



Administrative Accounts and Passwords

This section provides descriptions and guidelines for administrative accounts and passwords on a Cisco CallManager system. It covers the following topics:

- [Administrator Account, page 44-2](#)
- [BackAdmin Account, page 44-2](#)
- [CCMCDR Account, page 44-2](#)
- [CCMEML Account, page 44-2](#)
- [CCMService Account, page 44-3](#)
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- [SQLSvc Account, page 44-3](#)
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- [Where to Find More Information, page 44-4](#)



Caution

For each account, Cisco requires that the same password exist on every server in the cluster.

Administrator Account

The Administrator account serves as the default Windows NT administration account. Cisco CallManager does not use this password.



Caution

The same password must exist on every server in the cluster.

BackAdmin Account

The BackAdmin account supports the Backup service on a Cisco CallManager system.



Caution

Cisco requires that the same password exist on every server in the cluster.

CCMCDR Account

The CCMCDR account supports the Cisco CDR Insert service, the Cisco Tomcat service, and the CDR Analysis and Reporting (CAR) tool.



Caution

Cisco requires that the same password exist on every server in the cluster.

CCMEML Account

The CCMEML account supports the Cisco CallManager Extension Mobility Logout service.



Caution

Cisco requires that the same password exist on every server in the cluster.

CCMService Account

The CCMService account supports the Cisco Extended Functions service and the Cisco RIS Data Collector service.



Caution

Cisco requires that the same password exist on every server in the cluster.

CCMServiceRW Account

The CCMServiceRW account supports the Cisco CallManager and Cisco CTIManager services.



Caution

Cisco requires that the same password exist on every server in the cluster.

CCMUser

Use the CCMUser account for anonymous access to the Cisco CallManager web site. When you are accessing the Cisco CallManager web pages, this account gives you access without logging into NT.



Caution

Cisco requires that the same password exist on every server in the cluster.

SQLSvc Account

The SQLSvc account functions as the core account that is used for server-to-server interaction within a Cisco CallManager system. This account supports the Cisco Database Layer Monitor service and must be the same on every machine in the cluster for database replication to work properly.



Caution

Cisco requires that the same password exist on every server in the cluster.

SQL Server Administration (sa) Account

This account serves as the default SQL Server administration account. You only use the sa password during installation and migration. Most of the system does not use this account.

**Caution**

Cisco requires that the same password exist on every server in the cluster.

Where to Find More Information

Related Topics

- [Cisco CallManager Groups, page 5-1](#)
- [Call Admission Control, page 5-12](#)
- [Chapter 11, “Services”](#)

Additional Cisco Documentation

- [Service Parameters Configuration, Cisco CallManager Administration Guide](#)
- [Installing Cisco CallManager Release 4.0](#)
- [Upgrading Cisco CallManager Release 4.0](#)
- [Cisco IP Telephony Backup and Restore System \(BARS\) Administration Guide](#)
- [Cisco CallManager Serviceability Administration Guide](#)
- [Cisco CallManager Serviceability System Guide](#)