



CHAPTER 44

CUP User Update

You can use Cisco Unified Presence Bulk Administration (BAT) to update a group of users in the Cisco Unified Presence directory.

Updating Users in Cisco Unified Presence

To update a group of users in the Cisco Unified Presence directory, use the following procedure.

Before You Begin

You must have a CSV data file that contains the user names, controlled device names, and directory numbers. You can create the CSV data file by using one of these methods:

- BAT spreadsheet that is converted to CSV format
- Export utility that produces an export file of user data

If you are updating files that are generated with the export utility, insert the files in descending order based on the `_MgrLevel#` suffix, where # is 1 through 20. Insert the file with the `_user` suffix last to ensure that the user record for a manager exists prior to use of the User ID for a manager in the Manager User ID field.

Procedure

- Step 1** Choose **Bulk Administration > CUP > CUP User Update**.
The CUP User Update Configuration window displays.
- Step 2** In the File Name field, choose the CSV data file that you created for this bulk transaction.
- Step 3** In the Job Information area, enter the job description.
- Step 4** To insert the user records immediately, click the Run Immediately radio button or click Run Later to insert the user records at a later time.
- Step 5** To create a job for inserting the user records, click **Submit**.
- Step 6** Use the Job Scheduler option in the Bulk Administration main menu to schedule and activate this job.
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Related Topic

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