



Release Note

Cisco MeetingPlace E-Mail Gateway, Version 4.2.0.6

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1 Overview

This document describes in a high level the features pertaining to Cisco MeetingPlace E-Mail Gateway, Release 4.2.0.6.

This is an international version of the e-mail gateway. The primary feature is to enable customers to receive and send notifications in other languages once a meeting has been scheduled. Japanese notification templates are provided as part of this release.

2 Obtaining Documentation

Cisco MeetingPlace documentation and additional literature are available on Cisco.com. For more information about obtaining documentation and additional literature, see the *Cisco MeetingPlace E-Mail Gateway System Manager's Guide (SMG)*.

- To access the most current Cisco MeetingPlace documentation on the World Wide Web, go to <http://www.cisco.com/univercd/home/home.htm>
- To access the Cisco website, go to <http://www.cisco.com>
- To access International Cisco websites, go to http://www.cisco.com/public/countries_languages.shtml

Note: Throughout the remainder of this document, Cisco MeetingPlace is referred to as "MeetingPlace".

3 Software Compatibility/Requirements

3.1 Operating System

- English Windows 2000 Server with Japanese language package
- English Windows NT Server with Japanese language package
- Japanese Windows 2000 Server
- Japanese Windows NT Server

Note: The SMTP Gateway will not install correctly on a Windows NT Server machine that is running Windows Terminal Server. This is a known issue and is being investigated. Until this is resolved the gateway cannot be installed on the same machine as Windows Terminal Server.

3.2 MeetingPlace System

- MeetingPlace 2000 (Version 4.2.x.x) or later.

3.3 Web Publisher

- Web Publisher 2000 (Version 4.2.x.x) or later.

3.4 New Features

- The new feature in this release will allow separate notifications (in different local languages) to be sent to participants of a meeting according to their profile language. For example, the

scheduler of a meeting has a Japanese profile language invites a number of other profile users to attend a meeting. Those who have their profile language set to English will receive English only notifications; those who have their profile language set to Japanese will receive notifications in Japanese.

For guests who do not have a profile on MeetingPlace, the notifications will default to the meeting language.

In the case where there is a profile language setting where no localized notification templates exist, the notifications will default to the meeting language.

- Notifications display in the time zone of the recipient
In the SMTP gateway version 4.0.1, each person invited to a meeting received notifications displaying the meeting information in the scheduler's time zone. In version 4.2.0, the notification will display the meeting information in the time zone indicated in the recipient's user profile. For guests, the time zone displayed will be that of the scheduler's.

4 Product-Specific Information

By default, the Click to Attend URL will direct the user to the English meeting details page. It is possible to configure the E-Mail Gateway so that if a notification is in Japanese, the Click to Attend URL link will point to the Japanese meeting details page, assuming that MP Web is installed and supports Japanese. This can be done by going to the registry and removing the AttendConfURL value.

Note: Using Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system. Latitude cannot guarantee that problems resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk. Please be cautious when modifying the registry.

Instructions are as follows:

1. Go to Start > Run and type in regedit. This will open the registry editor.
2. In HKEY_LOCAL_MACHINE > SOFTWARE > Latitude > MeetingPlace Notification Gateway, select AttendConfURL, right-click, and select Delete.
3. To incorporate the new change and avoid cached information, the Email Gateway must be restarted. If running Windows 2000, go to Start > Programs > Administrative Tools > Services. If running Windows NT, go to the Control Panel > Services. Stop and restart the MeetingPlace Email Gateway. This may also stop and restart the MeetingPlace Notification Gateway service, which is fine.

5 Bugs Fixed—Version 4.2.0.6

CR10280: Time Zone is not being populated on email notification

The notification was not correctly populating the time zone field based on the user's profile setting. This has been resolved.

CR11766: Install Program Has The Same Name As Service

In version 4.0.1 of the SMTP Gateway, the install package and the executable both had the same file name, MPSMTP.exe. In 4.2.0 the name of the install package has been changed to MeetingPlaceE-mailGateway.exe to prevent confusion.

CR11830: Bad %HOSTNAME% for recurring meetings

When using the click-to-attend link to attend a recurring meeting, you get 'page not found' error instead of the meeting list you expected. This is a result of the %HOSTNAME% variable returning the hostname or IP address of the MeetingPlace Server instead of the hostname or IP address of the WebPublisher. This has been corrected.

CR11470: Greater than 256 characters in trace output crashes MPNotify

In 4.0.1, if a trace log message had a string with more than 256 characters, MPNotify would crash. This has been resolved.

CR11805: Crash on GetBufferSet length

In 4.0.1, under some circumstances MPNotify would crash. This has been resolved.

CR11933: MPNotify is logged in, but not cannot open a valid PO session

MPNotify has been enhanced to better handle broken network connections between the gateway and the server. This connection is now more robust and attempt to reconnect to the server in the event that it loses connectivity with the MeetingPlace server.

6 Outstanding Issues—Version 4.0.1.25

The following is a summary of outstanding issues that are unresolved in MeetingPlace E-Mail Gateway, Version 4.0.1.25. This list is intended to include only issues that customers are likely to notice and are of a high priority.

- Installation takes a very long time in some cases. When the system has other applications and services running and resources are limited, the initialization of the setup program could be very slow. You should stop all other applications and services (this could include your previously installed MeetingPlace Agent, MeetingPlace Web Service, etc.) before the installation process.
- If you are installing MeetingPlace E-Mail Gateway on a machine that already has MeetingPlace WebPublisher of a higher version (for instance 4.1.3) installed, the installation process might have difficulty to connect to the MeetingPlace server. Please contact customer support to resolve this issue.

7 Bugs Fixed—Version 4.0.1.25

The following is a summary of the bugs fixed between GA and maintenance release 4.0.1.25.

Version 4.0.1.25 Maintenance Release

Version 4.0.1.24

- Enhanced logging functions.
- Added tag "nLoc" to print # of locations in the notification body. CR # 11271.

Version 4.0.1.23

- New Gateway SIM 4.0.1.39.
 - Increased network timeouts to better handle networks with latency problems in sending messages between the MeetingPlace server and the gateway machine.
 - Added code to allow the SMTP gateway to reattach to the MeetingPlace server when a network outage occurs. This also improves the handling of networks with latency problems.
- Changed the log in and log out pattern to fix the problem in which SMTP service will stop when connection is lost with the MP server. CR # 11036.

Version 4.0.1.22 Internal Build**Version 4.0.1.21**

- Enhanced logging functions.

Version 4.0.1.20 Internal Build**Version 4.0.1.19**

- New Gateway SIM 4.0.1.38.
 - Changed some logging information to route to the altlog rather than the errorlog.
 - Some code was added to restart the GWSIM automatically when the connection to the MeetingPlace server fails.
- No bounced mail for bad profile or guest user address when rescheduling. The bug was, if you invite a profile or guest user with a bad e-mail address during rescheduling, you won't receive a bounced mail notifying you this. CR # 11434.
- Bounce message for previous meeting. The bug was, in some cases you would receive bounced mail saying that certain participants couldn't be notified because of bad e-mail addresses. In fact these participants weren't invited to your meeting. CR # 11435.

Version 4.0.1.18 Internal Build