



CHAPTER 9

Installing Optional Software

In this chapter, you do the following tasks in the order listed:

1. Install monitoring software, if applicable. See the “[Installing Monitoring Software](#)” section on [page 9-1](#).
2. Install RSA SecurID, if applicable. See the “[Installing RSA SecurID](#)” section on [page 9-2](#).
3. Install other optional software, if applicable. See the “[Installing Other Optional Software](#)” section on [page 9-2](#).



Caution

Do not install Outlook on the Cisco Unity server, or Cisco Unity may not notify subscribers of new messages.

When you are finished with this chapter, return to [Chapter 1](#), “[Overview of Mandatory Tasks for Installing Cisco Unity](#)” to continue installing the Cisco Unity system.



Note

The tasks in the list reference detailed instructions in the Cisco Unity installation guide and in other Cisco Unity documentation. Follow the documentation for a successful installation.

Installing Monitoring Software

Follow the manufacturer instructions to install supported monitoring software.

Install only the monitoring agent on the Cisco Unity server. Do not install the full monitoring application.



Caution

If you install the full application—which is the default installation option for several of the monitoring applications we have tested—Cisco Unity will not function properly.

For information on supported software, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity* at

http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_installation_guides_list.html.

Installing RSA SecurID

For supported versions of RSA SecurID, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity* at

http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_installation_guides_list.html.

Follow the manufacturer instructions to install RSA SecurID.

The “[Overview of Mandatory Tasks for Installing Cisco Unity](#)” alerts you when to configure RSA SecurID later in the installation process.

Installing Other Optional Software

For information on supported software, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity* at

http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_installation_guides_list.html.

Follow the manufacturer instructions to install other optional software.



Caution

Do not install Outlook on the Cisco Unity server, or Cisco Unity may not notify subscribers of new messages.
