

Release Notes for Cisco Smart Business Communications System, Version 2.2

These release notes include important information about the Cisco Smart Business Communications System (SBCS) 2.2 and any limitations, restrictions, new features, and caveats that apply.

Cisco SBCS is a complete networking and unified communications solution for small businesses, supporting up to 104 phones.

The system provides voice, data, video, security, and wireless capabilities while integrating with existing desktop applications such as calendar, email, and Customer Relationship Management (CRM).

NOTE Release notes for individual hardware and software components of the Cisco Smart Business Communications System are available on Cisco.com. For more information, see the **"Related Information" section on page 8**.

Content

This information is in the release notes:

- **System Requirements**
- **New Features**
- **Caveats Closed Since Last Release**
- **Open Caveats**
- **Related Information**

System Requirements

This section includes the supported software versions and software packs for SBCS Version 2.2.

SCBS Supported Software Versions

Table 1 lists the devices and software versions supported on this release.

Table 1 SBCS 2.2 Supported Software Versions

Device or Application	Software Version
Cisco 541N Wireless Access Point	1.9
Cisco AnyConnect VPN Client	2.5.0.217
Cisco Configuration Assistant	2.2(5)
Cisco ESW 500 Series Switches	2.1.16
Cisco IP Communicator	7.0.4
Cisco IP Phone SPA 300 Series	7.4.6
Cisco IP Phone SPA 500 Series	7.4.6
Cisco IP Phone 7911, 7931, 7941, 7942, 7945, 7961, 7962, 7965, 7970, 7971, and 7975	8.5.3S
Cisco IP Phone 7914	5.0.4
Cisco IP Phone 7915 and 7916	1.0.4
Cisco IP Phone 7921	1.3.4SR1
Cisco IP Phone 7925	
Cisco IP Phone 7936	3.3.20
Cisco IP Phone 7937	1.3.4
Cisco IP Phone 7940 and 7960	8.1.2

Table 1 SBCS 2.2 Supported Software Versions (Continued)

Cisco PVC2300 Business Internet Camera	1.1.1.4
Cisco WVC2300 Wireless-G Business Internet Camera	1.1.1.4
Cisco SA 520 Security Appliance	1.1.6.1
Cisco Smart Call Connector Sever	2.0.0
Cisco Smart Call Connector Advanced Client	1.5.0
Cisco SR 520 Secure Router	12.4-24.T3
Cisco SR 520-T1 Secure Router	12.4-22.YB4
Cisco Unified Communications 500 Series for Small Business (see Unified Communications 500 Series Supported Software Packs for more information.)	UC 520-8.0.4 UC540-8.0.4 UC650-8.0.4 IOS Release 15.0-1.XA3a
Cisco Unity Express	8.0.2
Cisco VPN client	5.0.07.0290

Unified Communications 500 Series Supported Software Packs

The UC 500 Software Packs contain all the necessary files for the UC 500 Series platform. To download the software packs, see: <https://www.myciscocommunity.com/docs/DOC-1437>.

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New Features

These are the new features for Cisco Smart Business Communications System version 2.2:

- Support for Cisco Configuration Assistant (CCA) Release 2.2(5)
- Support for Smart Call Connector Server & Advance/Pro Client
- Support for Cisco SPA 300 Series IP Phones (SCIP)
- Support for Cisco IP Phone model SPA 525G2

Caveats Closed Since Last Release

These are the caveats which are closed since the release of the Cisco Small Business Communications System version 1.6.

Note: These caveats apply to Cisco Unified Communications 500 Series Model UC 520 and Model UC 540.

Reference #	Description
CSCsx26025	No connectivity between clients after few minutes.
CSCsz73527	IOS: IP INSPECT does not handle router-generated TFTP request.

Open Caveats

These are the open caveats for Cisco Small Business Communications System version 2.2.

Reference #	Description/Workaround
CSCti25821	<p>Anyconnect 2.5 does not work with the SR520-T1 SSL VPN sever</p> <p>Symptom: On an SR520-T1 running SSL-VPN sever with AnyConnect 2.5, connecting from a Windows XP PC to an SSL VPN server fails with certification error message. The same configuration works with AnyConnect 2.3. This problem occurs with the following software:</p> <ul style="list-style-type: none"> ▪ sr52x-advipservicesk9-mz.124-22.YB4.bin on the SR520-T1 ▪ anyconnect-win-2.5.0217-k9.pkg <p>Workaround: Use AnyConnect version 2.3 (anyconnect-win-2.3.0254-k9.pkg).</p>
CSCti43610	<p>SR520 crashes after applying IPS configuration</p> <p>Symptom: The SR520 crashes after configuring IPS with CCA when the sigv5-SDMS414.zip signature file is used.</p> <p>Workaround: None. Use a different IPS signature file.</p>
CSCti34129	<p>CCA does not enable the radio on AP541 initial configuration</p> <p>Symptom: The wireless radio on the AP541N access point is disabled by default. When CCA transmits the initial Wireless SSID configuration to the AP541N, CCA should enable the radio, but it does not</p> <p>Workaround: Use the AP541 Wireless Access Point Configuration Utility to manually enable the radio. If you are using CCA, right-click on the device icon for the access point in the Topology View and choose Configuration Utility. For information about how to enable this setting, see <i>the Cisco AP541N Access Point Administration Guide</i> or online help</p>

