



Release Notes for Cisco Unified MeetingPlace for Outlook Release 5.3

Revised: May 11, 2006

Part Number OL-6278-05



Note

Previous releases of this product were called Cisco MeetingPlace for Outlook. The name of Cisco MeetingPlace products has changed to Cisco Unified MeetingPlace. You may see either name in legacy products, documentation, and tools (for example, in the Bug Toolkit referenced below.)

These release notes include information for all versions of Cisco Unified MeetingPlace for Outlook Release 5.3, including releases that were originally named Cisco MeetingPlace for Outlook Release 5.3.

Unless otherwise indicated, the most recent software release includes all changes in previous releases.



Caution

If your organization is running Cisco Unified MeetingPlace for Outlook on multiple servers for a scalable solution, DO NOT install release 5.3.0.132. Instead, install Release 5.3.0.138 or higher.

Contents

These release notes discuss the following topics:

- [Introduction, page 2](#)
- [System Requirements, page 3](#)
- [Related Documentation, page 8](#)
- [New and Changed Information, page 8](#)
- [Installation Notes, page 9](#)
- [Caveats, page 10](#)
- [Obtaining Documentation, page 18](#)



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- [Documentation Feedback, page 18](#)
- [Cisco Product Security Overview, page 19](#)
- [Obtaining Technical Assistance, page 20](#)
- [Obtaining Additional Publications and Information, page 21](#)

Introduction

Cisco Unified MeetingPlace for Outlook integrates Cisco Unified MeetingPlace with Microsoft Outlook. It simplifies Cisco Unified MeetingPlace by allowing end users to do the following:

- Receive Cisco Unified MeetingPlace meeting notifications in their Microsoft Outlook e-mail inbox
- Automatically place meetings in their Outlook calendars
- Attend meetings with a single click
- Schedule meetings using the familiar Outlook interface

This product is an add-on to the Cisco Unified MeetingPlace family of products.

System Requirements

Table 1 System Requirements

System	Requirements
Microsoft Exchange Server	<ul style="list-style-type: none"> • Exchange Server version 5.5 (Service Pack 4), 2000 (Service Pack 2), or 2003, installed and running. • A Microsoft Windows user account that has an associated Exchange mailbox. This will be the Exchange mailbox for Cisco Unified MeetingPlace for Outlook. The following caveats apply: <ul style="list-style-type: none"> – The Windows user account must have Local Administrator privileges, and the username and password for this account must match the username and password of the Cisco Unified MeetingPlace for Outlook mailbox. See the <i>Administrator Guide</i> for Cisco Unified MeetingPlace for Outlook Release 5.3 for instructions about configuring the default Microsoft Outlook mailbox. Log in with this account to install Cisco Unified MeetingPlace for Outlook. – The logged in user should have access to the default Outlook profile. – This Exchange mailbox must be configured before installing Cisco Unified MeetingPlace for Outlook. – The Exchange server and the Cisco Unified MeetingPlace for Outlook service component must reside on separate systems.
Cisco Unified MeetingPlace 8100 series audio server	<ul style="list-style-type: none"> • Cisco Unified MeetingPlace Audio Server, minimum version as follows: <ul style="list-style-type: none"> – For Cisco Unified MeetingPlace for Outlook Release 5.3.0.218: Cisco Unified MeetingPlace Audio Server Release 5.3.0.33. – For Cisco MeetingPlace for Outlook Release 5.3.0.138: Cisco MeetingPlace Audio Server Release 5.3.0.32. – For Cisco MeetingPlace for Outlook Release 5.3.0.132: Cisco MeetingPlace Audio Server Release 5.3.0.31. – For Cisco MeetingPlace for Outlook Release 5.3.0: Cisco MeetingPlace Audio Server Release 5.3.0. • The audio server must be installed and running with the Calendar and Notification option keys enabled. For information on enabling the option keys, see the <i>Administrator Guide</i> for Cisco Unified MeetingPlace for Outlook Release 5.3. • If there are multiple Cisco Unified MeetingPlace servers, each must have its own Cisco Unified MeetingPlace for Outlook server.

