

Nortel BCM400 Release 3.6 using T1 NI2 to Cisco Unified Communications Manager 6.0

October 24, 2007 Revision 3

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Introduction

This is an application note for interoperability connectivity of Nortel BCM400 with Cisco Unified Communications Manager 6.0 using a Cisco 3825 MGCP Gateway configured with T1 PRI NI-2 switch-type.

The network topology diagram (Figure 1) shows the test setup for end-to-end interoperability between the Nortel BCM400 and Cisco Unified Communications Manager (CUCM) using ISDN PRI NI-2 switch-type protocol.

Calling information is passed across the TI PRI trunk using the FACILITY Information Element within the ISDN SETUP message.

For this application note, Cisco Unified Communications Manager is configured as ISDN network-side signaling and Nortel BCM400 as ISDN user-side signaling for PRI NI-2 switch-type protocol.

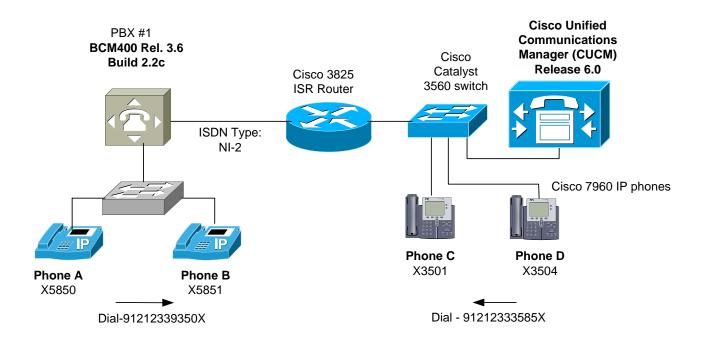
This Application Note uses the 3825 T1 voice gateway. However, other Cisco <u>IOS</u> voice gateways are also viable options to use since Cisco Unified Communications Manager ISDN PRI via MGCP implementation does not depend on the physical interface.



Network Topology

Figure 1. Network Topology or Test Setup

Basic Call Setup End-to-End Configuration



Limitations

The following section lists known limitations, caveats, or integration issues.

The CUCM supports both the DISPLAY IE and FACILITY IE methods to deliver calling name information across the T1 PRI trunk. On the other hand, the Nortel BCM400 only supports the Facility IE method within the ISDN SETUP message to pass the calling name information across T1 PRI trunk. Therefore, to ensure the calling name information is displayed on both sides, check **Send Calling Name in Facility IE** box and uncheck the **Display IE Delivery** box in the CUCM gateway configuration.

Both CUCM and BCM400 do not send Alerting name or Connected Name information when using NI-2 switch-type.

Nortel does not support ISDN Overlapping Sending/Receiving feature for ISDN PRI NI-2 switch-type protocol

System Components

Hardware Requirements

Cisco Unified Communications Manager MCS server

Cisco 3825 ISR with VWIC-2MFT-T1

Cisco 7960 IP phones

Nortel BCM400 and Nortel's i2004 and i2002 IP phones

Software Requirements

The following software is required:



Cisco Unified Communications Manager Release 6.0

Nortel BCM400 Software Release 3.6 (Build 2.2c)

Cisco IOS Software for Cisco 3825 ISR Router: c3825-ipvoice-mz.dz06790

Features

Features Supported

CLIP-Calling Line (Number) Identification Presentation

CLIR-Calling Line (Number) Identification Restriction

CNIP-Calling Name Identification Presentation

CNIR-Calling Name Identification Restriction

Features Not Supported

Alerting Name

COLP-Connected Line (Number) Identification Presentation

COLR- Connected Line (Number) Identification Restriction

CONP-Connected Name Identification Presentation

CONR-Connected Name Identification Presentation

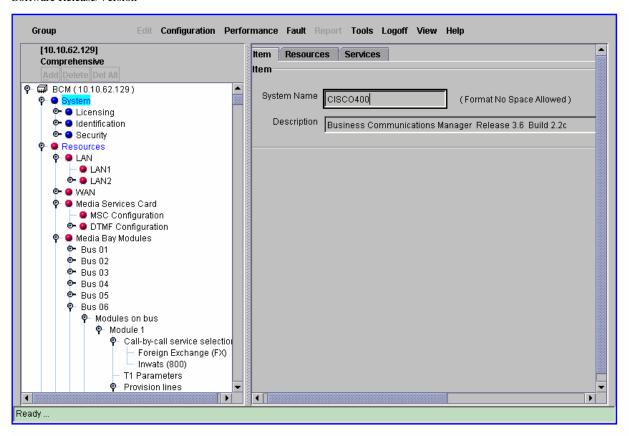
MWI- Message Waiting Indication (lamp ON, lamp OFF) across the T1 PRI NI-2 Trunk



