



A

- account lockouts
 - security policy for accessing Cisco Unity by phone [19-2](#)
 - security policy for GUI access [28-11](#)
- account policy
 - account lockout settings for GUI access [28-11](#)
 - account lockout settings for phone access [19-2](#)
 - overview for phone access [19-1](#)
 - password settings for GUI access [28-11](#)
 - phone password settings [19-1](#)
- accounts
 - Cisco Unity Admin, installing [5-1](#)
 - Cisco Unity Messaging System [5-2](#)
 - deleting [16-1](#)
 - Example Administrator [5-1](#)
 - Example Subscriber [5-2](#)
 - subscriber, creating [15-1](#)
- account settings
 - subscriber [17-5](#)
 - subscriber template [13-5](#)
- ActiveAssistant (AA). See Cisco Unity Assistant
- Add icon [3-3](#)
- adding
 - alternate extensions [17-24](#)
 - call handlers [21-3](#)
 - call routing rules [22-2, 24-3](#)
 - classes of service [14-2](#)
 - distribution lists [18-2](#)
 - event notifications [9-7](#)
 - holidays [28-10](#)
 - interview handlers [23-2](#)
 - languages [11-1](#)
 - public distribution lists [18-2](#)
 - records [3-4](#)
 - restriction tables [25-3](#)
 - schedules [28-8](#)
 - subscribers, with Bulk Import wizard [15-16](#)
 - subscribers, with Cisco Unity Administrator [15-18](#)
 - subscribers to a class of service [14-3](#)
 - subscribers to a public distribution list [18-4](#)
 - subscriber templates [13-2](#)
- addressing
 - messages, spelling vs. number modes [6-5, 8-3](#)
 - setting options for primary location [27-5](#)
- administration account
 - limiting use of [2-9](#)
 - using to log on to the Cisco Unity Administrator [2-9](#)
- Administrative Access Activity report [26-8](#)
- administrative rights, granting [2-11](#)
- administrator accounts [5-1](#)
- Advanced Settings tool, enabling warning tone for end of recording [28-19](#)
- alias generation [15-8, 15-9](#)
- All Subscribers public distribution list [18-1](#)
- alternate extensions [17-24](#)
- AMIS
 - delivery options settings [27-15](#)
 - schedule settings [27-16](#)
- AMIS In Traffic report [26-13](#)
- AMIS Out Traffic report [26-12](#)
- Anonymous authentication
 - advantages and disadvantages of [2-4](#)
 - how it works with the Cisco Unity Administrator [2-7](#)

authentication

- how it works with Cisco Personal Communications Assistant [7-7](#)
- Integrated Windows authentication [2-4](#)
- method for Cisco Unity Administrator [2-4](#)
- overview for Cisco Personal Communications Assistant [7-7](#)
- overview for Cisco Unity administrator [2-4](#)

automated attendant [8-4](#)

B

billing ID [13-5](#)

Bridge options settings [27-16](#)

browser language [11-3](#)

Bulk Edit utility

- modifying multiple call handlers [21-2](#)
- modifying multiple subscribers [15-23, 17-1](#)

Bulk Import wizard

- creating subscribers [15-5](#)
- errors, correcting [15-17](#)
- overview [15-5](#)

Bulk Logout utility [9-22](#)

C

caller input settings

- call handler [21-12](#)
- directory handler [22-7](#)
- subscriber [17-14](#)
- subscriber template [13-13](#)

call handler greetings, changing by phone [21-2](#)

call handlers

- automated attendant [21-1](#)
- caller input settings [21-12](#)
- class of service access settings [14-5](#)
- deleting owner [16-1](#)
- Goodbye [21-2](#)
- greetings settings [21-10](#)

messages settings [21-13](#)

names, recording [3-5, 6-6](#)

Opening Greeting [21-2](#)

Operator [21-2](#)

orphans, avoiding [16-1](#)

predefined [21-1](#)

profile settings [21-5](#)

settings overview [21-1](#)

traffic report [26-11](#)

transfer settings [21-7](#)

Call Handler Traffic report [26-11](#)

call management

- creating a map [20-2](#)
- planning [20-2](#)
- tools overview [20-1](#)

