



CHAPTER 39

Generating UDPs

You can use Cisco Unified Communications Manager Bulk Administration (BAT) to set up extension mobility quickly by generating and inserting profiles for all IP phone users. BAT generates user device profiles for all phones, regardless of the number of devices that the user controls. For example, if a user controls two devices, BAT generates two separate user device profiles, one for each device and associates them to the same user. BAT sets one of the generated user device profiles as the default user device profile for the user. BAT generates user device profiles for all IP phones based on the phone button template for each phone model.

**Note**

You do not use a user device profile template or a CSV data file to perform this action. When BAT generates these user device profiles, they are associated with the user.

Inserting User Device Profiles for User Devices

To generate user device profiles for all users, use the following procedure.

Procedure

- Step 1** Choose **Bulk Administration > User Device Profiles > Insert User Device Profiles**. The User Device Profiles Insert Configuration window displays.
- Step 2** Click Insert User Device Profiles Specific Details radio button to insert UDP records that use a customized file format. Continue with steps 4 and 5.
- Step 3** Click Insert User Device Profiles All Details radio button to insert UDP records from an exported UDP file that was generated by using the All Details option.
- Step 4** In the File Name drop-down list box, choose the CSV data file that you created for this specific bulk transaction.
- Step 5** For the Specific Details option, in the User Device Profiles Template Name drop-down list box, choose the BAT phone template that you created for this type of bulk transaction.

**Note**

When you are inserting a file that was generated with the export utility, use the appended suffixes to guide you in choosing a phone template with the correct line configuration. The export utility appends a numerical suffix_n for each line that is configured on a phone. For example, an export file with the name “sales_7960_1_3.txt” indicates that all phone records in this file have lines 1 and 3 configured.

If you did not enter individual MAC addresses in the CSV data file, you must check the **Create Dummy MAC Address** check box. If you are adding CTI ports, the dummy MAC address option provides a unique device name for each CTI port in the form of dummy MAC addresses.

This field automatically generates dummy MAC addresses in the following format:

XXXXXXXXXXXX

where X represents any 12-character, hexadecimal (0-9 and A-F) number.

- If you do not know the MAC address of the phone that will be assigned to the user, choose this option. When the phone is plugged in, a MAC address registers for that device.
- If you supplied MAC addresses or device names in the data input file, do not choose this option.

You can update the phones or devices later with the correct MAC address by manually entering this information into Cisco Unified Communications Manager Administration or by using Unified CM Auto-Register Phone Tool. See the “[Introducing TAPS](#)” section on page 64-1 for more information about Unified CM Auto-Register Phone Tool. Skip to [Step 8](#).



Note If you are changing the phone settings for existing phones in the template, check the **Override the existing configuration** check box. The user device profile information also gets updated when this check box is checked.



Note If you want BAT to generate and insert user device profile records for all phones based on the user’s current IP Phone, choose **Based on devices controlled by users** radio button.



Note If you want the device to use the generated user device profile as the logout profile, check the **Set User Device Profile as Log Out Profile for the device** check box.

- Step 6** In the Job Information area, enter the Job description.
- Step 7** Click the **Run Immediately** radio button to insert the UDP records immediately or, click **Run Later** to insert at a later time.
- Step 8** Click **Submit** to create a job for inserting the phone records.
- Step 9** Use the Job Scheduler option in the Bulk Administration main menu to schedule and activate this job. For more information on jobs, see the [Chapter 66, “Scheduling Jobs.”](#) For information on log files, see “[BAT Log Files](#)” section on page 66-3.



Note If any information for a record fails, BAT does not insert that user device profile record.

Additional Topics

See the “[Related Topics](#)” section on page 39-2.

Related Topics

- [Inserting User Device Profiles for User Devices, page 39-1](#)

- [Scheduling Jobs](#), page 66-1
- [Introducing TAPS](#), page 64-1
- [BAT Log Files](#), page 66-3