Configuration

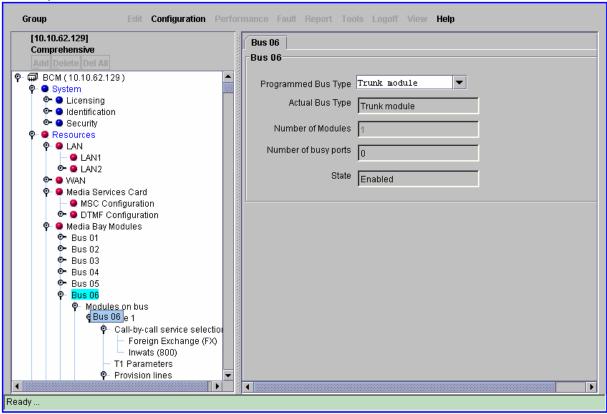
Configuring the Nortel BCM400 PBX

Software Release/Version



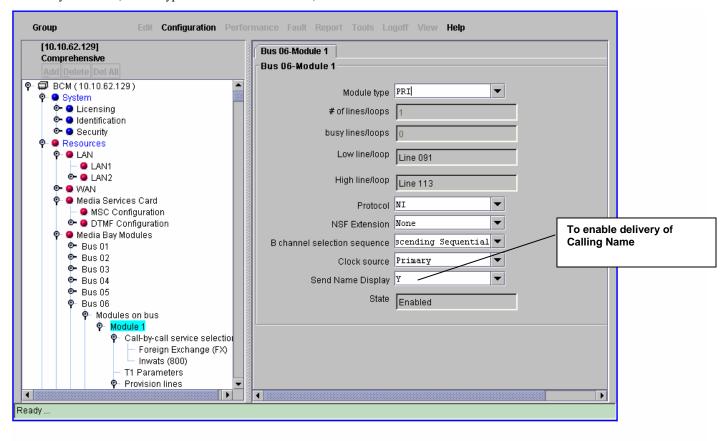


Media Bay Trunk Module



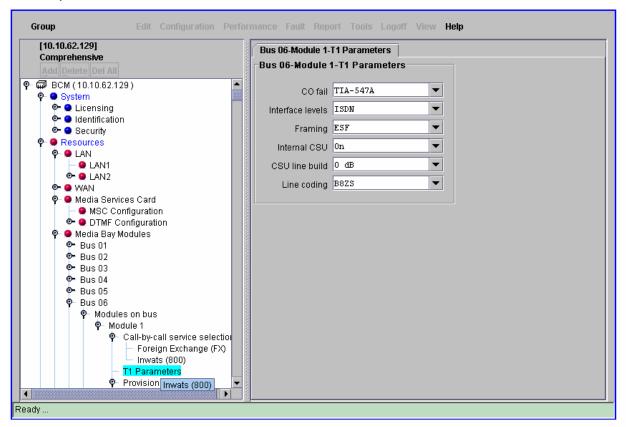


Media Bay Module 1 (Switch-Type and D-channel Parameters)