CallManager integration settings [28-15](#)

call routing

- call management map [20-2](#)
- using one key dialing [20-2](#)

call routing rules

- adding [22-2, 24-3](#)
- settings [24-4](#)

call routing tables

- class of service access settings [14-5](#)
- Direct Calls [24-1](#)
- Forwarded Calls [24-1](#)
- overview [24-1](#)

call transfer settings

- class of service [14-8](#)
- restriction table [25-1](#)
- rules [21-7](#)
- subscriber [17-10](#)
- subscriber template [13-9](#)

circuit-switched integration settings [28-17](#)

Cisco Personal Communications Assistant

- browser settings [7-8](#)
- specifying a browser language [11-3](#)
- URL [8-1](#)

- Cisco Unity
 - account lockout policy for GUI access [28-11](#)
 - account lockout policy for phone access [19-2](#)
 - account policy for phone access [19-1](#)
 - administrator accounts [5-1](#)
 - data [9-27](#)
 - features [1-1](#)
 - password policy for GUI access [28-11](#)
 - password policy for phone access [19-1](#)
 - shutting down [A-2](#)
 - starting [A-3](#)
 - Status Monitor [9-4](#)
- Cisco Unity Admin account [5-1](#)
- Cisco Unity Administrator
 - accessing on networked servers [2-3](#)
 - access to [14-5](#)
 - account(s) for accessing [2-9](#)
 - accounts used to access [2-9](#)
 - adding records [3-4](#)
 - best practices for accounts used to access [2-10](#)
 - creating subscribers [15-18](#)
 - finding records [3-4](#)
 - icons [3-3](#)
 - limit to simultaneous access [2-2](#)
 - logging off [2-3](#)
 - logging on [2-1](#)
 - logging on and exiting [2-1](#)
 - navigation bar [3-1](#)
 - saving data [3-4](#)
 - security concerns [2-1, 2-9](#)
 - specifying a browser language [11-3](#)
- Cisco Unity Assistant
 - browser settings [7-8](#)
 - settings subscribers can change [8-2](#)
 - specifying a browser language [11-3](#)
 - URL [8-1](#)
- Cisco Unity Bridge [27-16](#)
- Cisco Unity Greetings Administrator [21-2](#)
- Cisco Unity Inbox
 - about [1-2](#)
 - browser settings [7-8](#)
 - licenses [14-9](#)
 - message notification [17-20](#)
 - specifying a browser language [11-3](#)
 - URL [8-1](#)
- Cisco Unity Messaging System account [5-2](#)
- class of service
 - call transfer settings [14-8](#)
 - deleting [14-2](#)
 - effect on subscribers [14-1](#)
 - enhanced phone security [10-1](#)
 - FaxMail [12-1](#)
 - feature settings [14-9](#)
 - greeting settings [14-9](#)
 - handling deleted messages [14-8](#)
 - licenses [14-2](#)
 - live reply [14-8](#)
 - maximum message length [14-8](#)
 - messages settings [14-8](#)
 - overview [14-1](#)
 - predefined [14-1](#)
 - profile settings [14-3](#)
 - reassigning subscribers [14-3](#)
 - restriction table settings [14-10, 25-1](#)
 - subscriber settings [14-4](#)
 - system access settings [14-5](#)
- cleanup interval, logger data files [26-1, 26-2](#)
- codecs, list of supported [28-5](#)
- comma delimited files, report format [26-2](#)
- configuration settings [28-2](#)
- contacts, system settings [28-6](#)
- conversation, choosing [6-2](#)
- conversation, optional [13-6, 17-8](#)
- conversation, standard [13-6, 17-8](#)

conversation settings

- specifying for individual subscribers [17-8](#)
- specifying for subscribers [6-1](#)
- specifying for subscriber templates [13-6](#)

CSV files

- column headers used by Import utility [15-9](#)
- correcting import errors [15-18](#)
- preparing for Import utility [15-7](#)
- report format [26-2](#)

