

An Overview of Your Phone

Your Cisco Unified Wireless IP Phone 7920 is a full-feature telephone that provides voice communication over the same wireless LAN that your computer uses, allowing you to place and receive phone calls, put calls on hold, transfer calls, make conference calls, and so on.

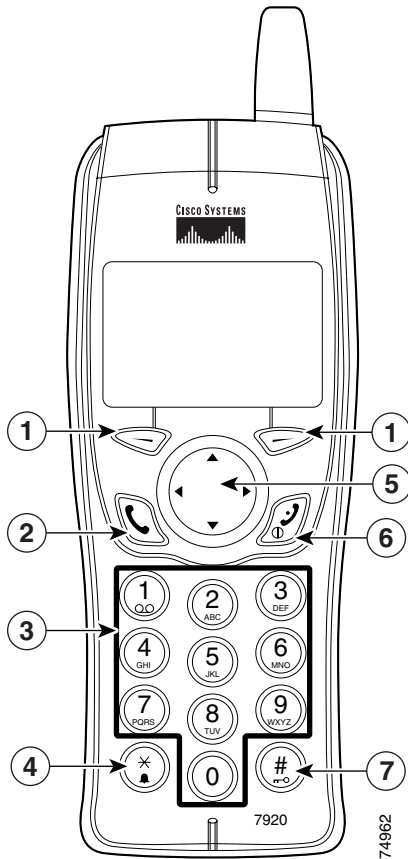
In addition to basic call-handling features, your phone can provide enhanced productivity features that extend your call-handling capabilities.






Depending on the configuration, your phone supports:





- Wireless access to your corporate directory number.
- Access to network data, XML applications, and web-based services.
- Online customizing of phone features and services from your User Options web pages.

Understanding Buttons and Hardware

You can use the graphic below to identify buttons and hardware on your phone.

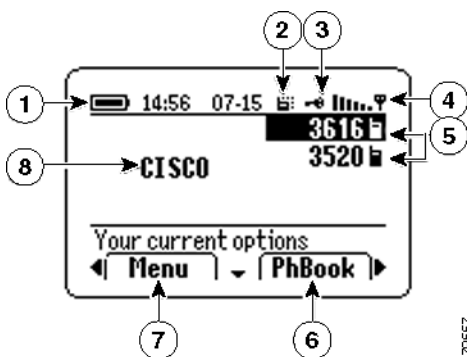






1		Left softkey—Activates the item in the label above the softkey.
		Right softkey—Activates the item in the label above the softkey.
2		Answer/Send key (green)—Answers a call or dials a number.
3		Number keys (0-9)—Use these keys to enter numbers or characters.
		Number keys (2-9)—Press and hold these keys to activate speed-dial hot keys.



4		Asterisk (*) key—Toggles between Ring and Vibrate mode. Toggles between upper and lower case. See the “Entering and Editing Text” section on page 46.
5		Arrow key—Moves from one function to another. This guide uses these directional arrows ▲, ▼, ◀, or ▶.
6		Power/End key (red)—Turns the phone on or off, silences a ringing call, or ends a connected call. See the “Answering a Call” section on page 29.
7		Pound (#) key—Toggles between locking and unlocking the key pad. Allows you to access special characters when you are entering text.

Understanding Phone Screen Features

This is what your main phone screen might look like with no active call in standby mode. The status line displays information about the current call state (for example, Your current options).



1		Battery icon—Shows the level of charge in battery
2		Vibration icon—Indicates vibration mode setting for the phone
3		Key lock icon—Indicates the keypad is locked
4		Signal icon—Shows the degree of signal strength
5	3616 3520	Extension numbers—Identify each phone line











6		Right softkey label—Displays PhBook or Svcs or during a call, displays a feature or action softkey
7		Left softkey label—Displays Menu or during a call, displays a feature or action softkey
8	CISCO	Welcome message—Displays text on the screen after powering on the phone. You can edit this text. See the “Customizing the Phone Screen” section on page 54.

Understanding Feature Buttons and Menus

The phone buttons provide short cuts for phone features. The Menu softkey provides access to the phone menus for settings and phone features.