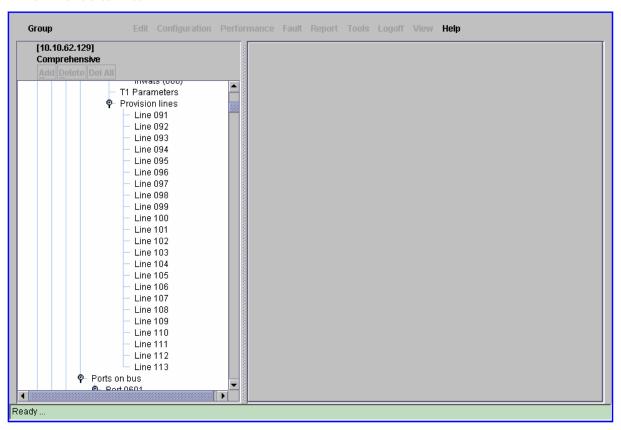


Medial Bay Module T1 Parameters



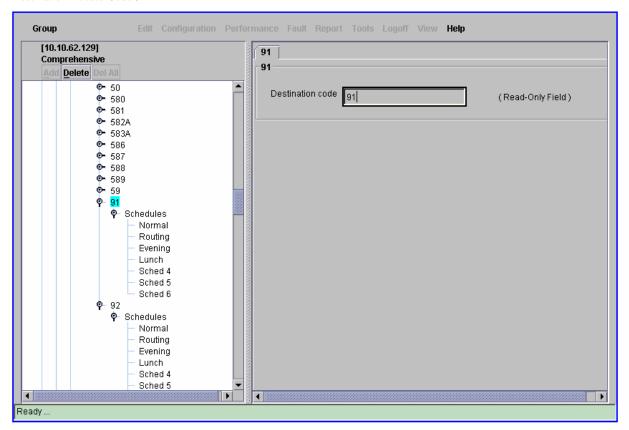


T1 Trunk Provisioned Lines



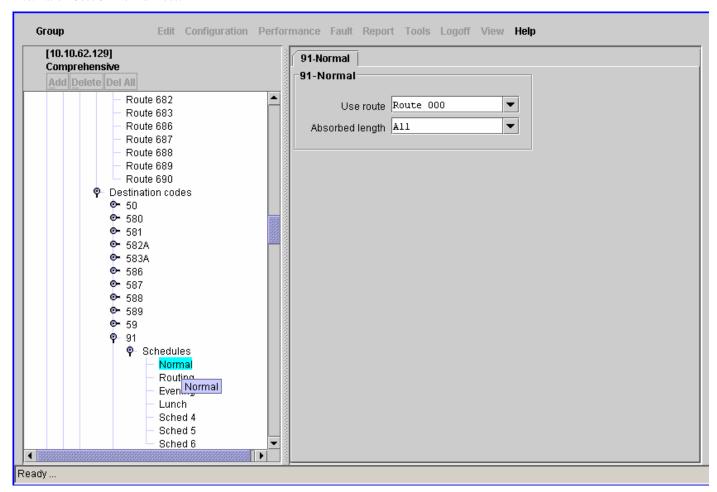


Destination Access Code 91



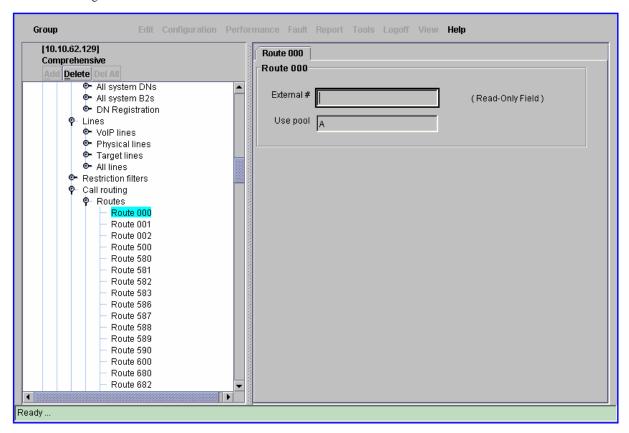


Destination Code 91 Normal Route



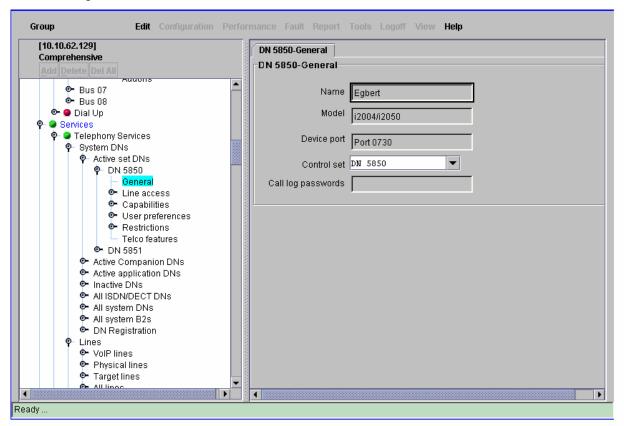


Route 000 Configuration



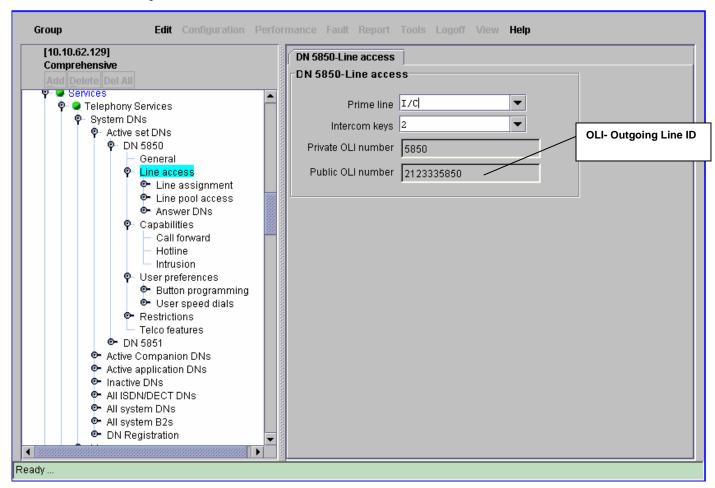


DN 5850 Configuration



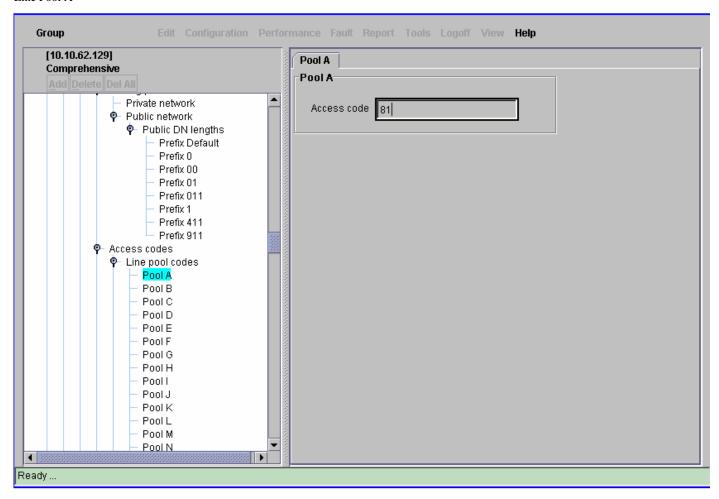


DN 5850 Line Access Configuration





Line Pool A





Configuring Cisco Unified Communications Manager 6.0

Software Release/Version



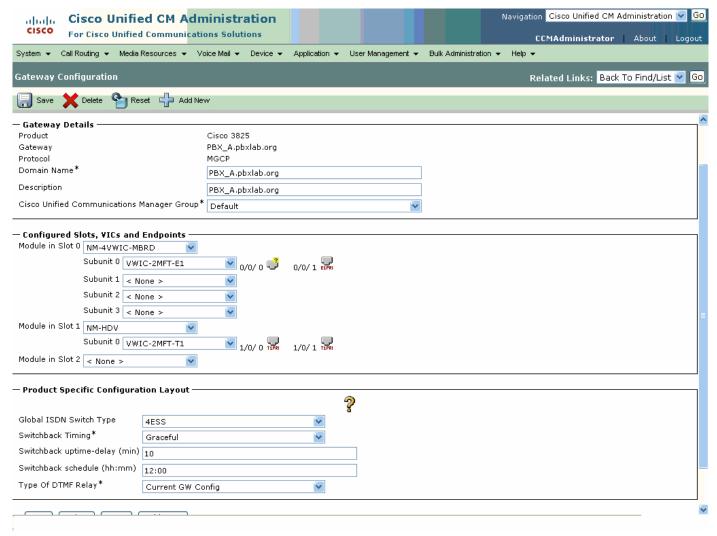
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This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

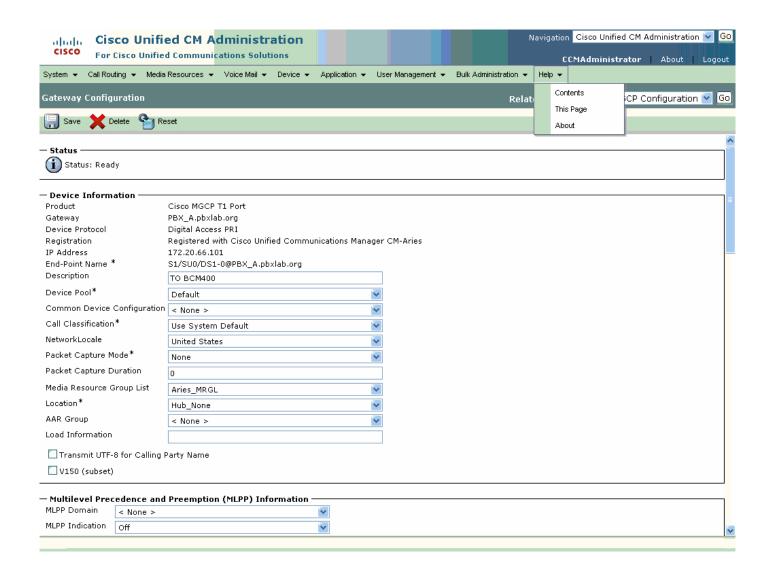
A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/crypto/tool/stqrq.html. If you require further assistance please contact us by sending email to export@cisco.com.



