



Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G Release Notes for Firmware Release 8.3(4)SR1 (SCCP and SIP)

Updated May, 2008

Use these release notes with a Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G or 7942G running SCCP or SIP firmware release 8.3(4)SR1.

The SCCP version of firmware release 8.3(4)SR1 is compatible with Cisco Unified Communications Manager releases 6.1, 6.0, 5.1,4.3, 4.2, and 4.1.

The SIP version of firmware release 8.3(4)SR1 is compatible with Cisco Unified Communications Manager releases 6.1, 6.0, and 5.1.



Note

SIP firmware release 8.3(4)SR1 is designed and tested to interoperate with Cisco call control, most notably Cisco Unified Communications Manager release 6.1. Although SIP firmware is IETF RFC 3261 compliant, it is not supported by Cisco TAC or Engineering for use with non-Cisco call control systems.

Contents

These release notes provide the following information. You might need to notify your users about some of the information provided in this document.

- [Related Documentation, page 2](#)
- [Installation Notes, page 2](#)
- [Important Notes, page 5](#)
- [Caveats, page 6](#)
- [Documentation Updates, page 11](#)
- [Obtaining Documentation and Submitting a Service Request, page 12](#)



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© 2008 Cisco Systems, Inc. All rights reserved.

Related Documentation

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

Installation Notes

This section contains these topics:

- [Installing Firmware Release 8.3\(4\)SR1 for SCCP, page 2](#)
- [Installing Firmware Release 8.3\(4\)SR1 for SIP, page 4](#)

Installing Firmware Release 8.3(4)SR1 for SCCP

This section describes how to install firmware release 8.3(4)SR1 for SCCP.

Cisco Unified IP Phone Expansion Module 7914

If you are using the Cisco Unified IP Phone Expansion Module 7914, you must upgrade the expansion module to firmware release **S00105000300** before using the phone to support relevant 8.3(4)SR1 features on your expansion module.

**Note**

The 7975G, 7965G, and 7962G IP phones support the Cisco Unified IP Phone Expansion Module 7914. You can add a maximum of two Expansion Modules to these IP phones.

To download and install the firmware, follow these steps:

Procedure**Step 1**

Go to the following URL:

<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>

- Step 2** To download the firmware for Cisco Unified IP Phone Expansion Module 7914, click one of the following hyperlinks and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:
cmterm-7914-sccp.5-0-3.exe
 - For Cisco Unified Communications Manager 5.1 and later:
cmterm-7914-sccp.5-0-3.cop
- Step 3** Go back to the URL shown in [Step 1](#), double-click the following hyperlink, and follow the prompts to download the Readme file, which contains installation instructions for the corresponding firmware:
- cmterm-7914-sccp.5-0-3-readme.htm**
-

Firmware Installation Procedure for SCCP

Before using the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G or 7942G with Cisco Unified Communications Manager release 5.1 or later, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

To download and install the firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:
- <http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** To download the firmware for Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G, or 7942G click one of the following hyperlinks and follow the prompts:
- For Cisco Unified Communications Manager 4.3, 4.2, and 4.1:
 - Cisco Unified IP Phone 7975G:
cmterm-7975-sccp.8-3-4sr1.exe
 - Cisco Unified IP Phone 7965 and 7945G:
cmterm-7945_7965-sccp.8-3-4sr1.exe
 - Cisco Unified IP Phone 7962 and 7942:
cmterm-7942_7962-sccp.8-3-4sr1.exe
 - For Cisco Unified Communications Manager 5.1(1b) and later:
 - Cisco Unified IP Phone 7975G:
cmterm-7975-sccp.8-3-4sr1.cop.sgn
 - Cisco Unified IP Phone 7965 and 7945G:
cmterm-7945_7965-sccp.8-3-4sr1.cop.sgn
 - Cisco Unified IP Phone 7962 and 7942:
cmterm-7942_7962-sccp.8-3-4sr1.cop.sgn



Note Unified CM versions 5.1(1) and later require signed cop files.

- Step 3** Go back to the URL shown in [Step 1](#), double-click the following hyperlink, and follow the prompts to download the Readme file, which contains installation instructions for the corresponding firmware:

Cisco Unified IP Phone 7975G:
cmterm-7975-sccp.8-3-4sr1-readme.htm

Cisco Unified IP Phone 7965 and 7945G:
cmterm-7942_7962-sccp.8-3-4sr1-readme.htm

Cisco Unified IP Phone 7962 and 7942:
cmterm-7945_7965-sccp.8-3-4sr1-readme.htm

Step 4 Follow the instructions in the Readme file to install the firmware.

