



# CHAPTER 1

## Design Guide Overview

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The following table lists the feature areas that affect the design of a Cisco Unity system and, for each area, the location where you will find more information (either in this guide or in other Cisco Unity documentation). Note that for some features, documentation that covers only system design is not available; therefore, the location listed is for feature documentation.

Product Area	Design or Feature Documentation
Cisco Unity concepts	<a href="#">Chapter 2, “Cisco Unity Concepts”</a>
Network infrastructure requirements	<a href="#">Chapter 3, “Network Infrastructure Requirements”</a>
Cisco Unity with Microsoft Exchange as the message store	<a href="#">Chapter 4, “Designing a Cisco Unity System with Exchange as the Message Store”</a>
Cisco Unity with IBM Lotus Domino as the message store	<a href="#">Chapter 5, “Designing a Cisco Unity System with Domino as the Message Store”</a>
Integrating Cisco Unity with the phone system	<ul style="list-style-type: none"><li>• <a href="#">Chapter 6, “Integrating Cisco Unity with the Phone System”</a></li><li>• If Cisco Unity will be integrated with Cisco Unified Communications Manager (CM) (formerly known as Cisco Unified CallManager), see the applicable Cisco Unified CM SRND at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_implementation_design_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_implementation_design_guides_list.html</a>.</li></ul>
Cisco Unity failover and standby redundancy	<a href="#">Chapter 7, “Cisco Unity Failover and Standby Redundancy”</a>

Product Area	Design or Feature Documentation
Interoperating with or migrating from other voice-messaging systems	<ul style="list-style-type: none"> <li>• For information on interoperating with Avaya voice-messaging systems, see the following documents:               <ul style="list-style-type: none"> <li>– The <i>Design Guide for Cisco Unity Bridge</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_implementation_design_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_implementation_design_guides_list.html</a>.</li> <li>– The applicable <i>Networking Guide for Cisco Unity Bridge</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_feature_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_feature_guides_list.html</a>.</li> </ul> </li> <li>• For information on interoperating with other voice-messaging systems, see the applicable <i>Networking Guide for Cisco Unity</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_feature_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_feature_guides_list.html</a>.</li> <li>• For information on migrating from another voice-messaging system to Cisco Unity, see Chapter 9, “Migrating to Cisco Unity from Another Voice-Messaging System.”</li> </ul>
Security	For information on security for Cisco Unity, see the applicable version of the <i>Security Guide for Cisco Unity</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html</a> .
Speech recognition	Chapter 8, “Voice-Recognition Access to Cisco Unity”
Client access to voice messages	<ul style="list-style-type: none"> <li>• For end-user documentation on how Cisco Unity subscribers access Cisco Unity voice messages and change their own Cisco Unity settings, see the Cisco Unity End-User Guides section of the Cisco website at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_user_guide_list.html</a>.</li> <li>• For information on setting up subscriber workstations, see the “Setting Up Subscriber Workstations” chapter in the applicable version of the <i>System Administration Guide for Cisco Unity</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html</a>.</li> <li>• For information on subscriber orientation, see the “Subscriber Orientation” chapter in the applicable version of the <i>System Administration Guide for Cisco Unity</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html</a>.</li> <li>• For information on authentication for Cisco Personal Communications Assistant (PCA), see the “Authentication for Cisco Unity Applications” chapter of the applicable <i>Security Guide for Cisco Unity</i> at <a href="http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_maintenance_guides_list.html</a>.</li> </ul>
Using Groupwise	For information on using Novell GroupWise to access Cisco Unity voice messages, see the website for the third-party application GW-Unify, <a href="http://www.gwipt.com">http://www.gwipt.com</a> .
Sending and receiving faxes for Cisco Unity subscribers	<p>For information on:</p> <ul style="list-style-type: none"> <li>• The IP Fax Configuration wizard, see <a href="http://ciscounitytools.com/App_IPFaxConfigurationWizard.htm">http://ciscounitytools.com/App_IPFaxConfigurationWizard.htm</a>.</li> <li>• Configuring Cisco Unity to work with external fax servers that support Exchange and/or Domino, see <a href="http://ciscounitytools.com/App_ThirdPartyFaxConfig.htm">http://ciscounitytools.com/App_ThirdPartyFaxConfig.htm</a>.</li> </ul>



