



IP Phone Response Messages

You can configure the set of response messages that appear in IP Phone Messenger, including adding a custom message and changing the order in which messages appear.

Finding Response Messages

Use the following procedure to locate response messages.



Note

During your work in a browser session, the cookies on the client machine store your find/list search preferences. If you navigate to other menu items and return to this menu item, or if you close the browser and then open a new browser window, the system retains your Cisco Unified Presence Server search preferences until you modify your search.

Procedure

Step 1 Choose **Application > IP Phone Messenger > Response Messages**.

The Find and List Response Messages window displays. Use the drop-down list box to search for response messages.

Step 2 From the Find and List Response Messages window drop-down list box, choose one of the following criteria:

- begins with
- contains
- is exactly
- ends with
- is empty
- is not empty

Step 3 Specify the appropriate search text, if applicable, and click **Find**.



Tip

To find all response messages that are registered in the database, click **Find** without entering any search text.

A list of discovered response messages displays.

- Step 4** From the list of records, click the response message that matches your search criteria.
The window displays the response message that you choose.
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Additional Information

See the [“Related Topics” section on page 22-3](#).

Configuring a Response Message

This section describes how to add or update response message in the Cisco Unified Presence Server database.

Procedure

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- Step 1** Perform one of the following tasks:
- To add a response message, choose **Application>IP Phone Messenger>Response Messages** and click **Add New**.
 - To update a response message, find the response message by using the procedure in the [“Finding Response Messages” section on page 22-1](#) and click the response message you want to update.
- The Response Message Configuration window displays.
- Step 2** Enter or modify the message text.
- Step 3** To change the order in which the messages display, click the up or down arrow adjacent to the message.
- Step 4** To save the data, click the **Save** icon that displays in the tool bar in the upper, left corner of the window (or click the **Save** button that displays at the bottom of the window).
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Additional Information

See the [“Related Topics” section on page 22-3](#).

Deleting a Response Message

This section describes how to delete a response message.

Procedure

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- Step 1** Find the response by using the procedure in the [“Finding Response Messages” section on page 22-1](#).
- Step 2** From list of matching records, choose the response message that you want to delete.
- Step 3** To delete the response message, click the **Delete Selected Item** icon that displays in the tool bar in the upper, left corner of the window (or click the **Delete Selected** button that displays at the bottom of the window).
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Additional Information

See the [“Related Topics”](#) section on page 22-3.

Related Topics

- [Finding Response Messages, page 22-1](#)
- [Configuring a Response Message, page 22-2](#)
- [Deleting a Response Message, page 22-2](#)

