



Cisco Unified IP Conference Station 7937G Release Notes for Firmware Release 1.1(1)

January 6, 2008

Use these release notes with a Cisco Unified IP Conference Station 7937G running firmware release 1.1(1).

Cisco Unified IP Conference Station 7937G is compatible with Cisco Unified Communications Manager releases 6.1, 6.0, 5.1, 4.3, 4.2, and 4.1.

Contents

The release notes provide the following information:

- [Related Documentation, page 1](#)
- [New and Changed Information, page 2](#)
- [Installation Notes, page 2](#)
- [Caveats, page 3](#)
- [Documentation Updates, page 5](#)
- [Obtaining Documentation and Submitting a Service Request, page 5](#)

Related Documentation

Cisco Unified IP Conference Station Documentation

Refer to publications that are specific to your language, conference station model and Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© 2008 Cisco Systems, Inc. All rights reserved.

Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

New and Changed Information

The Cisco Unified IP Conference Station 7937G is a full-feature IP-based conference station. It allows you to place and receive calls, put calls on hold, transfer calls, make conference calls, and to access features such as mute, speed dial, call forward, and more.

Cisco Unified IP Conference Station 7937G for firmware release 1.1(1) provides support for the following features:

- Power over Ethernet (PoE) power that is provided by a switch through the Ethernet cable attached to the conference station
- Third-party lapel microphone kit that allows speakers to move around the conference room and still be easily heard
- Four softkeys that allow you to quickly access conference station features
- Expanded room coverage up to 30 feet by 40 feet with the optional external microphone kit
- Global language support

Installation Notes

Before you use Cisco Unified IP Conference Station 7937G with Cisco Unified Communications Manager 6.1, 6.0, 5.1, 4.3, 4.2, and 4.1, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

To load and install the required firmware image for the Cisco Unified IP Conference Station 7937G on Cisco Unified Communications Manager 6.1, 6.0, 5.1, 4.3, 4.2, and 4.1, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
- <http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>
- Step 2** To download the firmware for Cisco Unified IP Conference Station 7937G, click one of the following hyperlinks and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:
cmterm-7937-sccp.1-1-1.exe
 - For Cisco Unified Communications Manager 5.1(1) and later:
cmterm-7937-sccp.1-1-1.cop.sgn

- Step 3** To download the Readme file, which contains installation instructions for the corresponding firmware, go back to the URL shown in Step 1 and click the appropriate hyperlink.

cmterm-7937-sccp.1-1-1-readme.htm

- Step 4** Follow the instructions in the Readme file to install the firmware.
-

Registering the Cisco Unified IP Conference Station with Cisco Unified Communications Manager

To register the Cisco Unified IP Conference Station 7937G with Cisco Unified Communications Manager release 6.1, 6.0, 5.1, 4.3, 4.2, and 4.1, follow these steps:

Procedure

- Step 1** Log in to the Cisco Unified Communications Manager Administration application.
- Step 2** From the menu bar, choose **Device > Phone**.
The Find and List Phones window appears.
- Step 3** Click **Add New**.
The Add a New Phone window appears.
- Step 4** Select the Cisco 7937 phone type from the drop-down menu and click **Next**.
The Phone Configuration window appears.
- Step 5** In the Phone Configuration window, enter information in the following fields:
- MAC Address
 - Device Pool
 - Phone Button Template
 - Device Security Profile
- Step 6** Click **Save**.
-

Caveats

This section contains these topics:

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 5](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

-
- Step 1** To access the Bug Toolkit, go to the following URL:
<http://tools.cisco.com/Support/BugToolkit/action.do?hdnAction=searchBugs>
 - Step 2** Log in with your Cisco.com user ID and password.
 - Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click **Go**.
-

For information about how to search for bugs, create saved searches, create bug groups, etc., click **Help** in the Bug Toolkit page.

Open Caveats

Table 1 lists Severity 1, 2, and 3 defects that are open for the Cisco Unified IP Conference Station 7937G using firmware release 1.1(1).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that **Table 1** reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 4.

Table 1 Open Caveats for the Cisco Unified IP Conference Station 7937G

Identifier	Headline and Bug Toolkit Link
CSCsI83332	PhoneDisplay removed at 7937 when setting via CTI app http://tools.cisco.com/Support/BugToolkit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsI83332

Resolved Caveats

[Table 2](#) lists Severity 1, 2, and 3 defects that are resolved for the Cisco Unified IP Conference Station 7937G using firmware release 1.1(1).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 4.

Table 2 Resolved Caveats for the Cisco Unified IP Conference Station 7937G

Identifier	Headline and Bug Toolkit Link
CSCsI68231	Push credential cache retained when registration complete http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsI68231

Documentation Updates

The following update applies to the “Understanding Buttons and Hardware” section in the “An Overview of Your Conference Station” chapter of the *Cisco Unified IP Conference Station 7937G Phone Guide for Cisco Unified Communications Manager 6.0*.

For the LED indicators item, the description of the flashing green indicator should say the following:
Flashing green: Incoming Call (Ringing/Connecting).

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What’s New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0711R)

