



Release Notes for Cisco Unified Mobile Communicator for Nokia Symbian Phones, Release 7.0

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To view the release notes for Cisco Unified Mobility Advantage and for other versions of Cisco Unified Mobile Communicator, go to: http://cisco.com/en/US/products/ps7270/prod_release_notes_list.html.

To access the latest software upgrades for all versions of Cisco Unified Mobile Communicator, go to <http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=281001428>.

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Introduction

Cisco Unified Mobile Communicator client software works in conjunction with Cisco Unified Mobility Advantage server software to extend Cisco enterprise communications applications and services to mobile phones.

System Requirements

For system requirements including supported mobile phone models, see the *Compatibility Matrix for Cisco Unified Mobility Advantage and Cisco Unified Mobile Communicator* at http://www.cisco.com/en/US/products/ps7270/products_device_support_tables_list.html.

Finding Documentation

Provide the following URL to your users:

http://cisco.com/en/US/products/ps7271/products_user_guide_list.html

For a complete list of documents, see the *Documentation Guide for Cisco Unified Mobility Advantage and Cisco Unified Mobile Communicator* at

http://www.cisco.com/en/US/products/ps7270/products_documentation_roadmaps_list.html.

Tips for Searching Cisco Documentation

We recommend using the external Google Search (<http://www.google.com>) to find information.

Use the following formula in the search field:

<product name> *<release number>* *<topic keywords>* **site:cisco.com**

Examples of Google Search entries:

- meetingplace 7.0 recording disk space site:cisco.com
- mobility advantage 7.0 compatibility matrix site:cisco.com
- presence 7.0 disaster recovery site:cisco.com

New and Changed Information

Cisco Unified Mobile Communicator Release 7.0 for Nokia Symbian phones supports English only. Release 3.x for Symbian OS phones continues to support French, German, Spanish, and Italian.

For information about all available features and benefits of this release of Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage, see the data sheet at http://www.cisco.com/en/US/products/ps7271/prod_literature.html.

Major new client features in Release 7.0 that were not in Release 3.x for Nokia Symbian phones include:

- The ability for users to dial calls as if from their desk phones (the Dial via Office feature)
- Integration with Cisco Unified Presence
- Ability for users to check the status of the client connection to the server

New Cisco Unified Mobile Communicator Release 7.0 features that are specific to Nokia Symbian phones include:

- If a supported version of Nokia (formerly Intellisync) Call Connect is installed, users can direct-dial calls using WiFi from within Cisco Unified Mobile Communicator. Potential benefit: cost savings on airtime minutes.
- Users can specify the length of phone numbers (for example, corporate internal extensions) that Cisco Unified Mobile Communicator always dials direct, regardless of Dial via Office settings.
- From within Cisco Unified Mobile Communicator, users can exchange text messages with SMS users as well as with other Cisco Unified Mobile Communicator users.
- Users can activate a native profile on their phone to govern phone behavior (for example, whether the phone rings out loud or not), based on their availability status in Cisco Unified Mobile Communicator.

For more information on these features, see the user documentation at http://cisco.com/en/US/products/ps7271/products_user_guide_list.html.

Installation Notes

For installation instructions for system administrators, see the *Installation and Administration Guide for Cisco Unified Mobility Advantage, Release 7.0* at

http://cisco.com/en/US/products/ps7270/prod_installation_guides_list.html.

For client installation instructions for users, see the user documentation for this product at

http://cisco.com/en/US/products/ps7271/products_user_guide_list.html.

Limitations and Restrictions

For limitations and restrictions that apply to Cisco Unified Mobile Communicator on all supported mobile devices, and to Cisco Unified Mobility Advantage, see the *Release Notes for Cisco Unified Mobility Advantage, Release 7.0(1) and 7.0(2)* at

http://www.cisco.com/en/US/products/ps7270/prod_release_notes_list.html.

The following restrictions are specific to Cisco Unified Mobile Communicator Release 7.0 for Nokia Symbian phones:

- You cannot assign the same mobile phone number in Cisco Unified Communications Manager both as a Cisco Unified Mobile Communicator device and as a dual-mode Nokia phone. Each phone number can be assigned to either mobility identity but not both simultaneously.
- If users enable SMS message integration, incoming SMS messages that are longer than 255 characters do not appear in Cisco Unified Mobile Communicator. Instead, they remain in the native SMS inbox on the phone.
- In order to upgrade from client Release 3.x to client Release 7.0, users of client Release 3.x on Symbian OS phones must delete the existing phone from their account using the User Portal and then add the phone. Alternatively, administrators can perform this operation via the Admin Portal. Users should connect to the server before deleting their phones in order to be sure no data is lost. Data will be restored to the client when the client connects to the server.
- Cisco Unified Mobile Communicator may crash if a user removes a voicemail message from Microsoft Outlook while playing that message in Cisco Unified Mobile Communicator.

Caveats

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 4](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.
- All customer-found bugs except severity level 6 enhancement requests.

You can search for problems by using the Cisco Software Bug Toolkit.

Before You Begin

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click **Go**.
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For information about how to search for bugs, create saved searches, and create bug groups, click **Help** in the Bug Toolkit page.

Open Caveats

For information about caveats in Cisco Unified Mobility Advantage and other Cisco products that provide features and functionality to Cisco Unified Mobile Communicator, see the *Release Notes for Cisco Unified Mobility Advantage, Release 7.0(1) and 7.0(2)* at http://www.cisco.com/en/US/products/ps7270/prod_release_notes_list.html.

Troubleshooting

Troubleshooting information for users is in the user documentation at http://www.cisco.com/en/US/products/ps7271/products_user_guide_list.html. Some tips may be in a general Troubleshooting section, while others are located in the relevant topic.

Troubleshooting information for system administrators is in the *Installation and Administration Guide for Cisco Unified Mobility Advantage, Release 7.0* at http://www.cisco.com/en/US/products/ps7270/prod_installation_guides_list.html.

Documentation Updates

For the latest versions of all documentation for Cisco Unified Mobile Communicator, go to http://www.cisco.com/en/US/products/ps7271/tsd_products_support_series_home.html.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

This document is to be used in conjunction with the documents listed in the “Finding Documentation” section.

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