



Release Notes for Cisco MeetingPlace for Lotus Notes Release 5.3

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Introduction

This document describes Cisco MeetingPlace for Lotus Notes Release 5.3 and includes system requirements, new features, and outstanding caveats since Release 4.3(0.43).



Note

Throughout this document, Cisco MeetingPlace for Lotus Notes Release 5.3 is referred to as Release 5.3.



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Early Deployment Releases

| Release | Date of Release | General Description |
|-----------|-----------------|---|
| 5.3(0.55) | 05/25/05 | Support for Cisco MeetingPlace Audio Server Release 5.3 and the Lotus Domino release 6.0.4 and 6.5.2 server, client, and template environment. |
| 4.3(0.43) | 02/27/04 | First commercial shipment (FCS). |
| 4.2(7.22) | 09/16/02 | Provides support for Domino server release 5.0.9a. Features include Web-only implementation, improved MeetingPlace tab and click-to-attend link, system manager agents, DMZ support, Domino polling frequency feature, and improved administration database. Requires prior installation of MeetingPlace Web on same machine. |
| 4.1.3.31 | 06/08/01 | Maintenance release. Provides support for Domino server release 5.05. |
| 4.1.3.29 | 02/22/01 | Features include a new click-to-attend link enhancement. |

System Requirements

New installations of Release 5.3 require a Cisco Media Convergence Server (MCS) dedicated to Cisco MeetingPlace applications. Hardware configuration is based on the number of voice and web-conferencing user licenses (ports) on your system.

When reviewing this section, remember the following:

- You must have installed Cisco MeetingPlace Web Conferencing Release 5.3 on the machine before installing Cisco MeetingPlace for Lotus Notes Release 5.3.
- You must install Cisco MeetingPlace for Lotus Notes Release 5.3 in the same directory as Cisco MeetingPlace Web Conferencing. For example, if you install Cisco MeetingPlace Web Conferencing in C:\Program Files\Cisco Systems, also install Cisco MeetingPlace for Lotus Notes in the Cisco Systems directory.
- If you are installing Release 5.3 in a segmented meeting access configuration, allowing external access, make sure that you also see the [“Segmented Meeting Access Requirements”](#) section on page 4.
- For end-user requirements, see the [“End-User Requirements”](#) section on page 5.
- For information about upgrading from Release 4.3(0.x) to Release 5.3, see the [“Upgrading to Release 5.3”](#) section on page 5.



Note

We do not support installing or upgrading to Release 5.3 using Terminal Services.

Table 1 Cisco MeetingPlace for Lotus Notes System Requirements

| Component | Requirement |
|--|---|
| Integration server machine (This is the same machine where you installed Cisco MeetingPlace Web Conferencing Release 5.3) | <p>Hardware</p> <ul style="list-style-type: none"> A Cisco Media Convergence Server (MCS), or the exact equivalent from HP or IBM, that is dedicated to Cisco MeetingPlace applications. The number of MCSs that you require depends on the number of voice and web-conferencing user licenses (ports) on your Cisco MeetingPlace system. <p>Note For information about the Cisco MCS, see the following URL. You will require your Cisco.com username and password to access this page: http://www.cisco.com/en/US/partner/products/hw/voiceapp/ps378/index.html</p> <p>Cisco MCS 7835H-3.0-IPC1 or 7835I-3.0-IPC1.</p> <ul style="list-style-type: none"> For systems up to 480 voice user licenses. Supports up to 50 web-conferencing user licenses. <p>Cisco MCS 7845H-3.0-IPC1.</p> <ul style="list-style-type: none"> For systems up to 1152 voice user licenses. Supports up to 200 web-conferencing user licenses per server. If you have more than 50 web-conferencing user licenses, move your Cisco MeetingPlace integrations, for example, Cisco MeetingPlace for Outlook, Cisco MeetingPlace SMTP E-Mail Gateway, to a MCS 7845 that is dedicated to web-conferencing. <ul style="list-style-type: none"> Add a dedicated MCS 7845 for each additional 200 web-conferencing user licenses. <p>Operating System</p> <ul style="list-style-type: none"> Cisco MCS OS 2000.2.6 (SR 4) or a later release. <p>Software</p> <ul style="list-style-type: none"> Cisco MeetingPlace Web Conferencing Release 5.3 or a later release installed and running. <ul style="list-style-type: none"> Release 5.3 supports the Cisco MeetingPlace Web Conferencing release 4.2.7, 4.3, and 5.3 click-to-attend links. Lotus Notes client release 5.0.13, 6.0.3, 6.0.4, or 6.5.2. <p>Other</p> <ul style="list-style-type: none"> Microsoft Internet Information Server (IIS) 5.0. <ul style="list-style-type: none"> Microsoft IIS 5.0 is installed and configured on the Cisco MCS when the operating system is installed. Lotus Notes templates 5.0.13, 6.0.3, 6.0.4, or 6.5.2. |
| Lotus Domino server | <ul style="list-style-type: none"> Domino server release R5, R6, R6.5 <p>Note Domino server and Release 5.3 must reside on separate machines. Domino must run on a Windows machine.</p> |

