

Release Notes for Cisco Unified MeetingPlace Audio Server Release 5.4(0.15)

Revised: May 22, 2009

These release notes contain information on new and changed support, new and changed functionality, limitations and restrictions, and open and resolved caveats for Cisco Unified MeetingPlace Audio Server Release 5.4(0.15) and for Cisco Unified MeetingPlace MeetingTime Release 5.4(0.14).

You can access the latest software upgrades for all versions of Cisco Unified MeetingPlace Audio Server and Cisco Unified MeetingPlace MeetingTime on the Cisco Software Center website at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.

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Introduction

Cisco Unified MeetingPlace Audio Server is the software that runs the Cisco Unified MeetingPlace system. The software resides on either a Cisco Unified MeetingPlace 8106 or a Cisco Unified MeetingPlace 8112 hardware server. Additional software components—such as Cisco Unified MeetingPlace Web Conferencing and Cisco Unified MeetingPlace for Microsoft Outlook—are installed on a Cisco Media Convergence Server (MCS).

MeetingTime is the desktop software that allows system administrators to access and use the Cisco Unified MeetingPlace Audio Server system functions from customer-provided Windows computers.

System Requirements

- [Requirements for Cisco Unified MeetingPlace Audio Server Release 5.4, page 2](#)
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Requirements for Cisco Unified MeetingPlace Audio Server Release 5.4

System Requirements for Cisco Unified MeetingPlace Release 5.4 contains the most current information on Audio Server requirements. The document is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Compatibility Information

For information about the compatibility of Audio Server Release 5.4 with other Cisco Unified MeetingPlace components, refer to the “Cisco Unified MeetingPlace Component Compatibility Matrix” section in the “Introducing Cisco Unified MeetingPlace” chapter of the *Installation Planning Guide for Cisco Unified MeetingPlace Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Determining the Software Version

- [Cisco Unified MeetingPlace Audio Server, page 2](#)
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Cisco Unified MeetingPlace Audio Server

To Determine the Cisco Unified MeetingPlace Audio Server Version in Use

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- Step 1** Open the command line interface (CLI) window for the Cisco Unified MeetingPlace Audio Server.

Step 2 Enter **release**.

The Cisco Unified MeetingPlace Audio Server version is displayed.

Cisco Unified MeetingPlace Gateways



Caution

If Cisco Unified MeetingPlace components have been upgraded recently, you must restart the Cisco Unified MeetingPlace Gateway System Integrity Manager (GWSIM). Otherwise, the version numbers may not all be accurate.

To Determine the Cisco Unified MeetingPlace Gateway Service Versions in Use

Step 1 Open the command line interface (CLI) window for the Cisco Unified MeetingPlace Audio Server.

Step 2 Enter **gwstatus**.

The Cisco Unified MeetingPlace gateway service versions are displayed.

Related Documentation

For descriptions and locations of Cisco Unified MeetingPlace documentation on Cisco.com, see the *Documentation Guide for Cisco Unified MeetingPlace*. The document is shipped with Cisco Unified MeetingPlace and is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_documentation_roadmaps_list.html.

New and Changed Requirements and Support—Release 5.4(0.15)

There are no new or changed requirements or support for Cisco Unified MeetingPlace Audio Server Release 5.4(0.15).

Refer to the release notes of the applicable version for information on new and changed support with earlier versions of Audio Server. Release notes for all versions of Audio Server are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

New Functionality—Release 5.4(0.15)

This section contains information about new functionality for Cisco Unified MeetingPlace Audio Server Release 5.4(0.15) only. Refer to the release notes of the applicable version for information on new functionality in earlier versions of Audio Server. Release notes for all versions of Audio Server are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Expanded Support for Video Conferencing

Fields have been added to the database, MeetingTime, and the applicable reports to support video conferencing.

Note that video conferencing is not available for Q&A meetings.

New Fields in MeetingTime for Reservationless Meetings

MeetingTime has new fields for reservationless meetings to set the following options:

- Internet access during meetings.
- Growth limits for ports that can be set independently of those settings for scheduled meetings.

