



CHAPTER 2

Administrative XML Programming

This chapter describes the Administrative XML Layer (AXL) Application Programming Interface (API). It contains the following sections:

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Overview

The AXL API provides a mechanism for inserting, retrieving, updating, and removing data from the Cisco Unified Communications Manager database by using an eXtensible Markup Language (XML) Simple Object Access Protocol (SOAP) interface. This approach allows a programmer to access the database by using XML and receive the data in XML form, instead of by using a binary library or DLL.

The AXL API methods, known as requests, use a combination of HTTPS and SOAP. SOAP is an XML remote procedure call (RPC) protocol. The server receives the XML structures and executes the request. If the request completes successfully, the system returns the appropriate AXL response. All responses are named identically to the associated requests, except that the word “Response” is appended.

For example, the XML response that is returned from an addPhone request is named addPhoneResponse.

If an error occurs, an XML error structure is returned, wrapped inside a SOAP Fault structure (see the “[AXL Error Codes](#)” section on page 2-54).

The AXL-SOAP web service is disabled by default on all Cisco Unified Communications Manager (Unified CM) servers that are running version 5.x or later. You should start the service before using the AXL APIs.

To access all AXL SOAP API downloads and AXL requests and responses that are found in this chapter, refer to http://www.cisco.com/pcgi-bin/dev_support/access_level/product_support.

This chapter assumes that the developer has knowledge of a high-level programming language such as C++, Java, or an equivalent language, and has knowledge of SOAP.

Developers must also have knowledge or experience in the following areas:

- TCP/IP Protocol
- Hypertext Transport Protocol (specifically HTTPS)
- Socket programming
- XML

Users of the AXL API must have a firm grasp of XML syntax and Schema, which is used to define the AXL requests, responses, and errors. For more information about XML Schema, refer to <http://www.w3.org/TR/xmlschema-0/>. For more information about XML syntax/grammar, refer to <http://www.w3.org/TR/rdf-syntax-grammar/>.

**Caution**

The AXL API allows you to modify the Cisco Unified Communications Manager system database. Use caution when using AXL because each API call affects the system. Misuse of the API can lead to dropped calls and slower performance. AXL should act as a provisioning and configuration API, not as a real-time API.

AXL Compliance

The Cisco Unified Communications Manager AXL implementation complies with [XML Schema 1.0](#), which was tested for XML Schema compliance with a third-party application that is called XML Spy version 4.x. Early versions of the MSXML schema validator did not support enough of the XML Schema 1.0 recommendation to be used.

The Cisco Unified Communications Manager AXL implementation also complies with [SOAP 1.1](#) as defined by the World Wide Web Consortium as well as [HTTPS 1.1](#). The AXL API runs as an independent service that can be accessed only via HTTPS.

New and Changed Information

The following sections describe the major changes in the AXL APIs for Release 7.1(2) and for previous releases:

- [New Information for Cisco Unified Communications Manager 7.1\(2\), page 2-4](#)
- [New Information for Cisco Unified Communications Manager 7.0\(1\), page 2-11](#)
- [New Information for Cisco Unified Communications Manager 6.1 \(1\), page 2-20](#)
- [New Information for Cisco Unified Communications Manager 6.0\(1\), page 2-21](#)
- [New Information for Cisco Unified Communications Manager 5.1\(1\), page 2-25](#)
- [New Information for Cisco Unified Communications Manager 5.0\(1\), page 2-25](#)
- [New Information for Cisco Unified Communications Manager 4.2\(2\), page 2-27](#)
- [New Information for Cisco Unified Communications Manager 4.1\(2\), page 2-27](#)

For information about new, changed, or deprecated AXL API methods from the interface library, see [Chapter 3, “Administrative XML Operations by Release”](#).

New Information for Cisco Unified Communications Manager 7.1(2)

Cisco Unified Communications Manager (Unified CM) 7.1(2) APIs are compatible with all previous releases of Unified CM. For additional details about the Unified CM database schema changes, refer to the *Cisco Unified Communications Manager Data Dictionary for Release 7.1(2)*.

The following sections describe API updates that were made in Cisco Unified Communications Manager 7.1(2):

- [New APIs, page 2-11](#)
- [Changed Operations, page 2-6](#)

New APIs

[Table 2-1](#) describes new operations in Cisco Unified Communications Manager 7.1(2).

Table 2-1 New Operations in Cisco Unified Communications Manager 7.1(2)

Operation	Purpose	Added Tags
addGeoLocation updateGeoLocation getGeoLocation removeGeoLocation	Added for logical partitioning feature.	name(mandatory) country description nationalSubdivision district communityName cityDivision neighbourhood street leadingStreetDirection trailingStreetSuffix streetSuffix houseNumber houseNumberSuffix landmark location floor occupantName postalCode

Table 2-1 *New Operations in Cisco Unified Communications Manager 7.1(2) (continued)*

Operation	Purpose	Added Tags
addGeoLocationPolicy updateGeoLocationPolicy getGeoLocationPolicy removeGeoLocationPolicy	Added for logical partitioning feature.	name(mandatory) country description nationalSubdivision district communityName cityDivision neighbourhood street leadingStreetDirection trailingStreetSuffix streetSuffix houseNumber houseNumberSuffix landmark location floor occupantName postalCode relatedPolicies, relatedPolicy, geoLocationPolicyA geoLocationPolicyAName geoLocationDeviceA geoLocationPolicyB geoLocationPolicyBName geoLocationDeviceB logicalPartitionPolicy
addGeoLocationFilter updateGeoLocationFilter getGeoLocationFilter removeGeoLocationFilter	Added for logical partitioning feature.	name description useCountry useNationalSubDivision useDistrict useCommunityName useCityDivision useNeighbourhood useStreet useLeadingStreetDirection useTrailingStreetSuffix useStreetSuffix useHouseNumber useHouseNumberSuffix useLandmark useLocation useFloor useOccupantName usePostalCode

Table 2-1 *New Operations in Cisco Unified Communications Manager 7.1(2) (continued)*

Operation	Purpose	Added Tags
addCommonPhoneConfig updateCommonPhoneConfig getCommonPhoneConfig removeCommonPhoneConfig	Added for phone support feature.	name description unlockPwd dndOption dndAlertingType backgroundImage phonePersonalization phoneServiceDisplay sshUserId sshPwd alwaysUsePrimeLine alwaysUsePrimeLineforVoiceMessage vendorConfig

Changed Operations

[Table 2-2](#) describes changed operations in Cisco Unified Communications Manager 7.1(2).

Table 2-2 *Changed Operations in Cisco Unified Communications Manager 7.1(2)*

Operation	Change	Tags
addLine updateLine getLine	Added optional tags for park monitoring feature.	ParkMonForwardNoRetrieveDN ParkMonForwardNoRetrieveIntDN ParkMonForwardNoRetrieveIntVMEnabled ParkMonForwardNoRetrieveVMEnabled ParkMonForwardNoRetrieveCSS ParkMonForwardNoRetrieveIntCSS ParkMonReversionTimer
addLine updateLine getLine	Added optional tag for barge enhancement feature.	partyEntranceTone
addHuntPilot updateHuntPilot getHuntPilot	Added optional tags for park monitoring feature.	ParkMonForwardNoRetrieveDN ParkMonForwardNoRetrieveCSS
addH323Gateway updateH323Gateway getH323Gateway	Added optional tags for H.235 - H.323 security: voice encryption profile with native H.235/H.245 key management feature.	AllowH235PassThrough
	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tags for QSIG variant Per Trunk or Gateway feature.	ASN1ROSEOIDEncoding QSIGVariant tunneledProtocol

Table 2-2 Changed Operations in Cisco Unified Communications Manager 7.1(2) (continued)

Operation	Change	Tags
	Added optional tags for more enhancements to CPN transformations.	nationalStripDigits internationalStripDigits unknownStripDigits subscriberStripDigits cgpnTransformationNationalCSS cgpnTransformationInternationalCSS cgpnTransformationUnknownCSS cgpnTransformationSubscriberCSS useDevicePoolCgpnTransformNationalCSS useDevicePoolCgpnTransformInternationalCS S useDevicePoolCgpnTransformUnknownCSS useDevicePoolCgpnTransformSubscriberCSS
addH323Trunk updateH323Trunk getH323Trunk	Added optional tag for H.235 - H.323 security: voice encryption profile with native H.235/H.245 key management feature.	AllowH235PassThrough
	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tags for QSIG variant per trunk or gateway feature.	ASN1ROSEOIDEncoding QSIGVariant
	Added optional tags for more enhancements to CPN transformations.	nationalStripDigits internationalStripDigits unknownStripDigits subscriberStripDigits cgpnTransformationNationalCSS cgpnTransformationInternationalCSS cgpnTransformationUnknownCSS cgpnTransformationSubscriberCSS useDevicePoolCgpnTransformNationalCSS useDevicePoolCgpnTransformInternationalCS S useDevicePoolCgpnTransformUnknownCSS useDevicePoolCgpnTransformSubscriberCSS
addCommonDeviceConfig updateCommonDeviceConfig getCommonDeviceConfig	Added optional tags for IPv6 feature.	IPAddressingMode IPAddressingModePreferenceControl allowAutoConfigurationForPhones
addSIPProfile updateSIPProfile getSIPProfile	Added optional tag for IPv6 feature.	enableAnatForEarlyOfferCalls
	Added optional tag called to enhance Clear Channel (G.clear) support feature.	gClear
addProcessNode updateProcessNode getProcessNode	Added optional tag for IPv6 feature.	IPv6Name

Table 2-2 Changed Operations in Cisco Unified Communications Manager 7.1(2) (continued)

Operation	Change	Tags
addSIPRoutePattern updateSIPRoutePattern getSIPRoutePattern	Added optional tag for IPv6 feature.	dnOrPatternIPv6
addPhone updatePhone getPhone	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tags for always-use-primeline feature.	alwaysUsePrimeLine alwaysUsePrimeLineforVoiceMessage
addH323Phone updateH323Phone getH323Phone	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
addGatewayEndpoint updateGatewayEndpoint getGatewayEndpoint	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tags for QSIG variant per trunk or gateway feature.	ASN1ROSEOIDEncoding QSIGVariant
	Added optional tags to enhance the CPN transformations feature.	nationalStripDigits internationalStripDigits unknownStripDigits subscriberStripDigits cgpnTransformationNationalCSS cgpnTransformationInternationalCSS cgpnTransformationUnknownCSS cgpnTransformationSubscriberCSS useDevicePoolCgpnTransformNationalCSS useDevicePoolCgpnTransformInternationalCSS useDevicePoolCgpnTransformUnknownCSS useDevicePoolCgpnTransformSubscriberCSS
addMGCP updateMGCP getMGCP	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation

Table 2-2 *Changed Operations in Cisco Unified Communications Manager 7.1(2) (continued)*