Table 1 System Requirements (continued)

System	Requirements
Windows server (hardware requirements)	<p>For all installations, verify the following items:</p> <ul style="list-style-type: none"> • Cisco Unified MeetingPlace for Outlook must not be installed on a domain controller. • Cisco Security Agent is not supported with Cisco Unified MeetingPlace for Outlook and must not be installed on this server. • A TCP/IP connection to the Cisco Unified MeetingPlace audio server is required. <p>For new installations of Cisco Unified MeetingPlace for Outlook, one of the following is required:</p> <ul style="list-style-type: none"> • A Cisco Media Convergence Server (MCS) model MCS-7835H-3.0-IPC1, MCS-7835I-3.0-IPC1, or MCS-7845H-3.0-IPC1, running operating system version 2000.2.7 or later (for Release 5.3.0.132 or higher) or version 2000.2.6 or later (for Release 5.3.0). <p>For Cisco Unified MeetingPlace for Outlook Release 5.3.0.138 or higher: If Cisco Unified MeetingPlace for Outlook will be installed on a separate server to increase capacity, a second server matching the above description is required.</p> <p>For upgrades from older versions of Cisco Unified MeetingPlace for Outlook, the following are true:</p> <ul style="list-style-type: none"> • Deployments involving new servers must use Cisco MCS servers. • For compatibility with future Cisco Unified MeetingPlace releases, we recommend that new installations be installed on a Cisco MCS server. • Upgrade customers should ensure that their servers are exact equivalents to HP or IBM, at the level of at least a Cisco MCS 7835 server. If the server also hosts Cisco Unified MeetingPlace Web Conferencing with more than 50 licenses, then the performance specifications should be equivalent to those of a Cisco MCS 7845 server.

Table 1 System Requirements (continued)

System	Requirements
<p>Windows server software requirements for all installations</p> <p>See also the next two rows in this table.</p>	<ul style="list-style-type: none"> • For full functionality or for Client Services only (but not for notification services), on the Cisco MCS or Microsoft Windows server, the appropriate release of Cisco Unified MeetingPlace Web Conferencing software is required: <ul style="list-style-type: none"> – For Cisco Unified MeetingPlace for Outlook Release 5.3.0.218: Cisco Unified MeetingPlace Web Conferencing Release 5.3.447.0 or higher. – For Cisco MeetingPlace for Outlook Release 5.3.0.138: Cisco MeetingPlace Web Conferencing Release 5.3.333.0 or higher. – For Cisco MeetingPlace for Outlook Release 5.3.0.132: Cisco MeetingPlace Web Conferencing Release 5.3.235.0 or higher. – For Cisco MeetingPlace for Outlook Release 5.3.0: Cisco MeetingPlace Web Conferencing Release 5.3.0 or higher. • Cisco Unified MeetingPlace Web Conferencing must be installed as an Internal (full access) installation and must be running as the primary Cisco Unified MeetingPlace Web server. • One of the following Microsoft Outlook clients installed and configured to log in to the Exchange mailbox: <ul style="list-style-type: none"> Outlook 2003, Outlook 2000 (Service Release 1 and Service Pack 3) or (for Release 5.3.0 only) Outlook XP. Collaboration Data Objects (CDO) must be installed. CDO must be selected as an option during setup; it is not loaded by default. • The default mail client on this computer must be set to Outlook. • The Outlook client must be completely installed to the local drive. Network installations are not supported. • Cisco Unified MeetingPlace for Outlook does not support “thin clients” (Citrix or Terminal Server). • The Windows login must be identical to the login specified in the Cisco Unified MeetingPlace for Outlook service. • The Windows server and the Exchange Server should belong to the same domain unless they have a trust relationship between them. • For auto-authentication with directory services, Cisco MeetingPlace Directory Services Release 5.3 or higher (For Release 5.3.0.132 or higher) or Cisco MeetingPlace Directory Services Release 4.2.7 or higher (for Release 5.3.0) must be installed with the Network Credentials field populated. For more information on auto-authentication, see information about the Logins tab in the ConfigClient utility in the <i>Administrator Guide</i> for Cisco Unified MeetingPlace for Outlook, Release 5.3. Cisco Unified MeetingPlace usernames are case-sensitive, and we recommend that all logins be created lowercase.

