



Device Configuration

Cisco CallManager allows you to configure the following devices in your telephony network:

- CTI route points
- Gatekeepers
- Gateways
- Phones, including CTI ports
- Voice-mail ports
- Trunks
- Device settings such as device profiles, phone button templates, softkey templates, and the CAPF Report

This section covers the following topics:

- [Adding Devices to Cisco CallManager, page 51-2](#)
- [Restarting or Resetting a Device, page 51-2](#)

Adding Devices to Cisco CallManager

Before you can use devices, such as gateways and Cisco IP Phones in your IP telephony network, you must add them to the Cisco CallManager configuration database. You can add several of these devices by using the Add a New Device window. Refer to these sections for assistance in adding those telephony devices:

- [Adding a CTI Route Point, page 52-2](#)
- [Adding a Gatekeeper, page 55-4](#)
- [Adding Gateways to Cisco CallManager, page 56-1](#)
- [Adding a Phone, page 57-5](#)
- [Adding a Trunk, page 58-3](#)

Restarting or Resetting a Device

At any time, you can restart or reset a device by clicking the Reset button in the device window or by clicking the Reset icon in the Find and List window that is associated with the device, if available. You can restart a device without shutting it down by clicking the **Restart** button. You can shut down a device and bring it back up again by clicking the **Reset** button. If you want to return to the previous window without resetting or restarting the device, click **Close**.



Note

Restarting or resetting a gateway or trunk drops any calls in progress that are using that gateway or trunk. Other devices wait until calls complete before restarting or resetting.