Operation	Change	Tags
addMGCPEndpoint updateMGCPEndpoint getMGCPEndpoint	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tags for QSIG variant per trunk or gateway feature.	ASN1ROSEOIDEncoding QSIGVariant
	Added optional tags for enhancements to CPN transformations.	nationalStripDigits internationalStripDigits unknownStripDigits subscriberStripDigits cgpnTransformationNationalCSS cgpnTransformationInternationalCSS cgpnTransformationUnknownCSS cgpnTransformationSubscriberCSS useDevicePoolCgpnTransformNationalCSS useDevicePoolCgpnTransformInternationalCSS useDevicePoolCgpnTransformUnknownCSS useDevicePoolCgpnTransformSubscriberCSS
addSIPTrunk updateSIPTrunk getSIPTrunk	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
	Added optional tag for IPv6 feature.	destinationAddressIPv6
	Added optional tags for enhancements to CPN transformations.	unknownStripDigits cgpnTransformationUnknownCSS useDevicePoolCgpnTransformUnknownCSS
addVG224 updateVG224 getVG224	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName sendGeoLocation
addDevicePool updateDevicePool getDevicePool	Added optional tags for logical partitioning feature.	geoLocationName geoLocationFilterName
	Added optional tags for enhancements to CPN transformations.	nationalStripDigits internationalStripDigits unknownStripDigits subscriberStripDigits cgpnTransformationNationalCSS cgpnTransformationInternationalCSS cgpnTransformationUnknownCSS cgpnTransformationSubscriberCSS

Table 2-2 *Changed Operations in Cisco Unified Communications Manager 7.1(2) (continued)*

Operation	Change	Tags
addCommonPhoneConfig updateCommonPhoneConfig getCommonPhoneConfig	Added optional tags for always-use-primeline feature.	alwaysUsePrimeLine alwaysUsePrimeLineforVoiceMessage
addDeviceProfile updateDeviceProfile getDeviceProfile	Added optional tags for always-use-primeline feature.	alwaysUsePrimeLine alwaysUsePrimeLineforVoiceMessage

New Information for Cisco Unified Communications Manager 7.0(1)

Cisco Unified Communications Manager 7.0(1) APIs are compatible with all previous releases of Cisco Unified Communications Manager. For additional details about the Cisco Unified Communications Manager database schema changes, refer to the Cisco Unified Communications Manager *Data Dictionary for Release 7.0(1)*.

The following sections describe API updates that were made in Cisco Unified Communications Manager 7.0(1):

- [New APIs, page 2-11](#)
- [Changed Operations, page 2-15](#)

New APIs

[Table 2-3](#) describes new operations in Cisco Unified Communications Manager 7.0(1).

Table 2-3 *New Operations in Cisco Unified Communications Manager 7.0(1)*

Operation	Purpose	Added Tags
addCalledPartyTransformationPattern removeCalledPartyTransformationPattern updateCalledPartyTransformationPattern getCalledPartyTransformationPattern	Added for Local Route Group feature	pattern (mandatory) usage (mandatory) routePartition description numberingPlan routeFilter patternUrgency (read only) discardDigits calledPartyTransformationMask prefixDigitsOut calledPartyNumberType calledPartyNumberingPlan
addSIPTrunkSecurityProfile updateSIPTrunkSecurityProfile removeSIPTrunkSecurityProfile getSIPTrunkSecurityProfile	Added for SRTP support for SIP Trunk feature	name (mandatory) description securityMode incomingTransport outgoingTransport digestAuthentication noncePolicyTime x509SubjectName incomingPort applLevelAuthentication acceptPresenceSubscription acceptOutOfDialogRefer allowReplaceHeader acceptUnsolicitedNotification transmitSecurityStatus

Table 2-3 New Operations in Cisco Unified Communications Manager 7.0(1) (continued)

Operation	Purpose	Added Tags
addResourcePriorityNamespace updateResourcePriorityNamespace removeResourcePriorityNamespace getResourcePriorityNamespace	Added for AS-SIP feature	namespace
addResourcePriorityNamespaceList updateResourcePriorityNamespaceList getResourcePriorityNamespaceList removeResourcePriorityNamespaceList	Added for AS-SIP feature	name (mandatory) members (mandatory) resourcePriorityNamespace / resourcePriorityNamespaceName
addResourcePriorityDefaultNamespace updateResourcePriorityDefaultNamespace getResourcePriorityDefaultNamespace removeResourcePriorityDefaultNamespace	Added for AS-SIP feature	resourcePriorityNamespace
addSIPProfile updateSIPProfile getSIPProfile removeSIPProfile	Added for AS-SIP feature	resourcePriorityNamespaceList
addTODAccess updateTODAccess getTODAccess removeTODAccess	Added for Mobility - TOD Access List feature	name (mandatory) description ownerId (mandatory) members > member > timeSchedule (mandatory) isActionAllowed (mandatory), accessList (mandatory) associatedRemoteDestination (read only)
getMobileSmartClientProfile	Added for Cisco Unified Communications Manager new device type	MobileSmartClient Name EnableSNRUri EnableCFAUri HandoffUri
addVG224 updateVG224 removeVG224 getVG224	Added for adding VG224 gateway	domainName description product protocol model callManagerGroup callManagerGroupName units unit product

Table 2-3 New Operations in Cisco Unified Communications Manager 7.0(1) (continued)

Operation	Purpose	Added Tags
		subunits subunit endpoints endpoint name description product productInfo model modelInfo class protocol protocolSide callingSearchSpace callingSearchSpaceName devicePool devicePoolName commonDeviceConfig commonDeviceConfigName commonPhoneConfig commonPhoneConfigName networkLocation location, locationName mediaResourceList mediaResourceListName networkHoldMOHAudioSourceId userHoldMOHAudioSourceId automatedAlternateRoutingCSS automatedAlternateRoutingCSSName aarNeighborhood aarNeighborhoodName loadInformation vendorConfig versionStamp traceFlag mlppDomainId mlppIndicationStatus preemption useTrustedRelayPoint retryVideoCallAsAudio securityProfile securityProfileName sipProfile sipProfileName cgpnTransformationCSS cgpnTransformationCSSName

Table 2-3 New Operations in Cisco Unified Communications Manager 7.0(1) (continued)

Operation	Purpose	Added Tags
		useDevicePoolCgpnTransformCSS lines packetCaptureMode packetCaptureDuration transmitUTF8 ports userLocale networkLocale isActive unattendedPort subscribeCallingSearchSpace subscribeCallingSearchSpaceName allowCtiControlFlag remoteDevice phoneTemplate phoneTemplateName presenceGroup presenceGroupName ignorePresentationIndicators deviceMobilityMode hlogStatus ownerUserId vendorConfig versionStamp
addApplicationUser	Added for creating new application users	userid password passwordCredentials digestCredentials presenceGroup presenceGroupName acceptPresenceSubscription acceptOutOfDialogRefer acceptUnsolicitedNotification allowReplaceHeader isStandard associatedDevices associatedGroups associatedCAPFProfiles

Table 2-3 *New Operations in Cisco Unified Communications Manager 7.0(1) (continued)*

Operation	Purpose	Added Tags
updateApplicationUser	Added for updating application users	userid password passwordCredentials digestCredentials presenceGroup presenceGroupName acceptPresenceSubscription acceptOutOfDialogRefer acceptUnsolicitedNotification allowReplaceHeader associatedDevices associatedGroups
removeApplicationUser	Added for removing existing application users	userid
getApplicationUser	Added for obtaining details about application users	userid

Changed Operations

Table 2-4 describes changed operations in Cisco Unified Communications Manager 7.0(1).

Table 2-4 *Changed Operations in Cisco Unified Communications Manager 7.0(1)*

Operation	Change	Tags
addDevicePool updateDevicePool getDevicePool	Added tags for CPN and E.164 Dialing feature	cgpnTransformationCSS nationalPrefix internationalPrefix unknownPrefix subscriberPrefix
	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
addMGCP endPoint	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
	Added tags for CPN and E.164 Dialing feature	cgpnTransformationCSS useDevicePoolCgpnTransformCSS
	Added tag for Network Virtualization feature	useTrustedRelayPoint
	Added tag for Secure-Indication Tone feature	enableProtectedFacilityIE

Table 2-4 Changed Operations in Cisco Unified Communications Manager 7.0(1) (continued)

Operation	Change	Tags
addSIPTrunk updateSIPTrunk getSIPTrunk	Added tags for CPN and E.164 Dialing feature	cgpnTransformationCSS useDevicePoolCgpnTransformCSS unknownPrefix
	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
	Added tags for Network Virtualization feature	useTrustedRelayPoint
	Added tags for SRTP support feature	srtpAllowed srtpFallbackAllowed
	Added tags for SIP PAI feature	isPaiEnabled sipPrivacy isRpidEnabled sipAssertedType
	Added tag for Trunk Licensing feature	licensedCapacity
addH323Phone updateH323Phone getH323Phone	Added tag for Network Virtualization feature	useTrustedRelayPoint
addH323Trunk updateH23Trunk getH323Trunk	Added tags for CPN and E.164 Dialing feature	cgpnTransformationCSS useDevicePoolCgpnTransformCSS nationalPrefix internationalPrefix unknownPrefix subscriberPrefix
	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
	Added tags for Network Virtualization feature	useTrustedRelayPoint
	Added tags for Trunk Licensing feature	licensedCapacity
addH323Gateway updateH323Gateway getH323Gateway	Added tags for CPN and E.164 Dialing feature	cgpnTransformationCSS useDevicePoolCgpnTransformCSS nationalPrefix internationalPrefix unknownPrefix subscriberPrefix
	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
	Added tag for Network Virtualization feature	useTrustedRelayPoint
	Added tag for Trunk Licensing feature	licensedCapacity

Table 2-4 *Changed Operations in Cisco Unified Communications Manager 7.0(1) (continued)*

Operation	Change	Tags
addRoutePattern updateRoutePattern getRoutePattern	Added tags for CPN and E.164 Dialing feature Added tags for Local Route Group feature Added tag for AS-SIP feature	callingPartyNumberingPlan callingPartyNumberType calledPartyNumberingPlan calledPartyNumberType resourcePriorityNamespace
addHuntPilot updateHuntPilot getHuntPilot	Added tags for CPN and E.164 Dialing feature. Added tags for Local Route Group feature	callingPartyNumberingPlan callingPartyNumberType calledPartyNumberingPlan calledPartyNumberType
addTransPattern updateTransPattern getTransPattern	Added tags for CPN and E.164 Dialing feature Added tags for Local Route Group feature Added tag for AS-SIP feature	callingPartyNumberingPlan callingPartyNumberType calledPartyNumberingPlan calledPartyNumberType resourcePriorityNamespace
addConferenceBridge updateConferenceBridge getConferenceBridge	Added tag for Network Virtualization feature	useTrustedRelayPoint
addCTIRoutePoint updateCTIRoutePoint getCTIRoutePoint	Added tags Added tag for CPN and E.164 Dialing feature Added tag for Network Virtualization feature	cgpnTransformationCSS useDevicePoolCgpnTransformCSS useTrustedRelayPoint
addPhone updatePhone getPhone	Added tags for CPN and E.164 Dialing feature Added tags for BLF CallPickup feature Added tags for Enhanced IP Phone Services Provisioning feature Added tag for Secure-Indication Tone feature Added tag for new CUCM Device type feature Added tags for complete phone API support	cgpnTransformationCSS useDevicePoolCgpnTransformCSS associatedBLFSDFeatures ringSettingIdleBLFAudibleAlert ringSettingBusyBLFAudibleAlert phoneService vendor version priority phoneServiceDisplay requirePKIAuthForHTTPS isProtected MobileSmartClientProfile requireDTMFReception RFC2833Disabled phoneLoadName authenticationMode keySize

Table 2-4 Changed Operations in Cisco Unified Communications Manager 7.0(1) (continued)

