



Client Matter Codes (CMC)

The Client Matter Codes (CMC) feature allows you to manage call accounting and billing for billable clients. Client Matter Codes force the user to enter a code to specify that the call relates to a specific client matter. You can assign client matter codes to customers, students, or other populations for call accounting and billing purposes.

The CMC feature requires that you make changes to route patterns and update your dial plan documents to reflect that you enabled or disabled CMC for each route pattern.

For more information on how to use and configure this feature, refer to the [“Client Matter Codes and Forced Authorization Codes”](#) chapter in the *Cisco Unified CallManager Features and Services Guide*.