Installing Firmware Release 8.3(4)SR1 for SIP

This section describes how to install firmware release 8.3(4)SR1 for SIP. The SIP version is compatible with Cisco Unified Communications Manager releases 6.1, 6.0, and 5.1.

Firmware Installation Procedure for SIP

Before using the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G or 7942G with Cisco Unified Communications Manager 5.1 or later, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

To download and install the firmware, follow these steps:

Procedure

Step 1 Go to the following URL:

<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>

Step 2 Double-click the following hyperlink, and follow the prompts to download the appropriate firmware for the phone model:

Cisco Unified IP Phone 7975G:
cmterm-7975-sip.8-3-4sr1.cop.sgn

Cisco Unified IP Phone 7965 and 7945G:
cmterm-7945_7965-sip.8-3-4sr1.cop.sgn

Cisco Unified IP Phone 7962 and 7942:
cmterm-7942_7962-sip.8-3-4sr1.cop.sgn



Note

Unified CM versions 5.1(1) and later require signed cop files.

Step 3 Go back to the URL shown in [Step 1](#), double-click the following hyperlink, and follow the prompts to download the Readme file, which contains installation instructions for the corresponding firmware:

Cisco Unified IP Phone 7975G:
cmterm-7975-sip.8-3-4sr1-readme.htm

Cisco Unified IP Phone 7965 and 7945G:
cmterm-7942_7962-sip.8-3-4sr1-readme.htm

Cisco Unified IP Phone 7962 and 7942:
cmterm-7945_7965-sip.8-3-4sr1-readme.htm

Step 4 Follow the instructions in the Readme file to install the firmware.

Important Notes

This section contains these topics:

- [Cisco Catalyst Port Security and LLDP-MED, page 5](#)
- [Intercom History Option Removal, page 5](#)
- [Cisco Unified IP Phone Displays XML Error with Extension Mobility, page 5](#)
- [Daisy Chaining Cisco Unified IP Phones, page 5](#)
- [Support for 2008 Australia Summertime Change, page 6](#)

Cisco Catalyst Port Security and LLDP-MED

Cisco Unified IP Phone firmware release 8.3(3) and later, provides support for the LLDP-MED Link Layer protocol. LLDP is a protocol similar to CDP and used for device discovery between a LAN switch and an endpoint. Some Catalyst switches running IOS earlier than 12.2(44)SE, may not support LLDP and indicate that an extra device has been connected to the switch port.

If the Catalyst switch is using Port Security to count the number of devices connected, the appearance of an LLDP packet may cause the port count to increase, and cause the switch to disable the port. Please verify that your Catalyst switch supports LLDP, or increase the port count, before deploying this firmware.

Intercom History Option Removal

The Intercom History option has been removed from the Directories menu on the Cisco Unified IP Phones for firmware release 8.3(4)SR1. For more information, refer to [CSCsk99117](#).

Cisco Unified IP Phone Displays XML Error with Extension Mobility

When you use firmware release 8.3(4)SR1 with Cisco Unified Communications Manager 6.x, you must use Cisco Unified Communications Manager engineering special release. If this is not used, you will receive an XML parse error when you login or logout of a Cisco Unified IP Phone. Contact your Cisco support representative to obtain the engineering special software. For more information, refer to [CSCsj79645](#).

Daisy Chaining Cisco Unified IP Phones

Cisco does not support connecting an IP phone to another IP phone through the PC port. Each IP phone should directly connect to a switch port. If phones are connected together in a line (daisy chaining by using the PC port), the phones will not work.

Support for 2008 Australia Summertime Change

Cisco Unified IP Phone firmware release 8.3(4)SR1 includes support for 2008 Australian Summertime. For more information, refer to [CSCs116521](#).

Caveats

This section contains these topics:

- [Using Bug Toolkit, page 6](#)
- [Open Caveats, page 6](#)
- [Resolved Caveats, page 9](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

-
- | | |
|---------------|--|
| Step 1 | To access the Bug Toolkit, go to http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs . |
| Step 2 | Log on with your Cisco.com user ID and password. |
| Step 3 | To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click Go . |
-

Open Caveats

This section contains these topics:

- [Open SCCP Caveats, page 7](#)
- [Open SCCP and SIP Caveats, page 7](#)
- [Open SIP Caveats, page 9](#)

Open SCCP Caveats

[Table 1](#) lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G using the SCCP version of firmware release 8.3(4)SR1.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 6](#).

Table 1 *Open SCCP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1*

Identifier	Headline and Bug Toolkit
CSCs194138	Java exception during SCCP Cisco Unified IP Phone fallback from SRST http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCs194138

Open SCCP and SIP Caveats

[Table 2](#) lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G using the SCCP and SIP versions of firmware release 8.3(4)SR1.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 6](#).