Table 1 System Requirements (continued)

System	Requirements
<p>Windows server software requirements for new installations only</p> <p>See also the “Windows server software requirements for all installations” section on page 5.</p>	<ul style="list-style-type: none"> • The Cisco Systems version of Windows 2000 Server operating system, version 2000.2.7 or later (for Release 5.3.0.132 or higher) or version 2000.2.6 or later (for Release 5.3.0). For installation and configuration instructions for the MCS server operating system, see the <i>Administrator Guide</i> for Cisco Unified MeetingPlace for Outlook, Release 5.3. Apply only operating system updates and patches as provided by Cisco Systems. Updates taken directly from Microsoft and applied to Cisco MCS servers are not supported because they adversely affect the operation of the servers.
<p>Windows server software requirements for upgrades only</p> <p>See also the “Windows server software requirements for all installations” section on page 5.</p>	<ul style="list-style-type: none"> • Microsoft Windows 2000 Server edition or Advanced Server edition (each with Service Pack 2 or higher), or Windows 2003 Enterprise edition. • NT File System (NTFS) with more than 2.5 GB free space available. • Microsoft IIS 5.0

Table 1 System Requirements (continued)

System	Requirements
Network requirements	<p>For the Windows server to communicate with the Cisco Unified MeetingPlace audio server, the following requirements must be met:</p> <ul style="list-style-type: none"> • In a networked PCI environment, the Windows server must be able to open a TCP connection on port 5003 when connecting to the primary Cisco Unified MeetingPlace audio server, and on port 5005 when connecting to each additional Cisco Unified MeetingPlace audio server. • In a standalone PCI or 8100 series environment, the Windows server must be able to open a TCP connection on ports 5003 and 5005 when connecting to the primary Cisco Unified MeetingPlace audio server. • When communicating with the Windows server, the IP address of the Cisco Unified MeetingPlace audio server must not be translated using a network address translation scheme. • Connectivity between the Windows server and its host Cisco Unified MeetingPlace audio server must be high quality and not subject to interruptions caused by traffic congestion. Any time the round trip latency increases past 100 ms or there is more than 1% packet loss, a noticeable reduction in service quality can be expected.
End user system	<ul style="list-style-type: none"> • Microsoft Windows ME, Windows 2000 Professional, Windows 2000 SE with Service Pack 2, Windows 2000 AS with Service Pack 2, Windows XP, or Windows Server 2003. • An HTTP connection to Cisco Unified MeetingPlace for Outlook. • (For Release 5.3.0.132 or higher) Microsoft Outlook 2000 (SR 1), XP, or 2003. • (For Release 5.3.0) Microsoft Outlook 98 (with Archive Patch), 2000 (SR 1), XP, or 2003. Download the Archive Patch from http://office.microsoft.com/downloads/9798/arch98en.aspx. • CPU, hard disk space, and RAM that meet the requirements for end users of Microsoft Outlook and Cisco Unified MeetingPlace Web Conferencing.

Compatibility Matrix and Supported Upgrades

For information about the interoperability among the Cisco Unified MeetingPlace products, see the *Installation Planning Guide* for Cisco Unified MeetingPlace Release 5.3.

Capacity

Cisco MeetingPlace for Outlook Release 5.3.0.138 or higher

For a single Cisco MeetingPlace audio server operating at full capacity, one Cisco Unified MeetingPlace for Outlook server is sufficient.

Cisco Unified MeetingPlace for Outlook running on an MCS 7845 can support approximately 2700-5400 end-user requests per hour. A request occurs each time a user accesses a calendar appointment that involves Cisco Unified MeetingPlace for Outlook; that is, when a user opens an appointment that is associated with a Cisco Unified MeetingPlace meeting, or clicks the MeetingPlace tab in an appointment. For planning purposes, you should calculate about two requests per hour per user as heavy usage.

If usage exceeds the guidelines above, users may experience slower performance.

If you expect to use Cisco Unified MeetingPlace Web Conferencing server to its published maximum capacity, you should install Cisco Unified MeetingPlace for Outlook on a separate server. Otherwise, install Cisco Unified MeetingPlace for Outlook on the same server as Cisco Unified MeetingPlace Web Conferencing.

Cisco MeetingPlace for Outlook Release 5.3.0.132

Cisco MeetingPlace for Outlook running on an MCS 7845 can support approximately 2700-5400 concurrent active calendar users, depending on the usage rate. The usage rate is determined by the number of times per hour that an average user accesses a calendar appointment, whether or not that appointment involves Cisco MeetingPlace for Outlook. For planning purposes, you should calculate about two requests per hour per user as heavy usage.

If usage exceeds these guidelines, users may experience slower performance.

Cisco MeetingPlace for Outlook Release 5.3.