Ddata types in Cisco Unity Administrator [3-1](#)

defaults

- call handlers [21-1](#)
- class of service [14-1](#)
- configuration settings [28-2](#)
- Direct Calls call routing table rules [24-1](#)
- Forwarded Calls call routing table rules [24-1](#)
- phone and text-to-speech languages [11-2](#)
- public distribution lists [18-1](#)
- restriction tables [25-1](#)
- schedule [28-8](#)
- subscriber accounts [5-1](#)
- subscriber template [13-1](#)

deleted messages, class of service settings [14-8](#)Delete icon [3-3](#)

deleting

- class of service [14-2](#)
- distribution list owner [16-1](#)
- subscriber accounts [16-1](#)

delivery options settings, AMIS [27-15](#)diagnostic traces, access to [14-5](#)dialing domains, directory handler searches [22-4](#)Dialogic codecs [28-5](#)Direct Calls call routing table settings [24-4](#)directory assistance [22-1](#)

directory handler

- caller input settings [22-7](#)

expanding searches with Digital Networking [22-5](#)match list options settings [22-7](#)overview [22-1](#)profile settings [22-3](#)search options settings [22-4](#)

distribution lists

- All Subscribers [18-1](#)
- creating [18-2](#)
- creating private lists [17-7](#)
- default lists [18-1](#)
- deleting owner [16-1](#)
- importing from Exchange [18-2](#)
- member settings [18-4](#)
- profile settings [18-3](#)
- report [26-5](#)
- subscriber template settings [13-17](#)
- System Event Messages [18-2](#)
- Unaddressed Messages [18-1](#)
- Distribution Lists report [26-5](#)

EEAdministrator account [5-1](#)enabling warning tone for end of recording [28-19](#)end-user documentation [8-1](#)

enhanced phone security

- class of service [10-1](#)
- overview [10-1](#)

Event Log report [26-9](#)

Event Notification utility

- notification types [9-6](#)
- overview [9-6](#)
- recording a voice notification [9-8](#)
- setting up [9-7](#)
- SMTP notifications [9-8](#)

Example Administrator

- account [5-1](#)
- message handling [5-5, 9-14](#)

Example Interview

- about [5-5, 9-14](#)
- responsibility for screening [5-5, 9-14](#)

Example Subscriber account [5-2](#)

Exchange

- alias generation [15-8, 15-9](#)
- importing distribution lists [18-2](#)
- importing users [15-19](#)
- mailboxes, correcting import errors [15-17](#)
- mailboxes, deleting accounts [16-1](#)
- mailboxes, moving subscriber mailboxes [9-22](#)
- mailboxes, moving Unity Messaging System, UAmis, and UOmni mailboxes [9-25](#)
- Optimizer [15-24](#)
- exiting the Cisco Unity Administrator [2-3](#)
- extensions, primary vs. alternate [17-24](#)

F

Failed Login report [26-5](#)

failover

- overview [9-27](#)
- voice messaging functions during [9-27](#)

fax

- class of service settings [12-1](#)
- delivery and restriction tables [25-1](#)
- integration steps [12-2](#)
- overview [12-1](#)
- sending and receiving via e-mail [12-2](#)
- server integration architecture [12-1](#)

features, Cisco Unity [1-1](#)

feature settings [14-9](#)

Find icon [3-3](#)

Forwarded Calls call routing table settings [24-4](#)

full mailbox check feature, enabling [5-2](#)

G

G.711 codec [28-5](#)

G.729a codec [28-5](#)

gateways

- fax [12-1](#)
- SMTP [9-8](#)

glossary [29-1](#)

Goodbye call handler [21-2](#)

GrantUnityAccess utility [2-11](#)

greetings

- call handler settings [21-10](#)
- class of service settings [14-9](#)
- recording [3-5, 6-6](#)
- subscriber settings [17-12](#)
- subscriber template settings [13-11](#)

GUI access, account lockout policy [28-11](#)

GUI languages

- changing [11-3](#)
- overview [11-1](#)
- system settings [28-7](#)

H

holiday settings [28-10](#)

I

icons, in Cisco Unity Administrator [3-3](#)

identified subscriber messaging, setting up [28-2](#)

IIS, configuring for Anonymous Authentication [2-8](#)

install account [5-1](#)

Integrated Windows authentication

- advantages and disadvantages of [2-4](#)
- how it works with the Cisco Unity Administrator [2-6](#)

interview handlers

- creating [23-1](#)
- Example Interview [23-1](#)
- profile settings [23-2](#)
- questions settings [23-3](#)

IP integration settings [28-15, 28-16](#)

ISM (Identified Subscriber Messaging) [28-2](#)