Changed Functionality—Release 5.4(0.15)

This section contains information about changed functionality for Cisco Unified MeetingPlace Audio Server Release 5.4(0.15) only. Refer to the release notes of the applicable version for information on changed functionality in earlier versions of Audio Server. Release notes for all versions of Audio Server are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Scheduling Conferences That Include Video Participants

When video participants will be invited to a conference, you must schedule the meeting through Cisco Unified MeetingPlace Web Conferencing. MeetingTime cannot be used for scheduling conferences with video participants.

Installation and Upgrade Information

- [Installing Cisco Unified MeetingPlace Audio Server Release 5.4 for the First Time, page 4](#)
- [Installing or Upgrading to MeetingTime Release 5.4, page 5](#)
- [Upgrading to Cisco Unified MeetingPlace Audio Server Release 5.4, page 5](#)

Installing Cisco Unified MeetingPlace Audio Server Release 5.4 for the First Time

Cisco Systems ships new Cisco Unified MeetingPlace Audio Server systems with Audio Server software Release 5.4 already installed.

For instructions on installing the hardware, refer to the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Audio Server Release 5.4* at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Installing or Upgrading to MeetingTime Release 5.4

You must first download the MeetingTime software and decompress it.

To Download and Decompress MeetingTime Release 5.4 Software

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- Step 1** Go to the Cisco Software Center web site at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.
- Step 2** In the Cisco Unified MeetingPlace section, click the **MeetingPlace Time** link.
- Step 3** Download the file **MT_54.iso**.
- Step 4** Using any commercially available ISO file unpackaging program, expand the file **MT_54.iso** to the directory of your choice on your local hard disk.
- If you cannot find a program to expand ISO files, you can use any commercially available CD-ROM burner program, and burn the file onto a CD.
- Step 5** Confirm that the file **SetupMeetingTime54014.exe** was created (on the local disk or optional CD-ROM).
- If you do not see the file, contact Cisco Network Consulting Engineering (NCE) for assistance.
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For instructions on installing and upgrading MeetingTime, refer to the “Installing MeetingTime” appendix of the *Administration Guide for Cisco Unified MeetingPlace Audio Server Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_maintenance_guides_list.html.

Upgrading to Cisco Unified MeetingPlace Audio Server Release 5.4

Upgrading to Cisco Unified MeetingPlace Audio Server Release 5.4 is supported from Releases 5.3 and 5.2.

You must first download the Audio Server software and make a CD from which the Cisco Unified MeetingPlace 8100 series server can upgrade the software.

To Download Audio Server Release 5.4 Software and Make a CD

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- Step 1** Go to the Cisco Software Center website at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.
- Step 2** In the Cisco Unified MeetingPlace section, click the **MeetingPlace Server** link.
- Step 3** Download the file **MP_54.iso**.
- Step 4** Using any commercially available CD-ROM burner program, burn the ISO file onto a CD. Do not exceed a speed of 8x when burning the ISO image onto the CD.
- Step 5** After burning the CD, confirm that the directory structure **\UPDATE\5.4(0.15)** was created.
- If you do not see the structure, contact Cisco Network Consulting Engineering (NCE) for assistance.
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For instructions on upgrading a Cisco Unified MeetingPlace 8100 series server, see the “Upgrading the Cisco Unified MeetingPlace Audio Server Software” chapter of the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Audio Server Release 5.4* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Limitations and Restrictions

In Cisco Unified MeetingPlace Release 5.3 and later, QSIG is available only in the unshifted timeslot mode; that is, the B-channels must be numbered 1 to 15 and 17 to 31. The B-channel 16 is not available. If your version of QSIG does not allow this, you can configure your PBX to use ETSI ISDN (non-QSIG) instead.

Caveats

This section lists Severity 1, 2, and 3 caveats.

You can find the latest caveat information for Cisco Unified MeetingPlace Audio Server version 5.4(0.15)—in addition to caveats of any severity for any release—by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at http://www.cisco.com/pcgi-bin/Support/Bugtool/launch_bugtool.pl. For information on using Bug Toolkit, see the “Using Bug Toolkit” section on page 7.



