



Overview

The Bulk Administration Tool (BAT), a plug-in application to Cisco CallManager, lets you add, update, or delete a large number of phones, users, Cisco VG200 gateways and ports, and Cisco Catalyst 6000 24 Port FXS analog interface modules to the Cisco CallManager database. Where this was previously a manual operation, BAT helps you automate the process and achieve much faster add, update, and delete operations.

Related Topics

- [BAT Specifications, page 1-5](#)
- [Using BAT, page 1-6](#)
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BAT Specifications

The following specifications apply to BAT Release 4.1(1):

- BAT Release 4.1(1) is compatible with Cisco CallManager Release 3.0(5a) or later.
- You must install BAT on the same server as the Publisher database for Cisco CallManager.

- The BAT application, along with the Tool for Auto-Registered Phones Support (TAPS) application, uses approximately 16 MB of disk space for the applications and the online documentation.
- Only Cisco CallManager system administrators require access to BAT; however, end users can use TAPS when instructed to do so by the system administrator.

Related Topics

- [Using BAT, page 1-6](#)
- [Starting BAT, page 1-7](#)
- [Learning the BAT Version, page 1-7](#)

Using BAT

BAT is a web-based application that requires Internet Explorer 4.01 Service Pack 2 or later or Netscape 4.5 or later. Cisco CallManager Administration provided the model for the look and feel of BAT.

You can access BAT from Cisco CallManager Administration and vice versa using the **Application** menu.

**Caution**

Use BAT only during off-peak hours. Otherwise, bulk transactions could affect the Cisco CallManager performance, and call processing may be adversely affected.

Related Topics

- [Starting BAT, page 1-7](#)
- [Learning the BAT Version, page 1-7](#)

Starting BAT

Start BAT from Cisco CallManager Administration (**Application > BAT**), the Start menu (**Start > Program > Cisco CallManager 3.0 > Bulk Admin Tool > BAT 4.1**), or by double-clicking the BAT desktop icon. You can also access BAT by browsing into Cisco CallManager Administration from a remote PC. To begin using BAT, click or open Cisco CallManager Administration and click **Application > BAT**.

Related Topics

- [Using BAT, page 1-6](#)
- [Stopping BAT, page 1-8](#)

Obtaining Online Help

To access BAT online, click the Help menu. Help provides two help features: Contents and Index and For This Page.

Contents and Index opens the BAT help file and allows you to browse for information or search the Index.

For This Page opens the help directly on the page you are currently viewing. You can still browse the remainder of the help or use the Index to search for additional information. The online help provides the same information in this document.

Related Topics

- [Learning the BAT Version, page 1-7](#)

Learning the BAT Version

You can learn the current version of BAT by clicking **Help > About Bulk Administration Tool** and click the **Details** button.

You can also right-click on **BulkAdministrationTool.exe** and click **Properties**, and then **Version**.

Related Topics

- [Obtaining Online Help, page 1-7](#)

Stopping BAT

BAT provides a tool to stop BAT transactions if they are in progress. This can be useful when you have started a BAT transaction but are noticing a degradation in Cisco CallManager performance and want to stop the transaction. You can always run the BAT transaction later when impact to Cisco CallManager performance may be reduced.

You can access the Stop BAT feature only from the server. StopBAT does not halt the BAT process immediately because it can take some time to stop the transaction.

To stop BAT, choose **Start > Programs > Cisco CallManager 3.0 > Bulk Admin Tool > Stop BAT**

View the log file for details about how many records were processed passed or failed. See [Chapter 7, “Troubleshooting BAT and TAPS,”](#) for information on log files.

Related Topics

- [Starting BAT, page 1-7](#)