Cisco MeetingPlace for Outlook Release 5.3 can support up to 2000 concurrent Outlook sessions per hour. A session starts when a user double-clicks a time slot in their Outlook calendar (regardless of whether that time slot is designated a Cisco MeetingPlace meeting) and continues for one hour. You should evaluate the number of Outlook users that can be supported in your organization, based on usage patterns of your users.

Related Documentation

Related documentation for Cisco Unified MeetingPlace for Outlook is listed in the *Administrator Guide* for Cisco Unified MeetingPlace for Outlook Release 5.3.

New and Changed Information

This section provides a list of new features and changed information in each release of Cisco Unified MeetingPlace for Outlook Release 5.3. For detailed feature descriptions, see the *Administrator Guide* for Cisco Unified MeetingPlace for Outlook Release 5.3.

New features and changes are included in all subsequent releases.

Release 5.3.0.218

- Cisco Unified MeetingPlace for Outlook is now available in Japanese.

- Notifications of meetings that are scheduled using Cisco MeetingPlace Web Conferencing or MeetingTime now can be sent in languages supported by those applications.

Release 5.3.0.138

This release supports a greater number of users than previous releases.

Release 5.3.0.132

There were no new features in Release 5.3.0.132. Resolved caveats are listed in the [“Resolved Caveats” section on page 12](#).

Release 5.3.0

- Support for scheduling and attending Cisco MeetingPlace video conferences using Microsoft Outlook.
- Support for Microsoft Windows 2003 servers for existing Cisco MeetingPlace customers.
- New user interface customization tools.

Installation Notes

See the appropriate section:

- [New Installations, page 9](#)
- [Upgrading to This Release, page 9](#)
- [All Installations, page 10](#)

New Installations

If you are installing Cisco Unified MeetingPlace for Outlook for the first time, follow the installation instructions in the *Administrator Guide* for Cisco Unified MeetingPlace for Outlook Release 5.3.

These installation instructions are available at:

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_administration_guide_chapter09186a0080334d24.html

Upgrading to This Release

If you are upgrading from Cisco MeetingPlace for Outlook Releases 5.3, 4.3 or 4.2.7, follow the upgrade instructions in Appendix B of the *Administrator Guide* for Cisco Unified MeetingPlace for Outlook Release 5.3.

These upgrade instructions are available at:

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_administration_guide_chapter09186a0080334cff.html

All Installations

After installing or upgrading to Release 5.3.0.218, we strongly recommend installing the hot fix MPOL530219. For details about the hot fix, contact TAC. See the “[Obtaining Technical Assistance](#)” section on page 20.

Caveats

This section includes the following topics:

- [Using Bug Toolkit, page 10](#)
- [Saving Bug Toolkit Queries, page 11](#)
- [Resolved Caveats, page 12](#)
- [Open Caveats, page 17](#)

Using Bug Toolkit

You can find the latest caveat information for Cisco Unified MeetingPlace for Outlook by using Bug Toolkit, which is an online tool that is available for customers to query defects according to their own needs.



Tip

You need an account with Cisco.com (Cisco Connection Online) to use the Bug Toolkit to find open and resolved caveats of any severity for any release.

To access the Bug Toolkit, log on to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use Bug Toolkit, follow this procedure.

Procedure

- Step 1** To access the Bug Toolkit, go to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl. Log on with your Cisco.com user ID and password.
- Step 2** Click the **Launch Bug Toolkit** hyperlink.
- Step 3** If you are looking for information about a specific caveat, enter the ID number in the “Enter known bug ID:” field.

To view all caveats for Cisco Unified MeetingPlace and Cisco MeetingPlace, go to the “Search for bugs in other Cisco software and hardware products” section, and enter **Cisco MeetingPlace** in the Product Name field. Alternatively, you can scroll through the product name list and click **Cisco MeetingPlace**.

Step 4 Click **Next**. The Cisco MeetingPlace search window displays.

Step 5 Choose the filters to query for caveats. You can choose any or all of the available options:

- a. Choose the version of Cisco Unified MeetingPlace (or Cisco MeetingPlace):
 - Choose the major version for the major releases.
A major release contains significant new features, enhancements, architectural changes, and/or defect fixes.
 - Choose the revision for more specific information.
A revision (maintenance) release primarily contains defect fixes to address specific problems, but it may also include new features and/or enhancements.
- b. Choose the Features or Components to query; make your selection (for example, choose **Outlook**) from the “Available” list and click Add to place your selection in the “Limit search to” list.
- c. Enter keywords to search for a caveat title and description, if desired.