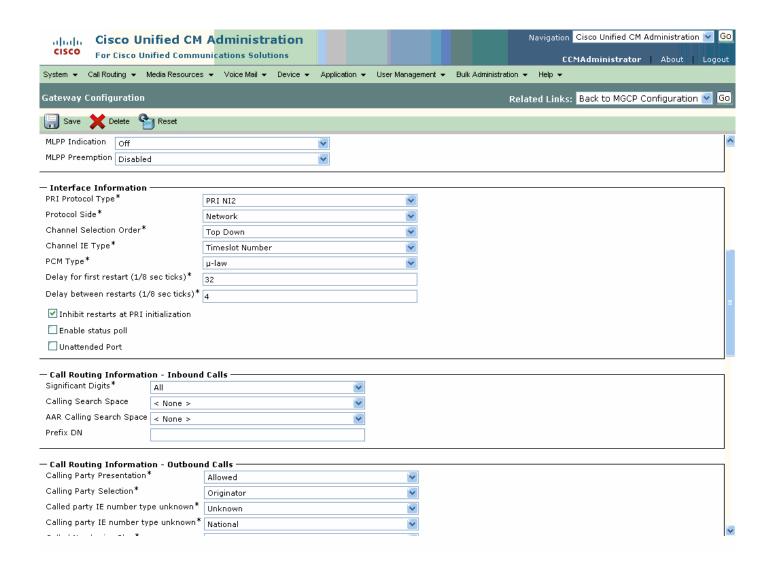
T1 ISDN PRI - NI-2 Gateway Configuration







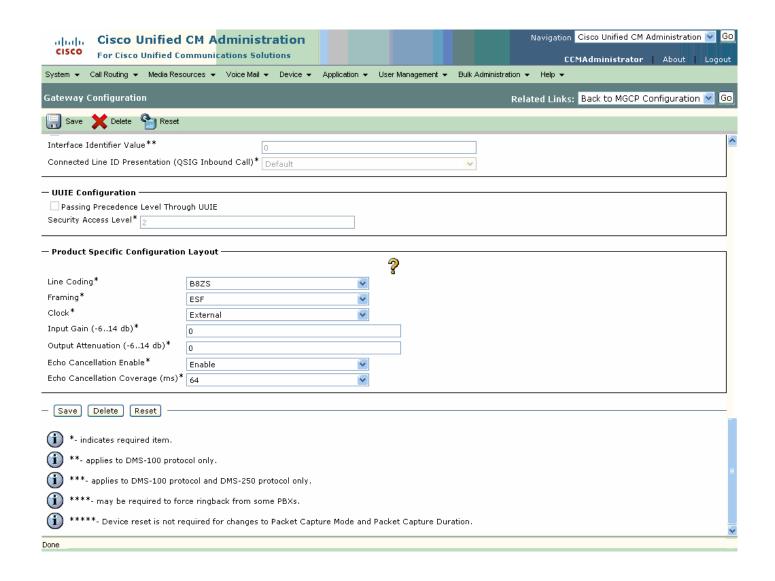






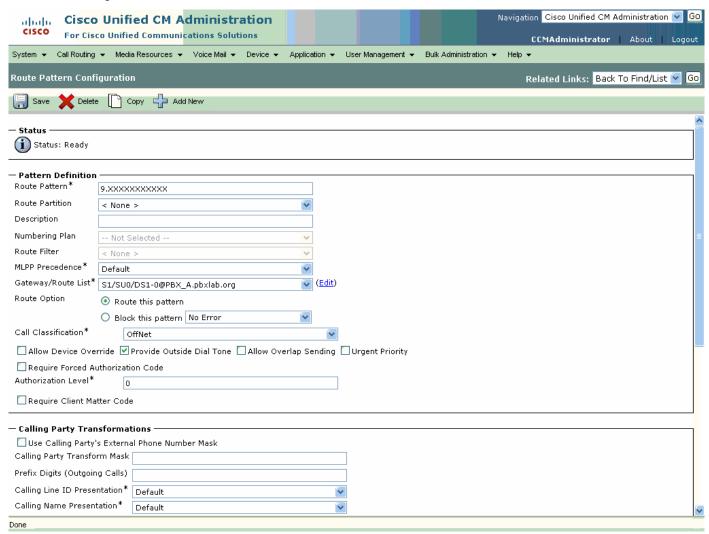
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Gateway Configuration			Related Links	Back to MGCP Configuration	Go
Save X Delete PReset					
— Call Routing Information - Outboun Calling Party Presentation*					^
Calling Party Presentation*	Allowed				
	Originator	<u>×</u>			
Called party IE number type unknown*	Unknown	~			
Calling party IE number type unknown*	National	~			
Called Numbering Plan*	Unknown	~			
Calling Numbering Plan*	Unknown	~			
Number of digits to strip*	0	~			
Caller ID DN					
SMDI Base Port*	0				
— PRI Protocol Type Specific Informa	tion —				
Display IE Delivery					
✓ Redirecting Number IE Delivery - Out	tbound				
Redirecting Number IE Delivery - Inb	ound				
Send Extra Leading Character in Disp	olay IE***				
Setup non-ISDN Progress Indicator I	E Enable****				I≡
☐ MCDN Channel Number Extension Bit	: Set to Zero**				
✓ Send Calling Name In Facility IE					
☐ Interface Identifier Present**					
Interface Identifier Value**	0				
Connected Line ID Presentation (QSIG I	nbound Call)* Default		~		
— UUIE Configuration —					
Passing Precedence Level Through U	UIE				
Security Access Level*					~
Done					