L

languages

- changing GUI language [11-3](#)
- changing phone language [11-2](#)
- installing text-to-speech [11-1](#)
- overview [11-1](#)

legacy phony system integration settings [28-17](#)

licenses

- assigning feature access to subscribers [14-9](#)
- Cisco Unity Inbox [14-9](#)
- counts, for class of service [14-9](#)
- counts, for used and unused [9-4](#)
- language [11-1](#)
- Status Monitor, using to view status [9-4](#)

text to speech [14-9](#)

ViewMail for Microsoft Outlook [14-9](#)

Visual Messaging Interface (VMI) [14-9](#)

live reply [14-8](#)

locations

- addressing option settings [27-5](#)
- profile settings for delivery locations [27-9](#)
- profile settings for primary location [27-2](#)

logger data files [26-1, 26-2](#)

M

mailboxes, moving in Exchange [9-22, 9-25](#)

mailbox storage limits [5-2, 9-5, 9-9](#)

match list options settings [22-7](#)

maximum message length, class of service settings [14-8](#)

Media Master control bar [3-5, 6-6](#)

member settings, public distribution lists [18-4](#)

message notifications

- cascading [17-19](#)
- chaining [17-19](#)

subscriber settings [17-18](#)

subscriber template settings [13-18](#)

text messages [17-20](#)

messages

addressing in spelling vs. number modes [6-5, 8-3](#)

call handler settings [21-13](#)

class of service settings [14-8](#)

delivery and restriction tables [25-1](#)

identified subscriber messaging, setting up [28-2](#)

subscriber settings [17-16](#)

subscriber template settings [13-15](#)

undeliverable [5-4, 9-14](#)

without a specific recipient [5-4, 9-13](#)

microphones, using for recording [7-9](#)

monitoring tools, Status Monitor [9-4](#)

Mu-Law codec [28-5](#)

N

names, recording [3-5, 6-6](#)

navigation in Cisco Unity Administrator [3-2](#)

NDRs [5-2, 9-26, 18-1](#)

network settings

AMIS delivery options [27-15](#)

AMIS schedule [27-16](#)

Bridge options [27-16, 27-17](#)

delivery locations profile [27-10](#)

overview [27-1](#)

primary location addressing option [27-5](#)

primary location profile [27-2](#)

nondelivery receipts [5-2, 9-26, 18-1](#)

notifications

Event Notification utility [9-6](#)

importing pager information [15-8](#)

messages [17-18](#)

NTLM authentication [2-4](#)

O

one key dialing [20-2](#)

online Help

- accessing [3-2](#)
- Field Help icon [3-3](#)
- Online Documentation icon [3-3](#)

Opening Greeting

- call handler overview [21-2](#)
- routing to interview handlers [23-1](#)

Operator call handler

- overview [21-2](#)
- responsibility for screening [5-5, 9-14](#)

operators, training [8-4](#)

Optimizer, Exchange [15-24](#)

Optional Conversation 1 [6-2](#)

orientation

- operators [8-4](#)
- subscribers [8-1](#)

Outcall Billing report [26-7](#)

Outlook, installing [7-3](#)

P

passwords

- Example Administrator [5-1](#)
- Example Subscriber [5-2](#)
- security policy for accessing Cisco Unity by phone [19-1](#)
- security policy for GUI access [28-11](#)
- subscriber settings [17-6](#)
- subscriber template settings [13-5](#)

PBX integration settings [28-17](#)

PCA. See Cisco Personal Communications Assistant

pcAnywhere

- remote administration [9-21](#)
- setting up remote access [9-18](#)

phone access, account lockout policy [19-2](#)

phone languages

- changing [11-2](#)

- overview [11-1](#)
- system settings [28-6](#)

phone menu card [8-1](#)

phone password settings [19-1](#)

playback speakers for subscribers [7-9](#)

Port Usage report [26-9](#)

primary server, failover [9-27](#)

private lists, creating [17-7](#)