Table 1 Cisco MeetingPlace for Lotus Notes System Requirements (Continued)

| Component | Requirement |
|--------------|--|
| Audio server | <p>Hardware</p> <ul style="list-style-type: none"> • Cisco MeetingPlace 8112 Server or Cisco MeetingPlace 8106 Server. <p>Software</p> <ul style="list-style-type: none"> • Cisco MeetingPlace Audio Server Release 5.3 or a later release. <p>Other</p> <ul style="list-style-type: none"> • Access ports (voice). • Cisco MeetingPlace WebPublisher Option Key. • Cisco MeetingPlace Data Conferencing Option Key (required for application sharing and presentations). • Cisco MeetingNotes Data Option Key (required for presentations and attachments). • Cisco MeetingNotes Voice Option Key (required for meeting recordings). • Cisco MeetingPlace Video Integration Option Key (required for video-conferencing). |

About Cisco CallManager Installation via VNC

There is a known problem installing Cisco CallManager remotely by using VNC on a server running IBM Director 4.11 and later releases. This problem affects initial installations or upgrades of Release 5.3 when you are installing on an IBM MCS-7835I.

To avert this issue, we strongly recommend that you do not use VNC to initially install Release 5.3 or upgrade to Release 5.3 on an IBM MCS-7835I.

For additional information, use the Bug Toolkit as indicated in the [“Caveats” section on page 9](#) and see CSCsa39488.

Segmented Meeting Access Requirements

Release 5.3 supports two segmented meeting access (SMA) deployments for external access: Segmented Meeting Access - 1 Server (SMA-1S) and Segmented Meeting Access - 2 Server (SMA-2S).

For additional system requirements, see the [Release Notes](#) for Cisco MeetingPlace Web Conferencing Release 5.3.

For additional information about SMA deployments, see Chapter 5, “Providing External Access to Cisco MeetingPlace Web Conferencing,” in the [Administrator’s Guide](#) for Cisco MeetingPlace Web Conferencing Release 5.3.

WebConnect Requirements

WebConnect provides seamless integration between multiple internal and external web-conferencing servers through a single URL.

For additional system requirements, see the [Release Notes](#) for Cisco MeetingPlace Web Conferencing Release 5.3.

For additional information about the WebConnect feature, see Chapter 7, “Cisco MeetingPlace Web Conferencing and WebConnect,” in the *Administrator’s Guide* for Cisco MeetingPlace Web Conferencing Release 5.3.

End-User Requirements

Release 5.3 is compatible with third-party environments as indicated in the following table. Service Packs (SP) listed are required minimums. Those greater than the ones listed are assumed to work unless documented otherwise.

Table 2 Cisco MeetingPlace for Lotus Notes End-User Requirements

| Operating System | Requirements |
|------------------|--|
| Windows | <ul style="list-style-type: none"> • Windows ME, 2000 Professional, 2000 Server Edition (SP 2), 2000 Advanced Server Edition (SP 2), or XP operating system. • Lotus Notes client release 5.0.13, 6.0.3, 6.0.4, or 6.5.2. • Lotus Notes templates 5.0.13, 6.0.3, 6.0.4, or 6.5.2. <ul style="list-style-type: none"> – Users of Domino server R5 require the Lotus Notes release 5.0.13 client and template. – Users of Domino server R6 require the Lotus Notes release 6.0.3 or 6.0.4 client and template. – Users of Domino server R6.5 require the Lotus Notes release 6.5.2 client and template. |

Cisco MeetingPlace Product Compatibility Matrix

For information about Cisco MeetingPlace product interoperability, see the “Cisco MeetingPlace Product Compatibility Matrix” section in Chapter 1 of the *Installation Planning Guide* for Cisco MeetingPlace Release 5.3 at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/ipg/53ipg/ipg01.htm>

Upgrading to Release 5.3

Upgrading a legacy system from Cisco MeetingPlace for Lotus Notes Release 4.3(0.x) to Release 5.3 requires a legacy third-party Windows server with system specifications comparable to Cisco MCS specifications required for the same deployment.



