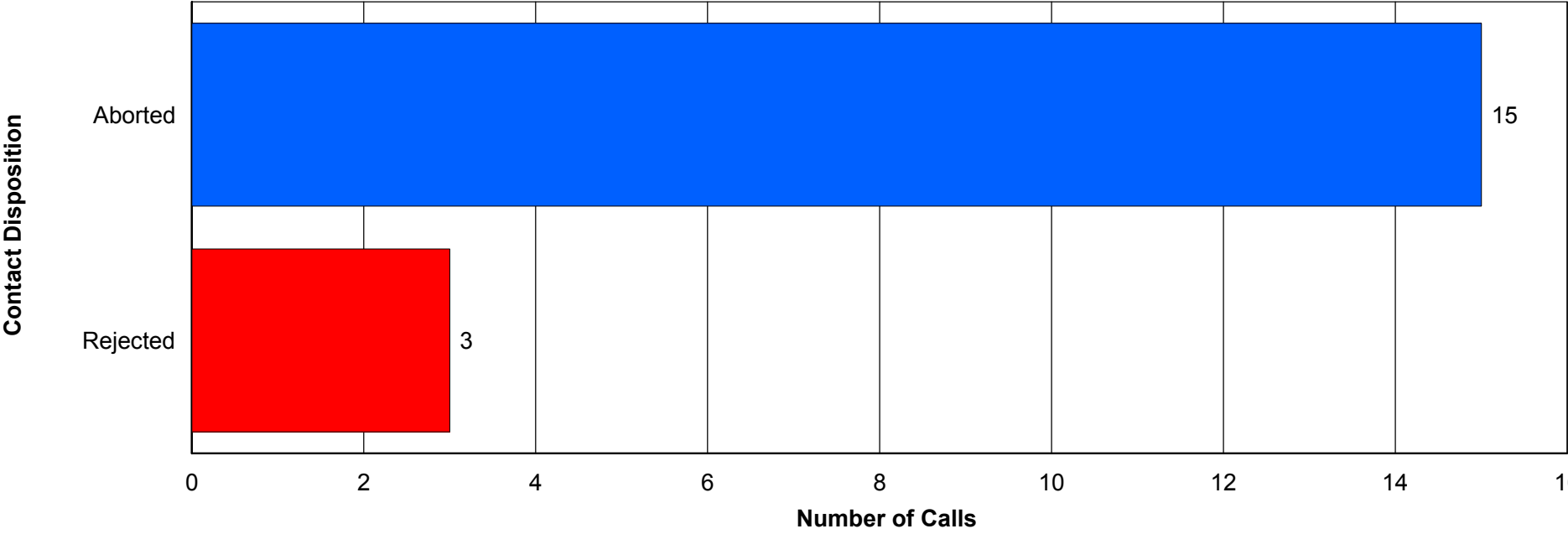


Total Calls by Contact Disposition

Start Date Selected - End Date Selected



* Contact Type: 1 = incoming, 2 = outgoing,
3 = internal, 4 = redirect, 5 = transfer-in, 6 = preview
outbound