Note To make queries less specific, use the All wildcard for the major version/revision, features/components, and keyword options.

- d. Choose the Set Advanced Options, including the following items:
 - Bug Severity level—The default specifies 1-3.
 - Bug Status Group—Check the **Fixed** check box for resolved caveats.
 - Release Note Enclosure—The default specifies Valid Release Note Enclosure.
- e. Click **Next**.

Bug Toolkit returns the list of caveats on the basis of your query.

- You can modify your results by submitting another query and using different criteria.
 - You can save your query for future use. See the “[Saving Bug Toolkit Queries](#)” section on page 11.
-



Note For detailed online help with Bug Toolkit, click **Help** on any Bug Toolkit window.

Saving Bug Toolkit Queries

Bug Toolkit allows you to create and then save your queries to monitor a specific defect or network situation. You can edit a saved search at any time to change the alert conditions, the defects being watched, or the network profile.

Follow this procedure to save your Bug Toolkit queries.

Procedure

Step 1 Perform your search for caveats, as described in the “[Using Bug Toolkit](#)” section on page 10.

- Step 2** In the search result window, click the **This Search Criteria** button that displays at the bottom of the window.
- A new window displays.
- Step 3** In the Name of saved search field, enter a name for the saved search.
- Step 4** Under My Bug Groups, use one of the following options to save your defects in a bug group:
- Click the **Existing group** radio button and choose an existing group name from the drop-down list box.
 - Click the **Create new group named:** radio button and enter a group name to create a new group for this saved search.



Note This bug group will contain the bugs that are identified by using the search criteria that you have saved. Each time that a new bug meets the search criteria, the system adds it to the group that you chose.

Bug Toolkit saves your bugs and searches, and makes them available through the My Stuff window. (The My Stuff window allows you to view, create, and/or modify existing bug groups or saved searches. Choose the My Stuff link to see a list of all your bug groups.)

- Step 5** Under Email Update Options, you can choose to set optional e-mail notification preferences if you want to receive automatic updates of a bug status change. Bug Toolkit provides the following options:
- **Do NOT send me any email updates**—If you choose this default setting, Bug Toolkit does not send e-mail notifications.
 - **Send my updates to:**—Click the radio button to choose this option to send e-mail notifications to the user ID that you enter in this field. Additional notification options include
 - **Updates as they occur**—Bug Toolkit provides updates that are based on status change.
 - **Weekly summaries**—Bug Toolkit provides weekly summary updates.
 - **Apply these email update options to all of my saved searches**—Check this check box to use these e-mail update options for all of your saved searches.
- Step 6** To save your changes, click **Save**.
- Step 7** A window displays the bug group(s) that you have saved. From this window, you can click a bug group name to see the bugs and the saved searches; you can also edit the search criteria.
-

Resolved Caveats

This section includes tables of caveats have been fixed in each release. Each fix is also included in every subsequent release. The lists include only the most significant issues that have been fixed in each release.

- [Release 5.3.0.218, page 13](#)
- [Release 5.3.0.138, page 14](#)
- [Release 5.3.0.132, page 15](#)
-

**Note**

See also the lists of resolved caveats in the release notes for related Cisco Unified MeetingPlace or Cisco MeetingPlace products, such as Cisco Unified MeetingPlace Web Conferencing and Cisco Unified MeetingPlace audio server.

**Tip**

For more information about an individual defect, click the associated link in a table to access the online record for that defect.

Release 5.3.0.218**Table 2 Resolved Caveats for Cisco Unified MeetingPlace for Outlook Release 5.3.0.218**

Identifier	Headline
CSCsd05305	Script error caused by Password Required WebPart http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd05305
CSCsd38415	Script error upon clicking Check Availability when hiding http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd38415
CSCsd16083	Allow Internet Access tag is not functional on templates for meetings scheduled using Cisco Unified Web Conferencing or MeetingTime software. http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd16083
CSCsd50334	Outlook form does not enforce password limit http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd50334
CSCsd69197	Cannot dial out from Cisco Unified MeetingPlace for Outlook with Video implementation http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd69197
CSCsd51600	User is prompted to log in each time http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd51600
CSCsd42306	Installer check for required Cisco Unified MeetingPlace Web Conferencing version http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd42306
CSCsd29199	Unable to copy a Cisco Unified MeetingPlace for Outlook http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd29199
CSCsc63536	Cisco Unified MeetingPlace for Outlook Client form should not use VBScript http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc63536
CSCsd29497	Missing space in MeetingPlace information http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd29497
CSCsc84461	Notification for Cancelled/Rescheduled meeting is not sent http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc84461
CSCsd29731	Invited user unable to dial out from reservationless meeting http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd29731

