



Release Notes for Cisco Unified MeetingPlace Network Backup Gateway Release 5.3

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These release notes contain information on new and changed support, new and changed functionality, limitations and restrictions, and open and resolved caveats for Cisco Unified MeetingPlace Network Backup Gateway Release 5.3 up to and including Release 5.3(0.12).

You can access the latest software upgrades for all versions of Cisco Unified MeetingPlace Video Integration and Video Administration on the Cisco Software Center website at <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.

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Introduction

The Cisco Unified MeetingPlace Network Backup Gateway protects the Cisco Unified MeetingPlace system database information by backing up the database from the Cisco Unified MeetingPlace Audio Server system to a designated location on the network where the database can then be backed up by using your standard corporate process.



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The Network Backup Gateway replaces the tape backup and interim FTP backup processes. If you are using the FTP backup process, we recommend that you upgrade to Network Backup Gateway because its encryption offers greater security.

System Requirements

- [Requirements for Cisco Unified MeetingPlace Network Backup Gateway, page 2](#)
- [Compatibility Information, page 2](#)

Requirements for Cisco Unified MeetingPlace Network Backup Gateway

System Requirements for Cisco Unified MeetingPlace Release 5.4 and *System Requirements for Cisco Unified MeetingPlace Release 6.0* contain the most current information on Network Backup Gateway requirements. These documents are available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.

Compatibility Information

For information about the compatibility of Network Backup Gateway Release 5.3 with other Cisco Unified MeetingPlace components, refer to *Compatibility Matrix: Cisco Unified MeetingPlace Components* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_device_support_tables_list.html.



Caution

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3 is not compatible with Cisco Security Agent. We recommend that you do not install Cisco Security Agent on a gateway server where Network Backup Gateway Release 5.3 is or will be installed. If Cisco Security Agent is installed on an end-user system, users will see a security alert when they attempt to use the application-sharing feature. Users can choose to proceed with the feature and use application-sharing without difficulty.

Related Documentation

The complete documentation set for Cisco Unified MeetingPlace Release 6.x is now available in wiki format at http://docwiki.cisco.com/index.php/Cisco_Unified_MeetingPlace_Release_6.x. Cisco community members with CCO passwords can contribute expertise to articles and exchange ideas on the Discussion page associated with each article. For more information, click the **About DocWiki** link at the bottom of any page on the wiki.

The wiki includes documentation for this release of Cisco Unified MeetingPlace Network Backup Gateway as it is used with Release 6.x of Cisco Unified MeetingPlace.

For descriptions and locations of traditional Cisco Unified MeetingPlace documentation on Cisco.com, see the *Documentation Guide for Cisco Unified MeetingPlace*. The document is shipped with Cisco Unified MeetingPlace and is available at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_documentation_roadmaps_list.html.

New and Changed Functionality

- [Release 5.3\(0.12\)](#), page 3
- [Release 5.3\(0.11\)](#), page 3
- [Release 5.3\(0.10\)](#), page 3
- [Release 5.3\(0.7\)](#), page 3
- [Release 5.3\(0.5\)](#), page 3

Release 5.3(0.12)

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.12) is a maintenance release that contains fixes to defects. See the [“Caveats” section on page 4](#) for a list of these defects.

Release 5.3(0.11)

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.11) is a maintenance release that contains fixes to defects. See the [“Caveats” section on page 4](#) for a list of these defects.

Release 5.3(0.10)

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.10) is a maintenance release that contains fixes to defects. See the [“Caveats” section on page 4](#) for a list of these defects.

Release 5.3(0.7)

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.7) is a maintenance release that contains fixes to defects. See the [“Caveats” section on page 4](#) for a list of these defects.

Release 5.3(0.5)

Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.5) is a maintenance release that contains fixes to defects. See the [“Caveats” section on page 4](#) for a list of these defects.

Installation and Upgrade Information

For instructions on installing or upgrading the Cisco Unified MeetingPlace Network Backup Gateway, refer to the “Installing and Configuring Cisco Unified MeetingPlace Network Backup Gateway” chapter of the *Administrator’s Guide for Cisco Unified MeetingPlace Network Backup Gateway Release 5.2 and Release 5.3* at

http://www.cisco.com/en/US/docs/voice_ip_comm/meetingplace/5_3/newtork_backup/administrator/guide/bu53s.pdf

Caveats

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 4](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.
- All customer-found bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

Before You Begin

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

-
- | | |
|---------------|--|
| Step 1 | To access the Bug Toolkit, go to http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs . |
| Step 2 | Log in with your Cisco.com user ID and password. |
| Step 3 | To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click Go . |
-

For information about how to search for bugs, create saved searches, and create bug groups, click **Help** in the Bug Toolkit page.

Open Caveats

There are no open caveats for Cisco Unified MeetingPlace Network Backup Gateway Release 5.3.

Resolved Caveats

This section lists caveats that are resolved but that may have been open in previous releases.

Bugs are listed in order of severity and then in alphanumeric order by bug identifier. Because defect status continually changes, be aware that this document reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access the Bug Toolkit (see the “Using Bug Toolkit” section on page 4).

The following sections list caveats that are resolved in Cisco Unified MeetingPlace Network Backup Gateway but that may have been open in previous releases:

- [Release 5.3\(0.12\)](#), page 5
- [Release 5.3\(0.11\)](#), page 5
- [Release 5.3\(0.10\)](#), page 5
- [Release 5.3\(0.7\)](#), page 5
- [Release 5.3\(0.5\)](#), page 6

Release 5.3(0.12)

[Table 1](#) lists the caveats that were resolved in Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.12).

Table 1 Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.12) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCsq07372	2	backup-gateway	BU GW backs up when configured to transfer files to a NFS

Release 5.3(0.11)

No caveats were resolved in this release.

Release 5.3(0.10)

[Table 2](#) lists the caveats that were resolved in Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.10).

Table 2 Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.10) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCs112569	3	backup-gateway	Web scheduling off by an hour on version with DST fix

Release 5.3(0.7)

[Table 3](#) lists the caveats that were resolved in Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.7).

Table 3 Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.7) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCsf02116	3	backup-gateway	BU service hangs during startup

Release 5.3(0.5)

Table 4 lists the caveats that were resolved in Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.5).

Table 4 Cisco Unified MeetingPlace Network Backup Gateway Release 5.3(0.5) Resolved Caveats

Caveat Number	Severity	Component	Description
CSCsb57697	3	backup-gateway	BU gateway service disappears when configuring network backup
CSCIt22530	4	backup-gateway	BU conf always shows “change may not take effect...” even when no change
CSCsa41156	4	backup-gateway	BU gateway should use FCS version of GW SIM

Troubleshooting Information

Troubleshooting information for Cisco Unified MeetingPlace Network Backup Gateway can be found in the *Administrator’s Guide for Cisco Unified MeetingPlace Network Backup Gateway Release 5.2 and Release 5.3* at

http://www.cisco.com/en/US/docs/voice_ip_comm/meetingplace/5_3/newtork_backup/administrator/guide/bu53s.pdf

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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