procedures

- accessing subscriber accounts created on another Cisco Unity server [2-4](#)
- adding a routing rule to provide access to the Cisco Unity Greetings Administrator [21-4](#)
- alternate extensions, adding [17-24](#)
- alternate extensions, modifying or deleting [17-25](#)
- browsing to the Cisco Unity Administrator on another server [2-4](#)
- call handler, creating [21-3](#)
- call handler, modifying [21-3](#)
- call routing rule, creating [22-2, 24-3](#)
- call routing rule, modifying [22-3, 24-4](#)
- cascading message notification, setting up [17-20](#)
- chaining message notification, setting up [17-19](#)
- changing call handler greetings by phone [21-5](#)
- Cisco Unity Administrator, accessing [2-2](#)
- Cisco Unity Administrator, accessing remotely [2-2](#)
- Cisco Unity Administrator, exiting [2-3](#)
- Cisco Unity subscribers, creating with the Import utility [15-16](#)
- class of service, creating [14-2](#)
- class of service, modifying [14-3](#)
- Configuring IIS so that the Cisco Unity Administrator uses Anonymous authentication [2-8](#)
- CSV file, preparing to import Internet subscribers [15-15](#)
- CSV file, preparing to import regular subscribers [15-15](#)
- CSV file import errors, correcting [15-18](#)
- distributing the root certificate to the trusted root store [4-5](#)
- enabling warning tone for end of recording [28-19](#)
- enhanced phone security, disabling [10-3](#)

- enhanced phone security, setting up [10-2](#)
- event notification, adding [9-7](#)
- Exchange mailboxes, forcing Cisco Unity to log out of [9-23](#)
- Exchange Optimizer, running on the Cisco Unity server [15-24](#)
- Exchange Optimizer, running with Exchange 5.5 [9-24](#)
- Exchange user, importing [15-19](#)
- Field Help, displaying [3-3](#)
- file transfers, performing [9-20](#)
- holidays, identifying days as [28-10](#)
- holidays, modifying [28-10](#)
- importing from Exchange errors, correcting [15-17](#)
- interview handler, creating [23-2](#)
- interview handler, modifying [23-2](#)
- message waiting indicators, deleting or modifying [17-16](#)
- message waiting indicators, enabling [17-16](#)
- moving the UAmis mailbox [9-26](#)
- moving the Unity Messaging System mailbox [9-25](#)
- moving the UOmni mailbox [9-26](#)
- Online Documentation, displaying [3-3](#)
- pcAnywhere, ending a remote session [9-21](#)
- pcAnywhere, setting up on a remote computer [9-21](#)
- pcAnywhere, starting a remote session [9-21](#)
- phone language settings, changing for Cisco Unity components [11-3](#)
- phone language settings, changing in subscriber accounts [11-3](#)
- public distribution list, creating [18-2](#)
- public distribution list, modifying [18-3](#)
- records, adding [3-5](#)
- records, deleting a subscriber [16-2](#)
- records, finding [3-4](#)
- report, printing [26-3](#)
- report, viewing [26-3](#)
- report status, viewing [26-3](#)
- restriction table, creating [25-4](#)
- restriction table, modifying [25-4](#)
- schedule, creating [28-8](#)
- schedule, modifying an existing [28-9](#)
- schedule, specifying default [28-9](#)
- servers, synchronizing [9-24](#)
- setting up call handler greetings to be changed by phone [21-4](#)
- setting up Cisco Unity to use SSL [4-2](#)
- SMTP message notification, setting up [9-8](#)
- Status Monitor, accessing [9-4](#)
- Status Monitor, accessing remotely [9-4](#)
- subscriber, adding [15-19](#)
- subscriber mailboxes, using Exchange 5.5 to move [9-24](#)
- subscriber records, finding [3-4](#)
- subscribers, adding to a class of service [14-3](#)
- subscribers, adding to or removing from a public distribution list [18-4](#)
- subscribers, reassigning to a class of service [14-3](#)
- subscriber template, creating [13-2](#)
- subscriber template, modifying [13-2](#)
- voice mail notification, setting up [9-8](#)
- Windows Terminal Client install disks, creating [9-19](#)
- Windows Terminal Services, ending a remote session [9-20](#)
- Windows Terminal Services, starting a remote session [9-19](#)
- Windows Terminal Services Client, setting up on a remote computer [9-19](#)
- profile settings
 - call handler [21-5](#)
 - class of service [14-3](#)
 - delivery locations [27-9](#)
 - directory handler [22-3](#)
 - interview handler [23-2](#)
 - primary location [27-2](#)
 - public distribution list [18-3](#)
 - subscriber template [13-3](#)
- public distribution lists
 - All Subscribers [18-1](#)
 - class of service access settings [14-5](#)
 - creating [18-2](#)
 - default lists [18-1](#)

deleting owner [16-1](#)
 Distribution Lists report [26-5](#)
 importing from Exchange [18-2](#)
 member settings [18-4](#)
 profile settings [18-3](#)
 subscriber template settings [13-17](#)
 System Event Messages [18-2](#)
 Unaddressed Messages [18-1](#)

