type: none"> 1.2.3 1.2.2 	Lotus Domino Web Access ² <ul style="list-style-type: none"> 7.0³ Lotus iNotes ⁴ <ul style="list-style-type: none"> 6.5.x 6.0.x Lotus Notes <ul style="list-style-type: none"> 7.0³ 6.5.x 6.0.x 	Firefox ⁵ <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) 5.5 (plus Service Pack 2) Netscape ⁵ <ul style="list-style-type: none"> 7.1 and later

Footnotes for Table 4—Cisco Unity 4.1(1) with Domino

1. For a list of the browsers that are supported for use with Domino Web Access and Lotus iNotes, refer to the IBM Lotus documentation.

2. Domino Web Access is installed on the Domino server. Subscribers use their browsers to access Domino Web Access from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with Domino Web Access.

3. Requires DUC for Cisco version 1.2.3 on the Domino server.

4. Lotus iNotes is installed on the Domino server, which must be version 5.0.11 or later. Subscribers use their browsers to access iNotes from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with iNotes

5. When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool.

Cisco Unity 4.0(x) with Domino

Table 5 Supported Version Combinations for Cisco Unity 4.0(x) with Domino and the Software on Subscriber Workstations

Cisco Unity with Domino	Operating System on Workstation	IBM Lotus Domino Unified Communications (DUC) for Cisco on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA ¹
4.0(5)	Windows <ul style="list-style-type: none"> • XP • 2000 • ME • 98 	1.2.3	Lotus Domino Web Access ² <ul style="list-style-type: none"> • 7.0³ Lotus iNotes ⁵ <ul style="list-style-type: none"> • 6.5.x • 6.0.x Lotus Notes <ul style="list-style-type: none"> • 7.0³ • 6.5.x • 6.0.x 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(5)	Windows <ul style="list-style-type: none"> • XP • 2000 • ME • 98 	1.2.2	Lotus iNotes ⁵ <ul style="list-style-type: none"> • 6.5.x • 6.0.x • 5.0.12 Lotus Notes <ul style="list-style-type: none"> • 6.5.x • 6.0.x • 5.0.10 and later 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(4)	Windows <ul style="list-style-type: none"> • XP • 2000 • ME • 98 	<ul style="list-style-type: none"> • 1.2.2 • 1.2.1⁴ 	Lotus iNotes ⁵ <ul style="list-style-type: none"> • 6.5.0 • 6.0.x • 5.0.12 Lotus Notes <ul style="list-style-type: none"> • 6.5.0 • 6.0.x • 5.0.10 and later 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)

Table 5 Supported Version Combinations for Cisco Unity 4.0(x) with Domino and the Software on Subscriber Workstations (continued)

Cisco Unity with Domino	Operating System on Workstation	IBM Lotus Domino Unified Communications (DUC) for Cisco on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Assistant Through Cisco PCA ¹
4.0(3)	Windows <ul style="list-style-type: none"> • XP • 2000 • ME • 98 	1.2.1 ⁴	Lotus iNotes ⁵ <ul style="list-style-type: none"> • 6.0.2 and earlier • 5.0.12 Lotus Notes <ul style="list-style-type: none"> • 6.0.2 and earlier • 5.0.10 and later 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(2)	Windows <ul style="list-style-type: none"> • 2000 • ME • 98 	1.1	Lotus Notes <ul style="list-style-type: none"> • 5.0.11 • 5.0.10 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(1)	Windows <ul style="list-style-type: none"> • 2000 • ME • 98 	1.1	Lotus Notes 5.0.11	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)

Footnotes for Table 5—Cisco Unity 4.0(x) with Domino

1. For a list of the browsers that are supported for use with Domino Web Access and Lotus iNotes, refer to the IBM Lotus documentation.
2. Domino Web Access is installed on the Domino server. Subscribers use their browsers to access Domino Web Access from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with Domino Web Access.
3. Requires DUC for Cisco version 1.2.3 on the Domino server.
4. Although the supported version of DUC for Cisco is 1.2.1, note that the download on the IBM Lotus website is version 1.2.
5. Lotus iNotes is installed on the Domino server, which must be version 5.0.11 or later. Subscribers use their browsers to access iNotes from their workstations. Note that subscribers do not need to install DUC for Cisco on their workstations in order to use it with iNotes.

