



## Supporting International Users

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Translated and localized versions of the Cisco IP Phones are available in several languages. If you are supporting Cisco IP Phones in a non-English environment, refer to the following sections to ensure that the phones are set up properly for your users:

- [Adding Language Overlays to Phone Buttons, page B-1](#)
- [Installing the Cisco IP Telephony Locale Installer, page B-2](#)

### Adding Language Overlays to Phone Buttons

To support the needs of international users, the button labels on the Cisco IP Phones exhibit icons rather than text to indicate the purposes of the buttons. You can purchase language-specific text overlays to add to a phone. To order these language-specific overlays, go to this website:

<http://www.overlaypro.com/cisco/>.



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**Note**

Phone overlays are available only for languages in which the Cisco IP Phone software has been localized. All languages may not be immediately available, so continue to check the website for updates.

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# Installing the Cisco IP Telephony Locale Installer

If you are using Cisco IP Phones in a locale other than English, you should install the Cisco IP Telephony Locale Installer on every Cisco CallManager server in the cluster. Installing the locale installer ensures that you have the latest translated text, user and network locales, and country-specific phone tones available for the Cisco IP Phones. For more information, refer to *Using the Cisco IP Telephony Locale Installer* at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/voice/>



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**Note**

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