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Reference #	Description/Workaround
CSCti42203	<p>SR520-T1: Change to LAN1 IP is saved in LAN0 IP instead</p> <p>Symptom: In the default configuration for the SR520, LAN0 (FastEthernet 0/0) is assigned to data pool 192.168.75.0, and LAN1 (FastEthernet0/1) has no IP address. When the user launches the IP Address window in CCA, assigns an IP address to the LAN1 (FastEthernet 0/1) interface, and applies the configuration, CCA changes the IP address of the default DHCP pool named “data,” (the default DHCP pool on the SR520-T1) and assigns it to LAN0 (FastEthernet 0/0) instead of creating a new DHCP pool and assigning it to LAN1 (FastEthernet 0/1).</p> <p>Workaround: None. CCA supports configuration of LAN0 (FastEthernet 0/0) only.</p>
CSCti25943	<p>VPN address pool should different from remote local LAN</p> <p>Symptom: When configuring VPN server on an SR520-T1, CCA recommends the 192.168.75.128 to 192.168.75.137 address range for the VPN remote IP address. If a remote teleworker router is using 192.168.75.0 as VLAN1, and you chose to use 192.168.75.128 to192.168.75.137 for the VPN remote IP address range in the VPN server, then the remote teleworker router cannot assign an address from the 192.168.75.128 - 192.168.75.137 range to the loopback interface. The VPN address pool should be different from the remote teleworker VLAN1 IP address subnet, and CCA should not recommend 192.168.75.128 - 192.168.75.137 for VPN remote IP range.</p> <p>This issue occurs on SR520-T1 secure routers only. It does not occur on non-T1 SR500 SKUs.</p> <p>Workaround: Do not use the remote teleworker router VLAN1 IP subnet for the VPN remote IP address range.</p>
CSCti00825	<p>Multi-site IPSec / EZVPN cannot both be running at the same time</p> <p>Symptom: When both EasyVPN server and MultiSite VPN are configured on the same router/interface, the EZVPN IKE session does not get established. As a result, the EasyVPN client (SR 500) cannot communicate with the server site via the tunnel.</p> <p>Workaround: There is no workaround using CCA. To correct the problem, you must use CLI to replace the wild card address (0.0.0.0 0.0.0.0) with its valid peer address.</p> <p>For example, <code>crypto isakmp key key-string address 0.0.0.0 0.0.0.0</code> should be changed to <code>crypto isakmp key key-string address <peer_address></code>.</p>

Reference #	Description/Workaround
CSCth87497	<p>Actions menu in Outlook grays out after the first call.</p> <p>Symptom: The “Actions button” in Microsoft Outlook and Internet Explorer turns dim once a call is made or answered from the toolbar. This occurs when the advanced client is connected to the server over SSL VPN.</p> <p>Workaround: Close and reopen the advanced client application.</p>
CSCti28246	<p>Unable to relaunch server after a upgrade when router options change</p> <p>Symptom: While upgrading the Smart CallConnector server, if there is a change in the router options (for example, the server or router IP address), the server goes directly to offline mode on launch. The server cannot restart.</p> <p>Workaround: Uninstall and reinstall the application instead of performing an upgrade. However, this workaround is not recommended because it requires a new license authentication process.</p>
CSCti95740	<p>Adv client installation failure when SCC toolbar is already configured</p> <p>Symptom: The advanced client sends an error message about a log file, and doesn't let the user proceed with the installation/upgrade. The problem is seen when the SCC toolbar is already installed.</p> <p>Workaround: Uninstall the SCC toolbar, and reboot the PC before upgrading and installing the advanced client program.</p>
CSCth60053	<p>Unable to create max no of BACD and hunt group due to mailbox issue</p> <p>Symptom: CCA will send a “mailbox capacity reached” error when trying to create the maximum number of BACD and hunt groups.</p> <p>Workaround: None. This issue is due to the Cisco CallManager Express and Cisco Unity Express configurations being not synchronized.</p>

Related Information

Cisco Small Business Communications System	
Cisco Smart Business Communications System	http://www.cisco.com/go/sbcs
Cisco Unified Communications 500 Series for Small Business	http://www.cisco.com/en/US/products/ps7293/tsd_products_support_series_home.html
Cisco Configuration Assistant	http://www.cisco.com/en/US/products/ps7287/tsd_products_support_series_home.html
Cisco Unified Mobility	http://www.cisco.com/en/US/products/ps6567/tsd_products_support_series_home.html
Support	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Online Technical Support and Documentation (Login Required)	http://www.cisco.com/support
Phone Support Contacts	http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html
Software Downloads (Login Required)	Go to http://www.cisco.com/public/sw-center/index.shtml and enter the model number in the Software Search box.
Cisco IP Phones	
Cisco IP Phone SPA 500 Series	http://www.cisco.com/go/spa500phones
Cisco IP Phone SPA 525G Deployment Guide	http://www.cisco.com/en/US/docs/voice_ip_comm/sbcs/deployment_guides/spa525g_phone/sbcs_spa525g_wireless_deployment_guide.pdf

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