Using Phone Buttons

The phone keypad provides these shortcuts to frequently used features.

If you want to...	Then...	For more information, see...
Lock or unlock the phone keypad	Press and hold the  key. The screen displays “Keylock On” and the  icon displays at the top of the Main screen. Press and hold the  key. The screen displays “Keylock Off?” Press OK and the  icon disappears.	Setting the Keypad to Automatically Lock, page 56
Toggle between ringing and vibrating mode	Press and hold the  key. The screen displays “Vibration On” and the  icon displays at the top. To switch back to the ring mode, press and hold the  key. The screen displays “Vibration Off,” and the  icon disappears. The default setting is “ring mode.”	Customizing the Phone Screen, page 54
Listen to voice messages	Press for a moment, then release the  key. The phone connects to your voice messaging system.	Accessing Voice Messages, page 61
Access a speed-dial number	Press and hold  (one of the numeric keys 2–9) for the speed-dial number that you want to use.	Speed Dialing, page 47


If you want to...	Then...	For more information, see...
Change the volume during a call	Press ▲ to adjust the speaker volume for a call on the primary line.	
Change the volume for your calls	<ol style="list-style-type: none"> 1. Press ◀ or ▶ until you see Volume. 2. Press Volume to access the speaker volume screen. 3. Increase the volume by pressing ▶ or decrease the volume by pressing ◀. <p>Note The adjusted volume remains until you power off the phone.</p>	Changing User Profile Settings, page 50

Tip

To maintain the speaker volume adjustment after powering off the phone, you must change the volume setting in your user profile. See the “Changing User Profile Settings” section on page 50.

Using Phone Menus

Access the phone menus for phone features and settings by following these steps:

1. To access the phone menus, press the **Menu** softkey.
2. To see the desired menu, press ◀ or ▶.
3. To display the menu options, press **Select** (by using .
4. To scroll between options, use ▲ or ▼ to scroll.
5. To choose a menu option, such as Speed Dial in the Directory menu, scroll to **Speed Dial** and press **Select**.

For information about using the menus, use this list.

Menu	For more information, see...
Directory	Using the Phone Book and Speed Dial, page 44.
Messages	Accessing Voice Messages, page 61.
Call History	Using Call Logs, page 57.
Profiles	Using Phone Profiles, page 49.
Services	Configuring Features and Services on the Web, page 63.
Phone Settings	Using Phone Settings, page 53.
Network Configuration	Viewing Phone Administration Data, page 74.

Cleaning the Phone

Gently wipe the phone screen and phone with a soft, dry cloth. Do not use any liquids or powders on the phone. Using anything other than a soft, dry cloth can contaminate phone components and cause failures.

Understanding Lines vs. Calls

To avoid confusion about lines and calls, refer to these descriptions:






- Lines—Each corresponds to a directory number that others can use to call you. The Cisco Unified Wireless IP Phone 7920 supports up to six lines. To see how many lines you have, look at right side of your phone screen. You have as many lines as you have directory numbers.
- Calls—Each line can support multiple calls. Your phone supports up to two connected calls per line, but your system administrator can adjust this number according to your needs. Only one call can be active at any time; other calls are automatically placed on hold.



Note The screen can display only four lines or calls. You might have to scroll down to see additional lines or calls.

Understanding Line and Call Icons

Your phone displays icons to help you determine the line and call state.

Icon	Line or call state	Description
	On-hook line	No call activity on this line.
	Connected call	You are connected to the other party.
	Incoming call	A call is ringing on one of your lines.
	Call on hold	You have put this call on hold. See the “Using Hold and Resume” section on page 30.
	Call forward enabled	You have forwarded your primary line. See the “Forwarding All Calls to Another Number” section on page 33.

Understanding Feature Availability

The operation of your Cisco Unified Wireless IP Phone 7920 and the features available to you may vary, depending on the call processing agent used by your company and also on how your company's phone support team has configured your phone system. Therefore, some of the features included in this guide might not be available to you or might work differently on your phone system. Contact your support desk or system administrator for information about feature operation or availability.