Q

question settings, interview handler [23-3](#)
 quick reference card [8-1](#)

R

recording
 enabling warning tone for end of recording [28-19](#)
 microphones for subscribers [7-9](#)
 system settings [28-4](#)

records
 adding [3-4](#)
 finding [3-4](#)
 saving [3-4](#)

remote access [9-18](#)

reports
 about data [26-2](#)
 access to [14-5, 26-3](#)
 Administrative Access Activity report [26-8](#)
 AMIS In Traffic report [26-13](#)
 AMIS Out Traffic report [26-12](#)
 Call Handler Traffic report [26-11](#)
 Distribution Lists report [26-5](#)
 Event Log report [26-9](#)
 Failed Login report [26-5](#)
 format [26-2](#)
 generating [26-2](#)
 log-based [26-1, 26-2](#)

Outcall Billing report [26-7](#)
 Port Usage report [26-9](#)
 snapshot [26-2](#)
 Storage Usage report [26-6](#)
 Subscriber Message Activity report [26-4](#)
 Subscriber Message Store Status [9-5](#)
 Subscribers report [26-4](#)
 System Configuration report [26-10](#)
 Transfer Call Billing report [26-7](#)
 Unresolved References report [26-11](#)
 restarting, Cisco Unity server [A-2](#)

restriction tables
 class of service access settings [14-5](#)
 class of service settings [14-10](#)
 creating [25-3](#)
 examples and discussion [25-2](#)
 predefined [25-1](#)
 settings [25-4](#)

routing rules
 adding [22-2, 24-3](#)
 providing access to the Cisco Unity Greetings Administrator [21-4](#)

RSA SecurID [10-1](#)
 Run icon [3-3](#)

S

Save icon [3-3](#)
 saving data [3-4](#)
 schedules
 AMIS settings [27-16](#)
 class of service access settings [14-5](#)
 default [28-8](#)
 effect on call routing rules [24-2](#)
 system settings [28-8](#)
 secondary server, failover [9-27](#)
 secure logon [10-1](#)

- security
 - account lockout policy for GUI access [28-11](#)
 - account lockout policy for phone access [19-2](#)
 - account policy for phone access [19-1](#)
 - account settings for subscriber template [13-5](#)
 - password policy for GUI access [28-11](#)
 - password policy for phone access [19-1](#)
 - subscriber passwords [13-5](#)
- server, failover [9-27](#)
- shutting down Cisco Unity [A-2](#)
- SIP integration settings [28-16](#)
- SMTP gateway [9-8](#)
- software versions, system settings [28-4](#)
- speakers, using for playback [7-9](#)
- SSL [4-1](#)
- starting Cisco Unity [A-3](#)
- Status Monitor
 - access to [14-5](#)
 - authentication [9-4](#)
 - logging on to [9-4](#)
 - overview [9-4](#)
 - URL [9-4](#)
- Storage Usage report [26-6](#)
- subscriber accounts, deleting [16-1](#)
- subscriber documentation [8-1](#)
- subscriber mailboxes, managing [9-5](#)
- Subscriber Message Activity report [26-4](#)
- subscribers
 - account settings [17-5](#)
 - adding multiple subscribers [15-24](#)
 - adding by using the Cisco Unity Administrator [15-18](#)
 - alternate extension settings [17-24](#)
 - caller input settings [17-14](#)
 - call transfer settings [17-10](#)
 - class of service [14-1](#)
 - class of service access settings [14-5](#)
 - class of service settings [14-4](#)
 - conversation settings [17-8](#)
 - creating accounts [15-1](#)
 - creating by using the Cisco Unity Bulk Import wizard [15-5](#)
 - customizing conversation settings [6-1](#)
 - default accounts [5-1](#)
 - deleting accounts [16-1](#)
 - greetings settings [17-12](#)
 - hiding [15-25](#)
 - identified subscriber messaging, setting up [28-2](#)
 - importing Exchange users [15-19](#)
 - mailboxes, moving [9-22](#)
 - maximum greeting length [14-9](#)
 - message notification settings [17-18](#)
 - message settings [17-16](#)
 - password settings [17-6](#)
 - preparing to create [15-2](#)
 - private list settings [17-7](#)
 - profile settings [17-1](#)
 - recording names and greetings [3-5, 6-6](#)
 - secure logons [10-1](#)
 - settings overview [17-1](#)
 - settings subscribers can change [8-2](#)
 - templates [13-1](#)
 - training [8-1](#)
 - unlocking accounts [17-5](#)
- Subscribers report [26-4](#)
- subscriber templates
 - account settings [13-5](#)
 - caller input settings [13-13](#)
 - call transfer settings [13-9](#)
 - conversation settings [13-6](#)
 - creating [13-1](#)
 - defaults [13-1](#)
 - distribution list settings [13-17](#)
 - greetings settings [13-11](#)
 - message notification settings [13-18](#)
 - message settings [13-15](#)
 - password settings [13-5](#)
 - profile settings [13-3](#)
 - settings overview [13-1](#)