Note

- We do not support mixed template environments, that is, all users must be on the same Domino server and template environment.
- You must upgrade the integration server machine to Cisco MeetingPlace Web Conferencing Release 5.3 before attempting your Cisco MeetingPlace for Lotus Notes upgrade.

For information on MCS specifications, see the following URL:

<http://www.cisco.com/en/US/partner/products/hw/voiceapp/ps378/index.html>

For information on upgrading Cisco MeetingPlace Web Conferencing, see the [Release Notes](#) for Cisco MeetingPlace Web Conferencing Release 5.3.

For additional information about upgrading your integration server machine to Release 5.3, see Appendix C, “Upgrading Cisco MeetingPlace for Lotus Notes,” in the [administrator’s guide](#).

New and Changed Information

Release 5.3 includes the following new features and enhancements.

| Feature | Description |
|---|--|
| Cisco MeetingPlace Audio Server Release 5.3 support | Supports Cisco MeetingPlace Audio Server Release 5.3. |
| Domino release 6 or 6.5 support | Supports Domino release 6.0.3, 6.0.4 and 6.5.2 server, client, and template environments. Also supports the Domino release 5.0.13 environment. |
| Support for scheduling and attending Cisco MeetingPlace video conferences through Lotus Notes | If the Cisco MeetingPlace system includes Cisco MeetingPlace Video Conferencing, users can schedule and attend video conferences by using the Lotus Notes client. |
| Segmented meeting access | Meeting schedulers can choose to access a meeting externally (outside a firewall) over the Internet. |
| WebConnect support | WebConnect is an automatic rollover feature. If the initial Cisco MeetingPlace web-conferencing server is unavailable for scheduling, meeting scheduling automatically rolls over to another available Cisco MeetingPlace web-conferencing server. |

Documentation Updates

This section contains the following types of documentation updates:

- [Errors, page 6](#)
- [Omissions, page 7](#)

Errors

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration in the *Administrator’s Guide* for Cisco MeetingPlace for Lotus Notes Release 5.3 includes the following incorrect information about mail template integration for Cisco MeetingPlace for Lotus Notes Release 5.3:

| Section | Error |
|-------------------------------------|--|
| Adding the webDlgJoinVoiceConf Form | This form does not exist in the Cisco template. |
| Adding the MPNewPassword Subform | This subform does not exist in the Cisco template. |

| Section | Error |
|--|--|
| Adding the MeetingPlace Agents: WebJoinMPVoiceConference and WebMPOutDialVoiceConf | These agents do not exist in the Cisco template. |
| Modifying Existing Script Libraries | <p>There is no ProcessViewCommand and ViewDragPasteHandler in CSEventClass.</p> <p>This procedure should state the following information:</p> <p>You need to add Cisco MeetingPlace-specific code to the following functions in the following Lotus Notes mail template script libraries:</p> <ul style="list-style-type: none"> • Common—Options, CSDocSave, CopyProfileValues, CSDocScanForUpdates • CSCalendarEntry—Options, Declaration • CSEventClass—Declarations, Options, RemoveFromMiniView • CSUIViewClass—Options, ViewDragPasteHandler, ProcessViewCommand • CSEventNotes—Options, Declarations • CSEventWeb—Options, Declarations |

Omissions

Chapter 2: Cisco MeetingPlace for Lotus Notes Installation and Configuration: “Installing Cisco MeetingPlace for Lotus Notes” Section

Chapter 2: Cisco MeetingPlace for Lotus Notes Installation and Configuration does not contain the following information in the “Installing Cisco MeetingPlace for Lotus Notes” section: You must install Cisco MeetingPlace for Lotus Notes Release 5.3 in the same directory as Cisco MeetingPlace Web Conferencing. For example, if you install Cisco MeetingPlace Web Conferencing in C:\Program Files\Cisco Systems, also install Cisco MeetingPlace for Lotus Notes in the Cisco Systems directory.