Aborted and Rejected Call Detail Report

Start Date Selected - End Date Selected

<u>Node ID -</u> <u>Session ID -</u> <u>Sequence No.</u>	<u>Call Start Time</u> <u>Call End Time</u>	<u>Contact</u> <u>Type *</u>	<u>Contact</u> <u>Disposition</u>	<u>Abort/Reject</u> <u>Reason</u>	<u>Originator</u> <u>DN</u>	<u>Destination</u> <u>DN</u>	<u>Called</u> <u>Number</u>	<u>Original</u> <u>Called No.</u>	<u>Application</u> <u>Name</u>	<u>Call</u> <u>Routed CSQ</u>
1-10000000001-0	4/5/2004 6:03:07PM 4/5/2004 6:03:19PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2057	5121	6003	6003	MusicianICD	
1-10000000002-0	4/5/2004 6:26:21PM 4/5/2004 6:26:28PM	1	Rejected	Reject: Trigger Timeout	2057	5177	6003	6003	MusicianICD	
1-11000000001-0	4/5/2004 6:44:30PM 4/5/2004 6:44:36PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2057	5121	6003	6003	MusicianICD	
1-139000000013-0	5/21/2004 6:01:22PM 5/21/2004 6:01:46PM	3	Aborted	com.cisco.app.InvalidA pplicationExcepti	2897	5148	6001	6001	AA	
1-139000000014-0	5/21/2004 6:03:09PM 5/21/2004 6:03:16PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2044	5176	6001	6001	AA	
1-139000000015-0	5/21/2004 6:04:24PM 5/21/2004 6:04:30PM	3	Aborted	com.cisco.app.InvalidA pplicationExcepti	2057	5128	6001	6001	AA	
1-15000000001-0	4/6/2004 5:39:18PM 4/6/2004 5:39:34PM	1	Aborted	com.cisco.app.Applicat ionTaskInactiveEx	2052	5121	6002	6002	ICD	anybody
1-165000000203-0	6/7/2004 11:52:31AM 6/7/2004 11:53:52AM	3	Rejected	Reject: Remote Timeout	2063	5130	6003	6003	MusicianICD	
1-70000000003-0	4/1/2004 6:45:52PM 4/1/2004 6:45:59PM	1	Rejected	Reject: No Trigger	2052	5103	6002	6002	ICD	
1-9000000011-0	4/14/2004 1:02:17PM 4/14/2004 1:03:06PM	1	Aborted	com.cisco.app.Applicat ionTaskInactiveEx	2057	5191	6003	6003	MusicianICD	gSkills
1-9000000024-0	4/16/2004 5:25:45PM 4/16/2004 5:26:11PM	3	Aborted	com.cisco.app.Applicat ionTaskInactiveEx	2052	5167	6002	6002	ICD	anybody
2-14000000001-0	4/6/2004 4:37:55PM 4/6/2004 4:38:04PM	1	Aborted	com.cisco.app.Applicat ionTaskInactiveEx	2052	5077	6002	6002	ICD	anybody
2-141000000001-0	5/26/2004 1:22:38PM 5/26/2004 3:46:37PM	1	Aborted	com.cisco.app.Applicat ionTaskInactiveEx	2895	5077	6002	6002	ICD	anybody
2-19000000001-0	4/7/2004 4:41:51PM 4/7/2004 4:41:59PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2052	5077	6003	6003	MusicianICD	
2-19000000002-0	4/7/2004 4:47:48PM 4/7/2004 4:47:55PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2052	5075	6003	6003	MusicianICD	

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outbound

Aborted and Rejected Call Detail Report

Start Date Selected - End Date Selected

<u>Node ID -</u> <u>Session ID -</u> <u>Sequence No.</u>	<u>Call Start Time</u> <u>Call End Time</u>	<u>Contact</u> <u>Type *</u>	<u>Contact</u> <u>Disposition</u>	<u>Abort/Reject</u> <u>Reason</u>	<u>Originator</u> <u>DN</u>	<u>Destination</u> <u>DN</u>	<u>Called</u> <u>Number</u>	<u>Original</u> <u>Called No.</u>	<u>Application</u> <u>Name</u>	<u>Call</u> <u>Routed CSQ</u>
2-20000000001-0	4/7/2004 4:52:19PM 4/7/2004 4:52:26PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2052	5077	6003	6003	MusicianICD	
2-21000000001-0	4/7/2004 5:41:33PM 4/7/2004 5:41:40PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2052	5077	6003	6003	MusicianICD	
2-21000000002-0	4/7/2004 6:02:57PM 4/7/2004 6:03:05PM	1	Aborted	com.cisco.app.InvalidA pplicationExcepti	2052	5075	6003	6003	MusicianICD	