Operation	Change	Tags
addGatewayEndpoint updateGatewayEndpoint getGatewayEndpoint	Added tags for CPN and E.164 Dialing feature	gpnTransformationCSS useDevicePoolCgpnTransformCSS nationalPrefix internationalPrefix unknownPrefix subscriberPrefix
	Added tags for Local Route Group feature	cdpnTransformationCSS useDevicePoolCdpnTransformCSS
	Added tag for Network Virtualization feature	useTrustedRelayPoint
	Added tag for VoSIP/DVX G.Clear feature	GClearEnable
addMOHServer updateMOHServer getMOHServer addVoiceMailPort getVoiceMailPort addCommonDeviceConfig updateCommonDeviceConfig getCommonDeviceConfig	Added tag for Network Virtualization feature	useTrustedRelayPoint
addTranscoder updateTranscoder getTranscoder	Added tag for Network Virtualization feature	isTrustedRelayPoint
addRemoteDestinationProfile updateRemoteDestinationProfile getRemoteDestinationProfile	Added tags for DND Reject feature	dndStatus dndOption
	Added tag for new CUCM Device type feature	MobileSmartClientProfile
addTransformationPattern updateTransformationPattern getTransformationPattern	Added tags for CPN and E.164 Dialing feature	callingPartyNumberingPlan digitDiscardInstruction callingPartyNumberTyp
addTimePeriod updateTimePeriod getTimePeriod	Added tags for Mobility - TOD Access List feature	description isPublished todOwnerId dayOfMonthEnd monthOfYearEnd
addTimeSchedule updateTimeSchedule getTimeSchedule	Added tags for Mobility - TOD Access List feature	description Published timeScheduleCategory todOwnerId

Table 2-4 *Changed Operations in Cisco Unified Communications Manager 7.0(1) (continued)*

Operation	Change	Tags
addRemoteDestination	Added tags for Mobility - TOD Access List feature	timeZone clientApplicationModel todAccess
	Removed tags for Mobility - TOD Access List feature	allowedAccessList blockedAccessList smartClientInstalled
	Added tag for new CUCM Device type feature	MobileSmartClient
	Deprecated tag	clientAppModelxxx
updateRemoteDestination getRemoteDestination	Added tags for Mobility - TOD Access List feature	timeZone clientApplicationModel todAccess
	Removed tags for Mobility - TOD Access List feature	allowedAccessList blockedAccessList smartClientInstalled
	Added tag for new CUCM Device type feature	MobileSmartClient
	Added tag for new CUCM Device type feature	clientAppModelxxx
addUser updateUser getUser	Added tag for Mobility - TOD Access List feature	associatedTodAccess
	Removed tag for addUser API for Mobility - TOD Access List feature	associatedAccessLists
addRouteList updateRouteList getRouteList	Added tags for CPN and E.164 Dialing feature	callingPartyNumberingPlan callingPartyNumberType calledPartyNumberingPlan calledPartyNumberType

Dynamic Throttling of Requests

Cisco Unified Communications Manager 7.0 includes a new throttling mechanism called dynamic throttling of request. The MaxAXLWritesPerMinute service parameter, used in earlier releases, has been deprecated. For more information see, [Dynamic Throttling of Requests, page 2-34](#).

New Information for Cisco Unified Communications Manager 6.1 (1)

Table 2-5 describes the API calls that changed in Cisco Unified Communications Manager 6.1(1). These changes may require updates to the existing user-code that uses these APIs.

Table 2-5 *Changed API Calls in Cisco Unified Communications Manager 6.1(1)*

API Call	Change	Tags
addLine	Added tag for Intercom CTI Support feature	defaultActivatedDevice
updateLine	Added tag for Intercom CTI Support feature	defaultActivatedDevice
getLine	Added tag for Intercom CTI Support feature	defaultActivatedDevice
addUser	Added tag for Mobility user feature	primaryDevice
updateUser	Added tag for Mobility user feature	primaryDevice
getUser	Added tag for Mobility user feature	primaryDevice
addDeviceProfile	Added tags for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
updateDeviceProfile	Added tags SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
getDeviceProfile	Added tags for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
addDevicePool	Added tags for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
updateDevicePool	Added tags for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
getDevicePool	Added tags for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
addPhone	Added tags and joinAcrossLines for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
	Added tag for BAT/TAPS Licensing Allowance feature	isActive
updatePhone	Added tags and joinAcrossLines for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
	Added tag for BAT/TAPS Licensing Allowance feature	isActive
getPhone	Added tags and joinAcrossLines for SingleButtonBarge and JoinAcrossLines features	singleButtonBarge joinAcrossLines
	Added tag for BAT/TAPS Licensing Allowance feature	isActive

**Note**

All Unified CM 6.0 AXL methods, with the exception of `ExecuteSQLQuery` and `ExecuteSQLUpdate`, are backward compatible with Unified CM 6.1. By default, the interface automatically uses the 6.0 AXL schema. Developers should specify `SOAPAction: "CUCM:DB ver=6.1"` in the HTTP header to use any new 6.1 methods.

New Information for Cisco Unified Communications Manager 6.0(1)

For Cisco Unified Communications Manager Release 6.0(1), be aware that the defined AXL APIs are backward compatible. However, the `executeSQLQuery` request, which lets the user run a database query directly on the Cisco Unified Communications Manager database, is not backward compatible.

- Release 6.0(1) splits some of the tables in the Cisco Unified Communications Manager database. Feature-related information moved to the corresponding dynamic tables. If the direct SQL query to which the 'executeSQLQuery' API referred uses any of the changed tables, you may need to rewrite the query according to the new database schema.
- The columns `enduser.password` and `enduser.pin` from the `enduser` table and the `applicationuser.password` column from the `applicationUser` table moved to the `credential.credentials` table as `credential.credentials`. A direct SQL query that refers to these columns will not work in Cisco Unified Communications Manager Release 6.0(1).

**Note**

Be aware that Cisco Unified Communications Manager password and pin fields are encrypted. Applications should not write to those fields using `<executeSQLUpdate>`. Instead, update passwords and pins by using the appropriate `<updateXXXUser>` request.

- The phone API for extension mobility-related parameters has the new tag `CurrentConfig`. This tag is valid only for the `getPhone` response. The tag lets AXL provide the original device configuration and the logged-in profile information:
 - If a user has logged in to a device by using a device profile, the `CurrentConfig` tag contains the values for the extension mobility-related parameters from that device profile.
 - If no user has logged in, the `CurrentConfig` tag contains the values of the extension mobility-related parameters for the actual device.
- Schema changes for the `CMCInfo` and `FACInfo` APIs help maintain consistency with other AXL APIs.

For further details about the Cisco Unified Communications Manager database schema changes, refer to Cisco Unified Communications Manager *Data Dictionary for Release 6.0(1)*.

**Note**

The `getCCMVersion` API will return the Cisco Unified Communications Manager version based on the Node Name that is specified in the request. If no Node Name is specified, you will get the Cisco Unified Communications Manager Version of the lowest node ID Cisco Unified Communications Manager.

Cisco always advises running the AXL API on a completely upgraded cluster. When run on a cluster that is not upgraded completely, the response of the AXL API will be correct when executed on a server that already has been upgraded. However, if you execute the AXL API on a server that has not yet been upgraded, then it will return the Cisco Unified Communications Manager Version of the lowest node ID Cisco Unified Communications Manager per the server local database information.

The following AXL API calls changed in Cisco Unified Communications Manager Release 6.0(1). These changes may require changes to the existing user-code that uses these APIs:

- updateAppUser
- addCallPickupGroup
- updateCallPickupGroup
- getCallPickupGroup
- addConferenceBridge
- updateConferenceBridge
- getConferenceBridge
- addCSS
- updateCSS
- getCSS
- addDevicePool
 - In axl.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in XDevicePool changed to match the AXL response.
 - In axlsoap.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in updateDevicePoolReq changed.
- updateDevicePool
 - In axl.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in XDevicePool changed to match the AXL response.
 - In axlsoap.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in updateDevicePoolReq changed.
- getDevicePool
 - In axl.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in XDevicePool changed to match the AXL response.
 - In axlsoap.xsd, the tag name aarNeighborhood and the annotation for the revertPriority tag in updateDevicePoolReq changed.
- addDeviceProfile
- updateDeviceProfile
- getDeviceProfile
- addGatewayEndpoint
- updateGatewayEndpoint
- getGatewayEndpoint
- addH323Phone
- updateH323Phone
- getH323Phone
- addH323Trunk
- updateH323Trunk
- getH323Trunk
- addLine
- updateLine

- getLine
- addMGCP
- getMGCP
- addPhone
- updatePhone
- getPhone
- addRegion
- updateRegion
- getRegion
- updateRegionMatrix
- addRoutePartition
- updateRoutePartition
- getRoutePartition
- addSIPTrunk
- updateSIPTrunk
- getSIPTrunk
- addUser
- updateUser
- getUser
- addVoiceMailPort
- updateVoiceMailPort
- getVoiceMailPort
- doAuthenticateUser
- getCMCInfo, removeCMCInfo, and updateCMCInfo

In axlsoap.xsd

- A new option tag “code” along with the “uuid” tag for these three requests exist. The user can send either the uuid or code tag.
- This release renames the existing tag “code” to “newCode” in the updateCMCInfo request. Users can send the new code to be updated as the “newCode” tag instead of “code” in update CMCInfo requests.
- This release removes the invalid authorizationLevel tag in the updateCMCInfo request.
- addFACInfo, getFACInfo, updateFACInfo, and removeFACInfo

In axl.xsd

- The existing tag “description” changed to “name.” This makes the addFACInfo, getFACInfo, and updateFACInfo request match the database. In previous releases, the value that was supplied for the “description” tag updated “name” in the database.

In axlsoap.xsd

- A new option tag “name” along with the “uuid” tag for getFACInfo, updateFACInfo, and removeFACInfo exist.
- The existing tag “description” changed to “newName” in the updateFACInfo request.

- Users can send either uuid or name in the getFACInfo, updateFACInfo, and removeFACInfo requests.

This release deprecated some of the fields that were removed from the Cisco Unified Communications Manager 6.0(1) database in AXL. This release adds annotation for such fields.

AXL Versioning Support

To improve backward compatibility, Cisco Unified Communications Manager introduced AXL schema versioning in Release 6.0(1). This feature is included in all subsequent Cisco Unified Communications Manager releases. Beginning with Release 6.0(1), the system duplicates the previous AXL 1.0 schema as the AXL 6.0(1) schema and numbers the AXL schema the same as the corresponding Cisco Unified Communications Manager release. This approach maintains AXL backward compatibility for one full release cycle.

Changed Service Parameter for Cisco Unified Communications Manager 6.0(1)

Cisco Unified Communications Manager 6.0(1) adds a new service parameter, EnableAXLEncodingInfo, to the Cisco Unified Communications Manager Administrator windows under the Cisco Database Layer Monitor service. This parameter allows the user to decide whether AXL responses should contain the encoding information. Consider encoding information as important if an AXL request has non-English characters in it.

Cisco Unified Communications Manager 5.1(1) added a new service parameter, Send Valid Namespace in the AXL response, under the Cisco Database Layer Monitor service. This parameter determines the namespace that is sent in the AXL response from the Cisco Unified Communications Manager. In the 6.0(1) release, the default value of this parameter changed from False to True.

- When this parameter is True, Cisco Unified Communications Manager sends the valid namespace in the AXL response, so the namespace matches the AXL schema specification.
- If the parameter is False, Cisco Unified Communications Manager sends an invalid namespace in the AXL response, which does not match the AXL schema specification.