Table 2 *Resolved Caveats for Cisco Unified MeetingPlace for Outlook Release 5.3.0.218*

Identifier	Headline
CSCsc84457	Scheduling form contains random values instead of profile defaults http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc84457
CSCsd23935	Invitee is not redirected to main active Web Conferencing server http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd23935

Release 5.3.0.138**Table 3** *Resolved Caveats for Cisco Unified MeetingPlace for Outlook Release 5.3.0.138*

Identifier	Headline
CSCsc03095	User is repeatedly prompted for password http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc03095
CSCsc81337	Invitee cannot accept rescheduled meeting http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc81337
CSCsc81305	Details on appointment tab missing for rescheduled reservationless http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc81305
CSCsc66342	Recurring meeting gets converted to single meeting http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc66342
CSCsc59347	Alternate phone numbers are displayed incorrectly http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc59347
CSCsc58639	FlexFields are not being displayed http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc58639
CSCsc58624	'This is a MeetingPlace Meeting' text is missing http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc58624
CSCsc58086	Meetings in recurring list think they are current meetings http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc58086
CSCsc55447	Script error on opening past meeting from calendar http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc55447
CSCsc10314	Outlook redirect on separate server http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc10314
CSCsb90679	Outlook notification header shows incorrect meeting start time http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb90679
CSCsb88222	Invited user cannot access MeetingNotes by outdial http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb88222

Table 3 *Resolved Caveats for Cisco Unified MeetingPlace for Outlook Release 5.3.0.138*

Identifier	Headline
CSCsb55652	Cisco Unified MeetingPlace for Outlook meetings show up as all day events in Blackberry devices http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb55652
CSCsb34308	Canceled meeting series from Outlook remains on the audio server http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb34308

Release 5.3.0.132

Caveat Number	Headline
CSCsc01703	Cannot reschedule single instance of recurring chain
CSCsb87137	Unexpected error when deleting series
CSCsb75140	Some fields on a past meeting are not read only
CSCsb95239	Rescheduling backend meetings incorrectly updates calendar
CSCsb95290	Cancelled meetings do not get removed from calendar
CSCsb96381	Allow Internet Access strangeness
CSCsb72628	Script error when rescheduling a WebConnect rolled meeting
CSCce13016	Meeting doesn't cancel from server after password changed from Cisco MeetingPlace for Outlook
CSCsb85047	Script error when rescheduling recurring meeting series
CSCsb75155	Missing meeting details on appointment tab
CSCsb96374	Delegate cannot reschedule meeting
CSCsb21636	User interface is not the same
CSCsa64328	Outlook2003 meetings do not get deleted from server (for delegate)
CSCsa43953	Outlook Notification for reservationless meeting in WebConnect setup
CSCsb21438	Reservationless meeting does not know user profile
CSCsb90845	Extra secure area icon
CSCsb79872	MeetingPlace tab in notification points to wrong server
CSCsb88144	Meeting subject only contains Meeting ID
CSClt21532	Recording field shows up on mpolschedule and Check Availability
CSCsb70925	Outlook notifications need formatting change
CSCsb68058	Clicking 'Call Me' gives session is stale
CSCsb67981	Session is stale from Meeting List page
CSCsb71525	Update browser test and reference center to shorter links
CSCsb69183	Appointment tab is blank for reservationless meetings
CSCsb68824	Cannot reschedule meeting using drag and drop in Outlook calendar
CSCsb67646	No meeting details on Appointment tab for recurring meeting