Table 2 *Open SCCP and SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1*

Identifier	Headline and Bug Toolkit Link
CSCsj14759	Incorrect display of input Arabic and English letters http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj14759
CSCsj41419	In Arabic locale, the Cisco Unified IP Phone displays character 'i' the same as 'l' http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj41419
CSCsk12361	Noise Reduction (NR) causes TTY tone distortion http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk12361
CSCsk30259	iDivert causes call to hang up when Cisco Unity is down http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk30259

Table 2 *Open SCCP and SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1 (continued)*

Identifier	Headline and Bug Toolkit Link
CSCsk46461	Using the Barge feature, EndCall can not revert to idle state http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk46461
CSCsk70015	Intercom does not get cleared properly by SIP during call preserve http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk70015
CSCsk99881	Extensible Markup Language (XML) parse error on firmware release 8.3(2) http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk99881
CSCsl75154	Placed call does not have Alerting Name when selecting translation pattern http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsl75154
CSCsm13939	Second line gets focus when Busy Lamp Field (BLF) with button is pressed http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm13939
CSCsm27527	RTPRx command handling is incorrect http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm27527
CSCsm27770	Cisco Unified IP Phone displays '???' when post 'EditDial' XML object http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm27770
CSCsm30998	Cisco Unified IP Phone 7965 freezes after logging in and out of Extension Mobility (EM) twice http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm30998
CSCsm35985	Active Barge or cBarge line context does not cover other context http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm35985
CSCsm47516	'PC port Disabled' error is displayed in Arabic http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm47516
CSCsm49188	Cisco Unified IP Phone responds with 'Success' response when IP Phone has not executed the request http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm49188
CSCsm51731	Quickly pressing ? gets help content in English but not in local language http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm51731
CSCsm54499	Cisco Unified IP Phone can not display all numbers http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm54499

Table 2 *Open SCCP and SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1 (continued)*

Identifier	Headline and Bug Toolkit Link
CSCsm67458	Inconsistent neighbor information from Link Layer Discovery Protocol (LLDP) and Cisco Discovery Protocol (CDP) http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm67458
CSCsm70272	Cisco Unified IP Phone cannot interpret URL http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm70272
CSCsm72109	Contrast menu is not disabled with no Cisco Unified IP Phone Expansion Module present http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsm72109

Open SIP Caveats

[Table 3](#) lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G using the SIP version of firmware release 8.3(4)SR1.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 3](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 6.

Table 3 *Open SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1*

Identifier	Headline and Bug Toolkit Link
CSCsk17275	Cisco Unified IP Phone 7965 resets several times under TCP tool attack http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk17275
CSCsk18033	Cisco Unified IP Phone (SIP) does not fallback from secondary Cisco Unified Communications Manager server after receiving ‘404’ message http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsk18033

Resolved Caveats

This section contains these topics:

- [Resolved SCCP Caveats, page 10](#)
- [Resolved SCCP and SIP Caveats, page 10](#)
- [Resolved SIP Caveats, page 11](#)

Resolved SCCP Caveats

There are no resolved SCCP caveats for firmware release 8.3(4)SR1.

Resolved SCCP and SIP Caveats

Table 4 lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G using the SCCP and SIP versions of firmware release 8.3(4)SR1.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that Table 4 reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 6.

Table 4 *Resolved SCCP and SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1*

Identifier	Headline
CSCsh34483	Cisco Unified IP Phone exhibits kernel bugtraps in various forms
CSCsi31712	With silence suppression enabled, host sends SID frame with incorrect value of '0'
CSCsj13288	Cisco Unified IP Phone in Arabic locale should not display URL from bottom to top
CSCsj14759	Cisco Unified IP Phone incorrectly displays input Arabic and English letters
CSCsj60548	RTPRx volume parameter will change volume of held call when resumed
CSCsj94189	Parameter mismatch in function call 'adjustPcmVolume()'
CSCsk19512	Null pointer exceptions are seen during failover and fallback tests
CSCsk44213	Incoming call does not change the focus to answer status when idle URL works
CSCsk45762	Cisco Unified IP Phone handset echo
CSCsk53370	The Dial softkey of transferred conference record is not always display as grey
CSCsk68168	Line label to window bridge is missing
CSCsk72827	'Remote in Use' user interface difference breaks the automation
CSCsk79626	User interface has second line of Caller ID missing the bottom half for Cisco Unified IP Phone
CSCsk83168	Cisco Unified IP Phone is stuck in repetitive distorted speakerphone noise condition
CSCsk84125	Cisco Unified IP Phone online help for Japanese locale truncates some pages
CSCsk91651	Cisco Unified Communications Manager Express (CME) system message ending with partial unicode causes IP Phone not to work
CSCsI32296	Cisco Unified Video Advantage (CUVA) has no video; TCP session to Cisco Audio Session Tunneling (CAST) does not reset when Extension Mobility (EM) login or logout
CSCsI33042	Cisco Unified IP Phone running Cisco Interoperability and Collaboration System (IPICS) multicast application changes to Voice Activity Detection (VAD)
CSCsI37865	Cisco Unified IP Phone is stuck on "updating locale" when upgrading from firmware release 8.2(2)
CSCsI46387	Cisco Unified IP Phone gives up prematurely on 'HTTP POST' authentication attempt
CSCsI52227	Cisco Unified IP Phone validation of XML URL tags should be changed

