



# Cisco Unified IP Conference Station 7936 Release Notes for Firmware Release 3.3(15) (SCCP)

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**Updated January, 2008**

Use these release notes with a Cisco Unified IP Station 7936 running SCCP firmware release 3.3(15).

The SCCP version of firmware release 3.3(15) is compatible with Cisco Unified Communications Manager releases 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and 3.3.

## Contents

These release notes provide the following information. You might need to notify your users about some of the information provided in this document.

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## Related Documentation

### **Cisco Unified IP Phone Documentation**

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

[http://www.cisco.com/en/US/products/sw/voicesw/tsd\\_products\\_support\\_category\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/tsd_products_support_category_home.html)



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**Cisco Unified Communications Manager Documentation**

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

[http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html)

**Cisco Unified Communications Manager Business Edition Documentation**

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

[http://www.cisco.com/en/US/products/ps7273/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html)

## New and Changed Information

Cisco Unified IP Conference Station firmware release 3.3(15) provides support for the following features:

- Third-party Corporate Directory
- Personal Directory on Cisco Unified Communications Manager
- Corporate Directory on Cisco Unified Communications Manager

## Installation Notes

To load and install the required firmware image for the Cisco Unified IP Conference Station 7936 on Cisco Unified Communications Manager 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and 3.3, follow these steps:

**Procedure**

- 
- Step 1** Go to the following URL:  
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** To download the firmware for Cisco Unified IP Conference Station 7936, click one of the following hyperlinks and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:  
**cmterm-7936-sccp.3-3-15.exe**
  - For Cisco Unified Communications Manager 5.0(1) to 5.0(3):  
**cmterm-7936-3-3-15-0-sccp.cop**
  - For Cisco Unified Communications Manager 5.0(4) and higher:  
**cmterm-7936-3-3-15-0-sccp.cop.sgn**
- Step 3** To download the Readme file, which contains installation instructions for the corresponding firmware, go back to the URL shown in Step 1 and click the appropriate hyperlink.  
**cmterm-7936-sccp.3-3-15-Readme.htm**
- Step 4** Follow the instructions in the Readme file to install the firmware.
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## Registering the Cisco Unified IP Conference Station with Cisco Unified Communications Manager

To register the Cisco Unified IP Conference Station with Cisco Unified Communications Manager release 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and 3.3, follow these steps:

### Procedure

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- Step 1** Log in to the Cisco Unified Communications Manager Administration application.
- Step 2** From the menu bar, choose **Device > Add a New Device**.  
The Add a New Device window appears.
- Step 3** Select **Phone** from the Device Type drop-down menu and click **Next**.  
The Add a New Phone window appears.
- Step 4** Select the Cisco 7936 phone type from the drop-down menu and click **Next**.  
The Phone Configuration window appears.
- Step 5** In the Phone Configuration window, enter information in the following fields:
- MAC Address
  - Description
- Step 6** Click **Insert**.  
The Cisco Unified Communications Manager Administration application asks if you want to assign a directory number.
- Step 7** Enter the required fields.
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## Caveats

This section contains these topics:

- [Using Bug Toolkit, page 3](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 5](#)

## Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser

- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

#### Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
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## Open Caveats

**Table 1** lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(15).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that **Table 1** reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 3.

**Table 1** Open Caveats for the Cisco Unified IP Conference Station 7936

Identifier	Headline and Bug Toolkit Link
<a href="#">CSCsi71403</a>	Cisco Unified IP Conference Station does not retrieve the configuration file on restart <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi71403">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi71403</a>
<a href="#">CSCsk90301</a>	Softkey template is not shown during Call Forward All <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90301">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90301</a>
<a href="#">CSCsk90331</a>	Cisco Unified IP Conference Station rings continuously even when set to ring once <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90331">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90331</a>
<a href="#">CSCsk92516</a>	Answer softkey is not displayed for second incoming call <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk92516">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk92516</a>
<a href="#">CSCsk94269</a>	Cisco Unified IP Conference Station cannot play bell ringer for an external call <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk94269">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk94269</a>
<a href="#">CSCsl03913</a>	Cisco Unified IP Conference Station does not ring with the ring tone set <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsl03913">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsl03913</a>

**Table 1** Open Caveats for the Cisco Unified IP Conference Station 7936 (continued)

Identifier	Headline and Bug Toolkit Link
<a href="#">CSCs103926</a>	Display goes blank in a scenario involving translation pattern <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCs103926">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCs103926</a>
<a href="#">CSCs107815</a>	Cisco Unified IP Conference Station is not able to end the call in a scenario <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCs107815">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCs107815</a>

## Resolved Caveats

[Table 2](#) lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(15).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the “Using Bug Toolkit” section on page 3.

**Table 2** Resolved Caveats for the Cisco Unified IP Conference Station 7936

Identifier	Headline and Bug Toolkit Link
<a href="#">CSCsi48295</a>	Enabling or disabling DHCP causes validation error on a Cisco Unified IP Conference Station <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi48295">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi48295</a>
<a href="#">CSCsi93560</a>	Cisco Unified IP Conference Station does not report ‘Last=’ reason to Cisco Unified Communications Manager while in alarm state <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi93560">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsi93560</a>
<a href="#">CSCsj15171</a>	Cisco Unified IP Conference Station reboots when searching the corporate directory <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj15171">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj15171</a>
<a href="#">CSCsj27152</a>	Editdial does not work in corporate directory for Cisco Unified IP Conference Station 7936 <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj27152">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj27152</a>
<a href="#">CSCsj28607</a>	Duplicate IP address hangs Cisco Unified IP Conference Station <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj28607">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj28607</a>
<a href="#">CSCsj36032</a>	Removing a 24-digit directory number from a conference makes the screen blank on a Cisco Unified Conference Station 7936 <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj36032">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj36032</a>

**Table 2** Resolved Caveats for the Cisco Unified IP Conference Station 7936 (continued)

Identifier	Headline and Bug Toolkit Link
CSCsj36131	Cisco Unified IP Conference Station 7936 screen is garbled with a 24-digit directory number <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj36131">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj36131</a>
CSCsj97398	Not able to resume a call after pressing transfer on a Cisco Unified IP Conference Station <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj97398">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsj97398</a>
CSCsk25515	Cisco Unified IP Conference Station does not register to Cisco Unified Communications Manager after user accesses switch maintenance <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk25515">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk25515</a>
CSCsk30735	Cisco Unified IP Conference Station locks while dialing <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk30735">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk30735</a>
CSCsk90726	Cisco Discovery Protocol (CDP) message sent from the Cisco Unified IP Conference Station gets corrupted <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90726">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk90726</a>
CSCsk99987	Cisco Unified IP Conference Station 7936 freezes when TFTP address is changed using GUI <a href="http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk99987">http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&amp;bugId=CSCsk99987</a>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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