



## Supporting International Users

---

Translated and localized versions of the Cisco Unified IP Phones are available in several languages. If you are supporting Cisco Unified IP Phones in a non-English environment, refer to the following sections to ensure that the phones are set up properly for your users:

- [Adding Language Overlays to Phone Buttons, page C-1](#)
- [Installing the Cisco Unified CallManager Locale Installer, page C-2](#)

### Adding Language Overlays to Phone Buttons

To support the needs of international users, the button labels on the Cisco Unified IP Phones exhibit icons rather than text to indicate the purposes of the buttons. You can purchase language-specific text overlays to add to a phone. To order these language-specific overlays, go to this website:

<http://www.overlaypro.com/cisco/>



#### Note

---

Phone overlays are available only for languages in which the Cisco Unified IP Phone software has been localized. All languages may not be immediately available, so continue to check the website for updates.

---

# Installing the Cisco Unified CallManager Locale Installer

If you are using Cisco Unified IP Phones in a locale other than English, you must install the locale-specific version of the Cisco Unified CallManager Locale Installer on every Cisco Unified CallManager server in the cluster. Installing the locale installer ensures that you have the latest translated text, user and network locales, and country-specific phone tones available for the Cisco Unified IP Phones. You can find locale-specific versions of the Cisco Unified CallManager Locale Installer at <http://www.cisco.com/kobayashi/sw-center/telephony/callmgr/locale-installer.shtml>.

For more information, refer to the “Locale Installation” section in the *Cisco IP Telephony Platform Administration Guide*.

**Note**

---

All languages may not be immediately available, so continue to check the website for updates.

---