Caveat Number	Headline
CSCsb53662	MeetingPlace tab on Outlook backend notification 'Action canceled'
CSCsb62892	User appended meeting information is missing
CSCsb21416	Windows XP sp2 prompt to upgrade fails
CSCsb62190	MPNotify crashes when user profile language is set to Japanese
CSCsb62850	Notifications are sent many times for the same meeting
CSCsb64570	User cannot blank out date field. (on scheduling page)
CSCsb64250	Large number of invitees causes latency on slower links
CSCIt23278	Too many session IDs
CSCIt23123	SSL secure icon is missing for the series
CSCsb63385	Outlook->Tools->options: Version number not seen completely
CSCsa98489	Deploy MPOutlook client for more than 100,000 users
CSCIt21155	4.2.7.65 Deleting reservationless meeting chain with exceptions
CSCsb60882	https is missing in NoShow notification
CSCsb50065	Active Meeting/Profile flex fields don't appear on Outlook pages
CSCsb21427	Meeting is deleted from the audio server if error during reschedule
CSCsb59758	SMA notifications show as improperly formatted when saved as RTF
CSCsb57699	OL support for scheduling recurring meetings w/o holes in WebConnect
CSCsb40515	Front end notification links contain wrong hostnames
CSCsb40288	The Test Browser and RC links in notifications do not show https
CSCsa91154	Meetings not deleted from server using 'actions - cancel meeting'
CSCsb34302	Rescheduling recurring meeting series from Outlook gives stale session
CSCsb53296	Single/Multiple notifications for recurring backend meetings
CSCIt23035	Date field should not accept invalid date
CSCsa55328	Meeting info stays in users calendar after meeting is deleted
CSCsa89209	Who can access meeting notes setting challenge with login prompt
CSCsb22265	Invited users can reschedule/delete scheduler's meeting
CSCsa89187	Script error when selecting password field
CSCsb21300	Check Availability: First entry always shows conflict
CSCIt22980	Uninstall backend only does not remove all registry keys
CSCsb41390	Script error clicking on conflict within check availability
CSCsb34282	Http 403 forbidden when clicking reference center link on cancel
CSCsb41518	SMS-Using setup option /admin does not populate the registry correctly
CSCsb28539	Frequency filed is blank / can't change anything on New appointment form
CSCsb22463	Cannot reschedule converted Outlook meeting
CSCsb09782	Check Availability link doesn't work on last day of the month in GMT
CSCIt21491	4.2.7.71 Converting ordinary recurring outlook chain/wrong time

Open Caveats

This section describes possible unexpected behaviors in Cisco Unified MeetingPlace for Outlook release 5.3.0.218. The list in this section includes only the most significant open issues.

Additional open caveats exist in releases earlier than 5.3.0.218.



Note

Open caveats in Cisco Unified MeetingPlace Web Conferencing and Cisco Unified MeetingPlace audio server can affect the behavior of this product. See also the lists of open caveats in the release notes for those products.



Tip

For more information about an individual defect, click the associated link in [Table 4](#) to access the online record for that defect, including workarounds.

Table 4 *Known Issues for Cisco Unified MeetingPlace for Outlook Release 5.3.0.218*

Identifier	Headline
CSCse20628	CheckAvailability does not update the Outlook form http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCse20628
CSCsc88881	(JAPANESE ONLY) Name of invitee may be corrupted when scheduled from Cisco Unified Web Conferencing http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc88881
CSCsd97993	Hiding password required field disables password requirement http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd97993
CSCsd84214	Outlook client password invalid when password contains '&' http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd84214
CSCsd23854	Delegate cannot reschedule meeting with password http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd23854
CSCsd23576	End user delegate cannot reschedule from MeetingPlace tab http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsd23576
CSCsc55261	Unable to reschedule occurrence using drag and drop http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc55261
CSCsc17844	(JAPANESE ONLY) Attendant's name is garbled in Outlook 2003 schedule tab http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsc17844
CSCsb71073	Outlook calendar shows meeting that does not exist on the audio server http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsb71073

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/techsupport>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Product Documentation DVD

The Product Documentation DVD is a comprehensive library of technical product documentation on a portable medium. The DVD enables you to access multiple versions of installation, configuration, and command guides for Cisco hardware and software products. With the DVD, you have access to the same HTML documentation that is found on the Cisco website without being connected to the Internet. Certain products also have .PDF versions of the documentation available.

The Product Documentation DVD is available as a single unit or as a subscription. Registered Cisco.com users (Cisco direct customers) can order a Product Documentation DVD (product number DOC-DOCDVD= or DOC-DOCDVD=SUB) from Cisco Marketplace at this URL:

<http://www.cisco.com/go/marketplace/>

Ordering Documentation

Registered Cisco.com users may order Cisco documentation at the Product Documentation Store in the Cisco Marketplace at this URL:

<http://www.cisco.com/go/marketplace/>

Nonregistered Cisco.com users can order technical documentation from 8:00 a.m. to 5:00 p.m. (0800 to 1700) PDT by calling 1 866 463-3487 in the United States and Canada, or elsewhere by calling 011 408 519-5055. You can also order documentation by e-mail at tech-doc-store-mkpl@external.cisco.com or by fax at 1 408 519-5001 in the United States and Canada, or elsewhere at 011 408 519-5001.