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration Information

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration in the *Administrator’s Guide* for Cisco MeetingPlace for Lotus Notes Release 5.3 does not include the following information about mail template integration for Cisco MeetingPlace for Lotus Notes Release 5.3.0.56 and the 6.0.4 mail template: There is no reference to the CalProfileNameChange subform; this subform may be the MPNewPassword.

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration: “Modifying the Calendar Profile Form” Section

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration in the *Administrator’s Guide* for Cisco MeetingPlace for Lotus Notes Release 5.3 does not include Step 7 through Step 11 in the following procedure:

-
- Step 1** In Designer, open the mail6.ntf and mail6MP.ntf templates.
- Step 2** In the mail6MP.ntf template, select the Calendar Profile form.

- Step 3** In the fields area at the top of the mail6MP.ntf template, locate the two Cisco MeetingPlace fields MP_ServerNames and MP_ServerAddress, in the last row of fields.
- Step 4** Select the two fields, and choose **Edit > Copy**.
- Step 5** Switch to the mail6.ntf template. In the field area at the top of the Calendar Profile form, add a new line after the last row of fields.
- Step 6** Choose **Edit > Paste** to paste the two Cisco MeetingPlace fields in to the Lotus Notes mail template Calendar Profile form.
- Step 7** Click the **Calendar & To Do** tab; then, click the **MeetingPlace** tab.
- Step 8** Select all text and fields on this tab; then, choose **Edit > Copy**.
- Step 9** Switch to the mail6.ntf template and insert a row by completing the following steps:
- Click the **Calendar & To Do** tab.
 - Click the **To Do** tab and click inside this tab.
 - Choose **Table > Insert Row**.
- Step 10** Create a new tab by completing the following steps:
- Click inside the newly created row.
 - Right-click and choose **Table Properties**.
 - Click the **Table Rows** tab.
 - In the **Tab label and Caption** field, enter **MeetingPlace**.
 - Close the **Properties** window.
- Step 11** Configure the properties of the newly created MeetingPlace tab by completing the following steps:
- Click inside the **MeetingPlace** tab.
 - Choose **Edit > Paste**.
 - Click **Yes**.
- Step 12** Save your changes to the mail6.ntf template.

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration: “Configuring Cisco MeetingPlace Fields” Section

Appendix B: Cisco MeetingPlace for Lotus Notes Template Integration in the *Administrator’s Guide* for Cisco MeetingPlace for Lotus Notes Release 5.3 does not include the following fields: MP_VideoIP and MP_VideoISDN. Therefore, Step 1 of the “Configuring Cisco MeetingPlace Fields” procedure should state:

-
- Step 1** In the mail6MP.ntf Calendar Entry form, locate the Cisco MeetingPlace fields at the top of the form. They are located in a block below the fields tmpRepeatConflictDates and DispDuration. The block of Cisco MeetingPlace fields include the following:

Field MP_BeenProcessed, Field MP_ServerNames, Field MP_ServerAddress, MP_ServerAddress_External, MP_AttachAddr, MP_NotesAuth, MP_DisableURL, MP_Prefix, MP_Postfix, MP_CallLabel, MPIDLabel, MP_DaysAdvance, MP_UniqueMeetingID, MP_UniqueMeetingIDs, MP_Telephone, MP_Database, MP_DOCID, MP_IsOnline, MP_Server, MP_Server_Selected, MP_WebOnlyMeeting, MP_NOSHOW, **MP_VideoIP, MP_VideoISDN**

Caveats

You can find the latest open and resolved caveat information for Cisco MeetingPlace for Lotus Notes by using Bug Toolkit, an online tool that is available for customers to query defects according to their own needs.



Tip

You need an account with Cisco.com (Cisco Connection Online) to use the Bug Toolkit to find open and resolved caveats of any severity for any release.

To access the Bug Toolkit, log on to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.

This section includes the following topics:

- [Using Bug Toolkit, page 9](#)
- [Saving Bug Toolkit Queries, page 10](#)

Using Bug Toolkit

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use Bug Toolkit, follow this procedure.

