



Call Park Configuration

The call park feature allows you to place a call on hold, so that it can be retrieved from another phone in the system. For example, if you are on an active call at your phone, you can park the call to a call park extension such as 1234. Someone on another phone in your system can then dial 1234 to retrieve the call.

You can define either a single directory number or a range of directory numbers for use as call park extension numbers. You can park only one call at each call park extension number.

Use the following topics to add, update, or delete a call park extension:

- [Adding a Call Park Number, page 33-2](#)
- [Updating a Call Park Number, page 33-3](#)
- [Deleting a Call Park Number, page 33-4](#)
- [Call Park Configuration Settings, page 33-5](#)

Adding a Call Park Number

This section describes how to add a single call park extension number or range of extension numbers.

Procedure

- Step 1** Choose **Feature** > **Call Park**.
- Step 2** Enter the appropriate settings as described in [Table 33-1](#).
- Step 3** Click **Insert** to save the new call park numbers in the database.

The call park number you added should appear in the Call Park Numbers/Ranges list on the left side of the window.

Related Topics

- [Call Park Configuration, page 33-1](#)
- [Updating a Call Park Number, page 33-3](#)
- [Deleting a Call Park Number, page 33-4](#)
- [Call Park Configuration Settings, page 33-5](#)

Updating a Call Park Number

This section describes how to update a call park extension number or range of numbers.

Procedure

- Step 1** Choose **Feature > Call Park**.
- Step 2** From the Call Park Numbers/Ranges list, choose the call park number or range of numbers you want to update.
- Step 3** Update the appropriate settings as described in [Table 33-1](#).



Note Before saving the changes, you can click **Cancel Changes** to reset all fields to their original values.

- Step 4** Click **Update** to save the changes in the database.
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Related Topics

- [Call Park Configuration, page 33-1](#)
- [Adding a Call Park Number, page 33-2](#)
- [Deleting a Call Park Number, page 33-4](#)
- [Call Park Configuration Settings, page 33-5](#)

Deleting a Call Park Number

This section describes how to delete call park numbers from the Cisco CallManager database.

Procedure

- Step 1** Choose **Feature > Call Park**.
- Step 2** From the Call Park Numbers/Ranges list, choose the call park number or range of numbers you want to delete.
- Step 3** Click **Delete**.
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Related Topics

- [Call Park Configuration, page 33-1](#)
- [Adding a Call Park Number, page 33-2](#)
- [Updating a Call Park Number, page 33-3](#)
- [Call Park Configuration Settings, page 33-5](#)

Call Park Configuration Settings

Table 33-1 describes the call park configuration settings.

Table 33-1 Call Park Configuration Settings

Field	Description
Call Park Number/Range	<p>Enter the call park extension number. You can enter literal digits or the wildcard character X. For example, enter 5555 to define a single call park extension number of 5555, or enter 55XX to define a range of call park extension numbers from 5500 to 5599.</p> <p>Note You can create a maximum of 100 call park numbers with one call park range definition. Make sure the call park numbers are unique.</p>
Partition	<p>If you want to use a route partition to restrict access to the call park numbers, choose the desired route partition from the drop-down list box. If you do not want to restrict access to the call park numbers, choose None for the route partition.</p> <p>Note Make sure the combination of call park extension number and route partition are unique within the Cisco CallManager cluster.</p>
Cisco Call Manager	<p>Using the drop-down list box, choose the Cisco CallManager to which these call park numbers apply.</p>

Related Topics

- [Call Park Configuration, page 33-1](#)
- [Adding a Call Park Number, page 33-2](#)
- [Updating a Call Park Number, page 33-3](#)

