



CTI Gateway Settings

Use Computer Telephony Interface (CTI) gateway settings to configure the settings that apply to the CTI gateway.

Configuring CTI Gateway Settings

Follow this procedure to configure the CTI gateway settings.

Procedure

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- Step 1** Choose **Application > CTI Gateway > Settings**.
The CTI Gateway Settings window displays.
- Step 2** Enter the appropriate settings as described in [Table 32-1](#).
- Step 3** To save the data, click the **Save** icon that displays in the tool bar in the upper, left corner of the window (or click the **Save button** that displays at the bottom of the window).
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Table 32-1 IP Phone Messenger Configuration Settings

| Field | Description |
|----------------------|---|
| Application Status | From the drop-down list, choose On or Off to turn the CTI gateway application on or off. |
| Application Username | This parameter specifies the CTI gateway application user name. Note This user name must match the application user name that you configured on the Cisco Unified Communications Manager cluster. |
| Application Password | This parameter specifies the CTI gateway application password. Note This password must match the application password that you configured on the Cisco Unified Communications Manager cluster. |

Table 32-1 IP Phone Messenger Configuration Settings (continued)

| Field | Description |
|--|---|
| Heartbeat Interval (seconds) | This parameter specifies the heartbeat interval in seconds. Range: 5–20 seconds Default: 8 seconds |
| Session Timer (seconds) | This parameter specifies the value of the session time in seconds. Range: 1810–2000 seconds Default: 1810 seconds |
| Cisco Unified Communications Manager Address (1–8) | This parameter specifies the host name or IP address of a Cisco Unified Communications Manager server to which you want to connect. Note You can configure up to eight Cisco Unified Communication Manager servers to connect to the CTI gateway. |

Related Topics

[Configuring CTI Gateway Settings, page 32-1](#)