



## Plugin Configuration

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Application plugins extend the functionality of the Cisco CallManager. For example, the Cisco WebAttendant plugin allows a receptionist to rapidly answer and transfer calls within an organization, and the JTAPI plugin allows a computer to host applications that access the CallManager via the Java Telephony Application Programming Interface (JTAPI).

This section contains instructions on how to install plugins:

- [Installing Plugins, page 46-1](#)

## Installing Plugins

Perform the following procedure to install any plugin.

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- Step 1** Choose **Application > Install Plugins**.  
The Install Plugins page displays all available plugin applications.
  - Step 2** Click the icon next to the plugin you want to install.
  - Step 3** To download the plugin, click **Run this program from its current location or Save this program to disk**.
  - Step 4** Follow the instructions in the installation wizard to complete the installation.
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**Related Topics**

- [Cisco WebAttendant Configuration, page 24-1](#)
- [Plugin Configuration, page 46-1](#)
- [Cisco TAPI Service Provider Installation and Configuration, page 47-1](#)
- [Cisco JTAPI Installation and Configuration, page 48-1](#)