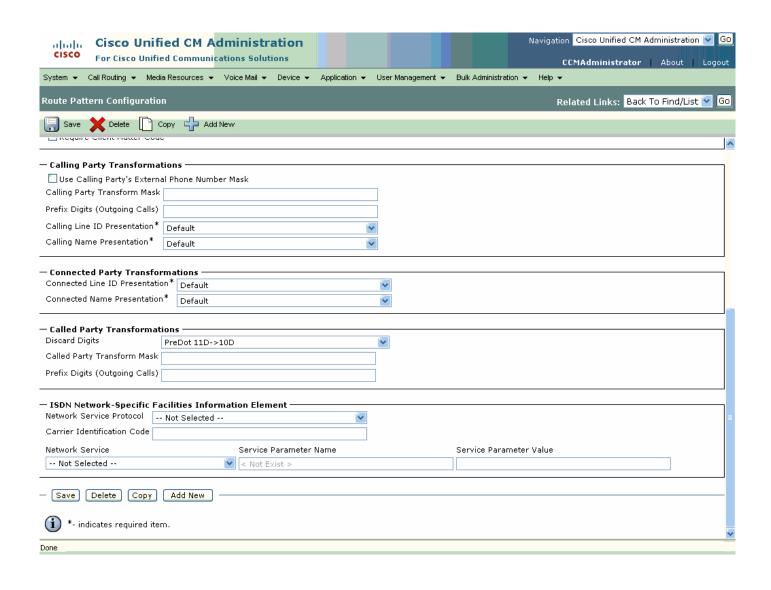




Route Pattern Configuration (to BCM400)

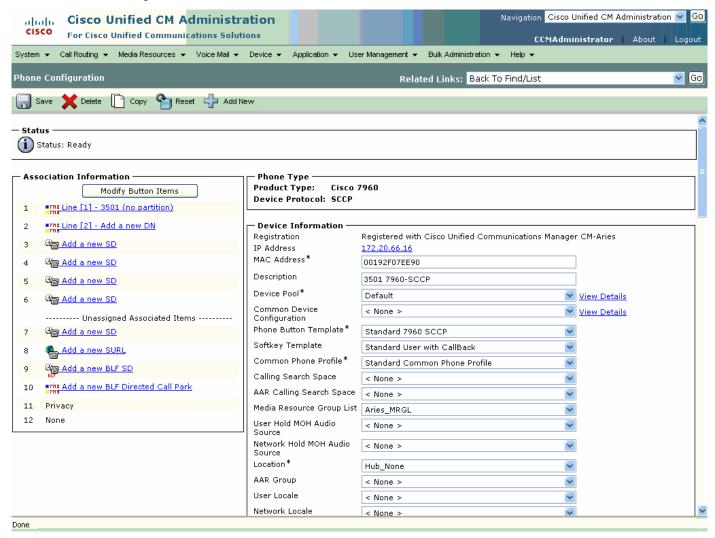




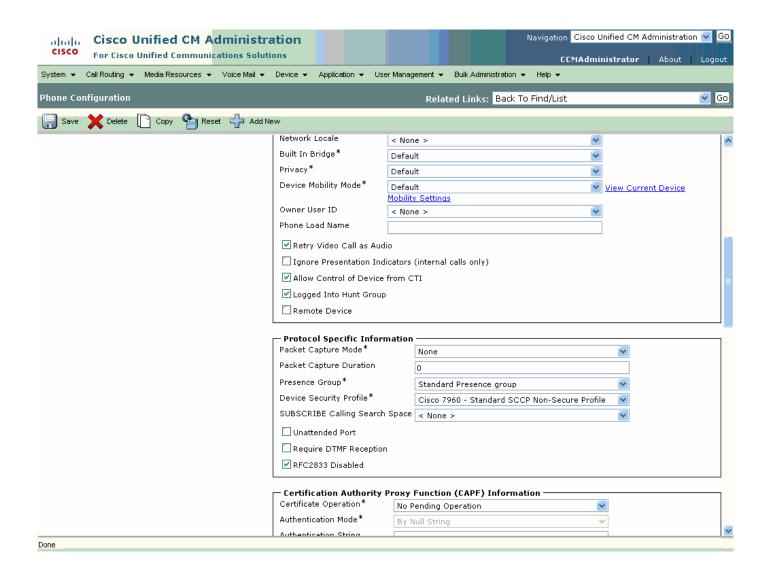




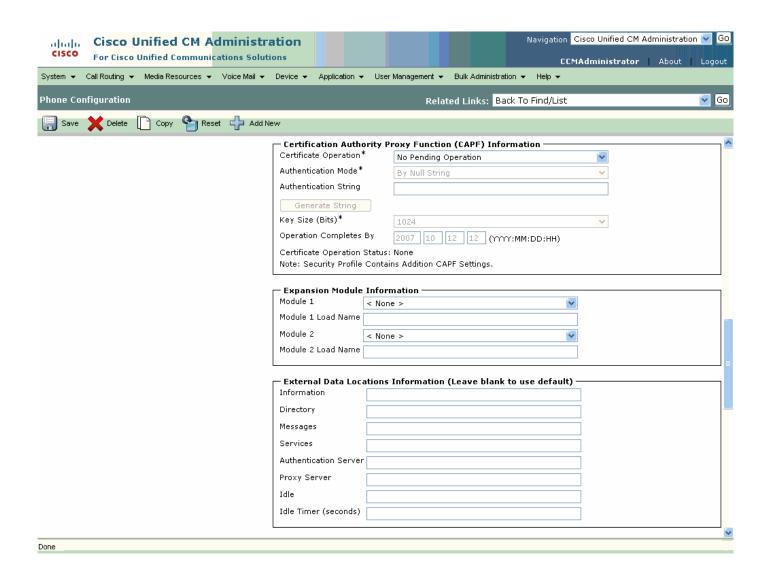
Cisco 7960 IP Phone Configuration (3501)