Table 4 *Resolved SCCP and SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1 (continued)*

Identifier	Headline
CSCs154857	Cisco Video Telephony Advantage (CVTA) connection to Cisco Unified IP Phone takes longer time in firmware release 8.3(3)
CSCs168189	802.1X re-authorization breaks Cisco Unified IP Phone connectivity in firmware release 8.3(3)
CSCs176090	Busy Lamp Field (BLF) audible alert tone with Cisco Unified IP Phone idle is not played clearly
CSCsm09357	Cisco Unified IP Phone does not send untagged packets after Cisco Discovery Protocol (CDP) timeout
CSCsm16299	Voice VLAN enabled is always 'No' in Cisco Unified IP Phone setting menu
CSCsm32477	After upgrade, link state is not detected and Extensible Authentication Protocol over LAN (EAPOL) logoff is not sent
CSCsm37201	Not able to exit Corporate Directory when incoming call arrives

Resolved SIP Caveats

[Table 5](#) lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G using the SIP version of firmware release 8.3(4)SR1.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 5](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit”](#) section on page 6.

Table 5 *Resolved SIP Caveats for the Cisco Unified IP Phone 7975G, 7965G, 7945G, 7962G and 7942G for Firmware Release 8.3(4)SR1*

Identifier	Headline
CSCsk01478	Call is put on hold while transferring a parked call in a scenario
CSCsk12364	Automate FTS application to import subsystem data for fcX renumber builds
CSCsk86731	Cisco Unified IP Phone SIP has one-way voice with talkback feature when RTCP is enabled
CSCs127640	Malformed XML message from Cisco Unified IP Phone to CME for Do Not Disturb (DND) update
CSCs163427	Denial of Service (DoS) attack by repeated incomplete invitees

Documentation Updates

The following update applies to the “Connecting Your Phone” chapter in the phone administration guide: For information about wireless headsets that work in conjunction with the wireless headset remote hookswitch control feature, go to the following URL: <http://www.cisco.com/cgi-bin/ctdp/Search.pl>

1. Choose **IP Communications** from the Enter Solution drop-down list box. The Select a Solution Category drop-down list box displays.
2. Choose **IP Phone Headsets** to see a list of Technology Development Program partners.

If you want to search for a particular Technology Development Program partner, enter the partner's name in the Enter Company Name box.



Note

Although this release supports the headset remote hookswitch control feature, the manufacturer's hardware will be listed on this site only after their certification is completed.

The following update applies to the "Setting Up the Cisco Unified IP Phone" chapter under the Connecting Your Phone section in the phone administration guide:

The wireless headset remote hookswitch control feature allows you to use a wireless headset with the Cisco Unified IP Phone. Refer to the wireless headset documentation for information about connecting the headset and using the features.

The following update applies to the "Setting Up the Cisco Unified IP Phone" following the Disabling a Headset section:

Enabling a Wireless Headset

By default, the wireless headset remote hookswitch control feature is disabled. You can enable it through the Cisco Unified Communications Manager Administration application. To do so, choose **Device > Phone** and locate the phone you want to modify. In the Phone Configuration window for the phone, select **Enable** for the Headset Hookswitch Control option.

On the phone, you can verify that the feature is enabled by choosing **Settings > Device Configuration > Media Configuration**, and verifying that the Headset Hookswitch Control setting displays **Enabled**.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

CCDE, CCENT, Cisco Eos, Cisco HealthPresence, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco StadiumVision, Cisco TelePresence, Cisco WebEx, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn and Cisco Store are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0812R)

Any Internet Protocol (IP) addresses used in this document are not intended to be actual addresses. Any examples, command display output, and figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses in illustrative content is unintentional and coincidental.

© 2008 Cisco Systems, Inc. All rights reserved.