



CHAPTER 3

Add Subscriber Settings

Add Subscriber Page

Table 3-1 Add Subscriber Page

Field	Considerations
Type	<p>Choose either New Subscriber or Import Existing Domino User.</p> <ul style="list-style-type: none">• New Subscriber—Select this option if the subscriber that you want to create does not have a Domino Person Document (Cisco Unity will create one at the same time that it creates the subscriber account). From the list, click the subscriber type that you want to create. Person Documents can only be created when adding Bridge, VPIM, or AMIS subscribers. To add regular and Internet subscribers, you must select Import Existing Domino User.• Import Existing Domino User—Select this option if the subscriber that you want to create already has a Person Document.
New Subscriber	<p>Choose one of the following options:</p> <ul style="list-style-type: none">• AMIS—AMIS subscribers are individuals who use a voice messaging system other than Cisco Unity. They are Cisco Unity subscribers, but voice messages addressed to them are sent to their voice messaging system by using the AMIS analog protocol. When Cisco Unity creates the AMIS subscriber account, it creates a Person document with Cisco Unity-specific attributes.• Bridge—Cisco Unity Bridge subscribers are individuals who use an Octel voice messaging system. They are Cisco Unity subscribers, but voice messages addressed to them are sent to their voice messaging system by using the Cisco Unity Bridge. When Cisco Unity creates the Bridge subscriber account, it creates a Person document with Cisco Unity-specific attributes.• VPIM—VPIM subscribers are individuals who use another voice messaging system. They are Cisco Unity subscribers, but voice messages addressed to them are sent to their voice messaging system by using the VPIM protocol. When Cisco Unity creates the VPIM subscriber account, it creates a Person document with Cisco Unity-specific attributes.
Import Existing Domino User	<p>Click Select to choose the Domino user to import.</p>
First Name/Last Name	<p>Enter the first and last names of the subscriber. The names entered here are used for directory assistance. When importing an existing Domino user, these fields are filled in automatically.</p>

Table 3-1 Add Subscriber Page (continued)

Field	Considerations
Display Name	<p><i>Display only.</i> Cisco Unity creates a default display name for the subscriber, which you can modify. This is the subscriber name as displayed in the Cisco Unity Administrator and subscriber reports. In most cases, only the first 40 characters are displayed.</p> <p>This field is filled in automatically from the Person document when importing existing Domino users, or from the first and last name fields when creating new Person documents.</p>
Extension	<p>Enter the number that callers dial to reach the subscriber. Enter numerals only, according to the extension numbering plan for your organization. The number must be unique among all extensions on the local Cisco Unity server and within the dialing domain, if there is one. However, a subscriber extension can be the same number as the subscriber Fax ID. Note that many phone system integration features, such as MWI and call forward to personal greeting, require that the Cisco Unity number plan match that of the phone system.</p> <p>Enter any combination of digits from 0 to 9, up to a maximum of 40 digits.</p>
Fax ID	Enter the number that callers dial to send a fax to the subscriber. This number can be the same as the subscriber extension.
Template	Select the template on which to base the subscriber account. The template affects most subscriber settings.
Alias	When creating regular or Internet subscribers, the alias is filled in automatically from the hierarchical User Name specified on the Basics tab in the Domino Person document. When creating Bridge, VPIM, or AMIS subscribers, this field corresponds to the Short Name in the Person document.
Server	The Domino server associated with the address book that you selected during import.
SMTP address (for Internet subscribers only)	<p>Specify the e-mail (SMTP) address to which messages to the Internet subscriber will be sent. Enter the remote address in the following format:</p> <p style="padding-left: 40px;">alias@domain.com (for example, aabade@cisco.com)</p> <p>Internet subscribers do not have Notes specified as their mail system in their Domino Person documents. The address maps to the Forwarding Address on the Person document for the subscriber. Instead, messages for the subscriber are sent to this e-mail address.</p>
AMIS Remote Mailbox Number (for AMIS subscribers only)	Enter the mailbox number that the remote voice messaging system uses to route AMIS messages to this subscriber.
AMIS Location (for AMIS subscribers only)	Select the AMIS location that the AMIS subscriber is associated with. The AMIS location you specify corresponds to the voice messaging system that this AMIS subscriber uses. The Delivery Phone Number for the AMIS location is used for outgoing messages to this subscriber. In installations with two or more Cisco Unity servers, only AMIS delivery locations that have been created on this Cisco Unity server are displayed in the list.
Bridge Remote Mailbox Number (for Bridge subscribers only)	Enter the mailbox number that the remote voice messaging system uses to route messages to this Bridge subscriber.

