



IP Phone Messenger Status

Use IP Phone Messenger (IPPM) status to view the login status of an end user, to send a broadcast message, and to force one or more end users to log out of IPPM.

Finding IP Phone Messenger End-User Status

Because you might have several IPPM users in your network, Cisco Unified Presence Server lets you locate specific IPPM users on the basis of specific criteria. Use the following procedure to locate IPPM end users and display their login status.



Note

During your work in a browser session, the cookies on the client machine store your find/list search preferences. If you navigate to other menu items and return to this menu item, or if you close the browser and then open a new browser window, the system retains your Cisco Unified Presence Server search preferences until you modify your search.

Procedure

Step 1 Choose **Application > IP Phone Messenger > Status**.

Use the drop-down list box to search for IPPM end users.

Step 2 From the first IP Phone Messenger drop-down list box, choose one of the following criteria:

- User-ID
- First Name
- Last Name
- Manager
- Department

From the second IP Phone Messenger drop-down list box, choose one of the following criteria:

- begins with
- contains
- is exactly
- ends with

- is empty
- is not empty

Step 3 Specify the appropriate search text, if applicable, and click **Find**.



Tip To find all IP Phone Messenger end uses that are registered in the database, click **Find** without entering any search text.

A list of discovered IP Phone Messenger end users displays.

Step 4 From the list of records, click the IP Phone Messenger end users that matches your search criteria. The window displays the IP Phone Messenger end users that you choose.

Additional Information

See the [“Related Topics” section on page 20-3](#).

Logging Out an IPPM End User

This section describes how log out an IPPM end user.

Procedure

- Step 1** To log out an IPPM end user, find the IPPM end user by using the procedure in the [“Finding IP Phone Messenger End-User Status” section on page 20-1](#).
- Step 2** Choose the end users that you want to log out or click **Select All**.
- Step 3** Click **Logout**.
You get prompted to confirm that you want to log out the users.
- Step 4** Click **OK** to log out the users or click **Cancel** to exit without logging out the users.

Sending a Broadcast Message

This section describes how to send a broadcast message to one or more IPPM end users.

Procedure

- Step 1** To send a broadcast message to one or more IPPM end users, find the IPPM end users by following the procedure in the [“Finding IP Phone Messenger End-User Status” section on page 20-1](#).
- Step 2** Choose the end users to whom you want to send a broadcast message or click **Select All**.
- Step 3** In the Message box, enter the broadcast message text.
- Step 4** Click **Broadcast**.
You get prompted to confirm that you want to send a broadcast message.

Step 5 Click **OK** to send the message or click **Cancel** to exit without sending the message.

Additional Information

See the [“Related Topics” section on page 20-3](#).

Related Topics

- [Finding IP Phone Messenger End-User Status, page 20-1](#)
- [Logging Out an IPPM End User, page 20-2](#)
- [Sending a Broadcast Message, page 20-2](#)

