



Release Notes for Cisco MeetingPlace IM Gateway Release 4.3

August 5, 2007

This document provides information about features, requirements, and outstanding issues for Cisco MeetingPlace IM Gateway Release 4.3.



Note

Information in these Release Notes supersedes equivalent information in other documentation for this product. Specifically:

- The list of supported Instant Messaging software products has changed slightly.
 - This product is compatible with Release 5.3 of the Cisco MeetingPlace family of products as noted in the system requirements.
 - There are additional caveats for using this product.
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Note

In this document, Cisco MeetingPlace IM Gateway Release 4.3 is referred to as Release 4.3.



Corporate Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

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Introduction

Release 4.3 is the first release of Cisco MeetingPlace IM Gateway. Release 4.3 is an application that integrates with Cisco MeetingPlace Web Conferencing and enables users of popular instant messaging (IM) clients to start, join, or invite other IM users to Cisco MeetingPlace meetings by inserting hypertext links into chat conversations, enabling meeting access with a single click.

New Features in This Release

- Instant meetings —IM users can instantly elevate a chat to a full-featured Cisco MeetingPlace meeting.
- Support for the following popular IM clients:
 - IBM Lotus Instant Messaging/ Sametime Enterprise 3.0
 - Yahoo! Messenger
 - AOL Instant Messenger (excluding secure AIM clients)
 - Windows Messenger public network clients
- Support for internal or external configurations —Release 4.3 works with Cisco MeetingPlace Web Conferencing configurations that are installed as customer-premised equipment (CPE) either behind a firewall or in a DMZ.
- No installation requirements for client machines—You do not need to install additional software on client machines to use Release 4.3.

Hardware Requirements

Before you install Release 4.3, ensure that your system meets the following requirements:

For Release 5.3 of the Cisco MeetingPlace family of products:

- Cisco MeetingPlace Audio Server, Release 5.3.0.31
- Cisco MeetingPlace Web Conferencing, Release 5.3.235.0

For earlier releases of the Cisco MeetingPlace family of products:

- MeetingPlace Audio Server M3 or PCI
 - MeetingPlace 2001 Release 4.3
 - MeetingServer 5.0, MeetingServer Release 5.0.2
 - MeetingServer Release 5.1
 - MeetingPlace Audio Server Release 5.2
- MeetingPlace Web Release 4.3.0.100.3, running as a standalone server or DMZ configuration



Note Depending on expected loads, you can install Release 4.3 on a machine with Cisco MeetingPlace for Outlook or Cisco MeetingPlace for Notes.

For all installations:

- Sametime Server, if Sametime clients are used, with 10 GB hard disk space in addition to what is required for normal system use
- For the FaceTime component, Microsoft Windows 2000 Server that meets the following requirements:
 - Pentium III 800 MHZ CPU or higher
 - 512 MB RAM
 - 10 GB available hard disk space

Software Requirements

Before you install Release 4.3, ensure that your system meets the following requirements:

Cisco MeetingPlace IM Gateway

- Software that is required by Cisco MeetingPlace Audio Server, Cisco MeetingPlace Web Conferencing, and Sametime Enterprise
- The following Instant Messaging clients installed on end-user machines:
 - Sametime 3.0
 - Yahoo!
 - Messenger
 - AOL
 - Windows Messenger

FaceTime

- Microsoft SQL Server 2000 Standard Edition
- Microsoft Internet Explorer 5.5 or later release

(Optional) Sametime Enterprise Server

Microsoft Message Queuing (MSMQ)

Cisco MeetingPlace Product Compatibility

Cisco MeetingPlace Integration Applications

For information about the interoperability among the Cisco MeetingPlace products, see the “About Cisco MeetingPlace Integration Applications” section of the *Installation Planning Guide* for Cisco MeetingPlace Release 5.3 at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/ipg/53ipg/ipg01.htm>

Cisco Security Agent

Release 4.3 is not compatible with Cisco Security Agent (CSA). We recommend that you do not install Cisco Security Agent on a gateway server where Release 4.3 is or will be installed.

If Cisco Security Agent is installed on an end-user system, users will see a security alert when they attempt to use the application-sharing feature. Users can choose to proceed with the feature and use application-sharing without difficulty.

Caveats

Be aware of the following caveats when using this product:

- When Internet Explorer 5 or Netscape is used to access voice-only meetings, Release 4.3 cannot detect when a user has left the meeting.
- Sametime users may need to copy and paste meeting links from the Instant Messaging chat window into their browsers.
- By default, all hypertext links in Windows Messenger are not clickable, including Cisco MeetingPlace IM Gateway meeting links.

Related Documentation

For additional information about Cisco MeetingPlace products or about obtaining documentation or technical support, see the *Guide to Cisco MeetingPlace Conferencing Documentation and Support* at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/conf/mtgplace/roadmap.htm>

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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