



## CHAPTER 65

# User Locales for Tool for Auto-Registered Phones Support

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Administrators can specify the languages for TAPs voice prompts by using the User Locales for TAPS option. You can configure user prompts for TAPS in several languages. Make sure that the Cisco Unified Communications Manager Locale Installer is installed on every Cisco Unified Communications Manager and Cisco CRS server in the cluster.

Using the locale installer ensures that you have the latest translated text, translated voice prompts, country-specific phone tones, and country-specific gateways tones that are available for the phones. For more information on the Cisco Unified Communications Manager Locale Installer, refer to the specific locale installer documentation.



**Note**

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You have to select at least one user locale for TAPS to work.

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## Setting the User Locales for Tool for Auto-Registered Phones Support

Use the following procedures to add or remove languages for TAPS prompts:

- [Adding Languages for Tool for Auto-Registered Phones Support Prompts, page 65-1](#)
- [Removing Languages for Tool for Auto-Registered Phones Support Prompts, page 65-2](#)

## Adding Languages for Tool for Auto-Registered Phones Support Prompts

To set the languages for TAPS prompts, use the following procedure.

### Procedure

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- Step 1** In the Cisco Unified Communications Manager Administration window, choose **Bulk Administration > TAPS > User Locales for TAPS**. The User Locales Configuration window displays.
- Step 2** In the User Locales list box, which is the list of languages that are installed on Cisco Unified Communications Manager, choose the languages that you want to use for user prompts. Click the arrow to move the chosen language to the Selected User Locales list box.

You can choose as many languages as you need for user prompts and move them to the Selected User Locales list box.

- Step 3** After you have chosen the languages for user prompts, to create a job, click **Submit**.
- Step 4** Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job. For more information on jobs, see the [Chapter 66, “Scheduling Jobs.”](#) For information on log files, see [“BAT Log Files” section on page 66-3.](#)
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#### Additional Topics

See the [“Related Topics” section on page 65-3.](#)

## Removing Languages for Tool for Auto-Registered Phones Support Prompts

To remove the languages for TAPS prompts, use the following procedure.

#### Procedure

- Step 1** Choose **Bulk Administration > TAPS > User Locales for TAPS**. The Select User Locales window displays. The User Locales Configuration window displays.
- Step 2** In the Selected User Locales list box, which is the list of languages that is chosen for user prompts, choose the language that you want to remove.
- Step 3** Click the arrow to move the chosen language to the User Locales list box. You can choose one or many languages from user prompts and move them to the User Locales list box.
- Step 4** Click **Submit**. A status message indicates that the update is complete.
- Step 5** To return to the TAPS Options window, click **Back**.
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#### Additional Topics

See the [“Related Topics” section on page 65-3.](#)

## Tool for Auto-Registered Phones Support Information for End Users

To configure your new phone, use this procedure.

#### Procedure

- Step 1** Plug the phone into a port. The phone automatically registers and displays a number.



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**Note** It takes around 20-25 seconds for downloading phone profile and making necessary updates in first node and directory.

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**Step 2** Dial the CTI Route Point number provided by your system administrator and follow the prompts.

**Step 3** Dial the TAPS extension that your system administrator provided.

**Step 4** A voice prompts you to choose the language that you want to use. Choose appropriately.

**Step 5** Dial your personal extension number, that your system administrator provided, followed by #.



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**Note** You may be instructed to enter the complete telephone number (including area code).

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**Step 6** To confirm, enter your personal extension number again, followed by #.  
You will receive confirmation prompt.

**Step 7** Hang up the phone.

The phone resets and displays your extension number.

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If you experience any problems, contact your system administrator.

#### **Additional Topics**

See the [“Related Topics” section on page 65-3](#).

## Related Topics

- [Setting the User Locales for Tool for Auto-Registered Phones Support, page 65-1](#)
- [Tool for Auto-Registered Phones Support Information for End Users, page 65-2](#)
- [Installing TAPS, page 64-4](#)
- [Uninstalling TAPS, page 64-5](#)
- [Activating TAPS Service, page 64-6](#)
- [Starting/Stopping/Restarting TAPS, page 64-6](#)
- [Setting TAPS Options, page 64-7](#)
- [Setting Secure Directory Numbers, page 64-8](#)

