



Cisco CallManager 3.3(2) Installation and Upgrade Warning

Caution

Cisco CallManager Release 3.3(2) uses significantly new upgrade and installation procedures. You must perform all installation/upgrade procedures exactly as stated in the Cisco CallManager installation/upgrade documentation. Failure to do so can cause installation errors, installation failures, and, during upgrades, a total system failure, including a loss of Cisco CallManager data/configuration settings.

Requirements

The following requirements apply to the Cisco CallManager 3.3(2) upgrade and installation. Refer to the Cisco CallManager 3.3(2) installation and upgrade documentation for additional requirements.

- Upgrade—You must install, configure, and perform a backup on the publisher database server by using Cisco IP Telephony Applications Backup Utility Version 3.5.6 or later. Refer to *Upgrading Cisco CallManager Release 3.3(2)* for more information.
- Upgrade—After you verify that you have a good backup of your data, you may pull a drive to save the configured data; however, you must insert a replacement drive into the server before you actually begin the operating system procedures. This task may require that you purchase a new drive before you start the upgrade. For more information about this task, refer to *Upgrading Cisco CallManager Release 3.3(2)*.
- Upgrade—You must configure name resolution on every server in the cluster where Cisco CallManager is installed. After installing the operating system installation and before installing Cisco CallManager, you must also configure name resolution for the backup location.
- Upgrade—During the restoration, if your location is a network directory, you must click the Browse button and highlight the MCS.sti file. Failure to highlight the file causes the upgrade to fail.
- Installation or Upgrade—Remove, if applicable, and do not place servers in an NT or an Active Directory Domain until you complete all installation/upgrade procedures on all servers in the cluster.



Corporate Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Copyright © 2002. Cisco Systems, Inc. All rights reserved.

CCIP, the Cisco Arrow logo, the Cisco *Powered* Network mark, the Cisco Systems Verified logo, Cisco Unity, Follow Me Browsing, FormShare, iQ Breakthrough, iQ Expertise, iQ FastTrack, the iQ Logo, iQ Net Readiness Scorecard, Networking Academy, ScriptShare, SMARTnet, TransPath, and Voice LAN are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, Discover All That's Possible, The Fastest Way to Increase Your Internet Quotient, and iQuick Study are service marks of Cisco Systems, Inc.; and Aironet, ASIST, BPX, Catalyst, CCDA, CCDP, CCIE, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, the Cisco IOS logo, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Empowering the Internet Generation, Enterprise/Solver, EtherChannel, EtherSwitch, Fast Step, GigaStack, Internet Quotient, IOS, IP/TV, LightStream, MGX, MICA, the Networkers logo, Network Registrar, *Packet*, PIX, Post-Routing, Pre-Routing, RateMUX, Registrar, SlideCast, StrataView Plus, Stratm, SwitchProbe, TeleRouter, and VCO are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries.

All other trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0208R)

Copyright © 2002, Cisco Systems, Inc.
All rights reserved.