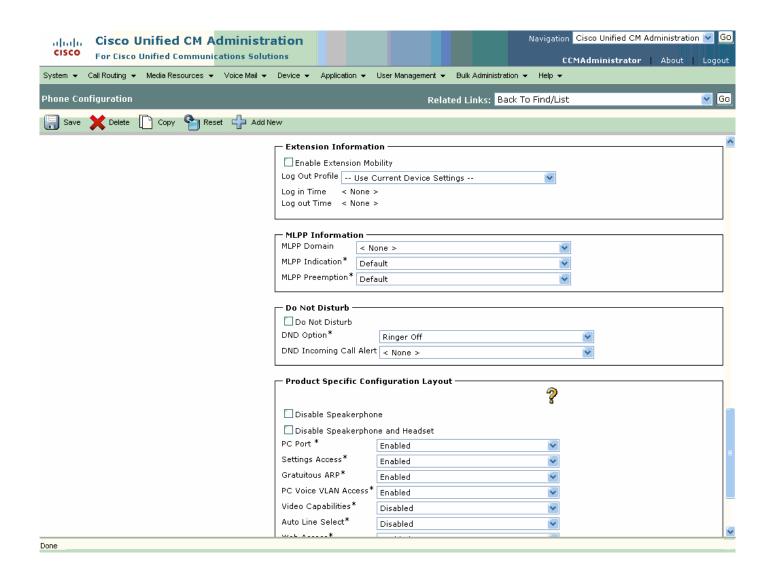




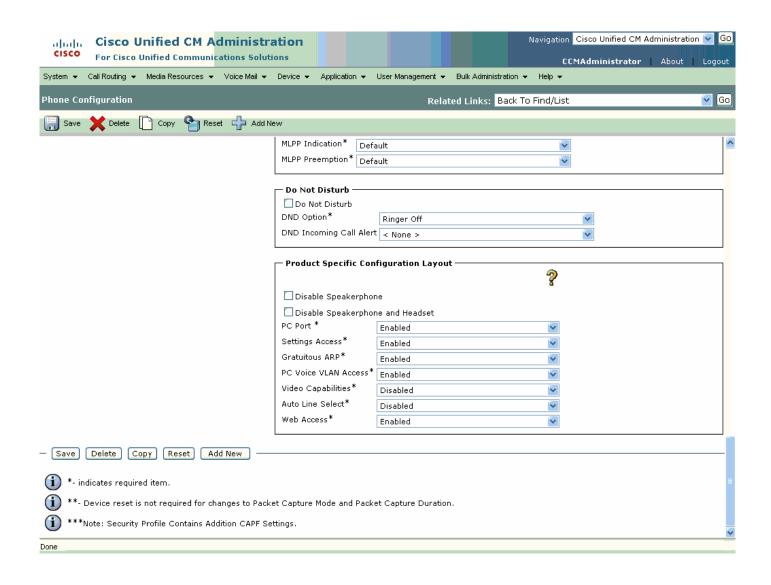






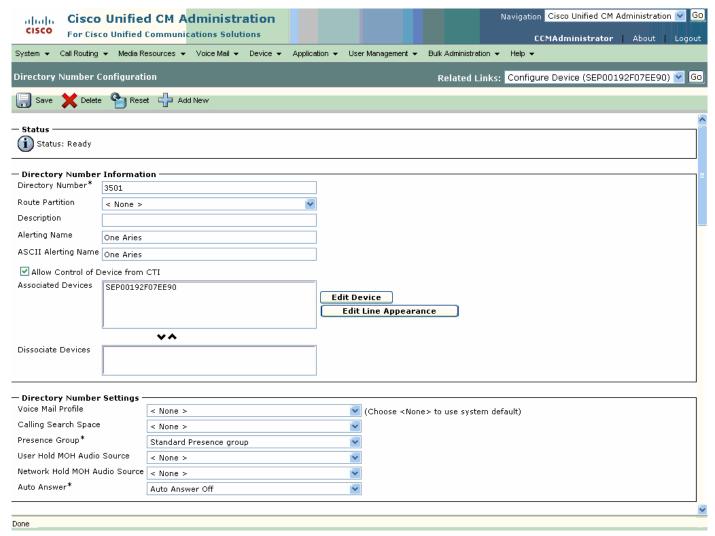








DN 3501 Line Configuration



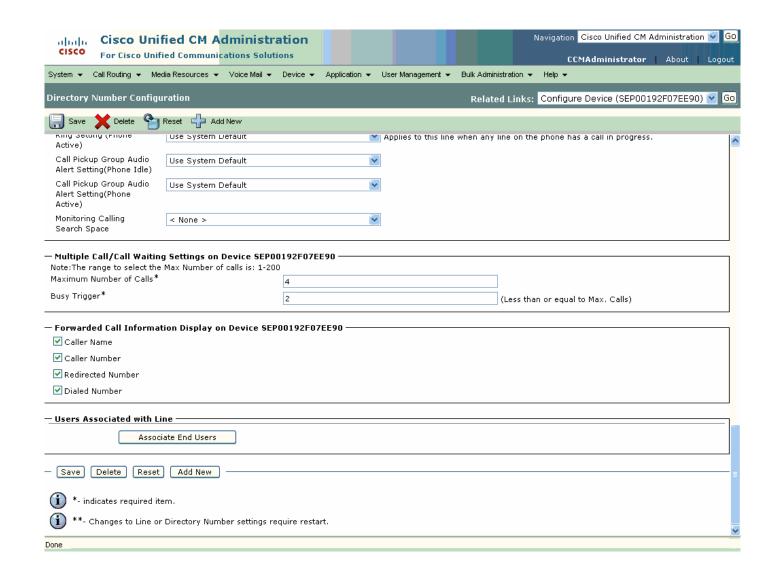


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Calling Search Space Activation F	olicy				Use System Default	~
orward All	or				< None >	V
Secondary Calling Search Space	for Forward ,	All			< None >	~
Forward Busy Internal	or	3504			< None >	~
Forward Busy External	or	3504			< None >	V
Forward No Answer Internal	or	3504			< None >	V
Forward No Answer External	or	3504			< None >	V
orward No Coverage Internal	or				< None >	~
forward No Coverage External	or				< None >	V
forward on CTI Failure	or				< None >	~
Forward Unregistered Internal	or	3504			< None >	~
Forward Unregistered External	or	3504			< None >	~
Answer Ring Duration (seconds)					
all Pickup Group	< None >		V			
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MLPP Alternate Party Settings arget (Destination)	,					