Documentation Feedback

You can rate and provide feedback about Cisco technical documents by completing the online feedback form that appears with the technical documents on Cisco.com.

You can submit comments about Cisco documentation by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems
Attn: Customer Document Ordering
170 West Tasman Drive
San Jose, CA 95134-9883

We appreciate your comments.

Cisco Product Security Overview

Cisco provides a free online Security Vulnerability Policy portal at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

From this site, you will find information about how to:

- Report security vulnerabilities in Cisco products.
- Obtain assistance with security incidents that involve Cisco products.
- Register to receive security information from Cisco.

A current list of security advisories, security notices, and security responses for Cisco products is available at this URL:

<http://www.cisco.com/go/psirt>

To see security advisories, security notices, and security responses as they are updated in real time, you can subscribe to the Product Security Incident Response Team Really Simple Syndication (PSIRT RSS) feed. Information about how to subscribe to the PSIRT RSS feed is found at this URL:

http://www.cisco.com/en/US/products/products_psirt_rss_feed.html

Reporting Security Problems in Cisco Products

Cisco is committed to delivering secure products. We test our products internally before we release them, and we strive to correct all vulnerabilities quickly. If you think that you have identified a vulnerability in a Cisco product, contact PSIRT:

- For Emergencies only—security-alert@cisco.com

An emergency is either a condition in which a system is under active attack or a condition for which a severe and urgent security vulnerability should be reported. All other conditions are considered nonemergencies.

- For Nonemergencies—psirt@cisco.com

In an emergency, you can also reach PSIRT by telephone:

- 1 877 228-7302
- 1 408 525-6532



Tip

We encourage you to use Pretty Good Privacy (PGP) or a compatible product (for example, GnuPG) to encrypt any sensitive information that you send to Cisco. PSIRT can work with information that has been encrypted with PGP versions 2.x through 9.x.

Never use a revoked or an expired encryption key. The correct public key to use in your correspondence with PSIRT is the one linked in the Contact Summary section of the Security Vulnerability Policy page at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

The link on this page has the current PGP key ID in use.

If you do not have or use PGP, contact PSIRT at the aforementioned e-mail addresses or phone numbers before sending any sensitive material to find other means of encrypting the data.

Obtaining Technical Assistance

Cisco Technical Support provides 24-hour-a-day award-winning technical assistance. The Cisco Technical Support & Documentation website on Cisco.com features extensive online support resources. In addition, if you have a valid Cisco service contract, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not have a valid Cisco service contract, contact your reseller.

Cisco Technical Support & Documentation Website

The Cisco Technical Support & Documentation website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support & Documentation website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>



Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support & Documentation website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests, or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—An existing network is down, or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operations are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of the network is impaired, while most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- The *Cisco Product Quick Reference Guide* is a handy, compact reference tool that includes brief product overviews, key features, sample part numbers, and abbreviated technical specifications for many Cisco products that are sold through channel partners. It is updated twice a year and includes the latest Cisco offerings. To order and find out more about the Cisco Product Quick Reference Guide, go to this URL:

<http://www.cisco.com/go/guide>

- Cisco Marketplace provides a variety of Cisco books, reference guides, documentation, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:
<http://www.cisco.com/go/marketplace/>
- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:
<http://www.ciscopress.com>
- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:
<http://www.cisco.com/packet>
- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:
<http://www.cisco.com/go/iqmagazine>
or view the digital edition at this URL:
<http://ciscoiq.texterity.com/ciscoiq/sample/>
- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:
<http://www.cisco.com/ipj>
- Networking products offered by Cisco Systems, as well as customer support services, can be obtained at this URL:
<http://www.cisco.com/en/US/products/index.html>
- Networking Professionals Connection is an interactive website for networking professionals to share questions, suggestions, and information about networking products and technologies with Cisco experts and other networking professionals. Join a discussion at this URL:
<http://www.cisco.com/discuss/networking>
- World-class networking training is available from Cisco. You can view current offerings at this URL:

<http://www.cisco.com/en/US/learning/index.html>

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