Table 3-1 Add Subscriber Page (continued)

Field	Considerations
Bridge Location <i>(for Bridge subscribers only)</i>	Select the Bridge location that the Cisco Unity Bridge subscriber is associated with. The Bridge location you specify corresponds to the Octel system that this Bridge subscriber uses. In installations with two or more Cisco Unity bridgehead servers, only Bridge delivery locations that have been created on this Cisco Unity server are displayed in the list.
VPIM Remote Mailbox Number <i>(for VPIM subscribers only)</i>	Enter the mailbox number that the remote voice messaging system uses to route messages to this VPIM subscriber.
VPIM Location <i>(for VPIM subscribers only)</i>	Select the VPIM location that the VPIM subscriber is associated with. The VPIM location you specify corresponds to the voice messaging system that this VPIM subscriber uses. In installations with multiple Cisco Unity servers, only VPIM delivery locations that have been created on this Cisco Unity server are displayed in the list.
Unity Node Serial Number <i>(used only when the Bridge Networking option is configured for messaging with Octel systems)</i>	<p>Select from the list or enter a new serial number. In an Octel analog network, this is the serial number of the node with which the Cisco Unity subscriber is associated. Enter any combination of digits from 0 to 9. Do not include any spaces. Typical serial numbers contain 4 or 5 digits (although the Cisco Unity Administrator accepts a maximum of 64 digits).</p> <p>The Unity Node Serial Number is displayed only when the Display Fields Required for Cisco Unity Bridge Networking check box has been checked on the Configuration > Settings page in the Cisco Unity Administrator.</p> <p>The Unity Node Serial Number and Legacy Mailbox ID are required for all Cisco Unity subscribers who will be messaging with subscribers on an Octel system via the Cisco Unity Bridge. Without these numbers, a Cisco Unity subscriber cannot send messages to nor receive messages from Octel subscribers.</p> <p>If the Unity Node Serial Number field is set to something other than the default setting “None,” you must enter a value for the Legacy Mailbox ID.</p> <p>For each Unity Node Serial Number, the Legacy Mailbox ID value must be unique within the global directory. The combination Unity Node Serial Number and Legacy Mailbox ID uniquely identifies a subscriber within an Octel analog network. When you click Add, if the Cisco Unity Administrator detects that the Unity Node Serial Number and Legacy Mailbox ID is already in use, an error message is displayed, and the subscriber account is not created.</p> <p>For directory data about newly-created subscribers to be automatically sent to the Bridge, you first create the subscribers in Cisco Unity, and then create corresponding Unity Node(s) on the Bridge. If you do the reverse and create a Unity Node on the Bridge before creating any subscribers with the same serial number, you will have to force a synchronization by going to the Network > Bridge Options > Synchronization Options page to send directory data to the Bridge, or delete and then add back in the Unity Node on the Bridge. Subsequently, if you add more subscribers with the same serial number, Cisco Unity automatically sends the directory information to the Bridge.</p>

Table 3-1 Add Subscriber Page (continued)

Field	Considerations
Legacy Mailbox ID <i>(used only when the Bridge Networking option is configured for messaging with Octel systems)</i>	<p>Enter a mailbox number for the subscriber. If the subscriber has migrated to Cisco Unity from an Octel system, use the mailbox number they had on the Octel system. This number is used to identify the Cisco Unity subscriber on a node in an Octel analog network, which allows the remaining Octel subscribers to address messages by using the same number that they used before the subscriber was migrated. Enter any combination of digits from 0 to 9. Do not include any spaces. Typical mailbox numbers contain 3 to 10 digits (although the Cisco Unity Bulk Import wizard accepts a maximum of 64 digits). Note that the Legacy Mailbox ID and the subscriber extension do not have to be the same number.</p> <p>The Unity Node Serial Number is displayed only when the Display Fields Required for Cisco Unity Bridge Networking check box has been checked on the Configuration > Settings page in the Cisco Unity Administrator.</p> <p>The Unity Node Serial Number and Legacy Mailbox ID are required for all Cisco Unity subscribers who will be messaging with subscribers on an Octel system via the Cisco Unity Bridge. Without these numbers, a Cisco Unity subscriber cannot send messages to nor receive messages from Octel subscribers.</p> <p>If the Unity Node Serial Number field is set to something other than the default setting “None,” you must enter a value for the Legacy Mailbox ID.</p> <p>For each Unity Node Serial Number, the Legacy Mailbox ID value must be unique within the global directory. The combination Unity Node Serial Number and Legacy Mailbox ID uniquely identifies a subscriber within an Octel analog network. When you click Add, if the Cisco Unity Administrator detects that the Unity Node Serial Number and Legacy Mailbox ID is already in use, an error message is displayed, and the subscriber account is not created.</p>