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Save X Delete	Reset 🖒 Add New		
MLPP Alternate Party Se Target (Destination)	ettings		^
MLPP Calling Search Space	< None >	<u>▼</u>	
MLPP No Answer Ring Durati	on (seconds)		
— Line Settings for All Dev	ices —		_
Hold Reversion Ring Duratio	n (seconds)	Setting the Hold Reversion Ring Duration to zero will disable the feature	
Hold Reversion Notification I (seconds)	nterval feature	Setting the Hold Reversion Notification Interval to zero will disable the	
			4
- Line 1 on Device SEP001			7
Display (Internal Caller ID)	One Aries instead of a directory number for internal ca caller.	Display text for a line appearance is intended for displaying text such as a name alls. If you specify a number, the person receiving a call may not see the proper identity of the	
ASCII Display (Internal Caller ID)	One Aries		
Line Text Label	One Aries		
ASCII Line Text Label	One Aries		
External Phone Number Mask			
Visual Message Waiting Indicator Policy*	Use System Policy	▼	
Ring Setting (Phone Idle)*	Ring	▼ .	
Ring Setting (Phone Active)	Use System Default	Applies to this line when any line on the phone has a call in progress.	
Call Pickup Group Audio Alert Setting(Phone Idle)	Use System Default		
Call Pickup Group Audio Alert Setting(Phone	Use System Default		~
https://172.25.67.151:8443/ccmac	dmin/showHome.do		