To maintain backward compatibility with older applications, you might need to change the value to False. Cisco recommends that you set this parameter to True, so the Cisco Unified Communications Manager sends a valid namespace.

New Information for Cisco Unified Communications Manager 5.1(1)

The following list provides AXL API calls that are new in Cisco Unified Communications Manager 5.1(1):

- addSIPRealm
- updateSIPRealm
- getSIPRealm
- removeSIPRealm

These APIs add and update credentials (passwordreserve) in siprealm.

In addition, Cisco Unified Communications Manager Administration 5.1 release adds a new service parameter, “Send Valid Namespace in AXL Response,” under the Cisco Database Layer Monitor service. This parameter determines the namespace that gets sent in the AXL response from Cisco Unified Communications Manager.

When this parameter specifies True, Cisco Unified Communications Manager sends the valid namespace in the AXL response so the namespace matches the AXL schema specification.

If the parameter specifies False, Cisco Unified Communications Manager sends an invalid namespace in the AXL response, which does not match the AXL schema specification.

The default service parameter value specifies False to maintain backward compatibility with the AXL response in the Cisco Unified Communications Manager 5.0 release. Cisco recommends that you set this parameter to True so Cisco Unified CallManager sends the valid namespace.

New Information for Cisco Unified Communications Manager 5.0(1)

The following AXL API calls are new in Cisco Unified Communications Manager 5.0(1):

- executeSQLUpdate
- doAuthenticateUser
- updateAppUser
- addUserGroup
- updateUserGroup
- removeUserGroup
- getUserGroup

The following AXL API calls have been changed in Cisco Unified Communications Manager 5.0:

- addPhone
- updatePhone
- getPhone
- addGatewayEndpoint
- updateGatewayEndpoint
- getGatewayEndpoint
- addMGCPEndpoint
- updateMGCP

- addSIPTrunk
- updateSIPTrunk
- getSIPTrunk
- addCallManager
- updateCallManager
- getCallManager
- addCallPark
- addRoutePattern
- updateRoutePattern
- updateTransPattern
- updateHuntPilot
- addHuntList
- updateHuntList
- getHuntList
- addPilotPoint
- updatePilotPoint
- getPilotPoint
- addH323Gateway
- updateH323Gateway
- updateH323Phone
- getH323Gateway
- getH323Trunk
- addUser
- updateUser
- getUser
- updateProcessNodeService
- getProcessNodeService
- doDeviceLogout
- listUserByName
- updateServiceParameter
- updateGatekeeper
- updateConferenceBridge
- updateAttendantConsoleHuntGroup
- updateDeviceProfile
- updateLine
- updateLineGroup
- addDevicePool
- updateDevicePool

- doDeviceReset

The following API calls that have been deprecated in Cisco Unified Communications Manager 5.0:

- addDDI
- updateDDI
- removeDDI
- addDialPlan
- updateDialPlan
- removeDialPlan
- addDialPlanTag
- updateDialPlanTag
- removeDialPlanTag

New Information for Cisco Unified Communications Manager 4.2(2)

This section describes the new or changed API calls for Cisco Unified Communications Manager 4.2(2) and a new service parameter for Cisco Database Layer Monitor.

Changed API Calls

Changes to the following API calls in Cisco Unified Communications Manager 4.2(2) support the Hold Reversion feature:

- addDevicePool (adds revertPriority to this request)
- updateDevicePool (adds revertPriority to this request)
- addLine (adds hrDuration and hrInterval to this request)
- updateLine (adds hrDuration and hrInterval to this request)

Because these new tags are disabled by default, these changes are backward-compatible with existing user code.

New Service Parameter

A new service parameter, EnableAXLEncodingInfo, has been added to Cisco Unified Communications Manager Administration under the Cisco Database Layer Monitor service. This parameter enables the user to decide if AXL responses should contain encoding information. Encoding information is important if an AXL request has non-English characters in it.

New Information for Cisco Unified Communications Manager 4.1(2)

The following AXL API calls are new in Cisco Unified Communications Manager 4.1(2):

addTimePeriod
updateTimePeriod
removeTimePeriod

getTimePeriod
addTimeSchedule
updateTimeSchedule
removeTimeSchedule
getTimeSchedule
addCMCInfo
updateCMCInfo
removeCMCInfo
getCMCInfo
addFACInfo
updateFACInfo
removeFACInfo
getFACInfo

The following AXL API calls have been changed in Cisco Unified Communications Manager 4.1(2):

addPhone
updatePhone
getPhone
addLine
updateLine
addUser
removeUser
updateUser
getUser
addDeviceProfile
updateDeviceProfile
getDeviceProfile
addRoutePattern
updateRoutePattern
getRoutePattern
addRouteList
updateRouteList
getRouteList
addGatewayEndpoint
updateGatewayEndpoint
getGatewayEndpoint
addH323Trunk
updateH323Trunk
removeH323Trunk

getH323Trunk
addHuntPilot
updateHuntPilot
removeHuntPilot
getHuntPilot
addProcessNode
updateProcessNode
removeProcessNode
getProcessNode
listAllProcessNodes
listProcessNodesByService
addRoutePartition
updateRoutePartition
removeRoutePartition
getRoutePartition
addH323Gateway
updateH323Gateway
removeH323Gateway
getH323Gateway
addH323Phone
updateH323Phone
removeH323Phone
getH323Phone
addHuntList
updateHuntList
removeHuntList
getHuntList

AXL Schema Documentation

The axlsqltoolkit.zip plug-in contains the following five AXL schema files:

- AXLAPI.wsdl
- AXLEnums.xsd
- axlmessage.xsd
- axlsoap.xsd
- axl.xsd

These files encapsulate the complete AXL schema, including details of all requests, responses, XML objects, and data types.

In addition to these schema files, two folders exist:

- WSDL-AXIS
- WSDL-NET

Each of these folders contains AXLAPI.wsdl and AXLSoap.xsd files to be used for application development in AXIS or .NET client environments, respectively. The plug-in also contains version specific AXL in folders 1.0, 6.0, 6.1, and 7.0.

You can obtain complete documentation of all available AXL messages from the Cisco Developer Services web site: <http://developer.cisco.com>. This website requires a Cisco.com login.

You can use the *Application > Plugins > Cisco Unified Communications Manager AXL SQL Toolkit* command from the Cisco Unified Communications Manager server administration interface to obtain:

- AXL schema (.xsd) files
See also [AXL Schema Documentation, page 2-30](#).
- The WSDL file

AXL Versioning Support

To improve backward compatibility, Cisco Unified Communications Manager introduced AXL schema versioning in Release 6.0(1). This feature is included in all subsequent Cisco Unified Communications Manager releases. Beginning with Release 6.0(1), the system duplicates the previous AXL 1.0 schema as the AXL 6.0(1) schema and numbers the AXL schema the same as the corresponding Cisco Unified Communications Manager release. This approach maintains AXL backward compatibility for one full release cycle.

Cisco highly recommends that developers include the version of AXL schema on which an AXL request is based because support for unversioned requests might be removed in future releases of Cisco Unified Communications Manager.

For those developers who are using the AXL APIs `executeSQLQuery` and `executeSQLUpdate`, changes have occurred to the Cisco Unified Communications Manager database schema that affect the direct SQL query approach. Refer to the *Cisco Unified Communications Manager Database Dictionary*, at http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_programming_reference_guides_list.html, for the release that you are using. That document describes the specific changes in the database schema.

To help developers plan for AXL versioning, [Table 2-6](#) provides the approach that Cisco will follow in supporting upcoming releases.

- Cisco will support AXL requests *without* version information for only three releases following the 6.0(1) release; after that, requests without version information will be rejected.
- AXL requests *with* version information will have the corresponding schema applied for up to three subsequent releases; after that, the specified version may not be available.

AXL Policy Under Consideration For Future Release

The following policies related to AXL versioning support is under consideration for future release:

- AXL schema versioning will continue indefinitely.
- AXL schemas will be available for two major Unified CM release cycles, such that AXL applications will require minor updates every two years.
- Future release of Unified CM will have AXL schemas 8.0, 7.1, 7.0, and 6.1. The current AXL 6.0 schema will be removed.
- The default AXL schema will change, in the next major Unified CM release, from the current 6.0 schema to the 6.1 schema.
- Developers who do not request a specific AXL schema will always connect to the oldest schema available.
- Developers can request other available AXL schemas by specifying the AXL schema version in the SOAP Action Header.

Table 2-6 AXL Versioning and Schema Plan

	AXL Request no version specified	AXL Request with Version Specified						
		CUCM:DB ver=6.0()	CUCM:DB ver=6.1	CUCM:DB ver=7.0	CUCM:DB ver=7.1	Plus 1 release	Plus 2 release	
Cisco Unified Communications Manager Release	Release 6.0(1)	6.0 schema applied	6.0 schema applied					
	Release 6.1(0)	6.0 schema applied	6.0 schema applied	6.1 schema applied		Not Applicable		
	Release 7.0(1)	6.0 schema applied	6.0 schema applied	6.1 schema applied	7.0 schema applied			
	Release 7.1(2)	6.0 schema applied	6.0 schema applied	6.1 schema applied	7.0 schema applied	7.1 schema applied		
	Plus 1 releases	6.1 schema applied		6.1 schema applied	7.0 schema applied	7.1 schema applied	Plus 1 schema applied	
	Plus 2 releases	7.0 schema applied			7.0 schema applied	7.1 schema applied	Plus 1 schema applied	Plus 2 schema applied
	Plus 3 releases	7.1 schema applied	Schema no longer available				7.1 schema applied	Plus 1 schema applied

The following sample AXL request carries version information:

```
Host:10.77.31.194:8443
Authorization: Basic Q0NNQWRtaW5pc3RyYXRvcjpaXNjb19jaXNjbw==
Accept: text/*
Content-type: text/xml
SOAPAction: "CUCM:DB ver=7.0"
Content-length: 427
SOAP-ENV:Envelope xmlns:SOAP-ENV=http://schemas.xmlsoap.org/soap/envelope/
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <SOAP-ENV:Body>
    <axl:getUser xmlns:axl="http://www.cisco.com/AXL/7.0"
si:schemaLocation="http://www.cisco.com/AXL/API/7.0 http://ccmserver/schema/axlsoap.xsd"
sequence="1234">
      <userid>tttt</userid>
    </axl:getUser>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Sample AXL response:

```
HTTP/1.1 200 OK
Server: Apache-Coyote/1.1
Set-Cookie: JSESSIONIDSSO=12E52A7F9B34107BA6147096878E00F9; Path=/
Set-Cookie: JSESSIONID=7B94F17D61C6A91B04C5C76A6E3F905E; Path=/axl; Secure
SOAPAction: "CUCM:DB ver=7.0"
```

```

Content-Type: text/xml;charset=utf-8
Content-Length: 1936
Date: Mon, 03 Mar 2008 10:17:38 GMT
Connection: close
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
SOAP-ENV:encodingStyle="
http://schemas.xmlsoap.org/soap/encoding/"><SOAP-ENV:Header/>