Cisco Unity with Exchange: Supported Software on Subscriber Workstations

Versions of Cisco Unity with Microsoft Exchange and the software on subscriber workstations are supported only in the combinations listed in the tables in this section.

If you use Microsoft Outlook 2002 Connector, note that Cisco Unity ViewMail for Microsoft Outlook does not support voice messages stored on an IBM Lotus Domino server.

All service packs and updates released by Microsoft for all versions of the Windows operating system, Outlook, Internet Explorer, and Microsoft Office suites are supported by Cisco TAC when installed on subscriber workstations, unless indicated otherwise in the tables in this section. (Microsoft updates are known by a variety of names, including security rollup patches, security updates, critical updates, patches, and hot fixes.)

- [Cisco Unity 7.0\(2\) with Exchange, page 13](#)
- [Cisco Unity 5.0\(1\) with Exchange, page 15](#)
- [Cisco Unity 4.2\(1\) with Exchange, page 17](#)
- [Cisco Unity 4.1\(1\) with Exchange, page 19](#)
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Cisco Unity 7.0(2) with Exchange

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Table 6 Supported Version Combinations for Cisco Unity 7.0(2) with Exchange and the Software on Subscriber Workstations

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Linux	Cisco Unity Assistant <ul style="list-style-type: none"> • Firefox 1.0.3 and later¹ (Cisco Unity Inbox N/A)	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> • 10.5 • 10.4 	Cisco Unity Assistant <ul style="list-style-type: none"> • Safari 3.1.1 and later¹ (Cisco Unity Inbox N/A)	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> • Enterprise • Business • Business N 	Cisco Unity Assistant <ul style="list-style-type: none"> • Firefox 2.0.0.2 and later¹ • Internet Explorer 7.0 and later³ • Safari 3.1.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> • Internet Explorer 7.0 and later³ 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> • 7.1(1) • 1.2(3) Cisco Unified Personal Communicator ⁴ <ul style="list-style-type: none"> • 1.2(1) 	<ul style="list-style-type: none"> • 7.0(2) • 5.0(2) • 5.0(1) 	Outlook <ul style="list-style-type: none"> • 2007 (plus 4/30/09 hotfix) • 2003

Table 6 Supported Version Combinations for Cisco Unity 7.0(2) with Exchange and the Software on Subscriber Workstations (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Windows Vista (x64) <ul style="list-style-type: none"> Enterprise Business Business N 	Cisco Unity Assistant <ul style="list-style-type: none"> Internet Explorer 7.0 and later³ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 7.0 and later³ 	Not supported	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003
Windows XP	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 1.0.3 and later¹ Internet Explorer 7.0 Internet Explorer 6.0 (plus Service Pack 1) Safari 3.1.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 7.0 Internet Explorer 6.0 (plus Service Pack 1) 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 1.2(3) Cisco Unified Personal Communicator ⁴ <ul style="list-style-type: none"> 1.2(1) 	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003 2002 (XP)
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003 2002 (XP) 2000⁵
Windows 2000	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 1.0.3 and later¹ Internet Explorer 6.0 (plus Service Pack 1) Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 6.0 (plus Service Pack 1) 	N/A	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2003 2002
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 	Outlook <ul style="list-style-type: none"> 2003 2002 2000⁵

Footnotes for Table 6—Cisco Unity 7.0(2) with Exchange

1. When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool, and the Cisco Unity Inbox web tool is not available.

2. For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.

3. The Cisco Unity Assistant and Cisco Unity Inbox are accessible only if the Cisco Unity server has been added to the list of Trusted Sites on the Security tab in Internet Explorer 7.0, so that the web tools will run in nonprotected mode.

4. For the latest information on Cisco Unified Personal Communicator, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html.