Procedure

-
- Step 1** To access the Bug Toolkit, go to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl. Log on with your Cisco.com user ID and password.
- Step 2** Click the **Launch Bug Toolkit** hyperlink.
- Step 3** If you are looking for information about a specific caveat, enter the ID number in the “Enter known bug ID:” field.
- To view all caveats for Cisco MeetingPlace, go to the “Search for bugs in other Cisco software and hardware products” section, and enter **Cisco MeetingPlace** in the Product Name field. Alternatively, you can scroll through the product name list and click **Cisco MeetingPlace**.
- Step 4** Click **Next**. The Cisco MeetingPlace search window displays.
- Step 5** Choose the filters to query for caveats. You can choose any or all of the available options:
- Choose the Cisco MeetingPlace version:
 - Choose the major version for the major releases.
A major release contains significant new features, enhancements, architectural changes, and/or defect fixes.
 - Choose the revision for more specific information.
A revision (maintenance) release primarily contains defect fixes to address specific problems, but it may also include new features and/or enhancements.

- b. Choose the Features or Components to query; make your selection from the “Available” list and click Add to place your selection in the “Limit search to” list.
- c. Enter keywords to search for a caveat title and description, if desired.



Note To make queries less specific, use the All wildcard for the major version/revision, features/components, and keyword options.

- d. Choose the Set Advanced Options, including the following items:
 - Bug Severity level—The default specifies 1-3.
 - Bug Status Group—Check the **Fixed** check box for resolved caveats.
 - Release Note Enclosure—The default specifies Valid Release Note Enclosure.
- e. Click **Next**.

Bug Toolkit returns the list of caveats on the basis of your query.

- You can modify your results by submitting another query and using different criteria.
 - You can save your query for future use. See the “[Saving Bug Toolkit Queries](#)” section on page 10.
-



Note For detailed online help with Bug Toolkit, click **Help** on any Bug Toolkit window.

Saving Bug Toolkit Queries

Bug Toolkit allows you to create and then save your queries to monitor a specific defect or network situation. You can edit a saved search at any time to change the alert conditions, the defects being watched, or the network profile.

Follow this procedure to save your Bug Toolkit queries.

Procedure

- Step 1** Perform your search for caveats, as described in the “[Using Bug Toolkit](#)” section on page 9.
- Step 2** In the search result window, click the **This Search Criteria** button that displays at the bottom of the window.
A new window displays.
- Step 3** In the Name of saved search field, enter a name for the saved search.
- Step 4** Under My Bug Groups, use one of the following options to save your defects in a bug group:
 - Click the **Existing group** radio button and choose an existing group name from the drop-down list box.
 - Click the **Create new group named:** radio button and enter a group name to create a new group for this saved search.

**Note**

This bug group will contain the bugs that are identified by using the search criteria that you have saved. Each time that a new bug meets the search criteria, the system adds it to the group that you chose.

Bug Toolkit saves your bugs and searches, and makes them available through the My Stuff window. (The My Stuff window allows you to view, create, and/or modify existing bug groups or saved searches. Choose the My Stuff link to see a list of all your bug groups.)

- Step 5** Under Email Update Options, you can choose to set optional e-mail notification preferences if you want to receive automatic updates of a bug status change. Bug Toolkit provides the following options:
- **Do NOT send me any email updates**—If you choose this default setting, Bug Toolkit does not send e-mail notifications.
 - **Send my updates to:**—Click the radio button to choose this option to send e-mail notifications to the user ID that you enter in this field. Additional notification options include
 - **Updates as they occur**—Bug Toolkit provides updates that are based on status change.
 - **Weekly summaries**—Bug Toolkit provides weekly summary updates.
 - **Apply these email update options to all of my saved searches**—Check this check box to use these e-mail update options for all of your saved searches.
- Step 6** To save your changes, click **Save**.
- Step 7** A window displays the bug group(s) that you have saved. From this window, you can click a bug group name to see the bugs and the saved searches; you can also edit the search criteria.

Related Documentation

See the following URL for information about Cisco Conferencing documentation and support:
Guide to Cisco Conferencing Documentation and Support
<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/roadmap.htm>

See the following URLs for information about documentation referred to in this guide:

- Administrator's Guide for Cisco MeetingPlace Audio Server Release 5.3
<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/audio/53/53ag/index.htm>
- Administrator's Guide for Cisco MeetingPlace Web Conferencing Release 5.3
<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/web/53/index.htm>

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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