



Cisco Fax Server Documentation Guide

Revised December 5, 2005

This document describes the pieces that make up the documentation set for Cisco Fax Server, the enterprise fax and e-document delivery solution based on the Captaris RightFax 9.0 family of products.

In addition, this document lists the functionality that is not supported in Cisco Fax Server version 9.0, and contains access information for viewing the terms of the Cisco one-year limited hardware warranty and the end user license agreement.

- [Install and Upgrade, page 1](#)
- [Configure, page 2](#)
- [Maintain and Operate, page 4](#)
- [Unsupported Functionality in Cisco Fax Server, page 5](#)
- [Cisco One-Year Limited Hardware Warranty Terms and End User License Agreement, page 6](#)

All Cisco Fax Server documentation is provided on Cisco.com in PDF format at http://www.cisco.com/en/US/products/ps6178/tsd_products_support_series_home.html.

Install and Upgrade

Install and Upgrade Guides

Cisco Fax Server Fax Board Guide

Contains information on and instructions for installing, configuring, and testing fax boards that are supported for use with Cisco Fax Server. Note that the guide is intended to supplement the documentation provided by the manufacturers of fax boards, not to replace it.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.



Corporate Headquarters:

Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© 2005 Cisco Systems, Inc. All rights reserved.

Cisco Fax Server Installation Guide

Contains information on Cisco Fax Server requirements and instructions for installing Cisco Fax Server software and client applications. The guide also contains information on upgrading Cisco Fax Server and on adding optional components.

The guide is available at
http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Cisco Fax Server Push Proxy Gateway Guide

Contains information on and instructions for installing and configuring the Captaris Push Proxy Gateway to allow Cisco Fax Server to deliver SMS messages to mobile devices.

The guide is available at
http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Cisco Fax Server SQL Database Schema

Contains a schema for the Cisco Fax Server SQL database.

The schema is available at
http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Installation Guide Supplement for Cisco Fax Server

Contains information on the deployment models and procedures required for the Cisco Fax server solution.

The guide is available at
http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Configure

Configuration Guides

Cisco Fax Server Docs-on-Demand Module Guide

Contains information and instructions on activating, configuring, and using the Docs-on-Demand Module, a fax-server-based document-retrieval system.

The guide is available at
http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server IBM Lotus Notes Module Guide

Contains information on and instructions for activating and configuring the IBM Lotus Notes Module, which provides inbound and outbound faxing by using Cisco Fax Server directly from the Notes client application. Note that this guide augments Help for the Lotus Notes Module; for information not found in the guide, refer to Help.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server InterAction Integration Module Guide

Contains information on and instructions for installing and using the InterAction Integration Module, which lets users send faxes to contacts directly from Interface Software's InterAction client.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server Microsoft Exchange Module Guide

Contains information on and instructions for activating and configuring the Microsoft Exchange Module, which acts as a communication link between the Cisco Fax Server and the Exchange server, allowing users to send, receive, and organize fax documents in Microsoft Outlook.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server OCR Converter Module Guide

Contains instructions for activating and using the OCR Converter Module, which uses optical character recognition (OCR) technology to convert received faxes from a graphic format into text.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server OCR Router Module Guide

Contains instructions for activating and using the OCR Router Module, which uses optical character recognition (OCR) technology to convert the cover sheet of received faxes from a graphic format into text.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server PDF Module Guide

Contains instructions for activating and using the PDF Module, which enables conversion of level-1 and level-2 PostScript and Adobe Portable Document Format (PDF) documents to TIFF format on the fax server for fax transmission.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server SecureDocs Module Guide

Contains information on and instructions for activating and using the SecureDocs Module, which is used to send documents for certified delivery and as encrypted PDF files.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server SNMP Alerting Module Guide

Contains information on and instructions for activating and configuring the SNMP Alerting Module, which actively pushes Cisco Fax Server alerts to your SNMP-capable network-monitoring application.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server TeleConnect Module Guide

Contains information on and instructions for activating and configuring the TeleConnect Module, which gives users the convenience of 24-hour access to their fax mailboxes via a touchtone phone.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Maintain and Operate

End-User Guides

Cisco Fax Server Client for IBM Lotus Notes Quick-Reference Card

A quick-reference guide for sending fax messages and viewing received faxes with IBM Lotus Notes.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Cisco Fax Server Client for Microsoft Outlook Quick-Reference Card

A quick-reference guide for sending fax messages and viewing received faxes with Microsoft Outlook.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Cisco Fax Server FaxUtil Quick-Reference Card

A quick-reference guide for using FaxUtil, a Microsoft Windows-based client application with which users can view, print, and manage their faxes.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Maintain and Operate Guides

Cisco Fax Server Administration Guide

Contains information on and instructions for configuring and managing the Cisco Fax Server system.

The guide is available at

http://www.cisco.com/en/US/products/ps6178/prod_maintenance_guides_list.html.

Unsupported Functionality in Cisco Fax Server

This section lists options, integrations, add-on modules, and connectors that are not currently supported with Cisco Fax Server, which is a subset of the Captaris RightFax product line. Because they are not supported by Cisco, ignore references to them in the documentation.

The following options and integrations are not currently available as part of the Cisco Fax Server product line:

- Captaris RightFax Business Server and Satellite Server options
- Captaris RightFax Business/Enterprise integrations

The following add-on modules and connectors associated with integration solutions are not supported for use with Cisco Fax Server version 9.0:

- Connector for Hummingbird Enterprise DM
- Connector for FileNet P8
- Connectors for SAP and Oracle CRM
- Document Management Connector
- Integration Module
- InternetLink Module
- Workflow wizard

Cisco One-Year Limited Hardware Warranty Terms and End User License Agreement

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com. Follow these steps to access and download the *Cisco Information Packet* and your warranty and license agreements from Cisco.com.

1. Launch your browser, and go to this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpk/cetrans.htm

The Warranties and License Agreements page appears.

2. To read the *Cisco Information Packet*, follow these steps:

- a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-03A0 is highlighted.
- b. Select the language in which you would like to read the document.
- c. Click **Go**.

The Cisco Limited Warranty and Software License page from the Information Packet appears.

- d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).



Note You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe's website: <http://www.adobe.com>

3. To read translated and localized warranty information about your product, follow these steps:

- a. Enter this part number in the Warranty Document Number field:
78-10747-01C0
- b. Select the language in which you would like to view the document.
- c. Click **Go**.

The Cisco warranty page appears.

- d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

You can also contact the Cisco service and support website for assistance:

http://www.cisco.com/public/Support_root.shtml.

Duration of Hardware Warranty

One (1) Year

Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference.

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0711R)

© 2005 Cisco Systems, Inc. All rights reserved.

