



CTI Gateway Settings

Use Computer Telephony Interface (CTI) gateway settings to configure the settings that apply to the CTI gateway.

Configuring CTI Gateway Settings

Follow this procedure to configure the CTI gateway settings.

Procedure

- Step 1**
- Choose **Application > CTI Gateway > Settings**.
The CTI Gateway Settings window displays.
- Step 2**
- Enter the appropriate settings as described in [Table 34-1](#).
- Step 3**
- To save the data, click the **Save** icon that displays in the tool bar in the upper, left corner of the window (or click the **Save** button that displays at the bottom of the window).

Table 34-1 IP Phone Messenger Configuration Settings

Field	Description
Application Status	From the drop-down list, choose On or Off to turn the CTI gateway application on or off.
Application Username	This parameter specifies the CTI gateway application user name. Note This user name must match the application user name that you configured on the Cisco Unified CallManager cluster.
Application Password	This parameter specifies the CTI gateway application password. Note This password must match the application password that you configured on the Cisco Unified CallManager cluster.
CTI Address	This parameter specifies the IP address or fully qualified domain name of the CTI gateway.

Table 34-1 *IP Phone Messenger Configuration Settings (continued)*

Field	Description
CTI Address (Failover)	This parameter specifies the IP address or fully qualified domain name of the failover CTI gateway. Note Ensure the failover CTI address is not the same as the primary CTI address.
Heartbeat Interval (seconds)	This parameter specifies the heartbeat interval in seconds. Range: 5–20 seconds Default: 8 seconds
Session Timer (seconds)	This parameter specifies the value of the session time in seconds. Range: 1810–2000 seconds Default: 1810 seconds

Related Topics

[Configuring CTI Gateway Settings, page 34-1](#)