Note

To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Audio Server Release 5.4(0.15) and MeetingTime Release 5.4(0.14) only. Refer to the release notes of the applicable version for caveat information for earlier versions of Audio Server and MeetingTime. Release notes for all versions of Audio Server are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_release_notes_list.html.

Open Caveats—Audio Server Release 5.4(0.15) and MeetingTime Release 5.4(0.14)

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1 Cisco Unified MeetingPlace Audio Server 5.4(0.15) and MeetingTime 5.4(0.14) Open Caveats

Caveat Number	Severity	Component	Description
CSCse65319	2	mp-server	Users cannot create conferences, MAJ 0x3008d
CSCse41754	3	meetingtime	MeetingTime Receptionist Whiteboard Update Failure
CSCse30011	3	mp-server	Need to always send video extension for meetings scheduled with video

Resolved Caveats—Audio Server Release 5.4(0.15) and MeetingTime Release 5.4(0.14)

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 2 Cisco Unified MeetingPlace Audio Server 5.4(0.15) and MeetingTime 5.4(0.14) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCse32337	2	mp-server	Call drops while entering a reservationless meeting
CSCse82151	2	mp-server	RSNA transfers require user to re-enter info after the transfer
CSCse57744	3	mp-server	VUI announcement for 15 minute meeting extension gets into infinite loop
CSCse65573	3	mp-server	smtp notification gives no ph/dial number for 2nd video termnl invited

Using Bug Toolkit

To access Bug Toolkit, you need an Internet connection, web browser, and Cisco.com user ID and password. For more detailed information on Bug Toolkit, click Help in any Bug Toolkit window.

To Use Bug Toolkit

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- Step 1** Open your web browser and go to <http://www.cisco.com/cgi>.
- Step 2** Click the **Launch Bug Toolkit** link.
- Step 3** To look for information about a specific caveat, enter the ID number in the Enter Known Bug ID field. To view all caveats for a Cisco Unified MeetingPlace component, go to the “Search for Bugs in Other Cisco Software and Hardware Products” section, and enter **meetingplace** in the Product Name field.
- Step 4** Click **Next**. The Cisco Unified MeetingPlace search window displays.
- Step 5** Choose the filters to query for caveats. You can choose any or all of the available options:
- Choose the Cisco Unified MeetingPlace version:
 - Choose the major version for the major releases (such as 5.3 or 5.4). A major release contains significant new features, enhancements, architectural changes, and/or defect fixes.
 - Choose the revision for more specific information. A revision (maintenance) release primarily contains defect fixes to address specific problems, but it may also include new features and/or enhancements.
 - Choose the Features or Components to query; make your selection from the Available list and click **Add** to place your selection in the Limit Search To list.

To query for all Cisco Unified MeetingPlace caveats for a specified release, choose **All Features** in the left window pane.



Note The default value specifies All Features and includes all of the items in the left window pane.

- Enter keywords to search for a caveat title and description, if applicable.



Note To make queries less specific, use the All wildcard for the major version/revision, features/components, and keyword options.

- Choose the Set Advanced Options, including the following items:
 - Bug Severity Level—The default specifies 1-3.

- Bug Status Group—Check the **Fixed** check box for resolved caveats.
 - Release Note Enclosure—The default specifies Valid Release Note Enclosure.
- e. Click **Next**. Bug Toolkit returns a list of caveats on the basis of your query.
- You can modify your results by submitting another query and using different criteria. Or you can save your query for future use.
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Documentation Updates

Disable Silence Removal

Added October 28, 2008

When playing back a Cisco Unified MeetingPlace data and audio recording, the audio is clipped and generally not in sync with the presentation. The audio pauses and then rapidly catches up to the time counter while the audio portion is playing back. There is no pause for the data playback. Audio recording playback by itself is unaffected from the web playback and .wav download works fine. This problem is caused by silence removal.

Use the **setsilrem -disable** command on the Audio Server CLI to disable silence removal.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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