<SOAP-ENV:Body>
  <axl:getUserResponse xmlns:axl="http://www.cisco.com/AXL/API/7.0"
xmlns:xsi="http://www.cisco.com/AXL/API/7.0" sequence="1234">
    <return>
      <user>
        <firstname/>
        <lastname>tttt</lastname>
        <userid>tttt</userid>
        <password/>
        <pin/>
        <telephoneNumber/>
        <department/>
        <manager/>
        <associatedDevices>
          <device>SEPA888888888888</device>
        </associatedDevices>
        <primaryExtension/>
        <associatedPC/>
        <associatedGroups>
          <userGroup uuid="{6B126A13-8F47-B78D-13D4-9555D664F634}">
            <name>test</name>
            <userRoles>
              <userRole uuid="{A6BAE213-AAB5-F794-B71C-98EE94129C9B}">Standard AXL API
Access</userRole>
            </userRoles>
          </userGroup>
        </associatedGroups>
        <enableCTI>true</enableCTI>
        <digestCredentials/>
        <enableMobility>>false</enableMobility>
        <enableMobileVoiceAccess>>false</enableMobileVoiceAccess>
        <maxDeskPickupWaitTime>10000</maxDeskPickupWaitTime>
        <remoteDestinationLimit>4</remoteDestinationLimit>
        <passwordCredentials>
          <pwdCredPolicyName>Default Credential Policy</pwdCredPolicyName>
          <pwdCredUserCantChange>>false</pwdCredUserCantChange>
          <pwdCredUserMustChange>>false</pwdCredUserMustChange>
          <pwdCredDoesNotExpire>>false</pwdCredDoesNotExpire>
          <pwdCredTimeChanged>February 14, 2008 16:10:12 IST</pwdCredTimeChanged>
          <pwdCredTimeAdminLockout/>
          <pwdCredLockedByAdministrator>>false</pwdCredLockedByAdministrator>
        </passwordCredentials>
        <pinCredentials>
          <pinCredPolicyName>Default Credential Policy</pinCredPolicyName>
          <pinCredUserCantChange>>false</pinCredUserCantChange>
          <pinCredUserMustChange>>false</pinCredUserMustChange>
          <pinCredDoesNotExpire>>false</pinCredDoesNotExpire>
          <pinCredTimeChanged>February 14, 2008 16:10:12 IST</pinCredTimeChanged>
          <pinCredTimeAdminLockout/>
          <pinCredLockedByAdministrator>>false</pinCredLockedByAdministrator>
        </pinCredentials>
      </user>
    </return>
  </axl:getUserResponse>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

Authentication

The system controls user authentication via the HTTPS Basic Authentication scheme; therefore, you must include the Authorization header in the HTTPS header. Because Base64 encoding takes three 8-bit bytes and represents them as four printable ASCII characters, if the encoded header does not contain an even multiple of four ASCII characters (16, 20, 24, and so on), you must add padding characters (=) to complete the final group of four.

Ensure users are authorized to access AXL. For help with configuring authorization, see [Post-Installation Steps and Troubleshooting on the Linux Platform, page 2-36](#).

If user authentication of the user fails, the system returns an HTTP 401 Access Denied error to the client.

For example, if the user agent wants to send the userid “larry” and password “curly and moe,” it would use the following header field:

```
Authorization: Basic bGFycnk6Y3VybHkgYW5kIG1vZQ==
```

where the string “bGFycnk6Y3VybHkgYW5kIG1vZQ==” provides the Base64 encoding of “larry:curly and moe.”



Note

The two “equals” characters (=) at the end of the string act as padding characters for Base64 encoding.

Data Encryption

Encrypt AXL SOAP messages by using HTTP Secure Sockets Layer (SSL). SSL remains functional on the web server by default. Ensure AXL requests are made by using the “https” protocol.

Dynamic Throttling of Requests

Cisco Unified Communications Manager releases earlier than 7.0 included the AXL service parameter MaxAXLWritesPerMinute, which has a default value of 50 and maximum value of 999. This service parameter designates the maximum number of write requests that AXL can encounter and process in one minute. Cisco Unified Communications Manager 7.0 includes a new throttling mechanism. The MaxAXLWritesPerMinute service parameter has been deprecated.

The new throttling mechanism takes into account the dynamic state of Cisco Unified Communications Manager. It considers the number of outstanding change notifications across the Cisco Unified Communications Manager cluster at any given time. If a node has more than 1,500 outstanding change notifications, AXL stops processing write requests until the outstanding change notifications are below 1,500. During throttling, HTTPS Status-Code: 503 Service Unavailable response and sets AXL performance counters which can be viewed using RTMT. When a 503 Service Unavailable response is returned, Cisco recommends that the application sleep for a number of seconds or milliseconds (as determined by the developer) to allow pending write requests to be processed. The application should then continue submitting requests.

There are two AXL performance counters:

- ThrottleCount—Determines number of times Administrative AXL throttling has been engaged.
- ThrottleState—Determines the state of AXL throttling. That is, whether AXL throttling is currently active (throttling is engaged).

The AXL error message for throttling remains same as in earlier versions of Cisco Unified Communications Manager. There is no change required to AXL applications.

For example, consider an application that makes 1,000 phone insertions in 30 seconds. Assume that these insertions cause 2,000 change notifications to various applications such as Cisco Unified Communications Manager and Cisco TFTP, and that within 10 seconds all change notifications are consumed. In this situation, by the 40th second, the number of outstanding change notifications is zero and the throttling mechanism does not take effect. However, if these change notifications are not consumed, the throttling mechanism does take effect and write requests are throttled until the outstanding change notification value falls below 1,500.

The throttling mechanism considers the capacity of the Cisco Unified Communications Manager cluster to consume the change notifications that generated from all the write activities to the Cisco Unified Communications Manager database. In this way, it is dynamic. As long as all change notifications are consumed at a rate that is equal to or higher than the rate at which change notifications are generated, throttling does not take effect.

Table 2-7 AXL Query Limits

Writes Per Minute	Maximum of 1500 Write requests
Reads Per Minute	No limit for Read requests.
Total Records	No limits for total number of records. But size of total records must be less than 8MB per request and 16MB is the maximum buffer allocated for parallel processing of requests.



Note

- Read requests are never throttled and pass through even when write requests are throttled.
- The MaxAXLWritesPerMinute service parameter has been deprecated and is no longer available.

Integration Considerations and Interoperability

The AXL API gives much power to developers to modify the Cisco Unified Communications Manager system database. The developer must use caution when using AXL because each API call impacts the system. Abuse of the API can lead to dropped calls and slower system performance. AXL acts as a provisioning and configuration API, not as a real-time API.

The AXL interface provides Developers with direct access to the Cisco Unified Communications Manager database via the ExecuteSQLQuery and ExecuteSQLUpdate methods. While the Dynamic Throttling mechanism protects system resources when multiple update (write) requests are received, by returning a “503: Service Unavailable” error message, there is no mechanism to guard system resources when large read requests are received.

Queries issued using the ExecuteSQLQuery method that result in a data sets greater than 8 MB may place Cisco Unified Communications Manager resources at risk. Cisco recommends developers using ExecuteSQLQuery method to follow these guidelines:

- Applications should break up all SQL queries so that the data returned is always less than 8 MB
- Use the Cisco Unified Communications Manager Data Dictionary (http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_programming_reference_guides_list.html) to help determine the maximum allowable size of any field in the database

- ASCII characters are stored as 1-byte
- i18n characters (UTF-8) are stored as 3-bytes
- DB has a mix of ASCII and UTF-8 characters
- While UCMgr is processing a large query, concurrent queries should not result in data sets larger than 2 MB
- Applications should wait to receive a response before issuing subsequent queries
- Applications should not submit duplicate queries.

**Note**

Because AXL is not a real-time API, the autologout function of extension mobility does not work when the user is logged in/out of EM via the AXL interface.

Post-Installation Steps and Troubleshooting on the Linux Platform

The system implements AXL as a Java servlet. The Java implementation provides platform independence. AXL accesses the Cisco Unified Communications Manager database by using DBL2, which is a JDBC wrapper implementation. AXL gets packaged as a WAR file. Linux RPM installs the war file for AXL on Cisco Unified Communications Manager server.

Follow the procedures in [Post-Installation Steps, page 2-36](#), to start the AXL service and set up user permissions. Next, follow the procedures in [Post-Installation Troubleshooting Checklist, page 2-37](#), to check the installation.

Post-Installation Steps

You can start or stop the AXL web service from Cisco Unified Communications Manager Serviceability. The service is disabled by default. You should start the service before using the AXL APIs.

Starting the AXL Service

-
- Step 1** From the Cisco Unified Communications Manager Administration window, choose **Navigation > Cisco Unified Communications Manager Serviceability**.
 - Step 2** Choose **Tools > Service Activation**.
 - Step 3** From the **Server** box, choose the server and click **GO**.
 - Step 4** From **Database and Admin Services**, select **Cisco AXL Web Service** and save the changes.

Upon starting the AXL service, AXL gets deployed as a web application within Apache Tomcat. The WAR file gets deployed to Tomcat under `/usr/local/thirdparty/jakarta-tomcat/webapps/axl`.

Setting AXL API Access Permissions

-
- Step 1** From the Cisco Unified Communications Manager Administration window, choose **User Management > UserGroup > Add New**.
- Step 2** To add AXP API access for the new UserGroup
- Choose **User Management > User Group**.
 - Choose **Role > Assign Role to Group**.
 - Select **Standard AXL API Access**.
 - Click **Add Selected**.
 - On the main page, click **Save**.
- Step 3** To add a user to the new UserGroup
- Choose **User Management > User Group**.
 - Choose **UserGroup > Add End Users to Group**.
 - Select the user and click **Add Selected**.
-

Post-Installation Troubleshooting Checklist

Use the following checklist to avoid some common problems by fine-tuning your configuration before proceeding with the troubleshooting process:

-
- Step 1** If the AXL client application cannot connect to the AXL service, check the following
- Is the AXL application configured with the correct IP address for the AXL server?
 - Is the AXL application configured with the appropriate AXL user credentials?
 - Does the application server have HTTPS connectivity to the AXL server?
Use this URL for accessing AXL: `https://server-name:port/axl/` (port is 8443).
 - Is HTTPS (secure) configured for AXL?
- Step 2** Verify basic AXL functionality by performing the procedure that follows:
- Go to the AXL API URL via a web browser.
For instance, enter `https://server-name:8443/axl/` in the address text box.
 - When prompted for user name and password, use the standard administrator login, or use the user name that is associated with a user group that is assigned the AXL role.
 - Look for a plain page that states the AXL listener is working and accepting requests but only communicates via POST.
- This procedure verifies functionality and user access.
- Step 3** If the AXL functions or requests are failing with error as User Authorization error: "Access to the requested resource has been denied," check whether the user has the permission to the Standard AXL API Access. You can check this from the Permission Information section of the EndUser configuration window.
- Step 4** If the AXL functions or requests are failing, check the following:

- AXL logs for AXL or SOAP error responses. See the “AXL Error Codes” section on page 2-54.
- For further debugging, you can view the AXL log files with the RTMT application.

Step 5 Check that applications in a cluster configuration are connected to the AXL service only on the Cisco Unified Communications Manager Publisher server if the application needs to modify the database.

AXL Trace Logs

AXL trace logs contain the text of every AXL request and response, along with user and origination IP information. Trace logs prove useful for identifying who is making AXL requests, inspecting the AXL XML request for format or syntax errors, and determining the actual AXL service response or errors.

The system writes the AXL trace logs to the `/var/log/active/tomcat/logs/axl/log4j` directory. You can view them with RTMT. File names are `axl####.log`, where # represents a number from 0000 (zero) to the maximum number of files allowed. The maximum file size is 1 MB by default. The maximum number of stored files defaults to 10. You can change these settings through the Serviceability windows .