Configuring the Cisco 3825

!

```
PBX A#sh run
```

```
Building configuration...
Current configuration : 3493 bytes
! Last configuration change at 16:23:52 PST Mon Sep 17 2007
! NVRAM config last updated at 16:24:08 PST Mon Sep 17 2007
version 12.4
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname PBX_A
boot-start-marker
boot system flash:c3825-ipvoice-mz.dz06790
boot system flash:c3825-ipvoice-mz.124-3a.bin
boot-end-marker
card type t1 1 0
logging buffered 1000000 debugging
enable secret 5 $1$yxlm$dISbwKK6d8UvEDxhJ3Tr61
no aaa new-model
clock timezone PST -7
no network-clock-participate slot 1
network-clock-participate wic 0
voice-card 0
no dspfarm
!
voice-card 1
 dspfarm
!
ip cef
ip domain name pbxlab.org
ip name-server 172.20.2.181
ip name-server 171.70.168.183
isdn switch-type primary-4ess
```



```
controller E1 0/0/0
pri-group timeslots 1-30
controller E1 0/0/1
pri-group timeslots 1-31 service mgcp
controller T1 1/0/0
framing esf
linecode b8zs
pri-group timeslots 1-24 service mgcp
controller T1 1/0/1
framing esf
linecode b8zs
pri-group timeslots 1-24 service mgcp
!
interface GigabitEthernet0/0
ip address 172.20.66.101 255.255.255.0
duplex auto
speed auto
media-type rj45
interface GigabitEthernet0/1
no ip address
shutdown
duplex auto
speed auto
media-type rj45
interface Serial0/0/0:15
no ip address
encapsulation hdlc
isdn switch-type primary-dms100
isdn protocol-emulate network
isdn incoming-voice voice
isdn contiguous-bchan
isdn bchan-number-order descending
isdn channel-id invert extend-bit
no cdp enable
interface Serial0/0/1:15
no ip address
encapsulation hdlc
isdn switch-type primary-qsig
isdn protocol-emulate network
isdn incoming-voice voice
isdn T310 120000
isdn bind-13 ccm-manager
no cdp enable
interface Serial1/0/0:23
no ip address
encapsulation hdlc
isdn switch-type primary-ni
isdn protocol-emulate network
isdn incoming-voice voice
isdn bind-13 ccm-manager
no cdp enable
```



```
!
interface Serial1/0/1:23
no ip address
 encapsulation hdlc
 isdn switch-type primary-qsig
 isdn protocol-emulate network
 isdn incoming-voice voice
 isdn T310 120000
 isdn bind-13 ccm-manager
no cdp enable
ip route 0.0.0.0 0.0.0.0 172.20.66.1
ip http server
!
!
!
control-plane
voice-port 0/0/0:15
 compand-type u-law
voice-port 0/1/0
voice-port 0/1/1
voice-port 0/0/1:15
!
voice-port 0/2/0
!
voice-port 0/2/1
!
voice-port 1/0/0:23
!
voice-port 1/0/1:23
ccm-manager mgcp
ccm-manager music-on-hold
ccm-manager config server 172.20.66.254
ccm-manager config
mgcp call-agent 172.20.66.254 2427 service-type mgcp version 0.1
mgcp dtmf-relay voip codec all mode out-of-band
mgcp rtp unreachable timeout 1000 action notify
mgcp modem passthrough voip mode nse
mgcp package-capability rtp-package
no mgcp package-capability res-package
mgcp package-capability sst-package
no mgcp package-capability fxr-package
mgcp package-capability pre-package
no mgcp timer receive-rtcp
mgcp sdp simple
mgcp fax t38 inhibit
mgcp rtp payload-type g726r16 static
mgcp bind control source-interface GigabitEthernet0/0
mgcp bind media source-interface GigabitEthernet0/0
```



```
!
mgcp profile default
!
!
line con 0
 stopbits 1
line aux 0
 stopbits 1
line vty 0 4
 session-timeout 120
 exec-timeout 0 0
 password cisco
 login
line vty 5 10
 session-timeout 120
 exec-timeout 0 0
 password cisco
 login
scheduler allocate 20000 1000
ntp clock-period 17178820
ntp server 171.68.10.80
ntp server 171.68.10.150
end
PBX A#
PBX_A# sh mgcp
MGCP Admin State ACTIVE, Oper State ACTIVE - Cause Code NONE
MGCP call-agent: 172.20.66.254 2427 Initial protocol service is MGCP 0.1
MGCP validate call-agent source-ipaddr DISABLED
MGCP validate domain name DISABLED
MGCP block-newcalls DISABLED
MGCP send SGCP RSIP: forced/restart/graceful/disconnected DISABLED
MGCP quarantine mode discard/step
MGCP quarantine of persistent events is ENABLED
MGCP dtmf-relay voip codec all mode out-of-band
MGCP dtmf-relay for voAAL2 is SDP controlled
MGCP voip modem passthrough mode: NSE, codec: g711ulaw, redundancy: DISABLED,
MGCP voaal2 modem passthrough disabled
MGCP voip modem relay: Disabled.
MGCP T.38 Named Signalling Event (NSE) response timer: 200
MGCP Network (IP/AAL2) Continuity Test timer: 200
MGCP 'RTP stream loss' timer disabled
MGCP request timeout 500
MGCP maximum exponential request timeout 4000
MGCP rtp unreachable timeout 1000 action notify
MGCP gateway port: 2427, MGCP maximum waiting delay 3000
MGCP restart delay 0, MGCP vad DISABLED
MGCP rtrcac DISABLED
MGCP system resource check DISABLED
MGCP xpc-codec: DISABLED, MGCP persistent hookflash: DISABLED
MGCP persistent offhook: ENABLED, MGCP persistent onhook: DISABLED
MGCP piggyback msg ENABLED, MGCP endpoint offset DISABLED
MGCP simple-sdp ENABLED
MGCP undotted-notation DISABLED
{\tt MGCP} codec type g711ulaw, {\tt MGCP} packetization period 20
MGCP JB threshold lwm 30, MGCP JB threshold hwm 150
```



```
MGCP LAT threshold lwm 150, MGCP LAT threshold hwm 300
MGCP PL threshold lwm 1000, MGCP PL threshold hwm 10000 \,
MGCP CL threshold lwm 1000, MGCP CL threshold hwm 10000
MGCP playout mode is adaptive 60, 40, 200 in msec
MGCP Fax Playout Buffer is 300 in msec
MGCP media (RTP) dscp: ef, MGCP signaling dscp: af31
MGCP default package: trunk-package
MGCP supported packages: gm-package dtmf-package trunk-package line-package
                         hs-package rtp-package atm-package ms-package dt-package
                         mo-package mt-package sst-package pre-package
MGCP Digit Map matching order: shortest match
SGCP Digit Map matching order: always left-to-right
MGCP VoAAL2 ignore-lco-codec DISABLED
MGCP T.38 Max Fax Rate is DEFAULT
MGCP T.38 Fax is DISABLED
MGCP T.38 Fax ECM is ENABLED
MGCP T.38 Fax NSF Override is DISABLED
MGCP T.38 Fax Low Speed Redundancy: 0
MGCP T.38 Fax High Speed Redundancy: 0
MGCP control bound to interface GigabitEthernet0/0
MGCP media bound to interface GigabitEthernet0/0
MGCP Upspeed payload type for G711ulaw: 0, G711alaw: 8
MGCP Static payload type for G.726-16K codec
MGCP Dynamic payload type for G.726-24K codec
MGCP Dynamic payload type for G.Clear codec
MGCP Dynamic payload type for NSE is 100
MGCP Dynamic payload type for NTE is 99
MGCP Guaranteed scheduler time is disabled
PBX_A#sh ccm-manager
MGCP Domain Name: PBX_A.pbxlab.org
Priority Status
                                        Host
______
Primary Registered
                                        172.20.66.254
First Backup
               None
Second Backup None
Current active Call Manager: 172.20.66.254
Failover Interval:

Seconds

Keepalive Interval:

Last keepalive sent:

14:49:57 PST Oct 2 2007 (elapsed time: 00:00:06)

14:49:57 PST Oct 2 2007 (elapsed time: 00:00:06)

None
Backhaul/Redundant link port: 2428
Switchback mode:
                              Graceful
MGCP Fallback mode:
                               Not Selected
Last MGCP Fallback start time: None
Last MGCP Fallback end time: None
                               Disabled
MGCP Download Tones:
Backhaul Link info:
    Link Protocol:
    Remote Port Number: 2428
    Remote IP Address: 172.20.66.254
    Current Link State: OPEN
    Statistics:
        Packets recvd: 445
        Recv failures: 0
        Packets xmitted: 504
```



```
Xmit failures:
    PRI Ports being backhauled:
       Slot 1, VIC 0, port 1
       Slot 1, VIC 0, port 0
       Slot 0, VIC 0, port 1
Configuration Auto-Download Information
_____
Current version-id: 1189633638-8943a86f-afe1-4283-bf80-f5ed762e07ba
Last config-downloaded:00:00:00
Current state: Waiting for commands
Configuration Download statistics:
       Download Attempted
                                     : 42
         Download Successful
                                     : 42
         Download Failed
                                     : 0
         onfiguration Attempted : 38
Configuration Successful : 38
        Configuration Attempted
         Configuration Failed(Parsing): 0
         Configuration Failed(config) : 0
Last config download command: New Registration
Configuration Error History:
voice-port 0/0/1:15echo-cancel coverage 8
controller E1 0/0/1no pri-group timeslots 1-31
FAX mode: cisco
PBX_A#sh isdn stat serial 1/0/0:23
Global ISDN Switchtype = primary-4ess
%Q.931 is backhauled to CCM MANAGER 0x0003 on DSL 2. Layer 3 output may not apply
ISDN Serial1/0/0:23 interface
        ****** Network side configuration ******
        dsl 2, interface ISDN Switchtype = primary-ni
       L2 Protocol = Q.921 0x0000 L3 Protocol(s) = CCM MANAGER 0x0003
    Layer 1 Status:
       ACTIVE
    Layer 2 Status:
       TEI = 0, Ces = 1, SAPI = 0, State = MULTIPLE_FRAME_ESTABLISHED
    Layer 3 Status:
        0 Active Layer 3 Call(s)
    Active dsl 2 CCBs = 0
    The Free Channel Mask: 0x807FFFFF
    Number of L2 Discards = 0, L2 Session ID = 71
    Total Allocated ISDN CCBs = 0
PBX_A#
```



Acronyms

Acronym	Definitions
CUCM	Cisco Unified Communcations Manager
CFB	Call Forwarding on Busy
CFNR	Call Forwarding No Reply
CFU	Call Forwarding Unconditional
CLIP	Calling Line (Number) Identification Presentation
CLIR	Calling Line (Number) Identification Restriction
CNIP	Calling Name Identification Presentation
CNIR	Calling Name Identification Restriction
COLP	Connected Line (Number) Identification Presentation
COLR	Connected Line (Number) Identification Restriction
CONP	Connected Name Identification Presentation
CONR	Connected Name Identification Restriction
СТ	Call Transfer
MWI	Message Waiting Indicator
PSTN	Public Switched Telephone Network



Important Information

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