SysCheck utility [26-11](#)
 system access settings [14-5](#)
 System Configuration report [26-10](#)
 System Event Messages public distribution list [18-2](#)
 system security [10-1](#)
 system settings
 configuration settings [28-2](#)
 contacts [28-6](#)
 enabling warning tone for end of recording [28-19](#)
 GUI language settings [28-7](#)
 holiday settings [28-10](#)
 overview [28-1](#)
 phone language settings [28-6](#)
 recording settings [28-4](#)
 schedule settings [28-8](#)
 software versions [28-4](#)
 voice port settings [28-13](#)

T

telephone user interface [6-1, 13-6, 17-8](#)
 templates, subscriber
 account settings [13-5](#)
 caller input settings [13-13](#)
 call transfer settings [13-9](#)
 conversation settings [13-6](#)
 creating [13-1](#)
 defaults [13-1](#)
 distribution list settings [13-17](#)
 greetings settings [13-11](#)
 message notification settings [13-18](#)
 message settings [13-15](#)
 password settings [13-5](#)
 profile settings [13-3](#)
 settings overview [13-1](#)
 Text to Speech
 e-mail licenses [14-9](#)
 fax settings [12-1](#)
 languages [11-1](#)

 setting default [28-6](#)
 Tools Depot
 Bulk Edit [15-23, 17-1, 21-2](#)
 Bulk Logout [9-22](#)
 Message Store Manager [9-5](#)
 traditional phone system integration settings [28-17](#)
 training
 operators [8-4](#)
 subscribers [8-1](#)
 Transfer Call Billing report [26-7](#)
 transfer settings, call handler [21-7](#)
 TRAP [7-10](#)
 TUI [6-1, 13-6, 17-8](#)

U

UAmis mailboxes, moving [9-26](#)
 UMR [9-28](#)
 Unaddressed Messages public distribution list
 overview [18-1](#)
 responsibility for screening [5-4, 9-14](#)
 undeliverable messages [5-4, 9-14](#)
 unidentified callers, defined [24-1](#)
 Unity Messaging Repository (UMR) [9-28](#)
 Unity Messaging System mailboxes, moving [9-25](#)
 Unresolved References report [26-11](#)
 UOmni mailboxes, moving [9-26](#)
 URL
 Cisco Personal Communications Assistant [8-1](#)
 Cisco Unity Assistant [8-1](#)
 Cisco Unity Inbox [8-1](#)
 Status Monitor [9-4](#)
 user guide [8-1](#)
 utilities
 Bulk Edit [15-23, 17-1, 21-2](#)
 Bulk Logout [9-22](#)
 Event Notification [9-6](#)
 GrantUnityAccess [2-11](#)
 Message Store Manager [9-5](#)

utilities, continued

 SysCheck [26-11](#)

V

ViewMail for Microsoft Outlook

 installing [7-3](#)

 licenses [14-9](#)

Virtual Private Network (VPN)

 remote access [9-18](#)

 setting up remote administration [9-22](#)

Visual Messaging Interface (VMI)

 licenses [14-9](#)

 message notification [17-20](#)

Visual Messaging Interface (VMI). See Cisco Unity Inbox

voice messaging functions and failover [9-27](#)

voice port settings [28-13](#)

W

warning tone for end of recording, enabling [28-19](#)

Windows Event Viewer [26-9](#)

Windows NT Challenge/Response authentication [2-4](#)

Windows Terminal Services, setting up remote
 administration [9-19](#)

wizards, Bulk Import [15-5](#)