Note

If an AXL login request contains a `<password>` tag with an `xmlns` attribute value, versions of the AXL API prior to 6.0(1) or 5.1(2) log the password in clear text. In later versions of the API, the system replaces the password with an “*” character.

For .NET WSDL applications, including the `xmlns` attribute in the `<password>` tag would be typical behavior, and, in earlier releases, this could represent a security issue. If the SOAP message body contains a namespace tag, you do not need to specify the `xmlns` attribute for each individual tag.

While analyzing the log files:

- Determine which log file is currently active by timestamp.
- Look for Exception traces that indicate processing errors.
- If no traces are being added, verify that Tomcat is running, AXL is currently activated, and a client application is attempting to communicate with the AXL API.

The following sample shows the AXL trace log output:

```
2007-03-17 05:32:26,512 INFO [http-8443-Processor21] axl.AxlListener - Received request
1173323669700 from CCMAdministrator at IP 10.77.31.203
2007-03-17 05:32:26,513 INFO [http-8443-Processor21] axl.AxlListener - <!-- edited with
XMLSPY v5 rel. 4 U (http://www.xmlspy.com) by Jerry Vander Voord (Cisco Systems)
--><SOAP-ENV:Envelope
xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"><SOAP-ENV:Body>
<axlapi:addGatekeeper sequence="1" xmlns:axlapi="http://www.cisco.com/AXL/API/7.0"
xmlns:axl="http://www.cisco.com/AXL/7.0"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://www.cisco.com/AXL/API/7.0 axlsoap.xsd">
<gatekeeper>
  <name>AXL-Sample-GK1</name>
  <description>This is a sample gatekeeper</description>
  <rrqTimeToLive>30</rrqTimeToLive>
  <retryTimeout>30</retryTimeout>
  <enableDevice>>false</enableDevice>
</gatekeeper>
</axlapi:addGatekeeper></SOAP-ENV:Body></SOAP-ENV:Envelope>
2007-03-17 05:32:26,668 INFO [http-8443-Processor21] axl.Handler - Handler initializing
```

```

2007-03-17 05:32:26,788 INFO [http-8443-Processor21] axl.AxlListener - <?xml
version="1.0" encoding="UTF-8"?><SOAP-ENV:Envelope
xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
SOAP-ENV:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/"><SOAP-ENV:Header/><SOAP
-ENV:Body>
<axl:addGatekeeperResponse xmlns:axl=http://www.cisco.com/AXL/7.0
xmlns:xsi="http://www.cisco.com/AXL/7.0" sequence="1">
<return>{7EB31958-C24A-3E63-3E4B-A8446365D35}</return>
</axl:addGatekeeperResponse></SOAP-ENV:Body></SOAP-ENV:Envelope>
2007-03-17 05:32:26,789 INFO [http-8443-Processor21] axl.AxlListener - Request
1173323669700 was process in 356ms

```

The AXL trace log contains:

- Time that the request was received - 05:32:26,512
- Client IP address - IP 10.77.31.203
- Client user ID - CCMAdministrator
- Request ID number - 1173323669700
- Request contents – addGatekeeper, <gatekeeper>, <name>, and so on
- Response contents - <name>
- Time taken for the response - 356 ms

Follow these steps to set the AXL trace level from the Serviceability window:

-
- Step 1** From the Cisco Unified Communications Manager Administration window, choose **Application > Cisco Unified Communications Manager Serviceability**.
 - Step 2** Choose **Trace > Configuration**.
 - Step 3** From the **Servers** column, select the server and click **GO**.
 - Step 4** From the **Service Group** box, select **Database And Admin Services** and click **GO**.
 - Step 5** From the **Services** box, select the **Cisco AXL Web Service** and click **GO**.
 - Step 6** Check the **Trace On** check box.
 - Step 7** If you want the trace to apply to all Cisco Unified Communications Manager servers in the cluster, select the **Apply to All Nodes** check box.

Step 8 From the **Debug Trace Level** field, select **Debug**.

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Step 9 You can set trace output options from the same window.

**Note**

You should enable AXL logs only on request from Cisco TAC or Cisco Developer Services.

Using the AXL API with AXIS

This section explains how to use the AXLAPI.wsdl file in a Java programming environment.

Cisco has verified the AXLAPI.wsdl file in the WSDL-AXIS folder in the AXIS environment.

Cisco provides the associated schema file, AXLSOap.xsd, only for code generation. Cisco has modified this file to minimize the backwards compatibility impact of future changes in the database schema. Use the WSDL and the schema files in the parent directory for reference and for validation of responses.

When you run the wsdl2Java utility to create the Java source code by using AXLAPI.wsdl, the utility throws two errors that are specific to AXIS_1_4. For further details on these errors, refer to <http://issues.apache.org/jira/browse/AXIS-2545> and <http://issues.apache.org/jira/browse/AXIS-1280>.

The incorrect ordering of the parameters that are passed to the constructor causes the first AXIS jira error. A code example follows:

```
public class XNPDirectoryNumberShareLineAppearanceCSS extends
com.cisco.www.AXL.API._7_0.XCallingSearchSpace implements java.io.Serializable {
>
>
super (
    uuid,
    name,
    description,
    clause,
    dialPlanWizardGenId,
    members);
```

However, the parent constructor is defined as:

```
public XCallingSearchSpace(
    org.apache.axis.types.Name name,
    java.lang.String description,
    java.lang.String clause,
    org.apache.axis.types.NonNegativeInteger dialPlanWizardGenId,
    com.cisco.www.AXL.API._7_0.XCallingSearchSpaceMember[] members,
    java.lang.String uuid) {
    this.name = name;
    this.description = description;
    this.clause = clause;
    this.dialPlanWizardGenId = dialPlanWizardGenId;
    this.members = members;
    this.uuid = uuid;
}
```

You need to change either the constructor or the constructor calling as shown below:

```
super (
    name,
    description,
    clause,
    dialPlanWizardGenId,
    members,
    uuid);
```

The second AXIS jira error relates to having a string constructor for simple types; for example

```
// Simple Types must have a String constructor
public XLoadInformation(java.lang.String _value) {
    super(_value);
}
```

For such cases, the corresponding schema file (axl.xsd) in the parent schema folder must be referred and must implement the string class that these classes can inherit.

Using the AXL API in a .NET Environment

To integrate the AXL API with a .NET client, you must modify the Cisco-provided WSDL and XSD files.

Cisco provides the associated schema file, AXLSOAP.xsd, only for code generation. Cisco has modified this file to minimize the backwards compatibility impact of future changes in the database schema. Use the WSDL and the schema files in the parent directory for reference and for validation of responses.

The inability of .NET to handle complex schemas necessitates some of the changes that are described below.

Required Changes to the Generated Code

After running WSDL.exe, you must make several changes to the generated code. Run WSDL.exe by using the following command:

```
wsdl.exe AXLAPI.wsdl axlsoap.xsd
```

This command generates the file `AXLAPIService.cs`. The class `AXLAPIService` in `AXLAPIService.cs` requires at least three changes:

1. Create an `ICertificatePolicy`-derived class, which will later be associated with our service. This class represents a brute-force approach to policy and certificate management. You need to use this method in 5.x and 6.x AXL due to the use of HTTPS.

```
public class BruteForcePolicy : System.Net.ICertificatePolicy
{
    public bool CheckValidationResult(System.Net.ServicePoint sp,
        System.Security.Cryptography.X509Certificates.X509Certificate cert,
        System.Net.WebRequest request, int problem)
    {
        return true;
    }
}
```

2. Modify the service constructor to take username/password credentials, with the Cisco Unified Communications Manager IP address as an argument, and associate the `BruteForcePolicy` class with the static `CertificatePolicy` manager.

```
public AXLAPIService(string ccmIp, string user, string password)
{
    System.Net.ServicePointManager.CertificatePolicy = new BruteForcePolicy();

    this.Url = "https://" + ccmIp + ":8443/axl/";
    this.Credentials = new System.Net.NetworkCredential(user, password);
}
```

3. The .NET framework uses the *expects* header differently (http://issues.apache.org/bugzilla/show_bug.cgi?id=31567). Several possible workarounds exist to this problem:

- a. Override the `GetWebRequest` method to use HTTP 1.0 due to an error between TOMCAT/AXIS and the .NET HTTP 1.1 Web Service request mechanism.

```
protected override System.Net.WebRequest GetWebRequest(Uri uri)
{
    System.Net.HttpWebRequest request = base.GetWebRequest(uri) as
        System.Net.HttpWebRequest;
    request.ProtocolVersion = System.Net.HttpVersion.Version10;

    return request;
}
```

- b. Override the `GetWebRequest` method to manually embed the authentication string. If you do this, do not use the line

```
this.Credentials = new System.Net.NetworkCredential(user, password);
```

from the constructor that is provided in point 2 earlier in this section.

```
protected override System.Net.WebRequest GetWebRequest(Uri uri)
{
    System.Net.HttpWebRequest request = (System.Net.HttpWebRequest)base.GetWebRequest(uri);
    if (this.PreAuthenticate)
    {
        System.Net.NetworkCredential nc = this.Credentials.GetCredential(uri, "Basic");
        if (nc != null)
        {
            byte[] credBuf = new System.Text.UTF8Encoding().GetBytes(nc.UserName + ":" + nc.Password);
            request.Headers["Authorization"] = "Basic " + Convert.ToBase64String(credBuf);
        }
    }
}
```


When this tag is sent with a value of false, XmlSerializer does not serialize this tag because of a design restriction in Microsoft .NET Framework 1.0. Refer to <http://support.microsoft.com/kb/325691>.

To work around this problem, comment out all instances of

```
[System.ComponentModel.DefaultValueAttribute(XXX)]
```

in the generated client stub as shown:

```
[System.Xml.Serialization.XmlTypeAttribute(Namespace="http://www.cisco.com/AXL/7.0")]
public class UpdatePhoneReq : APIRequest {
    .
    .
    .
    [System.Xml.Serialization.XmlElementAttribute(Form=System.Xml.Schema.XmlSchemaForm.Unqualified)]
    // Comment this line below
    // [System.ComponentModel.DefaultValueAttribute(false)]
    public bool ignorePresentationIndicators = false;
    .
    .
    .
}
```

A second issue that is found when you are using the version of wsdl.exe that comes with .NET 1.0 is that some tags, including `fkcallingsearchspace_autoregistration`, do not get updated to null/none in the database.

This appears to be an issue in which .NET does not serialize tags that are defined as `nillable=true` in the schema.

For example, to work around this limitation for the tag `callingSearchSpace` in `updatePhoneReq` in the generated stub, you can remove the `"Form=System.Xml.Schema.XmlSchemaForm.Unqualified"` from

```
[System.Xml.Serialization.XmlElementAttribute("name", typeof(string),
Form=System.Xml.Schema.XmlSchemaForm.Unqualified)]
[System.Xml.Serialization.XmlElementAttribute("uuid", typeof(string),
Form=System.Xml.Schema.XmlSchemaForm.Unqualified)]
[System.Xml.Serialization.XmlChoiceIdentifierAttribute("ItemElementName")]
public string Item;
```

With this change, the serializer will serialize the tags. Passing the tag value as "" will set the `callingSearchSpace` to null/None. The same workaround applies to other such tags.