5. Outlook 2000 is supported only as long as Office 2000 is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)

Cisco Unity 5.0(1) with Exchange

Revised January 9, 2009

Table 7 Supported Version Combinations for Cisco Unity 5.0(1) with Exchange and the Software on Subscriber Workstations

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Linux	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 1.0.3 and later¹ (Cisco Unity Inbox N/A)	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> 10.5 10.4 	Cisco Unity Assistant <ul style="list-style-type: none"> Safari 3.1.1 and later¹ (Cisco Unity Inbox N/A)	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> Enterprise Business Business N 	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 2.0.0.2 and later¹ Internet Explorer 7.0 and later³ Safari 3.1.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 7.0 and later³ 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) Cisco Unified Personal Communicator ⁴ <ul style="list-style-type: none"> 1.2(1) 	<ul style="list-style-type: none"> 7.0(2) 5.0(2) 5.0(1) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003

Table 7 Supported Version Combinations for Cisco Unity 5.0(1) with Exchange and the Software on Subscriber Workstations (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Windows XP	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 1.0.3 and later¹ Internet Explorer 7.0 Internet Explorer 6.0 (plus Service Pack 1) Netscape 7.1 and later¹ Safari 3.1.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 7.0 Internet Explorer 6.0 (plus Service Pack 1) 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) Cisco Unified Personal Communicator ⁴ <ul style="list-style-type: none"> 1.2(1) 	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003 2002 (XP)
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 4.2(2)⁵ 4.2(1) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003 2002 (XP) 2000⁶
Windows 2000	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 1.0.3 and later¹ Internet Explorer 6.0 (plus Service Pack 1) Netscape 7.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 6.0 (plus Service Pack 1) 	N/A	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2003 2002
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 4.2(2)⁵ 4.2(1) 	Outlook <ul style="list-style-type: none"> 2003 2002 2000⁶

Footnotes for Table 7—Cisco Unity 5.0(1) with Exchange

- When subscribers use this browser, the Media Master does not appear in the Cisco Unity Assistant web tool, and the Cisco Unity Inbox web tool is not available.
- For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
- The Cisco Unity Assistant and Cisco Unity Inbox are accessible only if the Cisco Unity server has been added to the list of Trusted Sites on the Security tab in Internet Explorer 7.0, so that the web tools will run in nonprotected mode.
- For the latest information on Cisco Unified Personal Communicator, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html.
- Available only on the ViewMail for Microsoft Outlook Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unity-vm0>.

6. Outlook 2000 is supported only as long as Office 2000 is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)

Cisco Unity 4.2(1) with Exchange

Revised January 9, 2009

Table 8 Supported Version Combinations for Cisco Unity 4.2(1) with Exchange and the Software on Subscriber Workstations

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Linux	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	N/A
Mac OS X <ul style="list-style-type: none"> 10.5 10.4 	Cisco Unity Assistant <ul style="list-style-type: none"> Safari 3.1.1 and later¹ (Cisco Unity Inbox N/A)	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	Not supported	Not supported
Windows Vista (x86) <ul style="list-style-type: none"> Enterprise Business Business N 	Cisco Unity Assistant <ul style="list-style-type: none"> Firefox 2.0.0.2 and later¹ Internet Explorer 7.0 and later³ Safari 3.1.1 and later¹ Cisco Unity Inbox <ul style="list-style-type: none"> Internet Explorer 7.0 and later³ 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) Cisco Unified Personal Communicator ⁴ <ul style="list-style-type: none"> 1.2(1) 	<ul style="list-style-type: none"> 7.0(2) 5.0(2) 5.0(1) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003

Table 8 Supported Version Combinations for Cisco Unity 4.2(1) with Exchange and the Software on Subscriber Workstations (continued)

Operating System on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA	Cisco Messaging Client on Workstation to Access Voice Messages	ViewMail for Outlook on Workstation to Access Voice Messages	Microsoft Messaging Client on Workstation for Use with ViewMail
Windows XP ⁵	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 7.0 6.0 (plus Service Pack 1) Netscape ¹ <ul style="list-style-type: none"> 7.1 and later Safari ¹ <ul style="list-style-type: none"> 3.1.1 and later 	Cisco Unified Messaging with IBM Lotus Sametime ² <ul style="list-style-type: none"> 7.1(1) 1.2(3) 	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003⁶ 2002 (XP)⁷
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 4.2(2)⁸ 4.2(1) 4.1(1)⁸ 4.0(x) 	Outlook <ul style="list-style-type: none"> 2007 (plus 4/30/09 hotfix) 2003⁶ 2002 (XP)⁷ 2000⁹
Windows 2000	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) Netscape ¹ <ul style="list-style-type: none"> 7.1 and later 	N/A	<ul style="list-style-type: none"> 7.0(2) 	Outlook <ul style="list-style-type: none"> 2003⁶ 2002 (XP)⁷
			<ul style="list-style-type: none"> 5.0(2) 5.0(1) 4.2(2)⁸ 4.2(1) 4.1(1)⁸ 4.0(x) 	Outlook <ul style="list-style-type: none"> 2003⁶ 2002 (XP)⁷ 2000⁹

