

Status

Use Status to display the Cisco Unified Presence Server System status.

Viewing the System Status

Use the following procedure to view the system status.

Procedure

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- Step 1** Choose **System > Status**.
The Unified Presence Server System Status window displays.
- Step 2** For a description of the status parameters, see [Table 6-1](#).
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Table 6-1 System Status Parameters

Parameter	Description
Sync Information	This read-only field displays the IP address of the publisher server and when the sync occurred.
System Information	System Information displays the following read-only fields: <ul style="list-style-type: none"> • Number of end users • Number of phone devices • Number of licensed Cisco Unified Presence Server end users • Number of licensed Cisco Unified Personal Communicator end users • Number of assigned Microsoft Office Communicator end users

Finding Licensed Users

To find licensed users, follow this procedure:

Procedure

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- Step 1** From the first Unified Presence Server System Status window drop-down list box, choose one of the following criteria:
- begins with
 - contains
 - is exactly
 - ends with
 - is empty
 - is not empty
- Step 2** Specify the appropriate search text, if applicable, and click **Find**.



Tip To find all licensed users that are registered in the database, click **Find** without entering any search text.

A list of discovered licensed users displays. For a description of the Search Results parameters, see [Table 6-2](#).

- Step 3** To display the devices associated with a user, click the **Devices** link.
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Table 6-2 System Status Search Results Parameters

Parameter	Description
User ID	Displays the User ID Note You create users in Cisco Unified CallManager not in Cisco Unified Presence Server.
Primary Extension	Displays the primary extension associated with this user
Devices	Displays the total number of devices associated with this user as a link. To display a popup window containing a list of the devices, click the link.
Contacts	Displays the total number of contacts associated with this user as a link. To display a popup window that contains a list of the contacts, click the link. Users can add contacts on the Cisco Unified Presence Server End-User Contacts window.

Table 6-2 System Status Search Results Parameters

Parameter	Description
Watchers	<p>Displays the total number of watchers associated with this user as a link. To display a popup window that contains a list of the watchers, click the link.</p> <p>Note Watchers are users who have this particular user on their contact list, so, in effect, they are watching this user.</p>
Licensed UPC	Displays a black check mark if this user is licensed to use Cisco Unified Personal Communicator
MOC Enabled	Displays a black check mark if this user is allowed to use the CTI Gateway Microsoft Office Communicator feature