Names Containing Special Characters

Using the version of wsdl.exe that comes with .NET 1.0, Cisco has found that when attempting to add elements like `gatewayEndpoint`, `MGCP endpoint` or `CSS` where the name contains special characters, the elements do not get updated in the database properly.

For example, a `gatewayEndpoint` with `name="AALN@SAA000011114444"` sent as `name="AALN_x0040_SAA000011114444"` in the AXL request.

This appears to be a limitation in .NET serialization of tags that are defined as type `xsd:name` in the schema.

In the XML specification, the type `xsd:name` is defined as a token that begins with a letter or one of a few punctuation characters and continues with letters, digits, hyphens, underscores, colons, or periods, together known as name characters. Thus, `xsd:name` does not allow any special characters such as '@' or '/'.

One workaround involves changing the data type from "Name" to "string" in the generated stub:

Original Code

```
public class XDevice {
    [System.Xml.Serialization.XmlElementAttribute
    (Form=System.Xml.Schema.XmlSchemaForm.Unqualified, DataType="Name")]
    public string name;
```

Modified Code

```
public class XDevice {
    [System.Xml.Serialization.XmlElementAttribute(typeof(string),
    Form=System.Xml.Schema.XmlSchemaForm.Unqualified)]
    public string name;
```

With this modification, the special characters in the name will be updated in the database without any conversion.

Returned Namespace for AXIS and .NET Applications

By default, the AXLAPI.wsdl carries the namespace `http://www.cisco.com/AXL/API/7.0`. The generated client stubs also have this namespace. In some situations, you must change the namespace in AXLAPI.wsdl before creating the client stubs.

The namespace that is returned in the AXL response depends on two factors:

1. Whether the SOAPAction attribute in the HTTP header had the value “CUCM:DB ver=7.0.”
2. The value of the “Send Valid Namespace in AXL Response” service parameter in the Cisco Unified Communications Manager Administration Service Parameter window.

If the SOAPAction attribute in the HTTP header has the value “CUCM:DB ver=7.0”:

- The AXL response will have the namespace value that the “Send Valid Namespace in AXL Response” service parameter specifies: either `http://www.cisco.com/AXL/API/7.0` or `http://www.cisco.com/AXL/7.0`.
- If you set the service parameter “Send Valid Namespace in AXL Response” to true, the namespace that is returned in the AXL response will be `http://www.cisco.com/AXL/API/7.0`, which will match the namespace that is specified in AXLAPI.wsdl.
- If you set this service parameter to False, the namespace that is returned in the AXL response will be `http://www.cisco.com/AXL/7.0`.

If the SOAPAction attribute has any other value, the AXL response will have the namespace `http://www.cisco.com/AXL/API/1.0` or `http://www.cisco.com/AXL/1.0`, depending on the value of the service parameter.

Example AXL Requests

No platform considerations exist in Cisco Unified Communications Manager Release 7.0(1). The client must be able to send an HTTPS request to the AXL endpoint.

The following examples describe how to make an AXL request and read back the response to the request.

Ensure each SOAP request is sent to the web server via an HTTPS POST. The endpoint URL represents the AXL web service that is running on a Cisco Unified Communications Manager server. The following list contains the only four required HTTPS headers:

- POST :8443/axl/

The first header specifies that this particular POST is intended for the Cisco AXL Web Service. The AXL API only responds to the POST method.

- content-type: text/xml

The second header confirms that the data that is being sent to AXL is XML. If this header is not found, the system returns an HTTP 415 error to the client.

- Authorization: Basic <some Base 64 encoded string>

The third header gives the Base64 encoding of the user name and password for the administrator of the AXL Server. Because Base64 encoding takes three 8-bit bytes and represents them as four printable ASCII characters, if the encoded header does not contain an even multiple of four ASCII characters (16, 20, 24, and so on), you must add padding characters (=) to complete the final group of four as in the following examples.

If authentication of the user fails, the system returns an HTTP 401 Access Denied error to the client.

- content-length: <a positive integer>

The fourth header specifies the length (in bytes) of the AXL request.



Note If a request that is greater than 40 kilobytes is received, the system returns an HTTP 413 error message.

The following example contains an HTTPS header for an AXL SOAP request:

```
POST :8443/axl/
Host: axl.myhost.com:8443
Accept: text/*
Authorization: Basic bGFycnk6Y3VybHkgYW5kIG1vZQ==
Content-type: text/xml
SOAPAction: "CUCM:DB ver=7.0"
Content-length: 613
```

The following AXL request gets used in the code examples that display in the following sections. This example shows a getPhone request:

```
POST :8443/axl/
Host: axl.myhost.com:8443
Accept: text/*
Authorization: Basic bGFycnk6Y3VybHkgYW5kIG1vZQ==
Content-type: text/xml
SOAPAction: "CUCM:DB ver=7.0"
Content-length: 613

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <SOAP-ENV:Body>
```

```

        <axl:getPhone xmlns:axl="http://www.cisco.com/AXL/7.0"
xsi:schemaLocation="http://www.cisco.com/AXL/7.0 http://ccmsserver/schema/axlsoap.xsd
" sequence="1234">
        <phoneName>SEP222222222245</phoneName>
    </axl:getPhone>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```

C or C++ Example

This code example uses a hard-coded AXL request and sends it to the AXL server that is running on the local system (localhost). It then reads the response and outputs the response to the screen:

```

#include <sys/socket.h>
#include <sys/types.h>
#include <stdlib.h>
#include <openssl/ssl.h>
#include <stdio.h>
#include <unistd.h>
#include <netinet/in.h>
#include <arpa/inet.h>
#include <strings.h>
#include <openssl/x509.h>
#include <openssl/crypto.h>
#include <iostream>
#include <string>
using namespace std;
typedef unsigned char byte;

void encodeBase64( const string& inBuf, string &outBuf )
{
    unsigned int i;
    unsigned int j;
    bool hiteof = false;
    byte dtable[256];

    outBuf.erase();

    for(i= 0;i<9;i++)
    {
        dtable[i]= 'A'+i;
        dtable[i+9]= 'J'+i;
        dtable[26+i]= 'a'+i;
        dtable[26+i+9]= 'j'+i;
    }
    for(i= 0;i<8;i++)
    {
        dtable[i+18]= 'S'+i;
        dtable[26+i+18]= 's'+i;
    }
    for(i= 0;i<10;i++)
    {
        dtable[52+i]= '0'+i;
    }

    dtable[62]= '+';
    dtable[63]= '/';

    j = 0;
    while(!hiteof)
    {
        byte igroup[3],ogroup[4];
        int c,n;

```

```

    igrp[0]= igrp[1]= igrp[2]= 0;
    for(n= 0;n<3;n++){
        if( j < inBuf.size() )
        {
            c = inBuf[j++];
        } else
        {
            hiteof = true;
            break;
        }
        igrp[n]= (byte)c;
    }
    if(n> 0)
    {
        ogrp[0]= dtable[igrp[0]>>2];
        ogrp[1]= dtable[((igrp[0]&3)<<4)|(igrp[1]>>4)];
        ogrp[2]= dtable[((igrp[1]&0xF)<<2)|(igrp[2]>>6)];
        ogrp[3]= dtable[igrp[2]&0x3F];

        if(n<3)
        {
            ogrp[3]= '=';
            if(n<2)
            {
                ogrp[2]= '=';
            }
        }
        for(i= 0;i<4;i++)
        {
            outBuf += ogrp[i];
        }
    }
}

string getAuthorization()
{
    string m_encode64,name;
    //You should change name to your own axl server user name and passwd
    //in this example, "CCAdministrator" is the user name and "cisco_cisco" is the passwd.
    name="CCAdministrator:cisco_cisco";
    encodeBase64(name,m_encode64);
    return m_encode64;
}

void
BuildDeviceNameSQL(string &buf, // Buffer to build AXL
                  string& deviceNumber, // DN
                  string& seqNum )
{
    const int BUFSIZE = 2048;
    char buff[BUFSIZE]; // Temp buffer
    string strHTTPHeader; // HTTP/AXL Header
    string strAXLRequest; // AXL Request

    strAXLRequest = "<SOAP-ENV:Envelope xmlns:SOAP-ENV=";
    strAXLRequest += "\"http://schemas.xmlsoap.org/soap/envelope/\\";
    strAXLRequest += " xmlns:SOAP-ENC=\"http://schemas.xmlsoap.org/soap/encoding/\\";
    strAXLRequest += " xmlns:xsi=\"http://www.w3.org/2001/XMLSchema-instance\\";
    strAXLRequest += " xmlns:xsd=\"http://www.w3.org/2001/XMLSchema\\";
    strAXLRequest += "<SOAP-ENV:Body> ";
    strAXLRequest += "<m:executeSQLQuery xmlns:m=\"http://www.cisco.com/AXL/API/7.0\\";
    strAXLRequest += " sequence=\"\" + seqNum + "\\\" ";
    strAXLRequest += "<m:sql> ";
    strAXLRequest += "SELECT * FROM Device ";
    strAXLRequest += "</m:sql> ";
    strAXLRequest += "</m:executeSQLQuery> ";

```

```

strAXLRequest += "</SOAP-ENV:Body> ";
strAXLRequest += "</SOAP-ENV:Envelope>";

strHTTPHeader = "POST /axl/ HTTP/1.1\r\n";

strHTTPHeader += "Host: localhost:8443\r\n";
strHTTPHeader += "Accept: text/*\r\n";
strHTTPHeader += "Authorization: Basic ";
strHTTPHeader += getAuthorization() + "\r\n";
strHTTPHeader += "Content-type: text/xml\r\n";
strHTTPHeader += "SOAPAction: \"CUCM:DB ver=7.0\"\r\n";
strHTTPHeader += "Content-length: ";

// temporarily use the buffer to store the length of the request
sprintf( buff, "%d", strAXLRequest.length() );

strHTTPHeader += buff;
strHTTPHeader += "\r\nConnection: Keep-Alive";
strHTTPHeader += "\r\n\r\n";

// put the HTTP header and SOAP XML together
buf = strHTTPHeader + strAXLRequest;

return;
}

int main(int argc, char** argv)
{
    struct sockaddr_in saddr;
    SSL_METHOD *meth;
    SSL_CTX *sslctx;
    SSL *ssl;
    X509* server_cert;
    string buff,line,seqnum;
    char buffer[2048];
    int status,error;
    char *str;

    if( argc!=3 )
    {
        printf("Usage : ssltest <ip> <port> \n");
        printf("Usage : the default port is 8443 \n");
        printf("Usage : the ip is the ip of ccm5.0 \n");
        printf("Example: ssltest 10.77.31.168 8443 \n");

        exit(2);
    }

    int sock=socket(AF_INET,SOCK_STREAM,IPPROTO_TCP);
    if(sock<0)
    {
        printf("create socket failed\n");
        exit(1);
    }
    saddr.sin_family=AF_INET;
    saddr.sin_port=htons(atoi(argv[2]));
    saddr.sin_addr.s_addr =inet_addr(argv[1]);
    status=connect(sock,(struct sockaddr *)&saddr,sizeof(saddr));
    if(status<0)
    {
        printf("connect to %s failed\n",argv[1]);
        exit(2);
    }
    SSL_library_init();
    meth=TLSv1_client_method();
    sslctx=SSL_CTX_new(meth);

```