Footnotes for Table 8—Cisco Unity 4.2(1) with Exchange

- When subscribers use this browser, the Media Master control bar does not appear in the Cisco Unity Assistant web tool, and the Cisco Unity Inbox web tool is not available.
- For the latest information on Cisco Unified Messaging with IBM Lotus Sametime, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps9830/prod_release_notes_list.html.
- The Cisco Unity Assistant and Cisco Unity Inbox are accessible only if the Cisco Unity server has been added to the list of Trusted Sites on the Security tab in Internet Explorer 7.0, so that the web tools will run in nonprotected mode.
- For the latest information on Cisco Unified Personal Communicator, including requirements and support, refer to the applicable version of release notes at http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html.
- To use ViewMail when Windows XP plus Service Pack 2 is installed on the workstation, install ViewMail version 4.0(4) or later.
- Outlook 2003 is supported only when ViewMail version 4.0(3b) or later is installed.

7. Outlook 2002 (XP) is supported only when ViewMail version 4.0(3b) or later is installed and only as long as Office XP is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)

8. Available only on the ViewMail for Microsoft Outlook Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unity-vmo>.

9. Outlook 2000 is supported only as long as Office 2000 is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)

Cisco Unity 4.1(1) with Exchange

Table 9 Supported Version Combinations for Cisco Unity 4.1(1) with Exchange and the Software on Subscriber Workstations

Operating System on Workstation	Cisco Unity ViewMail for Outlook on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA
Linux	Not supported	N/A	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later
Windows <ul style="list-style-type: none"> XP² 2000 NT 4.0 ME 98 	<ul style="list-style-type: none"> 5.0(2) (with Windows XP and Windows 2000 only) 5.0(1) (with Windows XP and Windows 2000 only) 4.2(2)³ 4.2(1) 4.1(1)³ 4.0(x) 3.1(x) 	Outlook <ul style="list-style-type: none"> 2003⁴ 2002 (XP)⁵ 2000 98⁶ 	Firefox ¹ <ul style="list-style-type: none"> 1.0.3 and later Internet Explorer <ul style="list-style-type: none"> 6.0 (plus Service Pack 1) 5.5 (plus Service Pack 2) Netscape ¹ <ul style="list-style-type: none"> 7.1 and later

Footnotes for Table 9—Cisco Unity 4.1(1) with Exchange

1. When subscribers use this browser, the Media Master control bar does not appear in the Cisco Unity Assistant web tool, and the Cisco Unity Inbox web tool is not available.

2. To use ViewMail when Windows XP plus Service Pack 2 is installed on the workstation, install ViewMail version 4.0(4) or later.

3. Available only on the ViewMail for Microsoft Outlook Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unity-vmo>.

4. Outlook 2003 is supported only when ViewMail version 4.0(3b) or later is installed.

5. Outlook 2002 (XP) is supported only when ViewMail version 4.0(3b) or later is installed and only as long as Office XP is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)

6. ViewMail 5.0(1) is not supported. Subscribers who use Outlook 98 with Windows 2000 or Windows XP must have local administrative rights to their workstations in order to use ViewMail. For more information, refer to caveat CSCeb51411 in Bug Toolkit at http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.

Cisco Unity 4.0(x) with Exchange

Table 10 Supported Version Combinations for Cisco Unity 4.0(x) with Exchange and the Software on Subscriber Workstations

Cisco Unity with Exchange	Operating System on Workstation	Cisco Unity ViewMail for Outlook on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA
4.0(5)	Windows <ul style="list-style-type: none"> • XP¹ • 2000 • NT 4.0 • ME • 98 	<ul style="list-style-type: none"> • 5.0(2) (with Windows XP and Windows 2000 only) • 5.0(1) (with Windows XP and Windows 2000 only) • 4.2(2)² • 4.2(1) • 4.1(1)² • 4.0(x) • 3.1(x) • 3.0(x) 	Outlook <ul style="list-style-type: none"> • 2003³ • 2002 (XP)⁴ • 2000 • 98⁵ 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(4)	Windows <ul style="list-style-type: none"> • XP¹ • 2000 • NT 4.0 • ME • 98 	<ul style="list-style-type: none"> • 4.2(2)² • 4.2(1) • 4.1(1)² • 4.0(x) • 3.1(x) • 3.0(x) 	Outlook <ul style="list-style-type: none"> • 2003³ • 2002 (XP)⁴ • 2000 • 98⁵ 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(3)	Windows <ul style="list-style-type: none"> • XP¹ • 2000 • NT 4.0 • ME • 98 	<ul style="list-style-type: none"> • 4.2(2)² • 4.2(1) • 4.1(1)² • 4.0(5) • 4.0(3) • 4.0(2) • 4.0(1) • 3.1(x) • 3.0(x) 	Outlook <ul style="list-style-type: none"> • 2003³ • 2002 (XP)⁴ • 2000 • 98⁵ 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)

Table 10 Supported Version Combinations for Cisco Unity 4.0(x) with Exchange and the Software on Subscriber Workstations (continued)

Cisco Unity with Exchange	Operating System on Workstation	Cisco Unity ViewMail for Outlook on Workstation	Messaging Client on Workstation	Browser on Workstation to Access Cisco Unity Web Tools Through Cisco PCA
4.0(2)	Windows <ul style="list-style-type: none"> • XP¹ • 2000 • NT 4.0 • ME • 98 	<ul style="list-style-type: none"> • 4.2(2)² • 4.2(1) • 4.1(1)² • 4.0(5) • 4.0(3) • 4.0(2) • 4.0(1) • 3.1(x) • 3.0(x) 	Outlook <ul style="list-style-type: none"> • 2003³ • 2002 (XP)⁴ • 2000 • 98⁵ 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)
4.0(1)	Windows <ul style="list-style-type: none"> • XP¹ • 2000 • NT 4.0 • ME • 98 	<ul style="list-style-type: none"> • 4.2(2)² • 4.2(1) • 4.1(1)² • 4.0(5) • 4.0(3) • 4.0(2) • 4.0(1) • 3.1(x) • 3.0(x) 	Outlook <ul style="list-style-type: none"> • 2003³ • 2002 (XP)⁴ • 2000 • 98⁵ 	Internet Explorer <ul style="list-style-type: none"> • 6.0 (plus Service Pack 1) • 5.5 (plus Service Pack 2)

Footnotes for Table 10—Cisco Unity 4.0(x) with Exchange

1. To use ViewMail when Windows XP plus Service Pack 2 is installed on the workstation, install ViewMail version 4.0(4) or later.
2. Available only on the ViewMail for Microsoft Outlook Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unity-vm0>.
3. Outlook 2003 is supported only when ViewMail version 4.0(3b) or later is installed.
4. Outlook 2002 (XP) is supported only when ViewMail version 4.0(3b) or later is installed and only as long as Office XP is supported by Microsoft. (Refer to the Microsoft website for mainstream and extended support information.)
5. ViewMail 5.0(1) is not supported. Subscribers who use Outlook 98 with Windows 2000 or Windows XP must have local administrative rights to their workstations in order to use ViewMail. For more information, refer to caveat CSCeb51411 in Bug Toolkit at http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.

Support Exceptions for Software Installed on Subscriber Workstations

The following software is not supported on Cisco Unity subscriber workstations:

- Authentium Command AntiVirus for Microsoft Windows is not supported.
- Yamaha synthesizer software is not supported for use on subscriber workstations with ViewMail for Outlook.
- Windows Terminal Services (WTS) is not supported for use on subscriber workstations with ViewMail for Outlook.

Also consider that some security and VPN software installed on subscriber workstations can cause problems when subscribers use the phone as the playback device for the Media Master. In particular, software that offers personal firewalls is problematic.

Disable or remove security and VPN software from subscriber workstations. Alternatively, you can set up the Media Master so subscribers can play messages and other recordings with computer speakers.

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