```

if(!sslctx)
{
    printf("SSL_CTX_new failed\n");
    close(sock);
    exit(3);
}
SSL_CTX_set_verify(sslctx, SSL_VERIFY_NONE, NULL);
ssl =SSL_new(sslctx);
if(!ssl)
{
    printf("SSL_new failed\n");
    close(sock);
    exit(4);
}
status=SSL_set_fd(ssl,sock);
if(!status)
{
    printf("SSL_set_fd failed\n");
    close(sock);
    exit(5);
}
SSL_set_mode(ssl, SSL_MODE_AUTO_RETRY);
status=SSL_connect(ssl);
error=SSL_get_error(ssl,status);
switch(error)
{
    case SSL_ERROR_NONE:
        printf("connect successful\n");
        break;
    case SSL_ERROR_ZERO_RETURN:
        printf("peer close ssl connection \n");
        break;
    default:
        printf("connect error is %d\n",error);
}

server_cert = SSL_get_peer_certificate (ssl);
if(!server_cert)
{
    printf("get server certificate failed!\n");
    SSL_shutdown(ssl);
    close(sock);
    exit(6);
}
str= X509_NAME_oneline(X509_get_subject_name (server_cert),0,0);
if(str)
{
    printf("subject :%s\n",str);
}
else
    printf("subject is empty\n");
str = X509_NAME_oneline (X509_get_issuer_name (server_cert),0,0);
if(!str)
    printf("issuer name is :%s\n",str);
else
    printf("issuer name is empty \n");
line="12";
seqnum="1234";
BuildDeviceNameSQL(buff,line,seqnum);
SSL_write(ssl,buff.c_str(),buff.length());
printf("\n");
printf("\n");
printf("Request sent is:\n");
printf(buff.c_str());
printf("\n");
printf("\n");
SSL_read(ssl,buffer,sizeof(buffer));

```

```

printf("Response from server is: \n%s\n",buffer);
status=SSL_shutdown(ssl);
if(status==1)
    printf("shutdown successful\n");
else
    printf("\nshutdown error code is %d\n",status);
close(sock);
}

```

Java Example

This code example uses a hard-coded AXL request and sends it to the AXL server that is running on the local system (localhost). It then reads the response and outputs the response to the screen.

```

import java.io.*;
import java.net.*;
import javax.net.ssl.*;
import java.security.cert.CertificateException;
import java.security.cert.X509Certificate;

public class AXLJavaClient {
    public static void main(String[] args) {
        byte[] bArray = null; // buffer for reading response from
        Socket socket = null; // socket to AXL server
        OutputStream out = null; // output stream to server
        InputStream in = null; // input stream from server

        String sAXLSOAPRequest = "";
        // HTTPS header and SOAP payload
        String sAXLRequest = null; // will hold only the SOAP payload
        //username=CCMAdministrator and password=cisco_cisco
        String authorization = "CCMAdministrator" + ":" + "cisco_cisco";
        // base64 encoding of the username and password
        authorization = new sun.misc.BASE64Encoder().encode(authorization.getBytes());
        // Form the http header
        sAXLSOAPRequest = "POST /axl/ HTTP/1.0\r\n";
        sAXLSOAPRequest += "Host:localhost:8443\r\n";
        sAXLSOAPRequest += "Authorization: Basic " + authorization + "\r\n";
        sAXLSOAPRequest += "Accept: text/*\r\n";
        sAXLSOAPRequest += "Content-type: text/xml\r\n";
        sAXLSOAPRequest += "SOAPAction: \"CUCM:DB ver=7.0\" \r\n";
        sAXLSOAPRequest += "Content-length: ";

        // Build the SOAP payload
        sAXLRequest = "<SOAP-ENV:Envelope xmlns:SOAP-ENV=\"http://schemas.xmlsoap.org/soap/envelope/\" ";
        sAXLRequest += "xmlns:xsi=\"http://www.w3.org/2001/XMLSchema-instance\" ";
        xmlns:xsd=\"http://www.w3.org/2001/XMLSchema\"> ";
        sAXLRequest += "<SOAP-ENV:Body> <axl:getPhone xmlns:axl=\"http://www.cisco.com/AXL/7.0\" ";
        sAXLRequest += " xsi:schemaLocation=\"http://www.cisco.com/AXL/7.0 http://";
        ccmserver/schema/axlsoap.xsd\" ";
        sAXLRequest += "sequence=\"1234\"> <phoneName>SEP000000000009</phoneName>";
        sAXLRequest += "</axl:getPhone> </SOAP-ENV:Body> </SOAP-ENV:Envelope>";

        // finish the HTTPS Header
        sAXLSOAPRequest += sAXLRequest.length();
        sAXLSOAPRequest += "\r\n\r\n";

        // now add the SOAP payload to the HTTPS header, which completes the AXL
        // SOAP request
        sAXLSOAPRequest += sAXLRequest;
    }
}

```

```

try {
    AXLJavaClient axl = new AXLJavaClient();
    // Implement the certificate-related stuffs required for sending request via https
    X509TrustManager xtm = axl.new MyTrustManager();
    TrustManager[] mytm = { xtm };
    SSLContext ctx = SSLContext.getInstance("SSL");
    ctx.init(null, mytm, null);
    SSLSocketFactory sslFact = (SSLSocketFactory) ctx.getSocketFactory();
    socket = (SSLSocket) sslFact.createSocket("10.77.31.203", Integer.parseInt("8443"));
    in = socket.getInputStream();
    // send the request to the server
    // read the response from the server
    StringBuffer sb = new StringBuffer(2048);
    bArray = new byte[2048];
    int ch = 0;
    int sum = 0;
    out = socket.getOutputStream();
    out.write(sAXLSOAPRequest.getBytes());
    while ((ch = in.read(bArray)) != -1) {
        sum += ch;
        sb.append(new String(bArray, 0, ch));
    }
    socket.close();
    // output the response to the standard output
    System.out.println(sb.toString());
} catch (UnknownHostException e) {
    System.err.println("Error connecting to host: " + e.getMessage());
    return;
} catch (IOException ioe) {
    System.err.println("Error sending/receiving from server: " + ioe.getMessage());
    // close the socket
} catch (Exception ea) {
    System.err.println("Unknown exception " + ea.getMessage());
    return;
}
}
finally{
    try {
        if (socket != null)
            socket.close();
    } catch (Exception exc) {
        exc.printStackTrace();
        System.err.println("Error closing connection to server: "+ exc.getMessage());
    }
}
}

public class MyTrustManager implements X509TrustManager {

    MyTrustManager() {
        // create/load keystore
    }

    public void checkClientTrusted(X509Certificate chain[], String authType)
        throws CertificateException {

    }

    public void checkServerTrusted(X509Certificate chain[], String authType)
        throws CertificateException {

    }

    public X509Certificate[] getAcceptedIssuers() {

```

```
return null;
```

In addition to these examples, refer to the AXL SQL Toolkit, which is available for download from the Cisco Unified Communications Manager server at <https://ccmserver:8443/plugins/axlsqltoolkit.zip>.

Using executeSQLUpdate

This example illustrates the use of the executeSQLUpdate request:

```
POST :8443/axl/
Host: axl.myhost.com:8443
Accept: text/*
Authorization: Basic bGFycnk6Y3VybHkgYW5kIG1vZQ==
Content-type: text/xml
SOAPAction: "CUCM:DB ver=7.0"
Content-length: 613

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Body>
    <axlapi:executeSQLUpdate sequence="1"
xmlns:axlapi="http://www.cisco.com/AXL/API/7.0" xmlns:axl="http://www.cisco.com/AXL/7.0"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://www.cisco.com/AXL/API/7.0 axlsoap.xsd">
      <sql>
        insert into device (fkPhoneTemplate,fkDevicePool,tkclass, tkpreemption,
tkdeviceprofile, tkmodel, tkdeviceprotocol, tkproduct, description,
tkstatus_mlppindicationstatus, name, pkid) values ('Standard 7941 SCCP','default',1, 2, 2,
115, 0, 115, '', 0, 'Cisco 7941', newid())
      </sql>
    </axlapi:executeSQLUpdate>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Using executeSQLQuery

This example illustrates the use of the executeSQLQuery request:

```
POST :8443/axl/
Host: axl.myhost.com:8443
Accept: text/*
Authorization: Basic bGFycnk6Y3VybHkgYW5kIG1vZQ==
Content-type: text/xml
SOAPAction: "CUCM:DB ver=7.0"
Content-length: 613

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/">
  <SOAP-ENV:Body>
    <axlapi:executeSQLQuery sequence="1"
xmlns:axlapi="http://www.cisco.com/AXL/API/7.0"
xmlns:axl="http://www.cisco.com/AXL/API/7.0"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://www.cisco.com/AXL/API/7.0 axlsoap.xsd">
      <sql>SELECT * from numplan</sql>
    </axlapi:executeSQLQuery>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

AXL Error Codes

If an exception occurs on the server, or if any other error occurs during the processing of an AXL request, the system returns an error in the form of a SOAP Fault message. For example:

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV=http://schemas.xmlsoap.org/soap/envelope/
SOAP-ENV:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
  <SOAP-ENV:Body>
    <SOAP-ENV:Fault>
      <faultcode>SOAP-ENV:Client</faultcode>
      <faultstring>Device not found with name SEP003094C39708.</faultstring>
      <detail xmlns:axl="http://www.cisco.com/AXL/7.0"
        xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
        xsi:schemaLocation="http://www.cisco.com/AXL/API/7.0
        http://myhost/CCMApi/AXL/V1/axlsoap.xsd">
        <axl:error sequence="1234">
          <code>0</code>
          <message>
            <![CDATA[
              Device not found with name SEP003094C39708.
            ]]>
          </message>
          <request>doDeviceLogin</request>
        </axl:error>
      </detail>
    </SOAP-ENV:Fault>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

SOAP Fault messages can also contain more detailed information. The following example depicts a detailed SOAP Fault:

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
SOAP-ENV:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
  <SOAP-ENV:Body>
    <SOAP-ENV:Fault>
      <faultcode>SOAP-ENV:Client</faultcode>
      <faultstring>Device not found with name SEP003094C39708.</faultstring>
      <detail xmlns:axl="http://www.cisco.com/AXL/7.0"
        xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
        xsi:schemaLocation="http://www.cisco.com/AXL/7.0
        http://myhost/CCMApi/AXL/V1/axlsoap.xsd">
        <axl:error sequence="1234">
          <code>0</code>
          <message>
            <![CDATA[
              Device not found with name SEP003094C39708.
            ]]>
          </message>
          <request>doDeviceLogin</request>
        </axl:error>
      </detail>
    </SOAP-ENV:Fault>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

The <detail> element of a SOAP Fault includes error codes. The axl:Error elements represent the errors. If a response to a request contains an <error> element, the user agent can determine the cause of the error by looking at the subelements of the <error> tag.

The user agent uses the <code> element, a numerical value, to find what type of error occurred.

The following table explains the error codes that the <code> tag might have:

Error Code	Description
5000	Unknown Error —An unknown error occurred while the request was processed. This can occur due to a problem on the server but can also be due to errors in the request.
5002	Unknown Request Error —The user agent submitted a request that is unknown to the API.
5003	Invalid Value Exception —The API detected an invalid value in the XML request.
5007	Item Not Valid Error —The system identified the specified item as invalid, which means that it does not exist or that it was specified incorrectly at input.

message

The system provides the <message> element, so the user agent gets a detailed error message that explains the error.

request

The system provides the <request> element, so the user agent can determine the type of request that generated this error. Because this element is optional, it may not always appear.

